Visit Clinic Services Catalogue

The Pulse of Medical Management

Modern System for Software Development

Modern Systems for Software Development
www.VisitClinic.net
Egypt, Qena and Cairo
#visitclinic #visitclinic_Egypt

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1. Modern Systems for Software Development

1.1 Introduction

Modern Systems for Software Development is a dedicated software firm with a core focus on delivering software development, analysis, and implementation services that adhere to global standards. Our mission is to craft cutting-edge software solutions that meet the complex needs of our clients, ensuring quality and excellence in every project we undertake. By integrating international best practices into our processes, we strive to set a benchmark in the software industry.

Modern Systems for Software Development has innovated a healthcare software solution designed to streamline online services for medical professionals and pharmacies. This platform also serves as a vital tool for medical sales representatives. Crucially, it is engineered with the general public in mind, allowing them to engage with the system for their healthcare needs. Medical practitioners and pharmacists utilize this system to efficiently locate and serve patients, ensuring accurate and timely distribution of medications and services.

The platform is designed to provide a comprehensive suite of features, encompassing various medical fields such as internal medicine among others. Additionally, it will offer an extensive directory of over 189,000 commonly used medications, meticulously categorized by country for universal accessibility.

Visit Clinic provides a suite of general modules, including an accounting module with a comprehensive general ledger to track income and expenses for clinics and pharmacies. Additional modules are available within the system. To access detailed information, please proceed with registration.

Modern Systems for Software Development provides comprehensive software analysis services adhering to the highest standards for both private and public entities. Utilizing frameworks like the Information Technology Infrastructure Library (ITIL), which is renowned globally and tailored for IT services, they offer a suite of about twenty-six business processes. Additionally, ITIL offers a range of professional certifications catering to various expertise levels, from beginners to experts.

Modern Systems for Software Development provide comprehensive business analysis, aiding organizations in adopting processes aligned with global standards. Additionally, they offer specialized software solutions for processes like incident and knowledge management, enhancing operational efficiency and information governance.

The founder of Modern Systems for Software Development previously established a successful track record with notable entities such as Microsoft, Horvath, and Link Dot Net within a governmental framework.

The Capability Maturity Model Integration (CMMI) is a globally recognized standard that aims to enhance business processes, enabling organizations to conduct their operations more systematically. It encompasses approximately twenty-two distinct business processes. The proprietor of a company has been involved in a significant CMMI transformation initiative within governmental entities. To disseminate practical insights on CMMI application, this individual has authored and freely distributed an e-book, drawing from authentic implementation experiences, for the benefit of software engineers seeking to apply these principles in practical scenarios.

The founder of Modern Systems for Software Development holds a strong belief in the development of human resources, particularly in nurturing young talent. This commitment extends to providing expertise in software business process development and analysis, which contributes to the national economy in the IT sector. Their dedication led to the collaboration with a U.S. consultant in authoring a comprehensive book on CMMI, which they generously offer free of charge to the global community.

Custom software development, including portal creation, is tailored to meet the specific needs and objectives of clients, as guided by their recommendations and directives. Modern Systems for Software Development specializes in crafting bespoke software solutions that cater to the unique requirements of customers, ensuring accessibility through online platforms or internal networks.

Modern Systems for Software Development is committed to embracing diversity in IT specialization, ensuring that customer demands are met with professional services and products that adhere to international standards, all offered at competitive prices.

1.2 Why Modern Systems

Organization leaders strive to offer outstanding products and services that meet the needs and expectations of a global clientele. IT departments bear a crucial role in providing high-quality e-services that align with the organization's financial agreements and management expectations. It is essential to seek cost-effective solutions that support the organization's objectives and ensure sustainable operations.

Modern Systems for Software Development, based in Egypt, is dedicated to meeting the diverse software requirements of all users. With a strategic approach, Modern Systems for Software

Development offers vital support to various private and public entities, delivering high-quality, cost-effective in-house software solutions. Additionally, the company specializes in tailoring renowned global software to align with the unique needs and objectives of its clients.

Modern Systems for Software Development boast extensive expertise in business processes and the implementation of software solutions. They strategically utilize a selection of technologies in synergy to fulfill the specific needs of organizations. This approach ensures that each technology is leveraged effectively to enhance the organization's operational efficiency and achieve its strategic objectives.

Modern Systems for Software Development are committed to fostering human welfare, particularly for the youth, to accomplish strategic objectives aimed at ensuring a high quality of life for all. This commitment is mirrored in the services offered to both local and global markets, reflecting a dedication to excellence and a better future through technological advancement.

Modern Systems for Software Development specializes in delivering bespoke software solutions, including proprietary platforms such as VisitClinic.org. We cater to the unique requirements and expectations of our clients, whether it involves developing custom software from scratch or tailoring existing products like Microsoft SharePoint to meet specific business needs. Our commitment is to ensure that our software aligns perfectly with the client's vision and operational demands.

Modern Systems for Software Development are equipped to deliver solutions that adhere to a variety of global standards, including the Information Technology Infrastructure Library (ITIL), Customer Relationship Management (CRM), and the Capability Maturity Model Integration (CMMI). These systems are designed with the flexibility to be customized and configured to meet the specific needs of different international standards.

Modern Systems for Software Development is committed to delivering comprehensive support through our team of expert consultants. We specialize in analyzing and developing software solutions that are tailored to meet our customers' expectations and align with their strategic organizational goals. Our approach ensures that the software we configure is not only functional but also a strategic asset to our clients' operations.

1.3 Modern Systems Services

Modern Systems for Software Development, a dedicated entity within the IT sector, is committed to refining business processes and bolstering visibility for both internal staff and external clientele, aligning with the company's strategic goals. Our proficiency lies in ongoing process enhancement, a key aspect of our services designed to foster organizational growth.

Modern Systems for Software Development are designed to enhance service delivery, both online and offline, by tackling the challenges faced by internal and external customers. These systems strive to foster innovation, providing tailored solutions that assist all stakeholders in reaching their objectives efficiently. By leveraging modern methodologies and technologies, they offer a robust framework for businesses to improve customer satisfaction and operational excellence.

Modern Systems for Software Development boasts a wealth of experience across various software domains. Recognized globally, the following frameworks are among the most widely adopted by organizations, and Modern Systems for Software Development is well-equipped to assist any organization by offering comprehensive software solutions and thorough process analysis. Their expertise ensures that clients receive tailored, cutting-edge software strategies that align with industry best practices.

1.4 Visit Clinic 1# Medical Society

Visit Clinic offers an integrated platform designed for healthcare professionals, including doctors, pharmacists, and laboratory technicians, medical factories, computer stores, medical factories, schools, educational institutions; faculties; and universities, as well as sales representatives and individual clients. This comprehensive system facilitates seamless collaboration across various medical services, ensuring a more cohesive healthcare experience. By uniting diverse roles within a single interface, Visit Clinic streamlines the delivery of medical care and support.

Visit Clinic offers a user-friendly platform with a vast array of features suitable for various needs. It is equipped with numerous functionalities that cater to diverse preferences, ensuring that you can easily find what you're searching for. The dedicated team of consultants continuously updates the website, striving to meet and exceed user expectations with every enhancement.

1.5 Visit Clinic dashboard

Explore visit clinic's portal to discover the outstanding services we offer. The accompanying graph illustrates the success story of our portal, showcasing the effectiveness and reach of our services through compelling numerical data. This visual representation serves as a testament to our commitment to excellence and the measurable impact we have on our community's health outcomes.

189K Medicine Product	30K Active Pharmaceutical Ingredient	228K Hotel	1.3K Job	7K Food Sheet
3.3K Car Model	394 Car Factories	4 ITIL Processes	31 Factory Product Services	17 Medical Equipment Services
Pharmacy (Standalone and Online)	18 Pharmacy Online Services	45 Doctor & Clinic Services	29 Event Management Services	8 Project Management Services
19 HR Services	5 Laboratory Management Services	12 Computer Store Services	Affiliate Sales	44 Public Services
		English, Arabic and French Languages		

1.6 Visit Clinic Youtube Video

Modern Systems for Software Development's Visit Clinic would like to draw your attention to our video content. Please be aware that due to ongoing updates to our portal, this content may no longer be current. We encourage you to log in to the system or download the most recent documentation directly from the portal to ensure you have access to the latest information. Thank you for staying updated with us.

1.7 Microsoft Copilot

Microsoft Copilot is an AI-powered assistant designed to enhance your productivity and simplify various tasks. Integrated within Microsoft 365 applications like Word, Excel, Outlook, and PowerPoint, Copilot helps users by:

- **Generating Content**: It can create text, generate summaries, and offer suggestions to improve writing.
- **Answering Questions**: It provides accurate and relevant information, helping you find answers quickly.
- **Performing Tasks**: It can automate repetitive tasks, freeing up your time for more important activities.
- **Providing Insights**: It analyzes data and provides insights, making it easier to understand and utilize information effectively.
- **Creative Projects**: It assists in brainstorming ideas and generating creative content.

With Copilot, you have a powerful tool at your disposal to enhance productivity and streamline your workflow.

Microsoft Copilot offers several plans to cater to different needs:

1. **Standard Copilot**: This is the free version that provides access to basic AI features, such as generating and editing AI images, and using GPT-4 during non-peak hours. It's available on the web, Windows, macOS, iPadOS, and mobile apps1.
2. **Copilot Pro**: For $20 per month, this plan offers priority access to GPT-4 and GPT-4 Turbo during peak usage times, 100 boosts per day for creating AI images, and access to Copilot in the free web versions of Word, Excel, OneNote, and Outlook.
3. **Copilot for Microsoft 365**: Priced at $30 per month, this plan integrates seamlessly with Microsoft 365 apps (Teams, Word, Outlook, PowerPoint, Excel, etc.) and includes enterprise-grade security, privacy, and compliance.

4. **Copilot Studio**: This is a low-code, end-to-end conversational AI platform that allows you to build and customize your own Copilots.

Each plan offers different features and benefits, so you can choose the one that best fits your needs. Would you like more details on any specific plan?

How to register and activate your Hotmail account for Microsoft Copilot for free, follow these steps:

1. **Create a Microsoft Account**: If you don't already have a Microsoft account, sign up using your Hotmail email address. Visit the Microsoft account creation page and follow the instructions to create your account1.
2. **Access Free Microsoft 365 Apps**: Once your account is created, you can access the free online versions of Microsoft 365 apps like Word, Excel, Outlook, and PowerPoint. These apps are available for free with a Microsoft account1.
3. **Enable Copilot**: To enable Copilot in the free version, you may need to check for updates in the Microsoft 365 apps and ensure that Copilot features are turned on. You can usually find this in the settings or options menu of each app.
4. **Check for Updates**: Make sure your Microsoft 365 apps are up to date, as Copilot features may be included in recent updates.
5. **Use Copilot**: Once enabled, you can start using Copilot to assist you with various tasks in the Microsoft 365 apps.

Microsoft Official Copilot Website https://copilot.microsoft.com/

1.8 Portal Response Challenge

The Visit Clinic portal offers user-friendly functionalities and straightforward development strategies to address potential issues arising from ambiguous software development challenges, ensuring a consistently fast response. However, low portal response times could be attributed to one of the following reasons:

1- Check your internet connection speed using well-known portals such as Speedtest https://www.speedtest.net/
2- Ensure your internet bundle is active. If necessary, restart the internet router or contact your internet provider for technical support.
3- Open the portal and allow it to fully load. This helps your browser download cache files, ensuring it is ready and faster for future visits.
4- You can download widely-used internet browsers:
    a. Microsoft Edge https://www.microsoft.com/en-us/edge/?form=MA13FJ
    b. Google Chrome https://www.google.com/chrome/
5- If you encounter any new issues, please don't hesitate to contact us by email, including a screenshot for reference.

1.9 Portal Migration

The Visit Clinic portal has been migrated from www.visitclinic.org to the current portal www.visitclinic.net , following the strategic directions and recommendations of Modern Systems for Software Development. The portal's Facebook and LinkedIn pages remain unchanged.

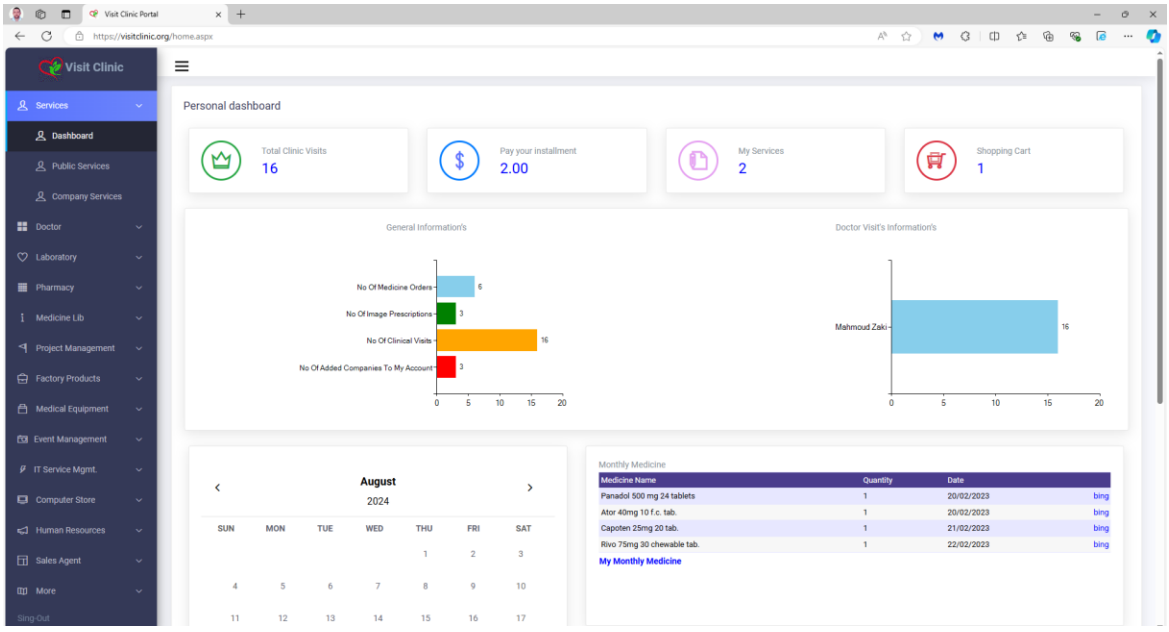
If you need any assistance or guidance, please feel free to contact the company through the approved communication channels listed at the end of this document

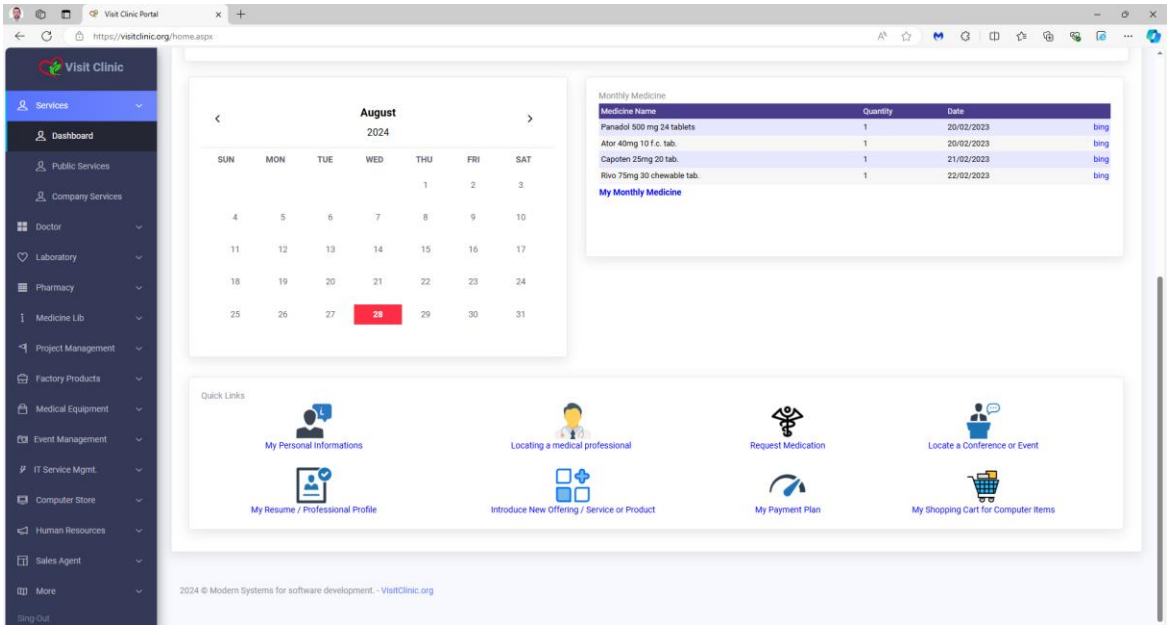
2. Visit Clinic - Screenshots

The subsequent sections will offer a comprehensive overview of the services available, complete with screenshots from the portal for your convenience. This preview aims to provide a succinct glimpse into the services we offer. To gain full access and a detailed understanding of all the services, kindly proceed with registration and log in.

2.1 General Provided Services

The Visit Clinic portal offers complimentary general services accessible to all users, enhancing healthcare accessibility. Additionally, it boasts specialized features tailored for certain user groups, facilitating seamless collaboration with their respective organizations. This dual-tiered approach ensures that while the portal remains inclusive for the general public, it also caters to the specific needs of various organizations, streamlining processes and fostering efficient partnerships in the healthcare ecosystem.




Visit Clinic Portal
https://visitclinic.org/home.aspx
Visit Clinic
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Dashboard
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Company Services
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Pharmacy
Medicine Lib
Project Management
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Medical Equipment
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Sing Out
August
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Monthly Medicine
Medicine Name
Quantity
Date
Panadol 500 mg 24 tablets 1 20/02/2023 bing
Ator 40mg 10 f.c. tab. 1 20/02/2023 bing
Capoten 25mg 20 tab. 1 21/02/2023 bing
Rivo 75mg 30 chewable tab. 1 22/02/2023 bing
My Monthly Medicine
Quick Links
My Personal Informations
Locating a medical professional
Request Medication
Locate a Conference or Event
My Resume / Professional Profile
Introduce New Offering / Service or Product
My Payment Plan
My Shopping Cart for Computer Items
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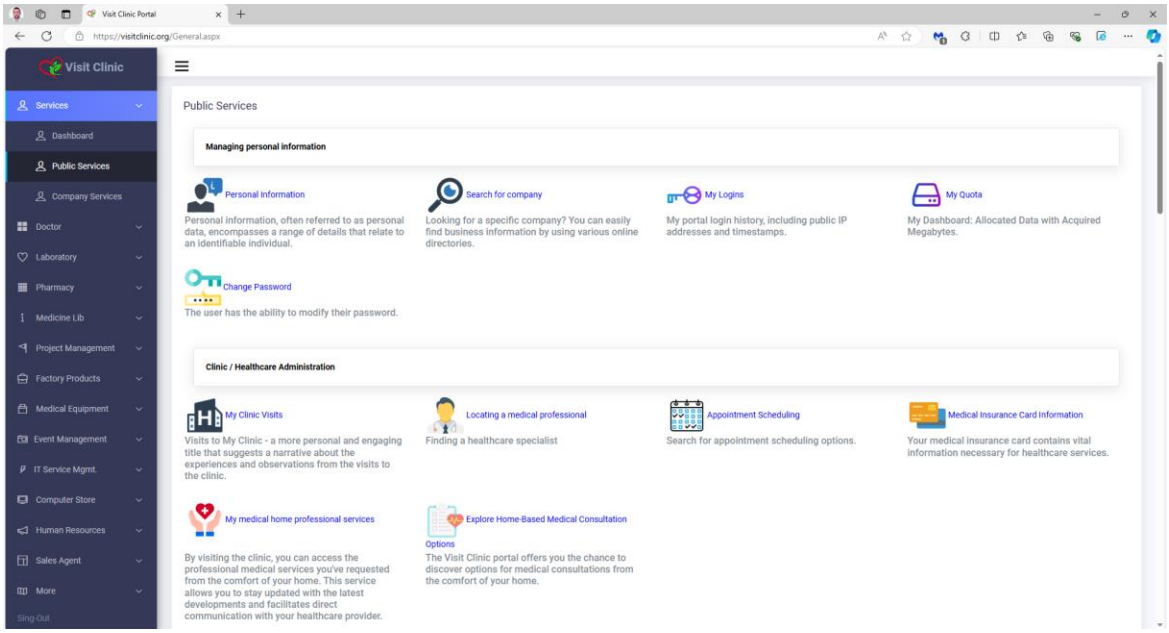
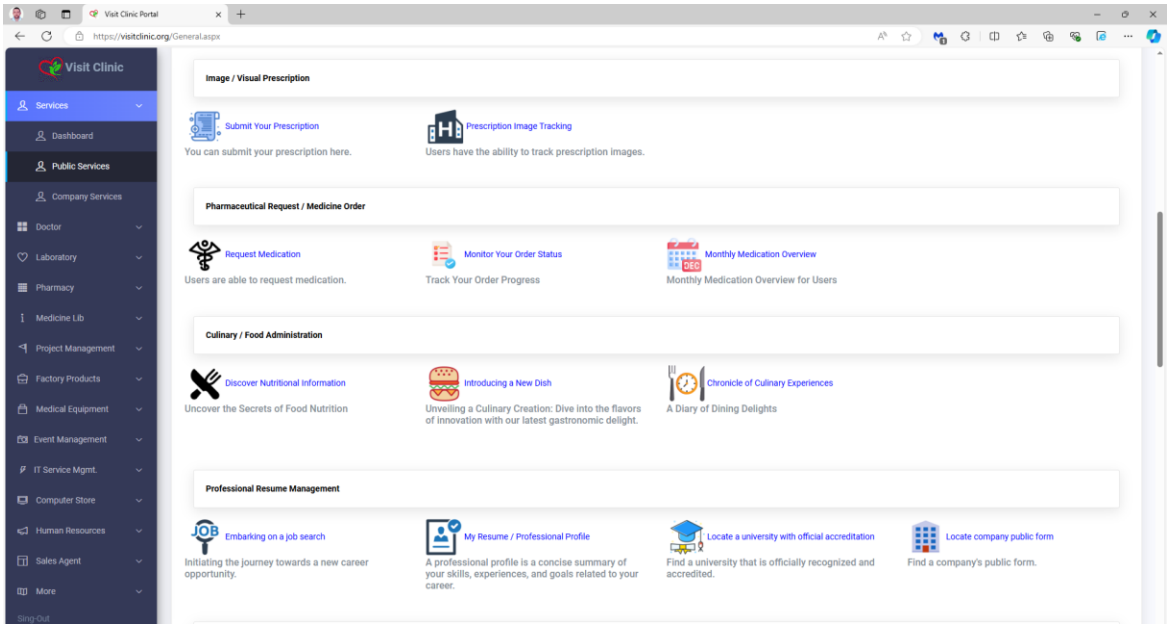

Visit Clinic Portal
https://visitclinic.org/General.aspx
Visit Clinic
Public Services
Managing personal information
Personal Information
Personal information, often referred to as personal data, encompasses a range of details that relate to an identifiable individual.
Search for company
Looking for a specific company? You can easily find business information by using various online directories.
My Logins
My portal login history, including public IP addresses and timestamps.
My Quota
My Dashboard: Allocated Data with Acquired Megabytes.
Change Password
The user has the ability to modify their password.
Clinic / Healthcare Administration
My Clinic Visits
Visits to My Clinic - a more personal and engaging title that suggests a narrative about the experiences and observations from the visits to the clinic.
Locating a medical professional
Finding a healthcare specialist
Appointment Scheduling
Search for appointment scheduling options.
Medical Insurance Card Information
Your medical insurance card contains vital information necessary for healthcare services.
My medical home professional services
By visiting the clinic, you can access the professional medical services you've requested from the comfort of your home. This service allows you to stay updated with the latest developments and facilitates direct communication with your healthcare provider.
Explore Home-Based Medical Consultation Options
The Visit Clinic portal offers you the chance to discover options for medical consultations from the comfort of your home.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Medicine Lib
Project Management
Factory Products
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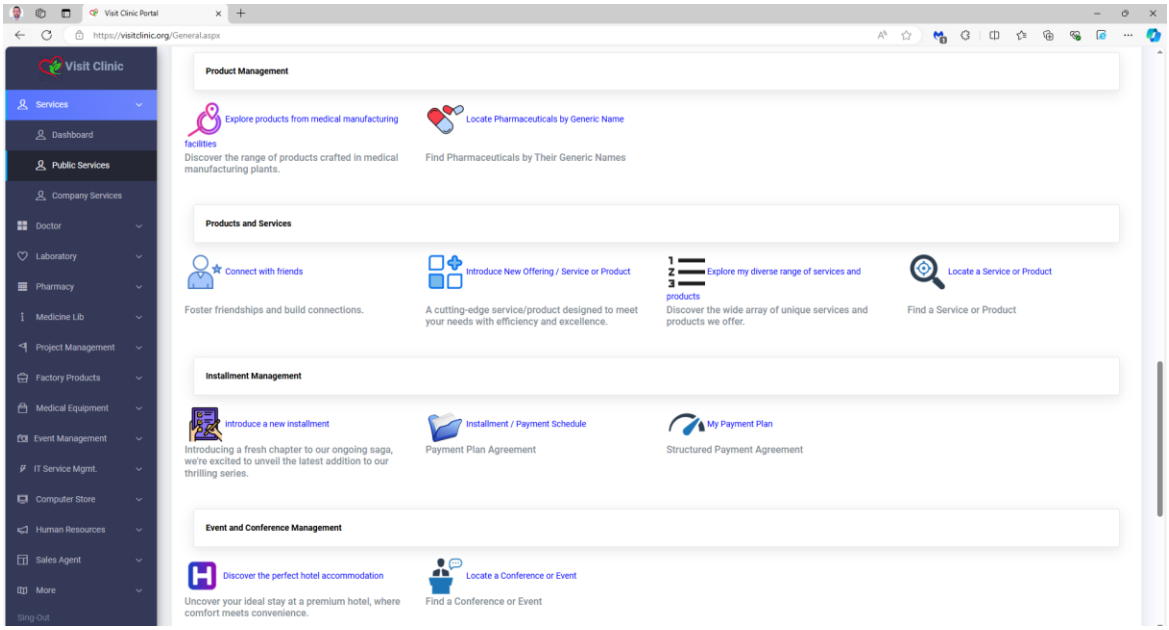
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Image / Visual Prescription
Submit Your Prescription
You can submit your prescription here.
Prescription Image Tracking
Users have the ability to track prescription images.
Pharmaceutical Request / Medicine Order
Request Medication
Users are able to request medication.
Monitor Your Order Status
Track Your Order Progress
Monthly Medication Overview
Monthly Medication Overview for Users
Culinary / Food Administration
Discover Nutritional Information
Uncover the Secrets of Food Nutrition
Introducing a New Dish
Unveiling a Culinary Creation: Dive into the flavors of innovation with our latest gastronomic delight.
Chronicle of Culinary Experiences
A Diary of Dining Delights
Professional Resume Management
Embarking on a job search
Initiating the journey towards a new career opportunity.
My Resume / Professional Profile
A professional profile is a concise summary of your skills, experiences, and goals related to your career.
Locate a university with official accreditation
Find a university that is officially recognized and accredited.
Locate company public form
Find a company's public form.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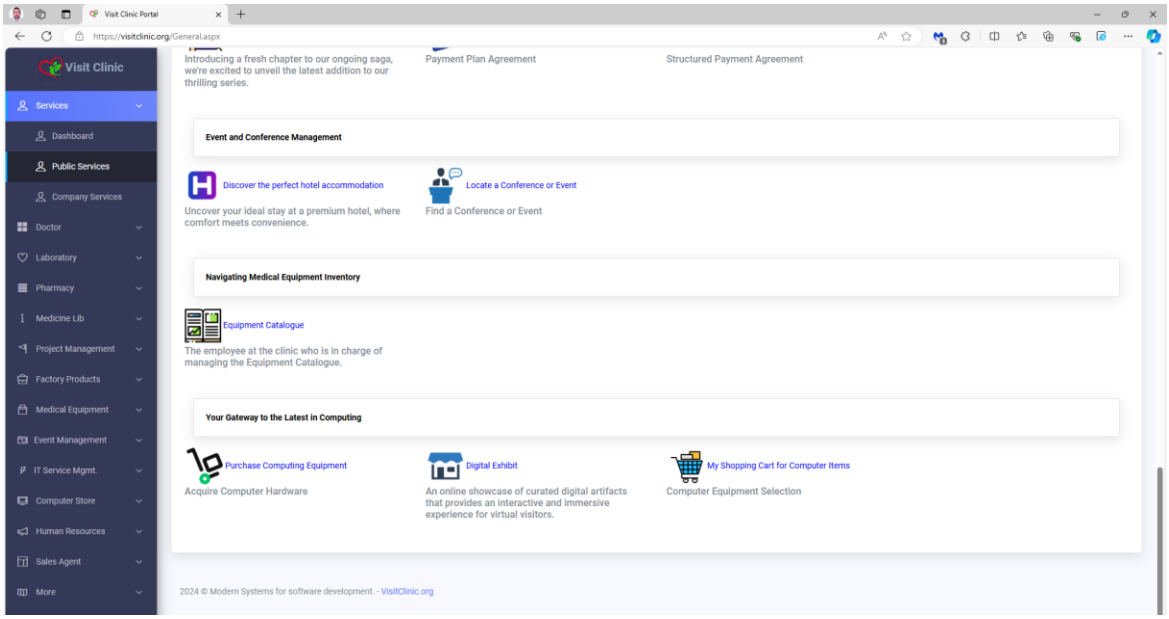
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Product Management
Explore products from medical manufacturing facilities
Discover the range of products crafted in medical manufacturing plants.
Locate Pharmaceuticals by Generic Name
Find Pharmaceuticals by Their Generic Names
Products and Services
Connect with friends
Foster friendships and build connections.
Introduce New Offering / Service or Product
A cutting-edge service/product designed to meet your needs with efficiency and excellence.
Explore my diverse range of services and products
Discover the wide array of unique services and products we offer.
Locate a Service or Product
Find a Service or Product
Installment Management
Introduce a new installment
Introducing a fresh chapter to our ongoing saga, we're excited to unveil the latest addition to our thrilling series.
Installment / Payment Schedule
Payment Plan Agreement
My Payment Plan
Structured Payment Agreement
Event and Conference Management
Discover the perfect hotel accommodation
Uncover your ideal stay at a premium hotel, where comfort meets convenience.
Locate a Conference or Event
Find a Conference or Event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Structured Payment Agreement
Event and Conference Management
Discover the perfect hotel accommodation
Uncover your ideal stay at a premium hotel, where comfort meets convenience.
Locate a Conference or Event
Find a Conference or Event
Navigating Medical Equipment Inventory
Equipment Catalogue
The employee at the clinic who is in charge of managing the Equipment Catalogue.
Your Gateway to the Latest in Computing
Purchase Computing Equipment
Acquire Computer Hardware
Digital Exhibit
An online showcase of curated digital artifacts that provides an interactive and immersive experience for virtual visitors.
My Shopping Cart for Computer Items
Computer Equipment Selection
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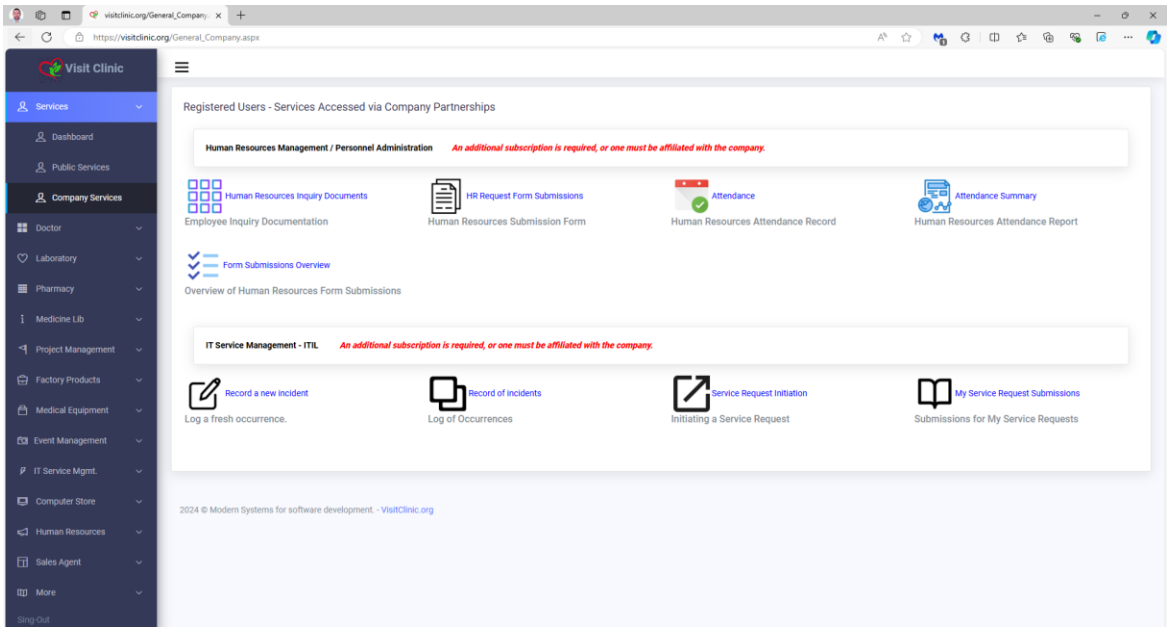
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https://visitclinic.org/General_Company.aspx
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Event Management
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More
Sing-Out
Registered Users - Services Accessed via Company Partnerships
Human Resources Management / Personnel Administration
An additional subscription is required, or one must be affiliated with the company.
Human Resources Inquiry Documents
Employee Inquiry Documentation
HR Request Form Submissions
Human Resources Submission Form
Attendance
Human Resources Attendance Record
Attendance Summary
Human Resources Attendance Report
Form Submissions Overview
Overview of Human Resources Form Submissions
IT Service Management - ITIL
An additional subscription is required, or one must be affiliated with the company.
Record a new incident
Log a fresh occurrence.
Record of incidents
Log of Occurrences
Service Request Initiation
Initiating a Service Request
My Service Request Submissions
Submissions for My Service Requests
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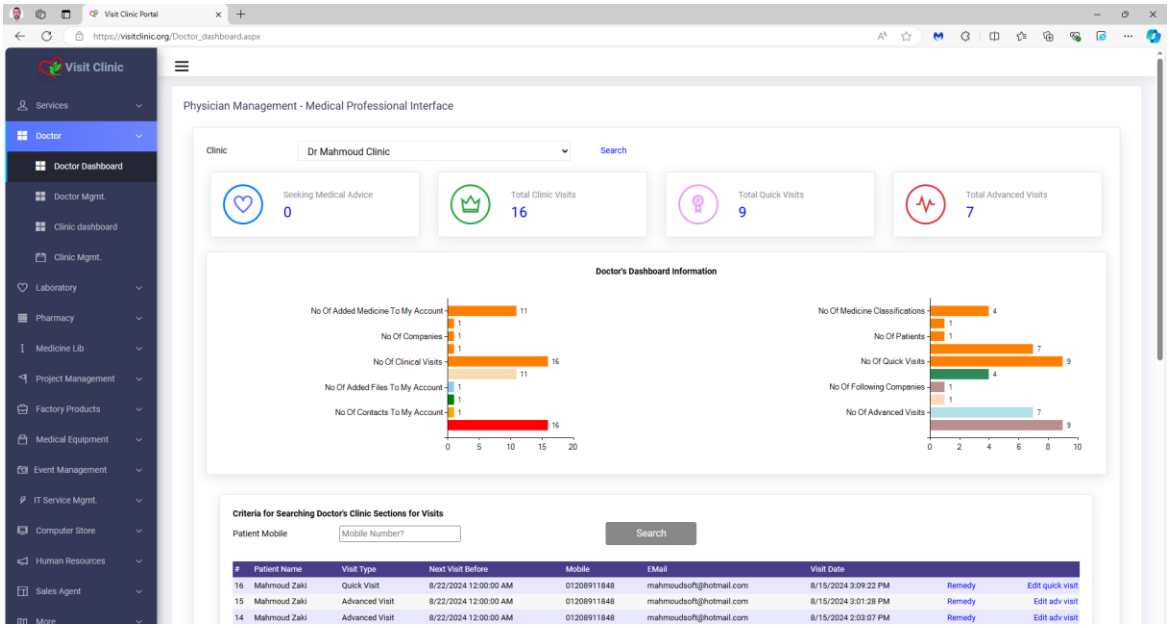
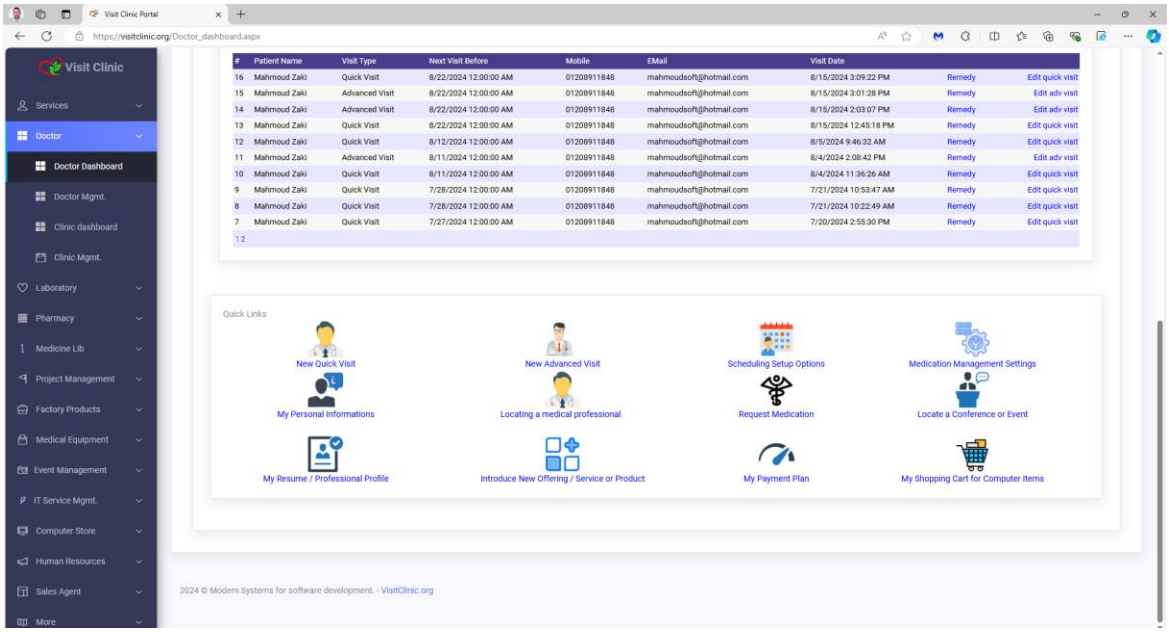
2.2 Doctor Management

The Visit Clinic portal features a comprehensive Doctor Management section, enabling physicians to effectively oversee clinic operations and ensure the delivery of high-quality services to patients. This dedicated area within the portal is designed to streamline administrative tasks, facilitate patient care coordination, and enhance the overall efficiency of the clinic. By providing doctors with the necessary tools to manage their practice, the portal contributes to a more positive healthcare experience for both practitioners and patients alike.

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Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Patient Name Visit Type Next Visit Before Mobile EMail Visit Date
16 Mahmoud Zaki Quick Visit 8/22/2024 12:00:00 AM 01208911848 mahmoudsoft@hotmail.com 8/15/2024 3:09:22 PM Remedy Edit quick visit
15 Mahmoud Zaki Advanced Visit 8/22/2024 12:00:00 AM 01208911848 mahmoudsoft@hotmail.com 8/15/2024 3:01:28 PM Remedy Edit adv visit
14 Mahmoud Zaki Advanced Visit 8/22/2024 12:00:00 AM 01208911848 mahmoudsoft@hotmail.com 8/15/2024 2:03:07 PM Remedy Edit adv visit
13 Mahmoud Zaki Quick Visit 8/22/2024 12:00:00 AM 01208911848 mahmoudsoft@hotmail.com 8/15/2024 12:45:18 PM Remedy Edit quick visit
12 Mahmoud Zaki Quick Visit 8/12/2024 12:00:00 AM 01208911848 mahmoudsoft@hotmail.com 8/5/2024 9:46:32 AM Remedy Edit quick visit
11 Mahmoud Zaki Advanced Visit 8/11/2024 12:00:00 AM 01208911848 mahmoudsoft@hotmail.com 8/4/2024 2:08:42 PM Remedy Edit adv visit
10 Mahmoud Zaki Quick Visit 8/11/2024 12:00:00 AM 01208911848 mahmoudsoft@hotmail.com 8/4/2024 11:36:26 AM Remedy Edit quick visit
9 Mahmoud Zaki Quick Visit 7/28/2024 12:00:00 AM 01208911848 mahmoudsoft@hotmail.com 7/21/2024 10:53:47 AM Remedy Edit quick visit
8 Mahmoud Zaki Quick Visit 7/28/2024 12:00:00 AM 01208911848 mahmoudsoft@hotmail.com 7/21/2024 10:22:49 AM Remedy Edit quick visit
7 Mahmoud Zaki Quick Visit 7/27/2024 12:00:00 AM 01208911848 mahmoudsoft@hotmail.com 7/20/2024 2:55:30 PM Remedy Edit quick visit
1 2
Quick Links
New Quick Visit
New Advanced Visit
Scheduling Setup Options
Medication Management Settings
My Personal Informations
Locating a medical professional
Request Medication
Locate a Conference or Event
My Resume / Professional Profile
Introduce New Offering / Service or Product
My Payment Plan
My Shopping Cart for Computer Items
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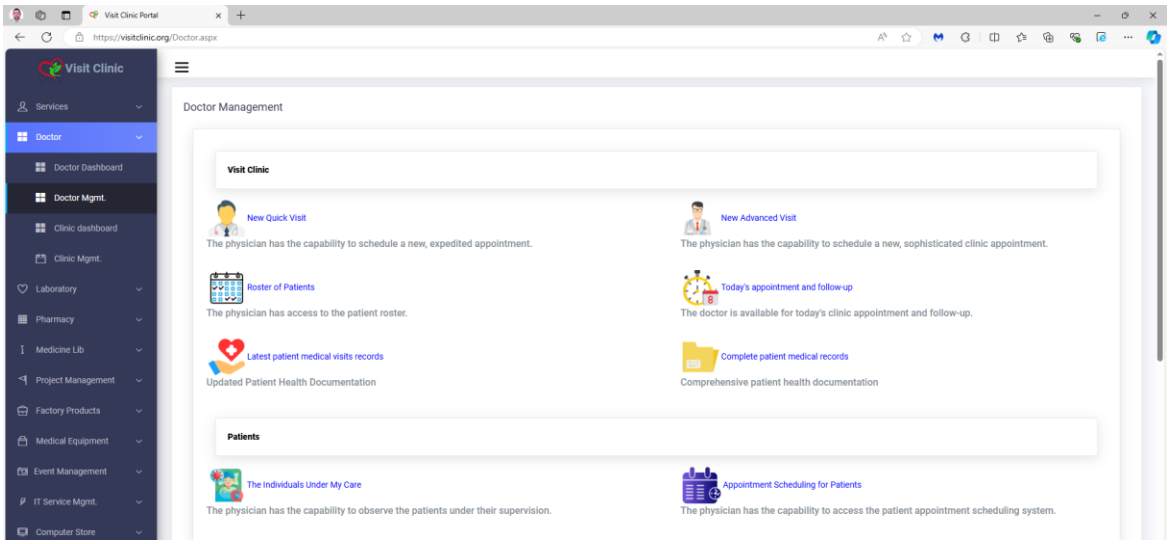
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Clinic Mgmt.
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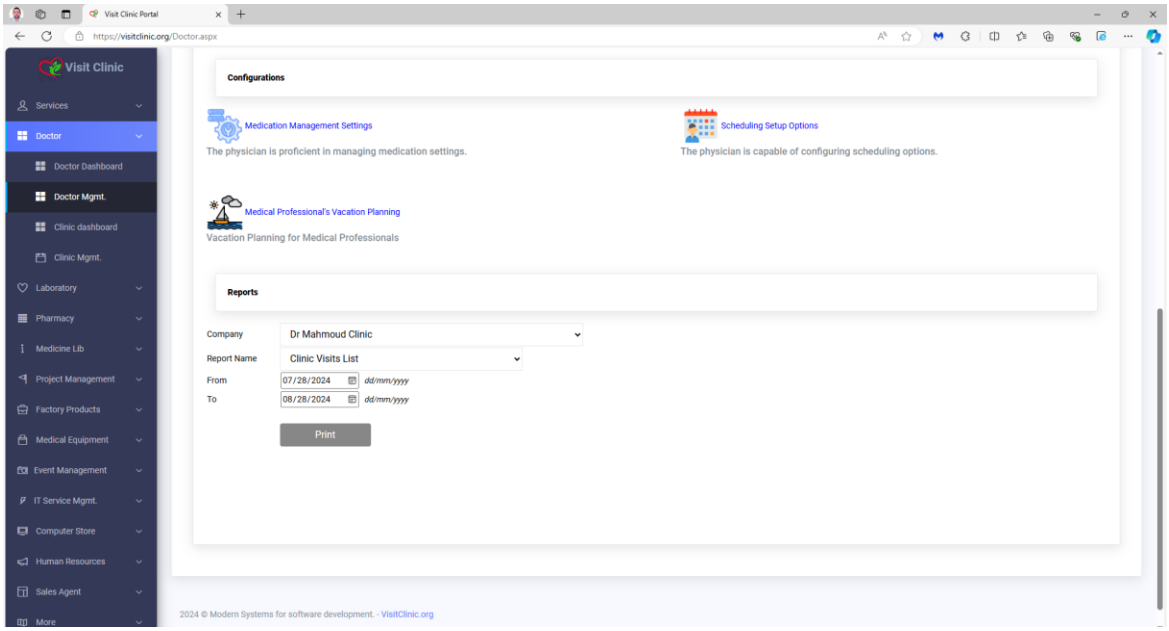
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Doctor Management
Visit Clinic
New Quick Visit
The physician has the capability to schedule a new, expedited appointment.
New Advanced Visit
The physician has the capability to schedule a new, sophisticated clinic appointment.
Roster of Patients
The physician has access to the patient roster.
Today's appointment and follow-up
The doctor is available for today's clinic appointment and follow-up.
Latest patient medical visits records
Updated Patient Health Documentation
Complete patient medical records
Comprehensive patient health documentation
Patients
The Individuals Under My Care
The physician has the capability to observe the patients under their supervision.
Appointment Scheduling for Patients
The physician has the capability to access the patient appointment scheduling system.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Configurations
Medication Management Settings
The physician is proficient in managing medication settings.
Scheduling Setup Options
The physician is capable of configuring scheduling options.
Medical Professional's Vacation Planning
Vacation Planning for Medical Professionals
Reports
Company
Dr Mahmoud Clinic
Report Name
Clinic Visits List
From
07/28/2024
dd/mm/yyyy
To
08/28/2024
dd/mm/yyyy
Print
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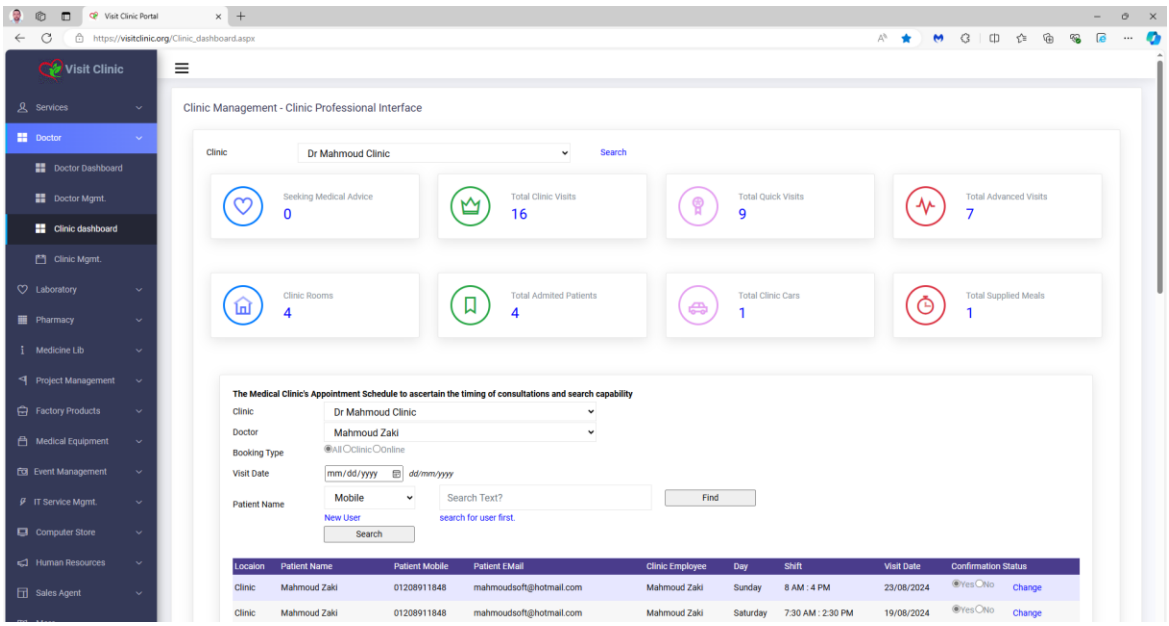
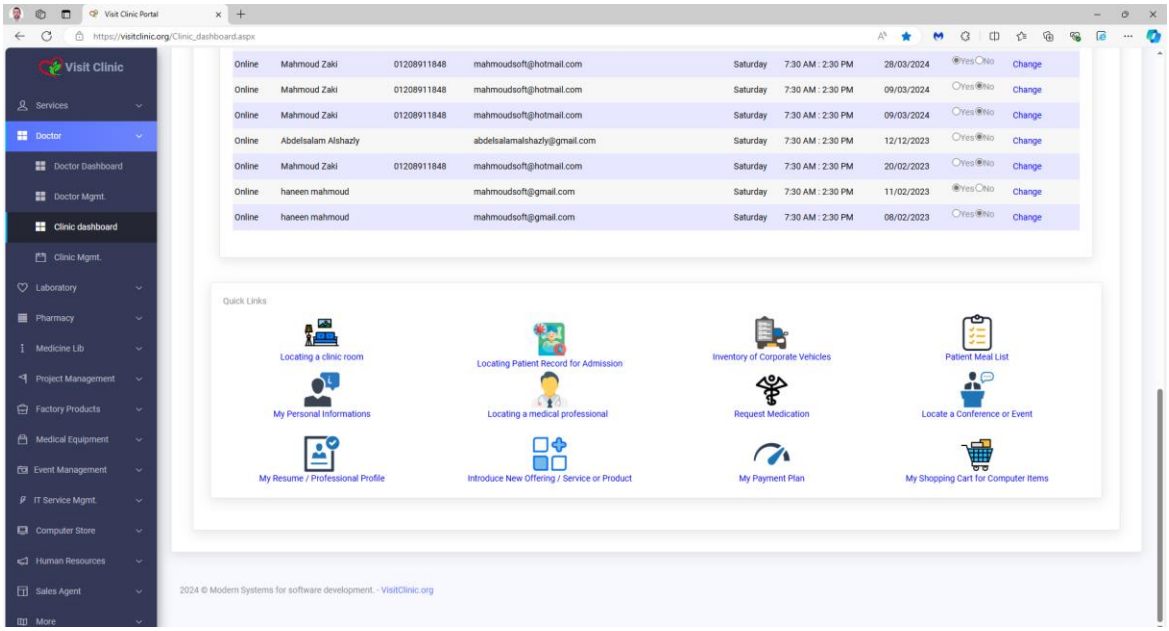
2.3 Clinic Management

The Visit Clinic Portal features a comprehensive Clinic Management section, meticulously crafted to assist both doctors and clinic staff in the efficient administration of healthcare facilities. This robust module offers a range of functionalities, from the integration of new treatment rooms to the implementation of various supplementary services. It's designed with user-friendliness in mind, ensuring that managing the clinic's operations is streamlined and hassle-free. Whether it's scheduling patient appointments, organizing medical records, or coordinating clinic resources, this section provides the necessary tools to enhance the overall efficiency of clinic management.

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Online Mahmoud Zaki 01208911848 mahmoudsoft@hotmail.com Saturday 7:30 AM : 2:30 PM 09/03/2024 Change
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Quick Links
Locating a clinic room
Locating Patient Record for Admission
Inventory of Corporate Vehicles
Patient Meal List
My Personal Informations
Locating a medical professional
Request Medication
Locate a Conference or Event
My Resume / Professional Profile
Introduce New Offering / Service or Product
My Payment Plan
My Shopping Cart for Computer Items
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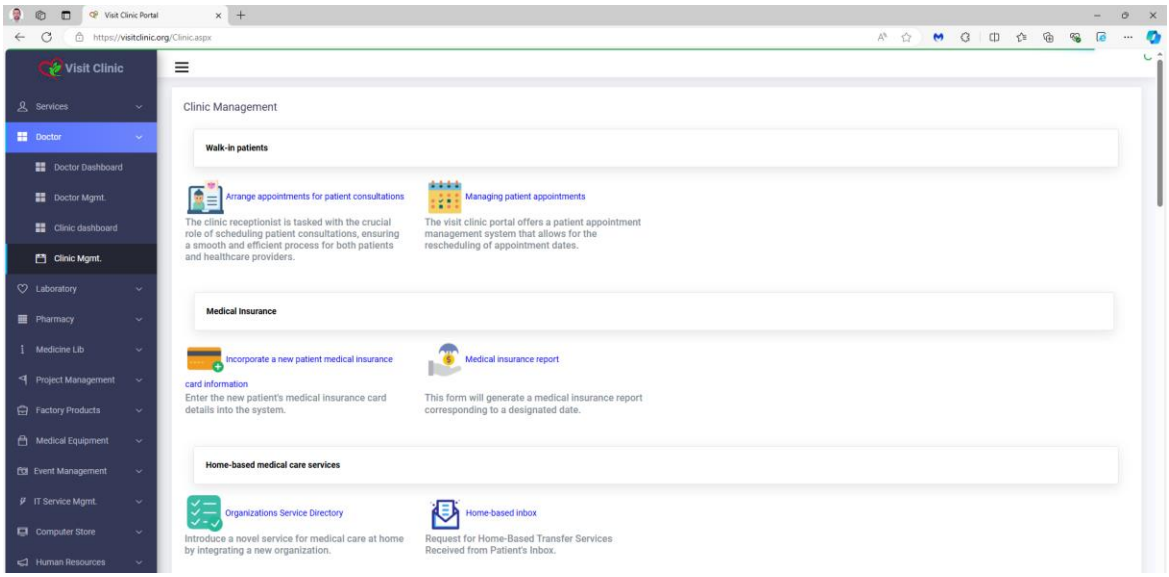
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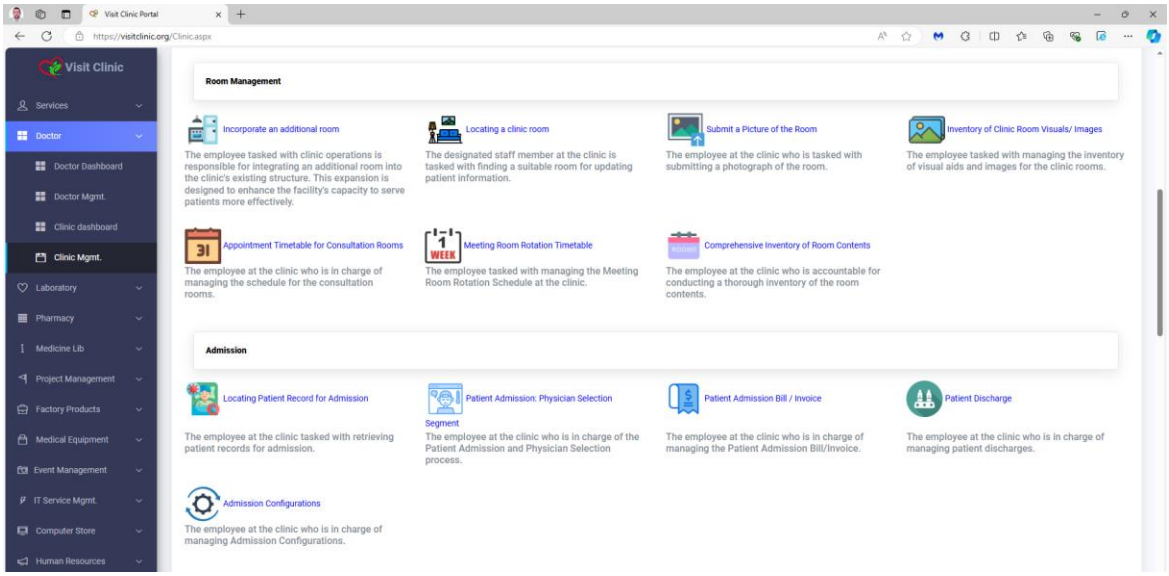
Computer Store
Human Resources
Clinic Management
Walk-in patients
Arrange appointments for patient consultations
The clinic receptionist is tasked with the crucial role of scheduling patient consultations, ensuring a smooth and efficient process for both patients and healthcare providers.
Managing patient appointments
The visit clinic portal offers a patient appointment management system that allows for the rescheduling of appointment dates.
Medical Insurance
Incorporate a new patient medical insurance card information
Enter the new patient's medical insurance card details into the system.
Medical insurance report
This form will generate a medical insurance report corresponding to a designated date.
Home-based medical care services
Organizations Service Directory
Introduce a novel service for medical care at home by integrating a new organization.
Home-based inbox
Request for Home-Based Transfer Services Received from Patient's Inbox.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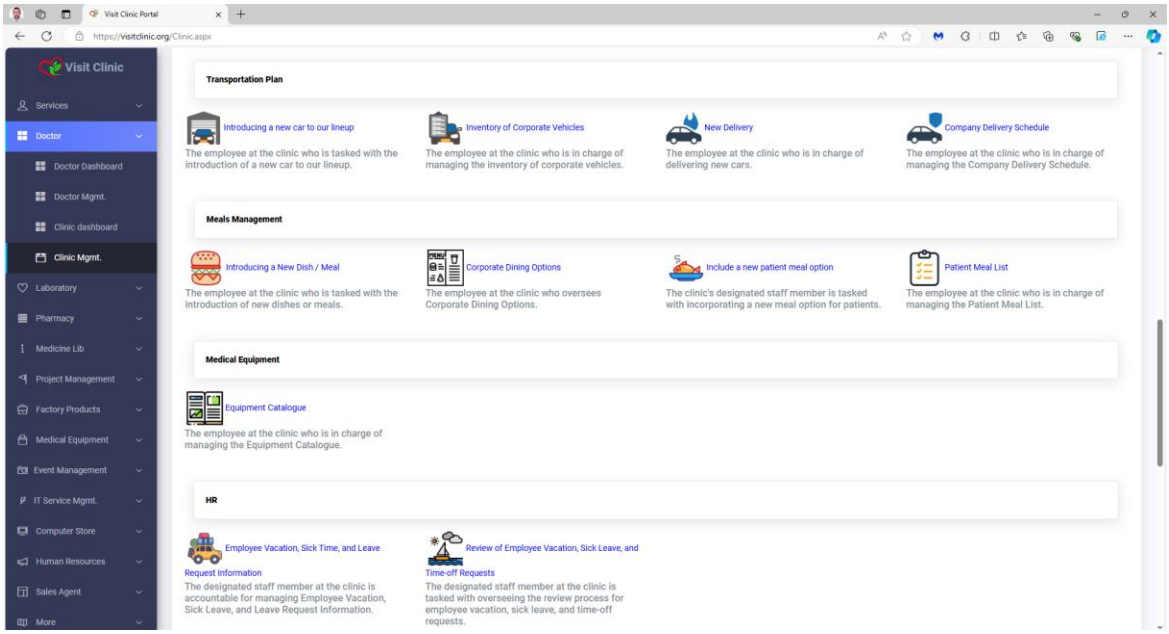
IT Service Mgmt.
Computer Store
Human Resources
Room Management
Incorporate an additional room
The employee tasked with clinic operations is responsible for integrating an additional room into the clinic's existing structure. This expansion is designed to enhance the facility's capacity to serve patients more effectively.
Locating a clinic room
The designated staff member at the clinic is tasked with finding a suitable room for updating patient information.
Submit a Picture of the Room
The employee at the clinic who is tasked with submitting a photograph of the room.
Inventory of Clinic Room Visuals/ Images
The employee tasked with managing the inventory of visual aids and images for the clinic rooms.
Appointment Timetable for Consultation Rooms
The employee at the clinic who is in charge of managing the schedule for the consultation rooms.
Meeting Room Rotation Timetable
The employee tasked with managing the Meeting Room Rotation Schedule at the clinic.
Comprehensive Inventory of Room Contents
The employee at the clinic who is accountable for conducting a thorough inventory of the room contents.
Admission
Locating Patient Record for Admission
The employee at the clinic tasked with retrieving patient records for admission.
Patient Admission: Physician Selection Segment
The employee at the clinic who is in charge of the Patient Admission and Physician Selection process.
Patient Admission Bill / Invoice
The employee at the clinic who is in charge of managing the Patient Admission Bill/Invoice.
Patient Discharge
The employee at the clinic who is in charge of managing patient discharges.
Admission Configurations
The employee at the clinic who is in charge of managing Admission Configurations.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Factory Products
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Event Management
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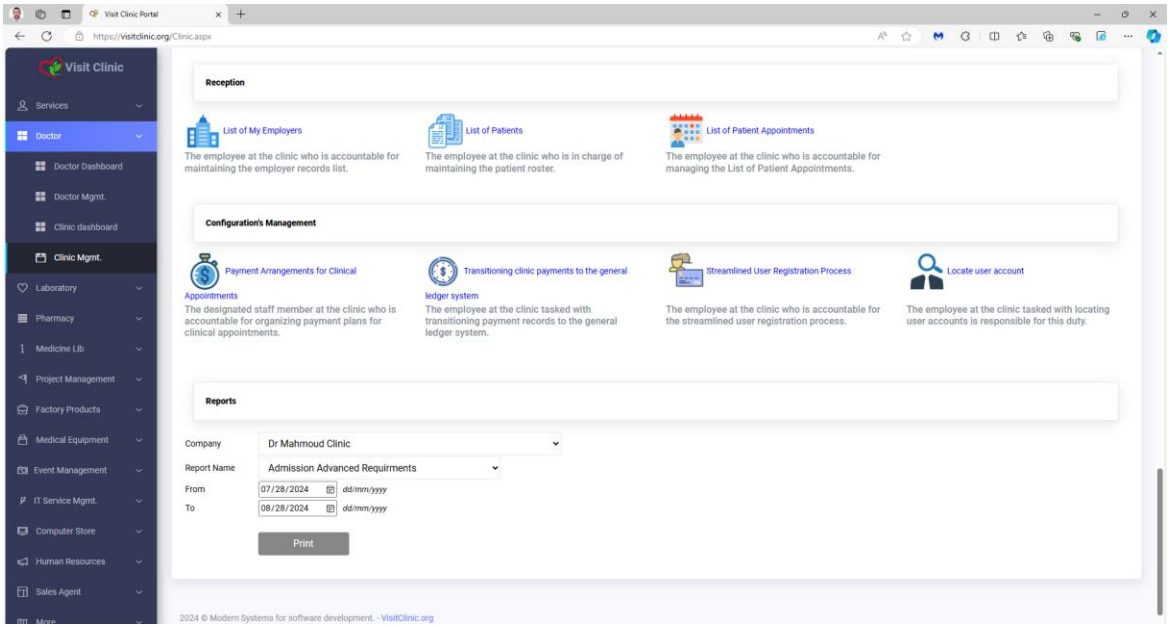
Human Resources
Sales Agent
More
Transportation Plan
Introducing a new car to our lineup
The employee at the clinic who is tasked with the introduction of a new car to our lineup.
Inventory of Corporate Vehicles
The employee at the clinic who is in charge of managing the inventory of corporate vehicles.
New Delivery
The employee at the clinic who is in charge of delivering new cars.
Company Delivery Schedule
The employee at the clinic who is in charge of managing the Company Delivery Schedule.
Meals Management
Introducing a New Dish / Meal
The employee at the clinic who is tasked with the introduction of new dishes or meals.
Corporate Dining Options
The employee at the clinic who oversees Corporate Dining Options.
Include a new patient meal option
The clinic's designated staff member is tasked with incorporating a new meal option for patients.
Patient Meal List
The employee at the clinic who is in charge of managing the Patient Meal List.
Medical Equipment
Equipment Catalogue
The employee at the clinic who is in charge of managing the Equipment Catalogue.
HR
Employee Vacation, Sick Time, and Leave Request Information
The designated staff member at the clinic is accountable for managing Employee Vacation, Sick Leave, and Leave Request Information.
Review of Employee Vacation, Sick Leave, and Time-off Requests
The designated staff member at the clinic is tasked with overseeing the review process for employee vacation, sick leave, and time-off requests.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Reception
List of My Employers
The employee at the clinic who is accountable for maintaining the employer records list.
List of Patients
The employee at the clinic who is in charge of maintaining the patient roster.
List of Patient Appointments
The employee at the clinic who is accountable for managing the List of Patient Appointments.
Configuration's Management
Payment Arrangements for Clinical Appointments
The designated staff member at the clinic who is accountable for organizing payment plans for clinical appointments.
Transitioning clinic payments to the general ledger system
The employee at the clinic tasked with transitioning payment records to the general ledger system.
Streamlined User Registration Process
The employee at the clinic who is accountable for the streamlined user registration process.
Locate user account
The employee at the clinic tasked with locating user accounts is responsible for this duty.
Reports
Company
Dr Mahmoud Clinic
Report Name
Admission Advanced Requirments
From
07/28/2024
dd/mm/yyyy
To
08/28/2024
dd/mm/yyyy
Print
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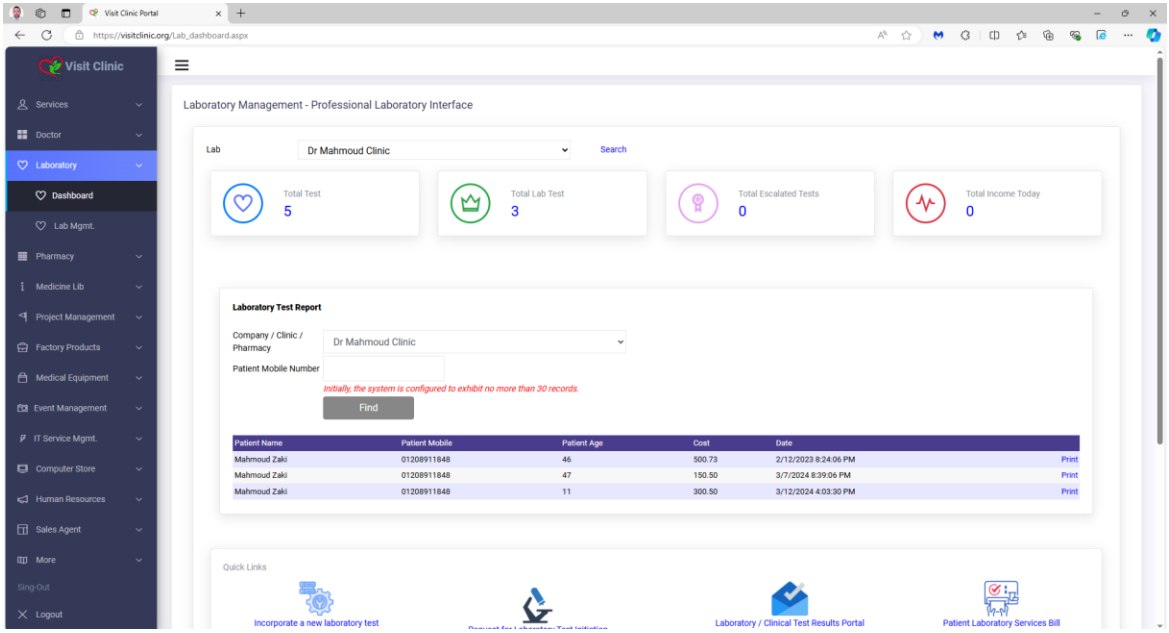
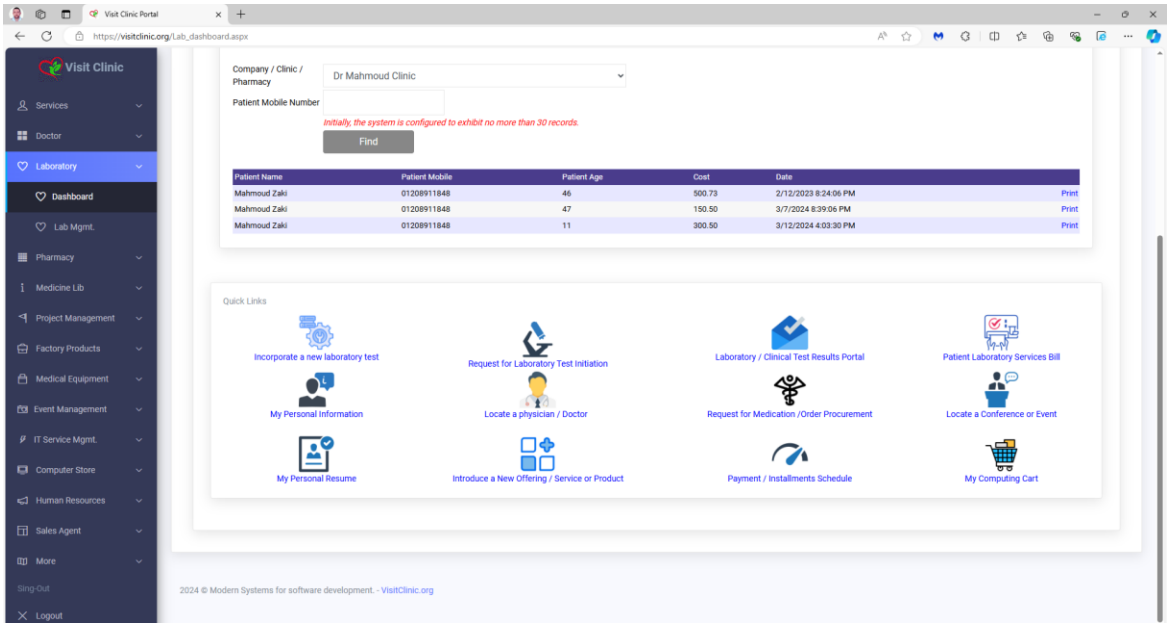
2.4 Laboratory Management

The 'Visit Clinic Portal' features a comprehensive Laboratory Management section designed to assist laboratory managers, scientists, and staff in overseeing laboratory settings and conducting day-to-day tasks. This dedicated module streamlines the process of managing laboratory operations, ensuring that all configurations are handled efficiently and effectively, thereby supporting the scientific team in their pursuit of excellence in research and development.




Visit Clinic Portal
https://visitclinic.org/Lab_dashboard.aspx
Visit Clinic
Services
Doctor
Laboratory
Dashboard
Lab Mgmt.
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
Company / Clinic / Pharmacy
Dr Mahmoud Clinic
Patient Mobile Number
Initially, the system is configured to exhibit no more than 30 records.
Find
Patient Name
Patient Mobile
Patient Age
Cost
Date
Mahmoud Zaki 01208911848 46 500.73 2/12/2023 8:24:06 PM Print
Mahmoud Zaki 01208911848 47 150.50 3/7/2024 8:39:06 PM Print
Mahmoud Zaki 01208911848 11 300.50 3/12/2024 4:03:30 PM Print
Quick Links
Incorporate a new laboratory test
Request for Laboratory Test Initiation
Laboratory / Clinical Test Results Portal
Patient Laboratory Services Bill
My Personal Information
Locate a physician / Doctor
Request for Medication /Order Procurement
Locate a Conference or Event
My Personal Resume
Introduce a New Offering / Service or Product
Payment / Installments Schedule
My Computing Cart
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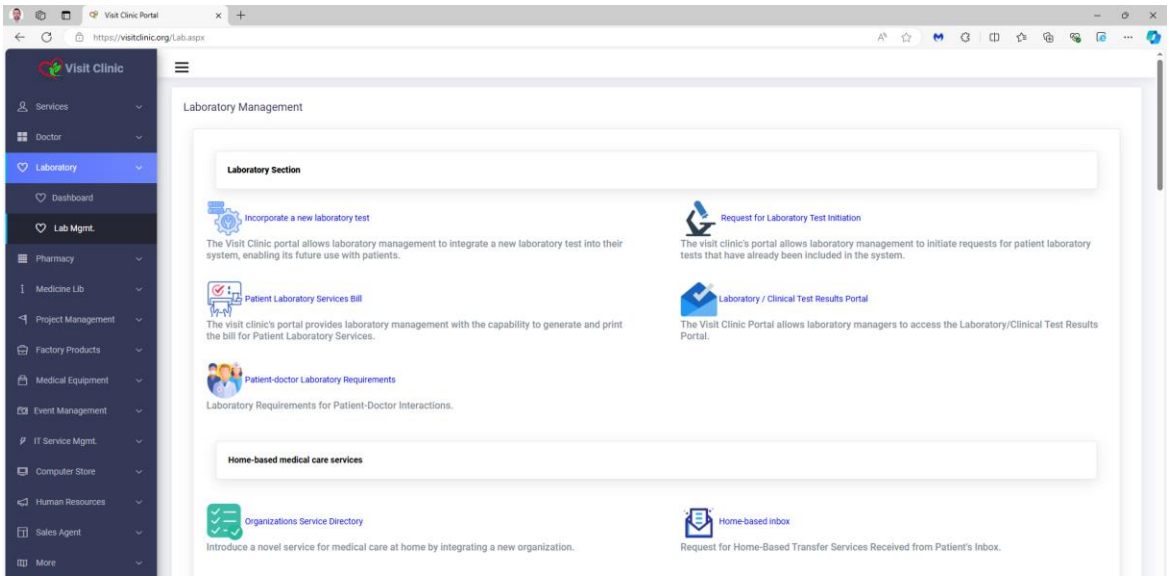
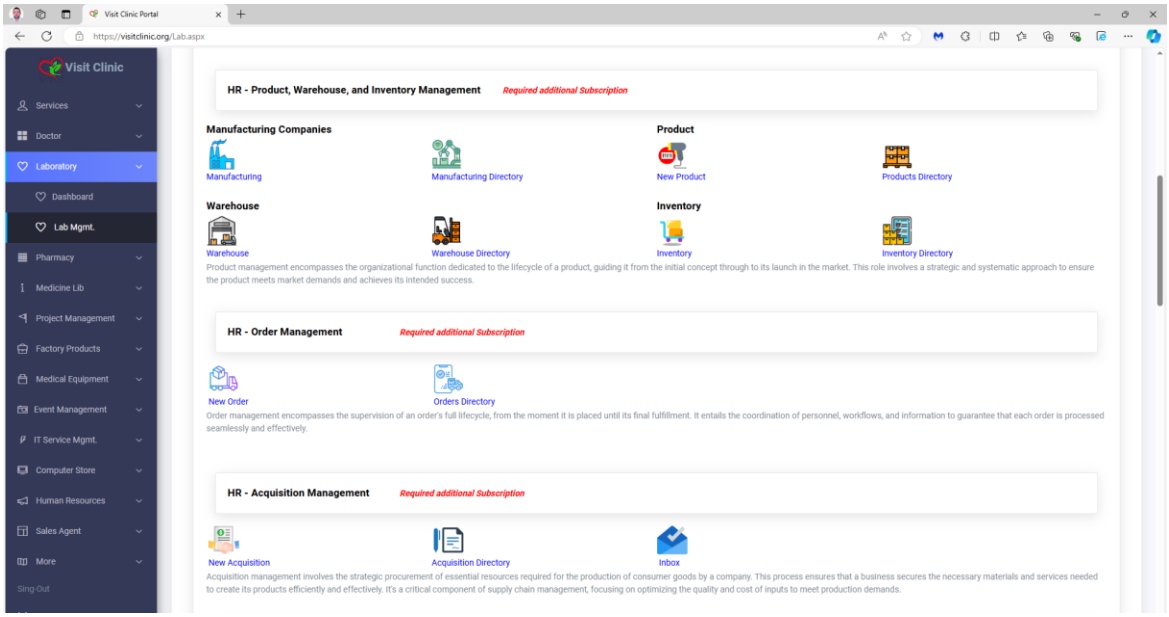
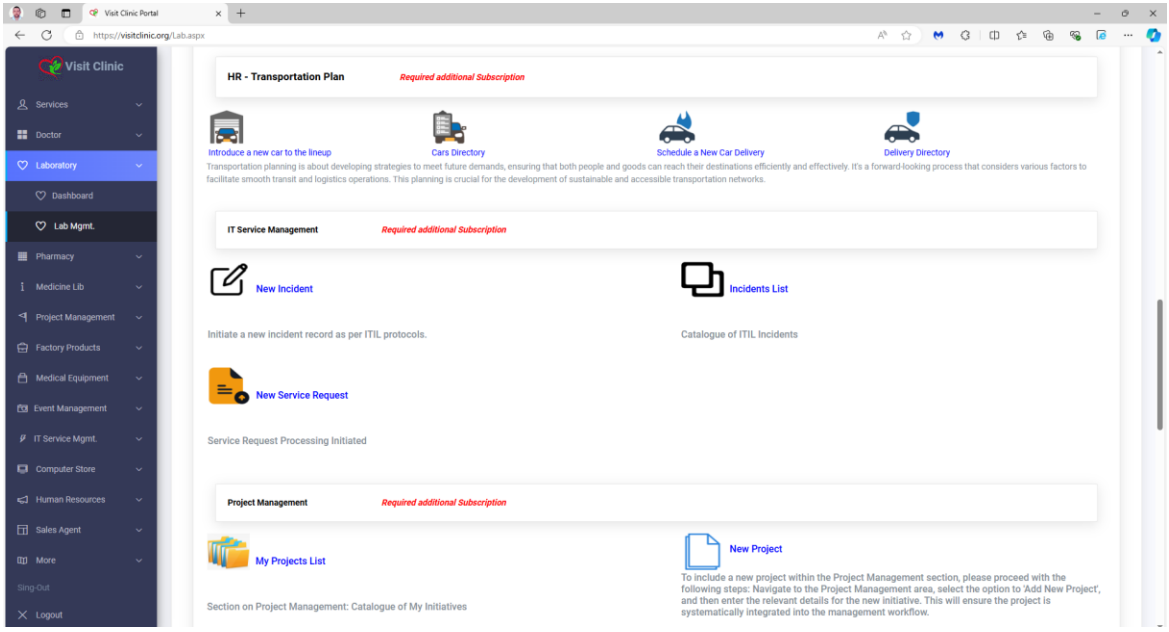

Visit Clinic Portal
https://visitclinic.org/Lab.aspx
Visit Clinic
Laboratory Management
Laboratory Section
Incorporate a new laboratory test
The Visit Clinic portal allows laboratory management to integrate a new laboratory test into their system, enabling its future use with patients.
Request for Laboratory Test Initiation
The visit clinic's portal allows laboratory management to initiate requests for patient laboratory tests that have already been included in the system.
Patient Laboratory Services Bill
The visit clinic's portal provides laboratory management with the capability to generate and print the bill for Patient Laboratory Services.
Laboratory / Clinical Test Results Portal
The Visit Clinic Portal allows laboratory managers to access the Laboratory/Clinical Test Results Portal.
Patient-doctor Laboratory Requirements
Laboratory Requirements for Patient-Doctor Interactions.
Home-based medical care services
Organizations Service Directory
Introduce a novel service for medical care at home by integrating a new organization.
Home-based inbox
Request for Home-Based Transfer Services Received from Patient's Inbox.


Visit Clinic Portal
https://visitclinic.org/Lab.aspx
Visit Clinic
Services
Doctor
Laboratory
Dashboard
Lab Mgmt.
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
HR - Product, Warehouse, and Inventory Management
Required additional Subscription
Manufacturing Companies
Manufacturing
Manufacturing Directory
Product
New Product
Products Directory
Warehouse
Warehouse
Warehouse Directory
Inventory
Inventory
Inventory Directory
Product management encompasses the organizational function dedicated to the lifecycle of a product, guiding it from the initial concept through to its launch in the market. This role involves a strategic and systematic approach to ensure the product meets market demands and achieves its intended success.
HR - Order Management
Required additional Subscription
New Order
Orders Directory
Order management encompasses the supervision of an order's full lifecycle, from the moment it is placed until its final fulfillment. It entails the coordination of personnel, workflows, and information to guarantee that each order is processed seamlessly and effectively.
HR - Acquisition Management
Required additional Subscription
New Acquisition
Acquisition Directory
Inbox
Acquisition management involves the strategic procurement of essential resources required for the production of consumer goods by a company. This process ensures that a business secures the necessary materials and services needed to create its products efficiently and effectively. It's a critical component of supply chain management, focusing on optimizing the quality and cost of inputs to meet production demands.


Visit Clinic Portal
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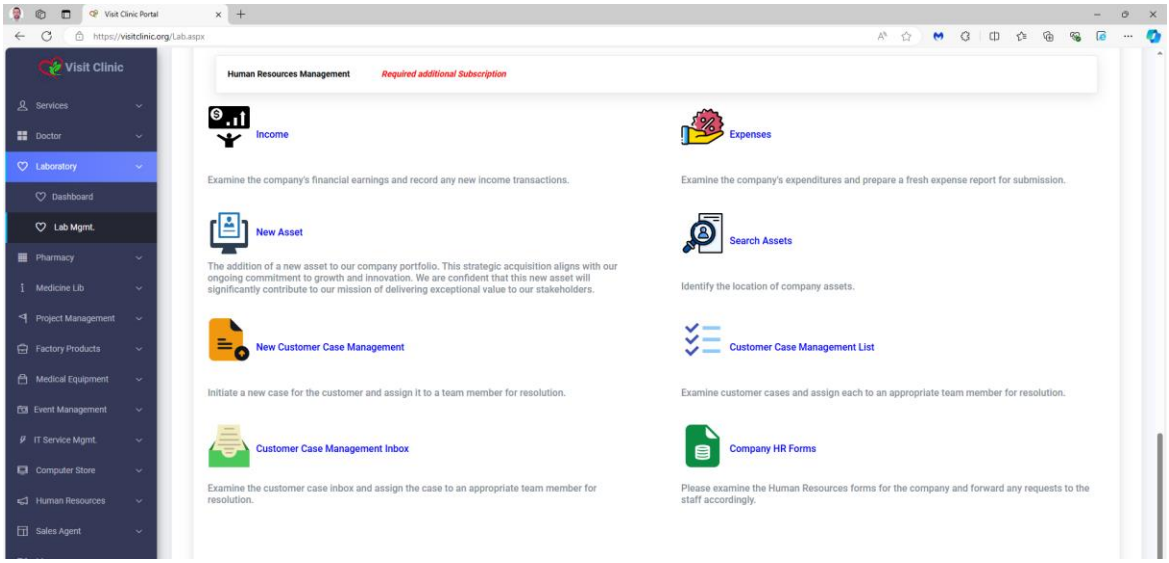
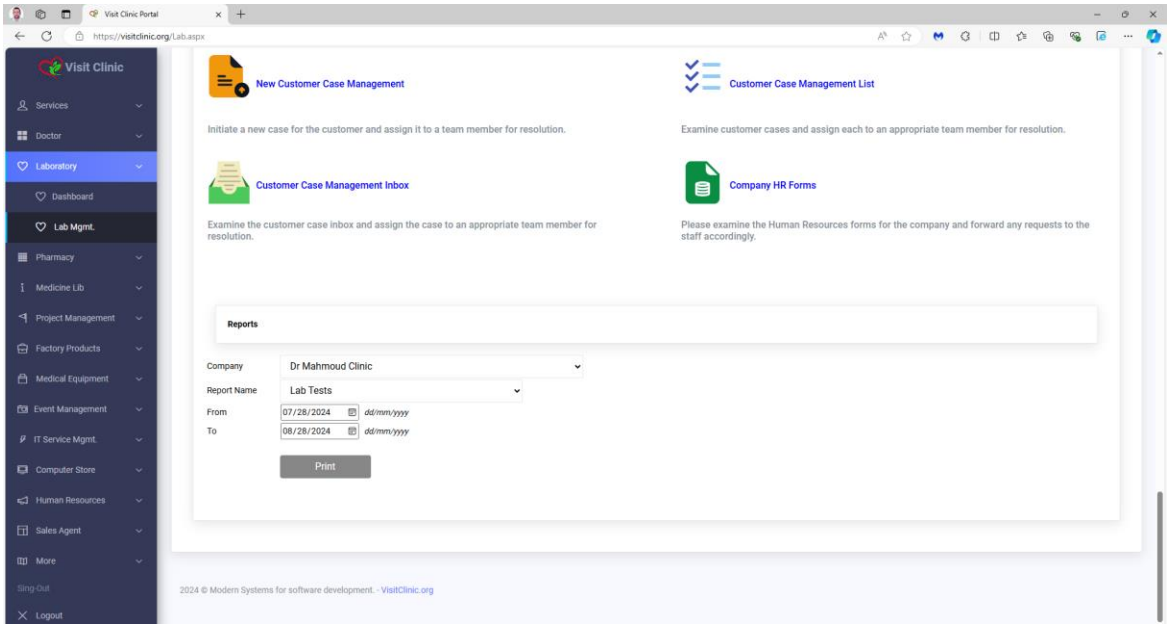
Lab Mgmt.
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
HR - Transportation Plan
Required additional Subscription
Introduce a new car to the lineup
Cars Directory
Schedule a New Car Delivery
Delivery Directory
Transportation planning is about developing strategies to meet future demands, ensuring that both people and goods can reach their destinations efficiently and effectively. It's a forward-looking process that considers various factors to facilitate smooth transit and logistics operations. This planning is crucial for the development of sustainable and accessible transportation networks.
IT Service Management
Required additional Subscription
New Incident
Incidents List
Initiate a new incident record as per ITIL protocols.
Catalogue of ITIL Incidents
New Service Request
Service Request Processing Initiated
Project Management
Required additional Subscription
My Projects List
New Project
Section on Project Management: Catalogue of My Initiatives
To include a new project within the Project Management section, please proceed with the following steps: Navigate to the Project Management area, select the option to 'Add New Project', and then enter the relevant details for the new initiative. This will ensure the project is systematically integrated into the management workflow.


Visit Clinic Portal
https://visitclinic.org/Lab.aspx
Visit Clinic
Services
Doctor
Laboratory
Dashboard
Lab Mgmt.
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
Human Resources Management
Required additional Subscription
Income
Examine the company's financial earnings and record any new income transactions.
Expenses
Examine the company's expenditures and prepare a fresh expense report for submission.
New Asset
The addition of a new asset to our company portfolio. This strategic acquisition aligns with our ongoing commitment to growth and innovation. We are confident that this new asset will significantly contribute to our mission of delivering exceptional value to our stakeholders.
Search Assets
Identify the location of company assets.
New Customer Case Management
Initiate a new case for the customer and assign it to a team member for resolution.
Customer Case Management List
Examine customer cases and assign each to an appropriate team member for resolution.
Customer Case Management Inbox
Examine the customer case inbox and assign the case to an appropriate team member for resolution.
Company HR Forms
Please examine the Human Resources forms for the company and forward any requests to the staff accordingly.


Visit Clinic Portal
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Services
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Dashboard
Lab Mgmt.
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
New Customer Case Management
Initiate a new case for the customer and assign it to a team member for resolution.
Customer Case Management List
Examine customer cases and assign each to an appropriate team member for resolution.
Customer Case Management Inbox
Examine the customer case inbox and assign the case to an appropriate team member for resolution.
Company HR Forms
Please examine the Human Resources forms for the company and forward any requests to the staff accordingly.
Reports
Company
Dr Mahmoud Clinic
Report Name
Lab Tests
From
07/28/2024
dd/mm/yyyy
To
08/28/2024
dd/mm/yyyy
Print
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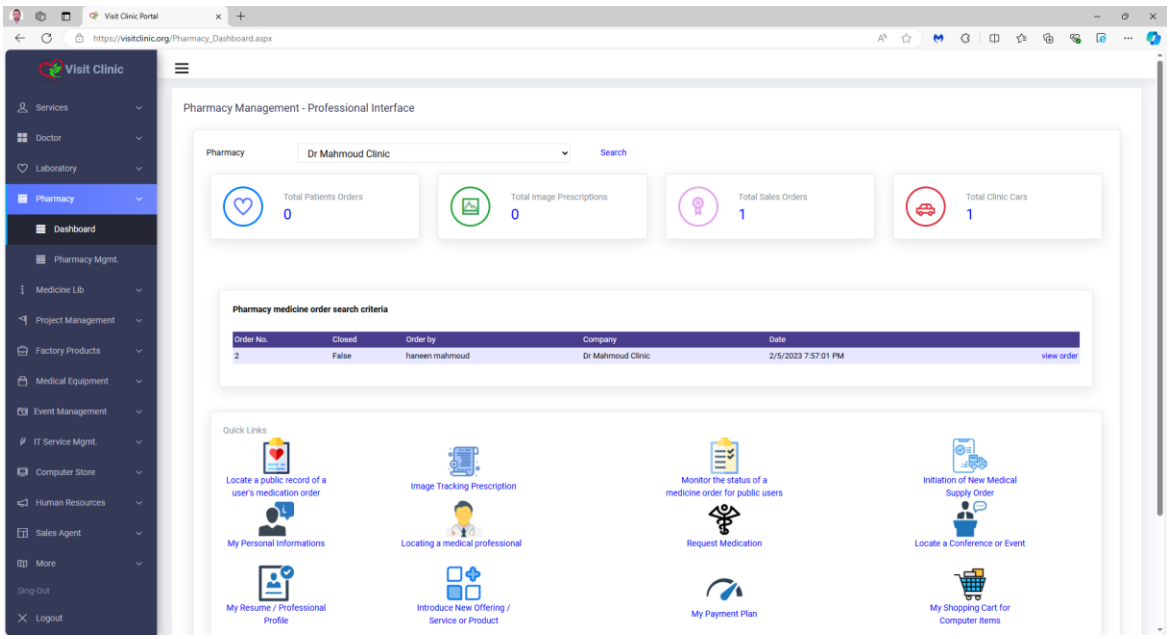
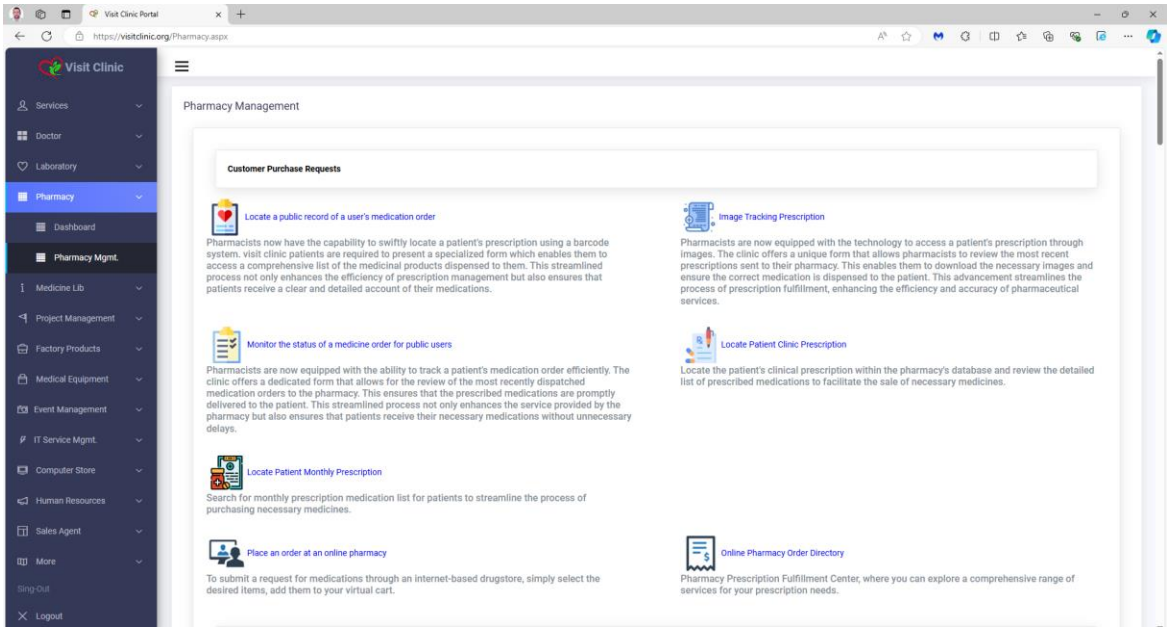
2.5 Pharmacy Management

The Visit Clinic portal offers a comprehensive Pharmacy Management System designed to assist pharmacists in effectively organizing pharmacy data, medications, and related reports. This robust platform streamlines the management process, ensuring that pharmacists have access to accurate and up-to-date information, which is essential for the efficient operation of a pharmacy. With its user-friendly interface, the system simplifies the complexities involved in pharmacy management, from inventory control to patient care.




Visit Clinic Portal
https://visitclinic.org/Pharmacy.aspx
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Laboratory
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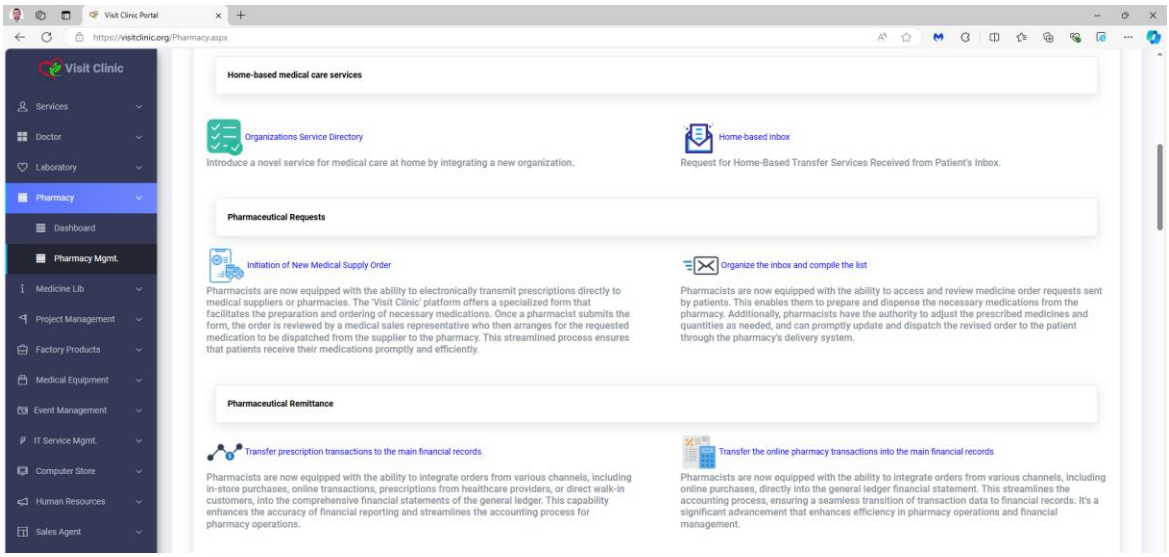
Dashboard
Pharmacy Mgmt.
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
Pharmacy Management
Customer Purchase Requests
Locate a public record of a user's medication order
Pharmacists now have the capability to swiftly locate a patient's prescription using a barcode system. visit clinic patients are required to present a specialized form which enables them to access a comprehensive list of the medicinal products dispensed to them. This streamlined process not only enhances the efficiency of prescription management but also ensures that patients receive a clear and detailed account of their medications.
Image Tracking Prescription
Pharmacists are now equipped with the technology to access a patient's prescription through images. The clinic offers a unique form that allows pharmacists to review the most recent prescriptions sent to their pharmacy. This enables them to download the necessary images and ensure the correct medication is dispensed to the patient. This advancement streamlines the process of prescription fulfillment, enhancing the efficiency and accuracy of pharmaceutical services.
Monitor the status of a medicine order for public users
Pharmacists are now equipped with the ability to track a patient's medication order efficiently. The clinic offers a dedicated form that allows for the review of the most recently dispatched medication orders to the pharmacy. This ensures that the prescribed medications are promptly delivered to the patient. This streamlined process not only enhances the service provided by the pharmacy but also ensures that patients receive their necessary medications without unnecessary delays.
Locate Patient Clinic Prescription
Locate the patient's clinical prescription within the pharmacy's database and review the detailed list of prescribed medications to facilitate the sale of necessary medicines.
Locate Patient Monthly Prescription
Search for monthly prescription medication list for patients to streamline the process of purchasing necessary medicines.
Place an order at an online pharmacy
To submit a request for medications through an internet-based drugstore, simply select the desired items, add them to your virtual cart.
Online Pharmacy Order Directory
Pharmacy Prescription Fulfillment Center, where you can explore a comprehensive range of services for your prescription needs.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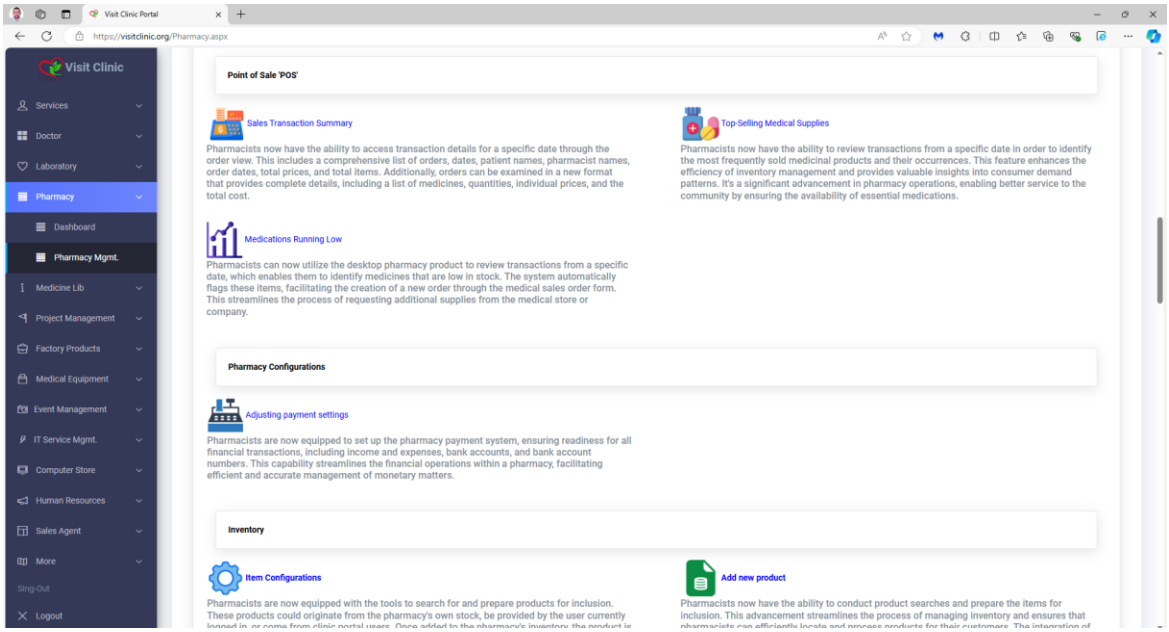
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
Home-based medical care services
Organizations Service Directory
Introduce a novel service for medical care at home by integrating a new organization.
Home-based inbox
Request for Home-Based Transfer Services Received from Patient's Inbox.
Pharmaceutical Requests
Initiation of New Medical Supply Order
Pharmacists are now equipped with the ability to electronically transmit prescriptions directly to medical suppliers or pharmacies. The 'Visit Clinic' platform offers a specialized form that facilitates the preparation and ordering of necessary medications. Once a pharmacist submits the form, the order is reviewed by a medical sales representative who then arranges for the requested medication to be dispatched from the supplier to the pharmacy. This streamlined process ensures that patients receive their medications promptly and efficiently.
Organize the inbox and compile the list
Pharmacists are now equipped with the ability to access and review medicine order requests sent by patients. This enables them to prepare and dispense the necessary medications from the pharmacy. Additionally, pharmacists have the authority to adjust the prescribed medicines and quantities as needed, and can promptly update and dispatch the revised order to the patient through the pharmacy's delivery system.
Pharmaceutical Remittance
Transfer prescription transactions to the main financial records
Pharmacists are now equipped with the ability to integrate orders from various channels, including in-store purchases, online transactions, prescriptions from healthcare providers, or direct walk-in customers, into the comprehensive financial statements of the general ledger. This capability enhances the accuracy of financial reporting and streamlines the accounting process for pharmacy operations.
Transfer the online pharmacy transactions into the main financial records
Pharmacists are now equipped with the ability to integrate orders from various channels, including online purchases, directly into the general ledger financial statement. This streamlines the accounting process, ensuring a seamless transition of transaction data to financial records. It's a significant advancement that enhances efficiency in pharmacy operations and financial management.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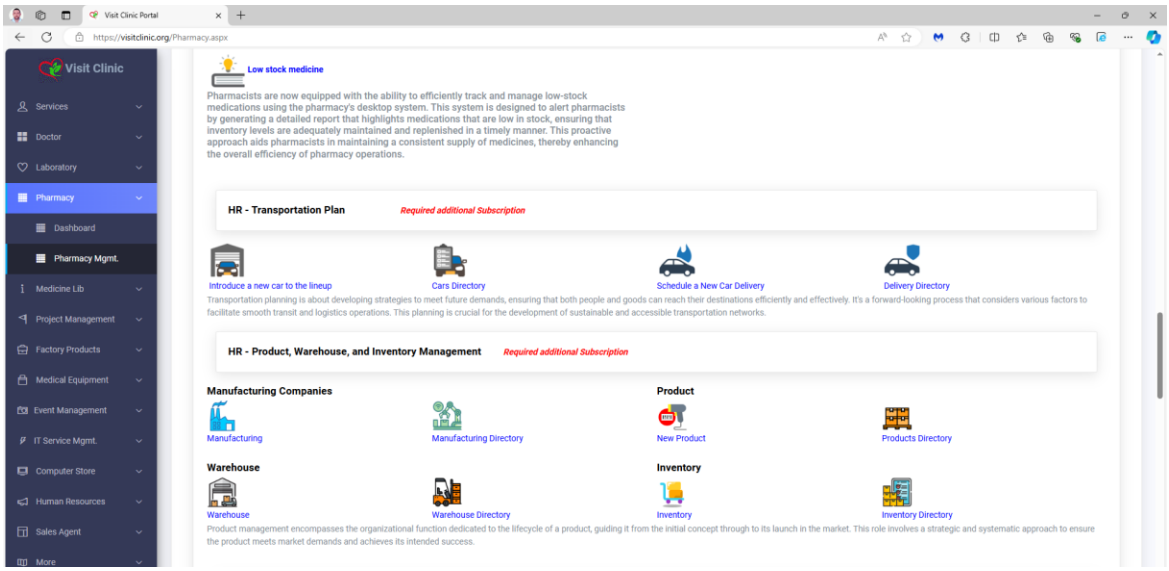
Pharmacy Mgmt.
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
Point of Sale 'POS'
Sales Transaction Summary
Pharmacists now have the ability to access transaction details for a specific date through the order view. This includes a comprehensive list of orders, dates, patient names, pharmacist names, order dates, total prices, and total items. Additionally, orders can be examined in a new format that provides complete details, including a list of medicines, quantities, individual prices, and the total cost.
Top-Selling Medical Supplies
Pharmacists now have the ability to review transactions from a specific date in order to identify the most frequently sold medicinal products and their occurrences. This feature enhances the efficiency of inventory management and provides valuable insights into consumer demand patterns. It's a significant advancement in pharmacy operations, enabling better service to the community by ensuring the availability of essential medications.
Medications Running Low
Pharmacists can now utilize the desktop pharmacy product to review transactions from a specific date, which enables them to identify medicines that are low in stock. The system automatically flags these items, facilitating the creation of a new order through the medical sales order form. This streamlines the process of requesting additional supplies from the medical store or company.
Pharmacy Configurations
Adjusting payment settings
Pharmacists are now equipped to set up the pharmacy payment system, ensuring readiness for all financial transactions, including income and expenses, bank accounts, and bank account numbers. This capability streamlines the financial operations within a pharmacy, facilitating efficient and accurate management of monetary matters.
Inventory
Item Configurations
Pharmacists are now equipped with the tools to search for and prepare products for inclusion. These products could originate from the pharmacy's own stock, be provided by the user currently
Add new product
Pharmacists now have the ability to conduct product searches and prepare the items for inclusion. This advancement streamlines the process of managing inventory and ensures that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Pharmacy Mgmt.
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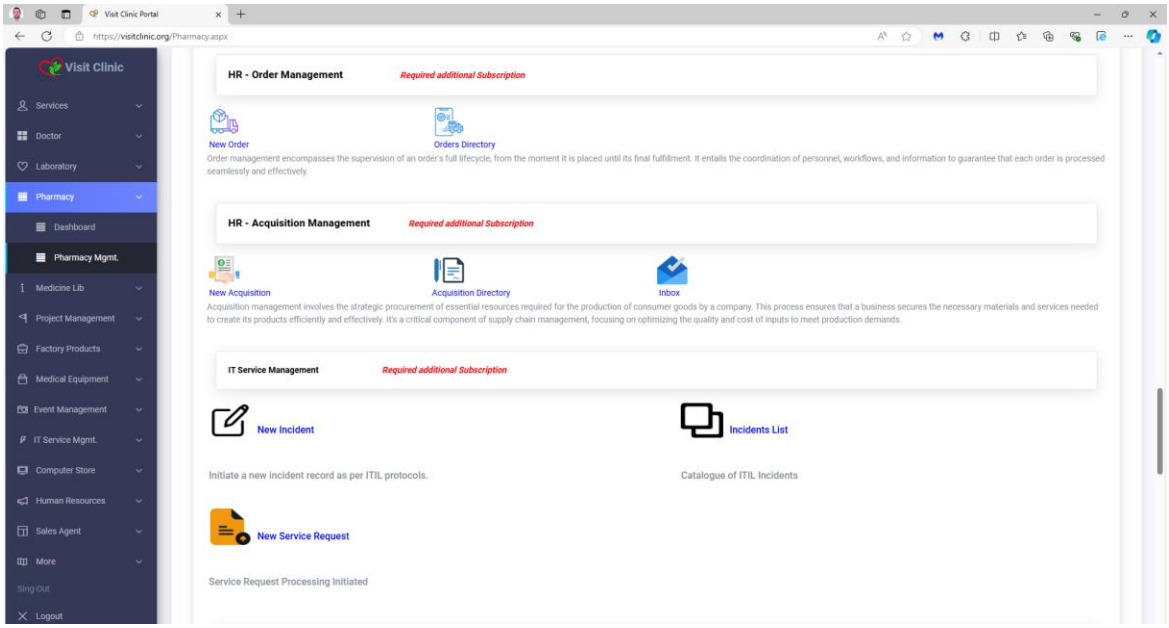
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Low stock medicine
Pharmacists are now equipped with the ability to efficiently track and manage low-stock medications using the pharmacy's desktop system. This system is designed to alert pharmacists by generating a detailed report that highlights medications that are low in stock, ensuring that inventory levels are adequately maintained and replenished in a timely manner. This proactive approach aids pharmacists in maintaining a consistent supply of medicines, thereby enhancing the overall efficiency of pharmacy operations.
HR - Transportation Plan
Required additional Subscription
Introduce a new car to the lineup
Cars Directory
Schedule a New Car Delivery
Delivery Directory
Transportation planning is about developing strategies to meet future demands, ensuring that both people and goods can reach their destinations efficiently and effectively. It's a forward-looking process that considers various factors to facilitate smooth transit and logistics operations. This planning is crucial for the development of sustainable and accessible transportation networks.
HR - Product, Warehouse, and Inventory Management
Required additional Subscription
Manufacturing Companies
Manufacturing
Manufacturing Directory
Product
New Product
Products Directory
Warehouse
Warehouse
Warehouse Directory
Inventory
Inventory
Inventory Directory
Product management encompasses the organizational function dedicated to the lifecycle of a product, guiding it from the initial concept through to its launch in the market. This role involves a strategic and systematic approach to ensure the product meets market demands and achieves its intended success.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Event Management
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HR - Order Management
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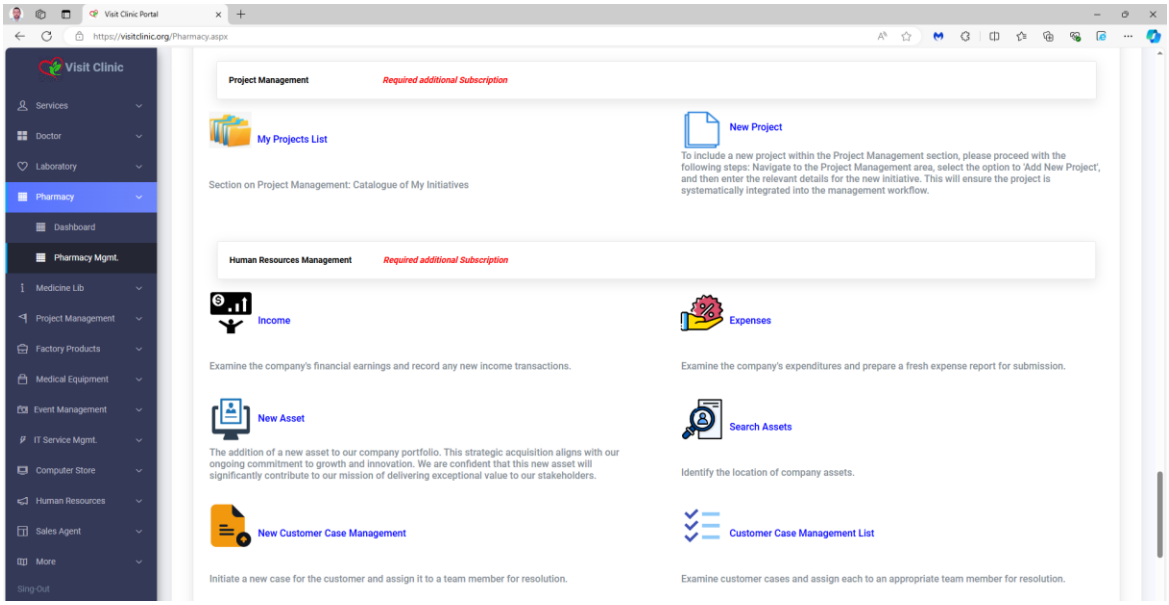
New Order
Orders Directory
Order management encompasses the supervision of an order's full lifecycle, from the moment it is placed until its final fulfillment. It entails the coordination of personnel, workflows, and information to guarantee that each order is processed seamlessly and effectively.
HR - Acquisition Management
Required additional Subscription
New Acquisition
Acquisition Directory
Inbox
Acquisition management involves the strategic procurement of essential resources required for the production of consumer goods by a company. This process ensures that a business secures the necessary materials and services needed to create its products efficiently and effectively. It's a critical component of supply chain management, focusing on optimizing the quality and cost of inputs to meet production demands.
IT Service Management
Required additional Subscription
New Incident
Initiate a new incident record as per ITIL protocols.
Incidents List
Catalogue of ITIL Incidents
New Service Request
Service Request Processing Initiated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Medicine Lib
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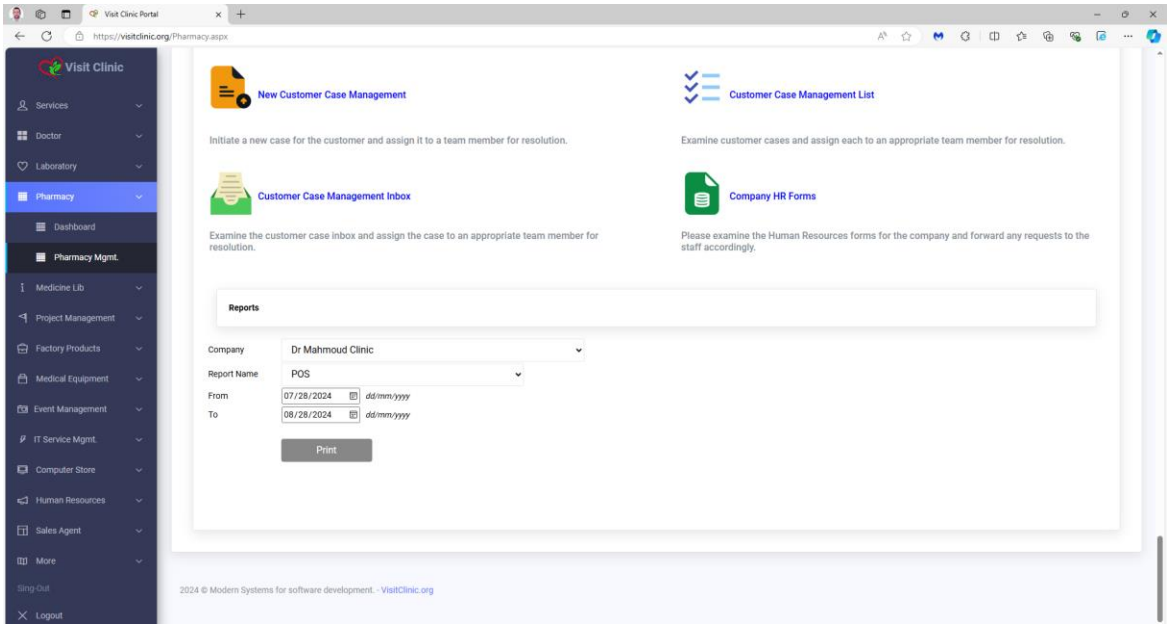
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Project Management
Required additional Subscription
My Projects List
Section on Project Management: Catalogue of My Initiatives
New Project
To include a new project within the Project Management section, please proceed with the following steps: Navigate to the Project Management area, select the option to 'Add New Project', and then enter the relevant details for the new initiative. This will ensure the project is systematically integrated into the management workflow.
Human Resources Management
Required additional Subscription
Income
Examine the company's financial earnings and record any new income transactions.
Expenses
Examine the company's expenditures and prepare a fresh expense report for submission.
New Asset
The addition of a new asset to our company portfolio. This strategic acquisition aligns with our ongoing commitment to growth and innovation. We are confident that this new asset will significantly contribute to our mission of delivering exceptional value to our stakeholders.
Search Assets
Identify the location of company assets.
New Customer Case Management
Initiate a new case for the customer and assign it to a team member for resolution.
Customer Case Management List
Examine customer cases and assign each to an appropriate team member for resolution.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Sing-Out
Logout
New Customer Case Management
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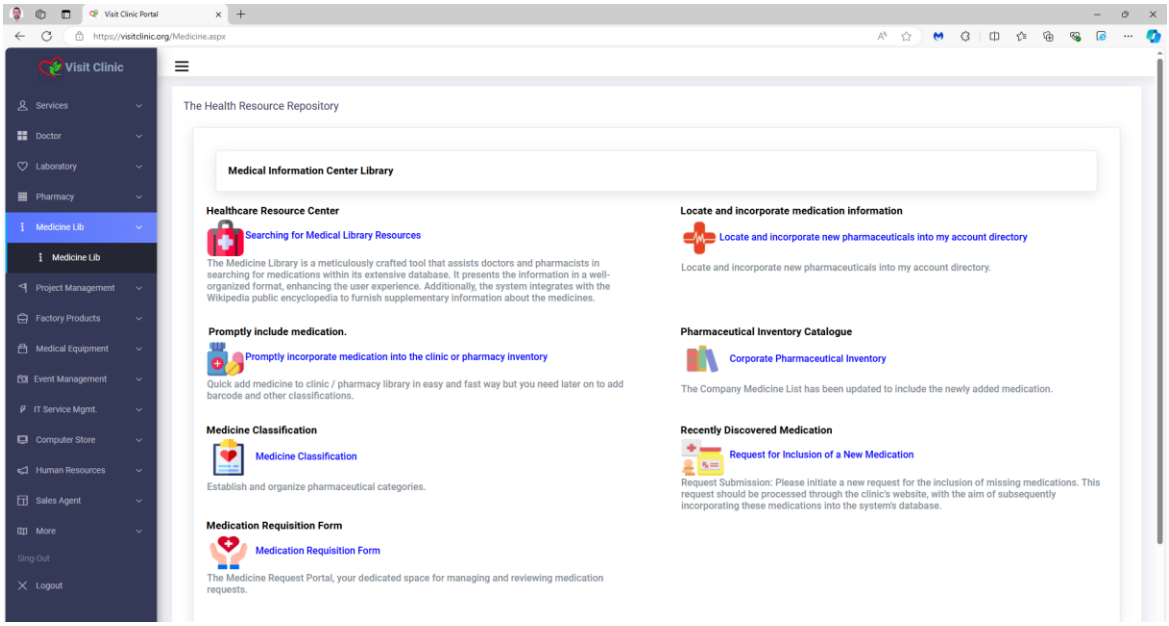
Customer Case Management List
Examine customer cases and assign each to an appropriate team member for resolution.
Customer Case Management Inbox
Examine the customer case inbox and assign the case to an appropriate team member for resolution.
Company HR Forms
Please examine the Human Resources forms for the company and forward any requests to the staff accordingly.
Reports
Company
Dr Mahmoud Clinic
Report Name
POS
From
07/28/2024
dd/mm/yyyy
To
08/28/2024
dd/mm/yyyy
Print
2024 © Modern Systems for software development. - VisitClinic.org

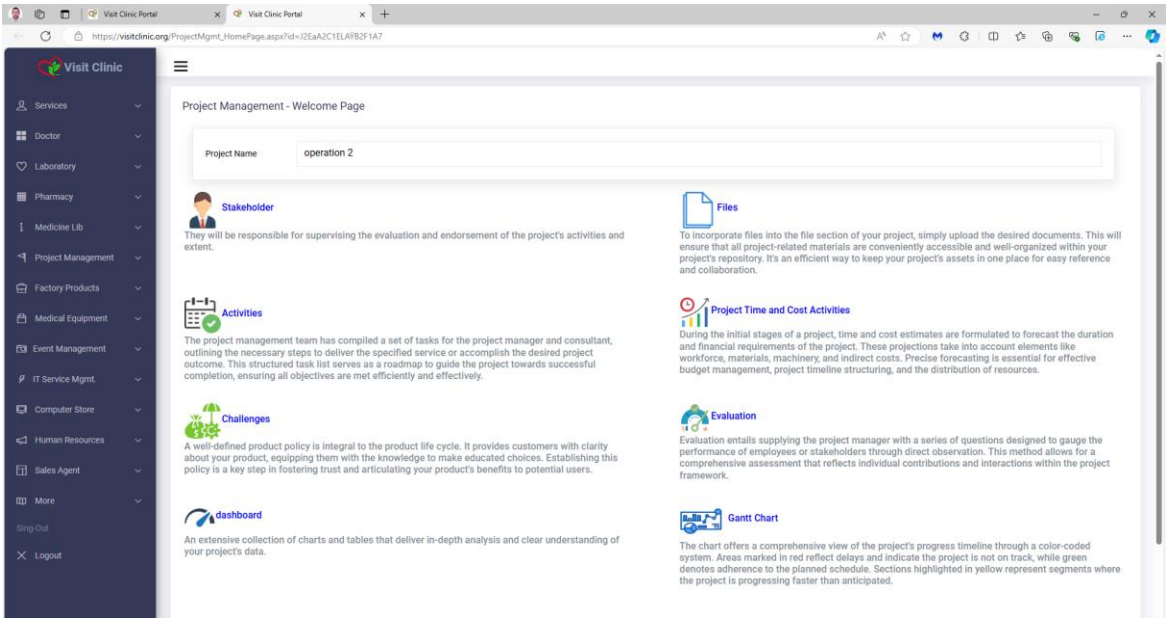
2.6 Medicine Library

The Visit Clinic Portal features a dedicated Medicine Library, specifically designed for healthcare professionals such as doctors and pharmacists. This specialized section allows for the efficient searching and addition of pharmaceutical drugs to their respective accounts, streamlining the process of managing medication information.



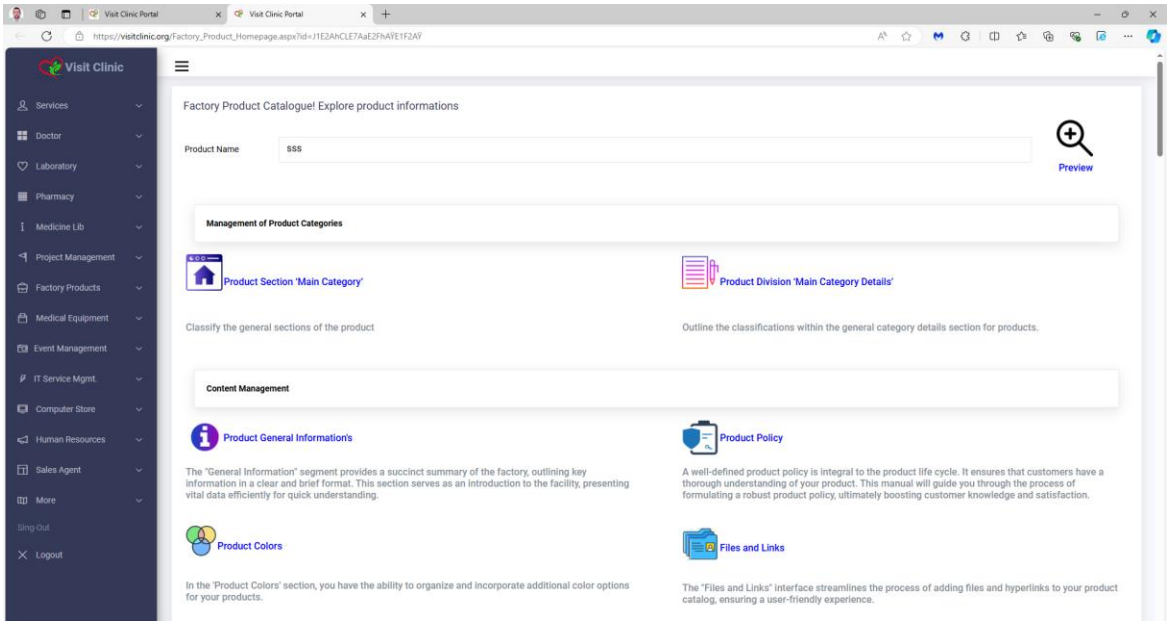
2.7 Project Management

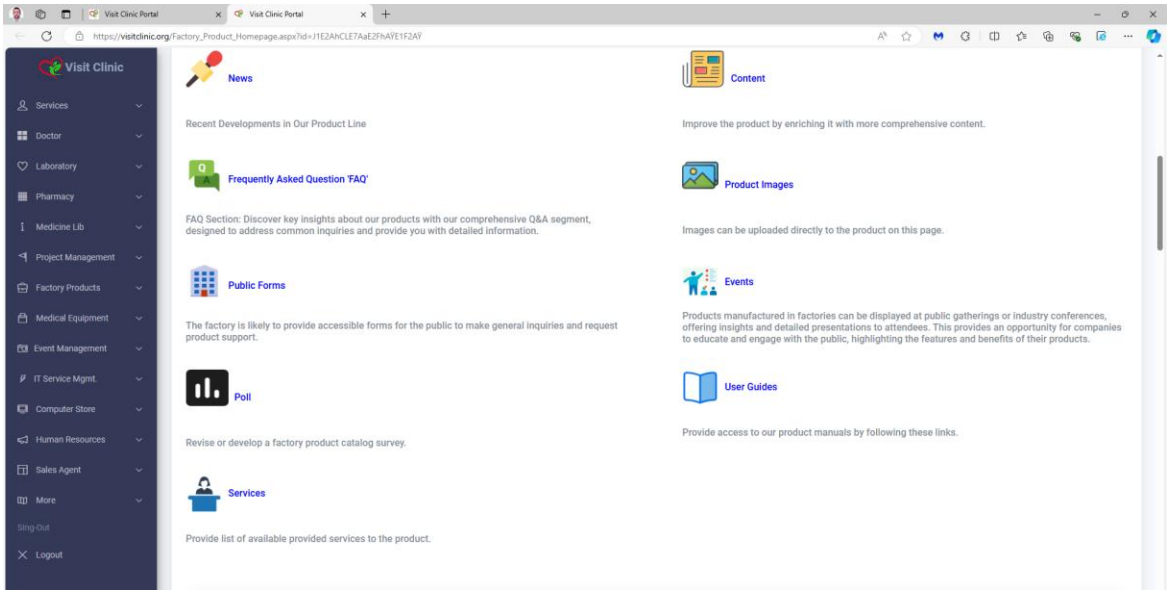
The Visit Clinic portal features a Project Management section, meticulously crafted to cater to the fundamental requirements of managers. This section is instrumental in formulating an effective project plan and facilitating seamless project execution alongside the team. It serves as a foundational tool for managers to strategize, coordinate, and oversee projects from inception to completion. By integrating essential project management functionalities, the portal ensures that managers have a robust framework to guide their team and drive project success.

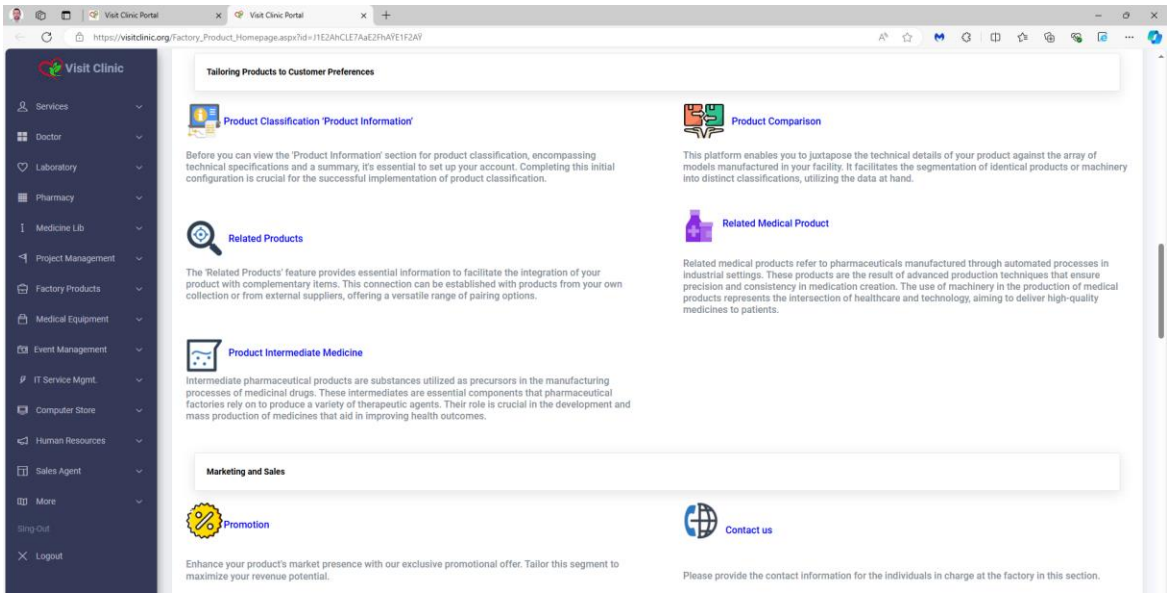


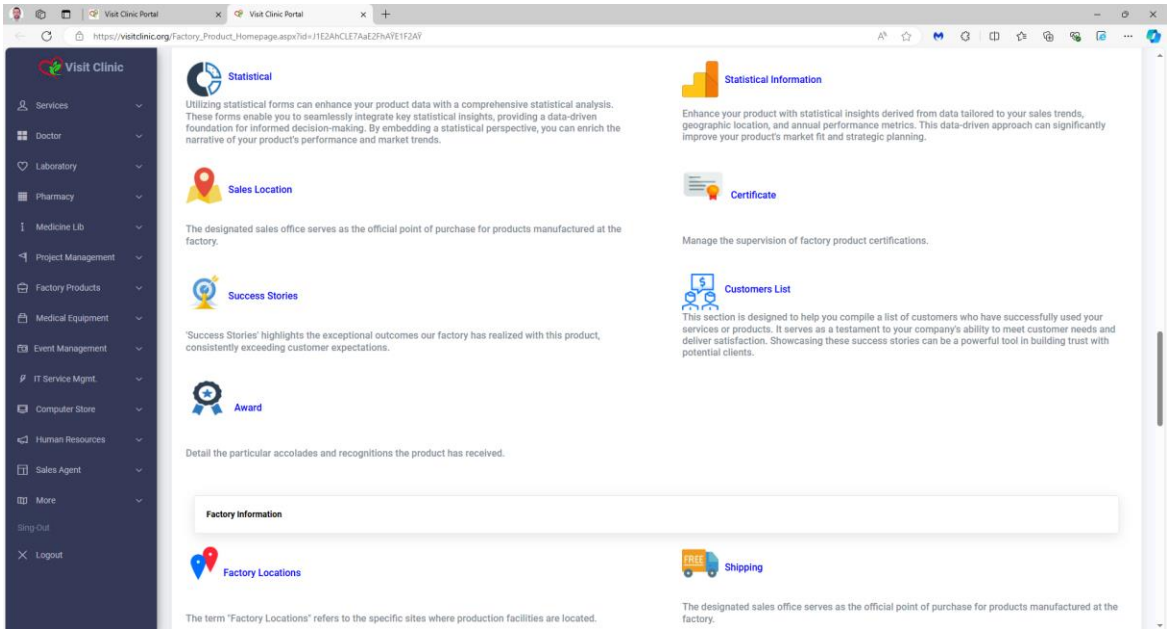
2.8 Factory Product Catalogue

The Visit Clinic Portal's Factory Product Catalogue is a meticulously crafted resource aimed at assisting medical institutions and manufacturing entities in disseminating comprehensive information about their medical products. This catalogue serves as a vital tool, ensuring that all pertinent details are readily available to those seeking to understand the full spectrum of medical offerings. It is an indispensable aid for facilitating informed decisions in the healthcare industry.




Visit Clinic Portal
https://visitclinic.org/Factory_Product_Homepage.aspx?id=J1E2AhCLE7AaE2FhAYE1F2AY
Visit Clinic
Services
Doctor
Laboratory
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
News
Recent Developments in Our Product Line
Content
Improve the product by enriching it with more comprehensive content.
Frequently Asked Question 'FAQ'
FAQ Section: Discover key insights about our products with our comprehensive Q&A segment, designed to address common inquiries and provide you with detailed information.
Product Images
Images can be uploaded directly to the product on this page.
Public Forms
The factory is likely to provide accessible forms for the public to make general inquiries and request product support.
Events
Products manufactured in factories can be displayed at public gatherings or industry conferences, offering insights and detailed presentations to attendees. This provides an opportunity for companies to educate and engage with the public, highlighting the features and benefits of their products.
Poll
Revise or develop a factory product catalog survey.
User Guides
Provide access to our product manuals by following these links.
Services
Provide list of available provided services to the product.


Visit Clinic Portal
https://visitclinic.org/Factory_Product_Homepage.aspx?id=J1E2AhCLE7AaE2FhAYE1F2AY
Visit Clinic
Services
Doctor
Laboratory
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
Tailoring Products to Customer Preferences
Product Classification 'Product Information'
Before you can view the 'Product Information' section for product classification, encompassing technical specifications and a summary, it's essential to set up your account. Completing this initial configuration is crucial for the successful implementation of product classification.
Product Comparison
This platform enables you to juxtapose the technical details of your product against the array of models manufactured in your facility. It facilitates the segmentation of identical products or machinery into distinct classifications, utilizing the data at hand.
Related Products
The 'Related Products' feature provides essential information to facilitate the integration of your product with complementary items. This connection can be established with products from your own collection or from external suppliers, offering a versatile range of pairing options.
Related Medical Product
Related medical products refer to pharmaceuticals manufactured through automated processes in industrial settings. These products are the result of advanced production techniques that ensure precision and consistency in medication creation. The use of machinery in the production of medical products represents the intersection of healthcare and technology, aiming to deliver high-quality medicines to patients.
Product Intermediate Medicine
Intermediate pharmaceutical products are substances utilized as precursors in the manufacturing processes of medicinal drugs. These intermediates are essential components that pharmaceutical factories rely on to produce a variety of therapeutic agents. Their role is crucial in the development and mass production of medicines that aid in improving health outcomes.
Marketing and Sales
Promotion
Enhance your product's market presence with our exclusive promotional offer. Tailor this segment to maximize your revenue potential.
Contact us
Please provide the contact information for the individuals in charge at the factory in this section.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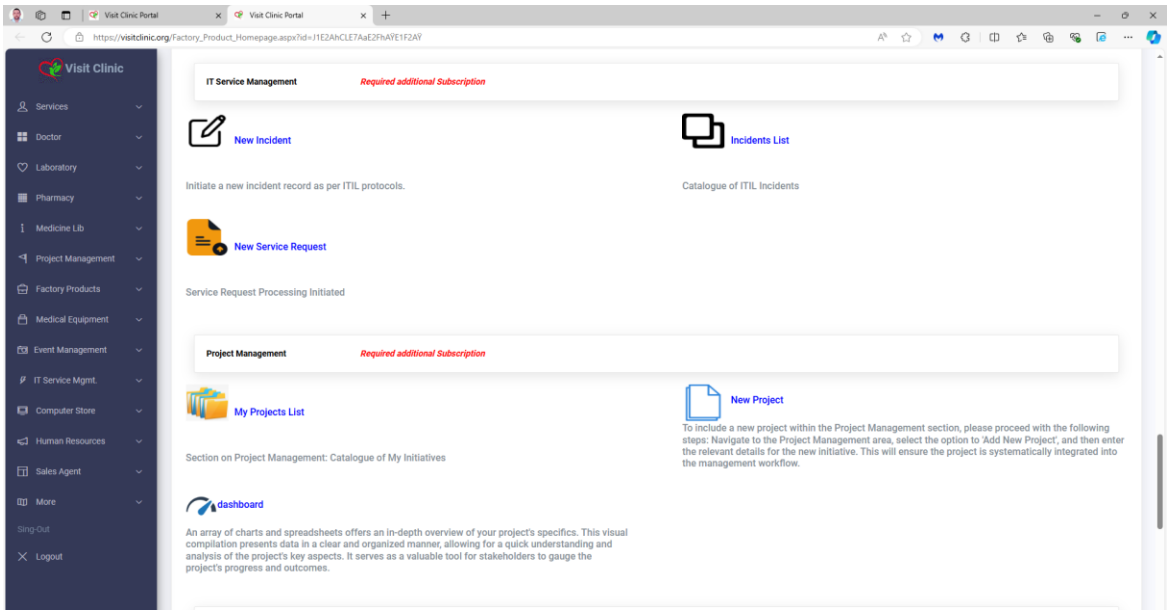
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
Statistical
Utilizing statistical forms can enhance your product data with a comprehensive statistical analysis. These forms enable you to seamlessly integrate key statistical insights, providing a data-driven foundation for informed decision-making. By embedding a statistical perspective, you can enrich the narrative of your product's performance and market trends.
Statistical Information
Enhance your product with statistical insights derived from data tailored to your sales trends, geographic location, and annual performance metrics. This data-driven approach can significantly improve your product's market fit and strategic planning.
Sales Location
The designated sales office serves as the official point of purchase for products manufactured at the factory.
Certificate
Manage the supervision of factory product certifications.
Success Stories
'Success Stories' highlights the exceptional outcomes our factory has realized with this product, consistently exceeding customer expectations.
Customers List
This section is designed to help you compile a list of customers who have successfully used your services or products. It serves as a testament to your company's ability to meet customer needs and deliver satisfaction. Showcasing these success stories can be a powerful tool in building trust with potential clients.
Award
Detail the particular accolades and recognitions the product has received.
Factory Information
Factory Locations
The term "Factory Locations" refers to the specific sites where production facilities are located.
Shipping
The designated sales office serves as the official point of purchase for products manufactured at the factory.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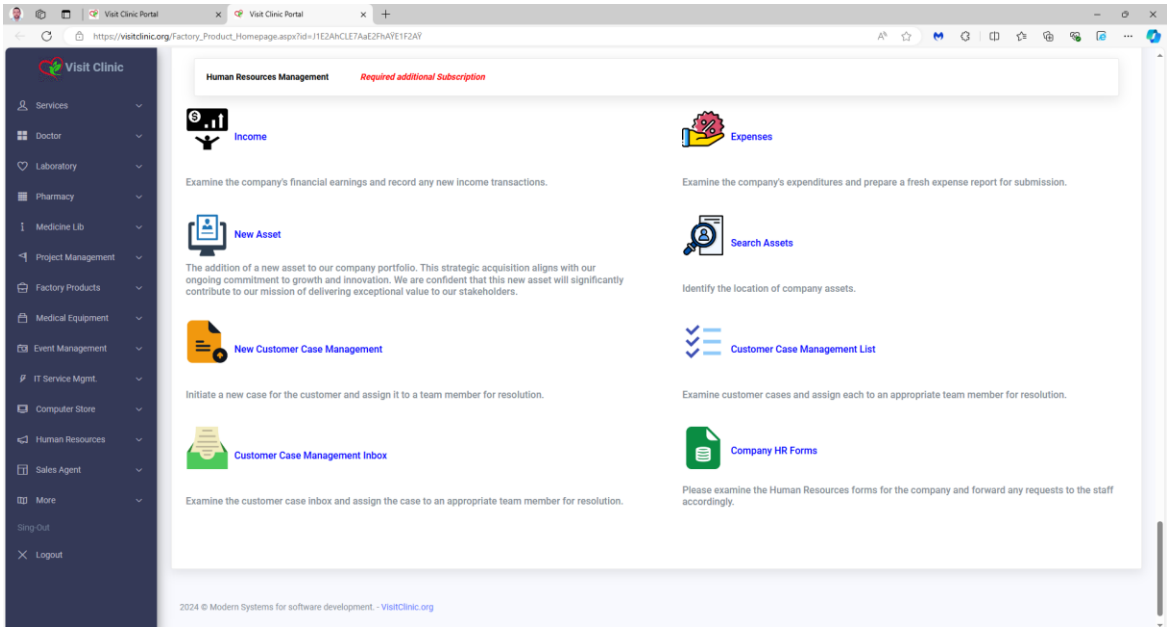
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
IT Service Management
Required additional Subscription
New Incident
Initiate a new incident record as per ITIL protocols.
Incidents List
Catalogue of ITIL Incidents
New Service Request
Service Request Processing Initiated
Project Management
Required additional Subscription
My Projects List
Section on Project Management: Catalogue of My Initiatives
New Project
To include a new project within the Project Management section, please proceed with the following steps: Navigate to the Project Management area, select the option to 'Add New Project', and then enter the relevant details for the new initiative. This will ensure the project is systematically integrated into the management workflow.
dashboard
An array of charts and spreadsheets offers an in-depth overview of your project's specifics. This visual compilation presents data in a clear and organized manner, allowing for a quick understanding and analysis of the project's key aspects. It serves as a valuable tool for stakeholders to gauge the project's progress and outcomes.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Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
Human Resources Management
Required additional Subscription
Income
Examine the company's financial earnings and record any new income transactions.
Expenses
Examine the company's expenditures and prepare a fresh expense report for submission.
New Asset
The addition of a new asset to our company portfolio. This strategic acquisition aligns with our ongoing commitment to growth and innovation. We are confident that this new asset will significantly contribute to our mission of delivering exceptional value to our stakeholders.
Search Assets
Identify the location of company assets.
New Customer Case Management
Initiate a new case for the customer and assign it to a team member for resolution.
Customer Case Management List
Examine customer cases and assign each to an appropriate team member for resolution.
Customer Case Management Inbox
Examine the customer case inbox and assign the case to an appropriate team member for resolution.
Company HR Forms
Please examine the Human Resources forms for the company and forward any requests to the staff accordingly.
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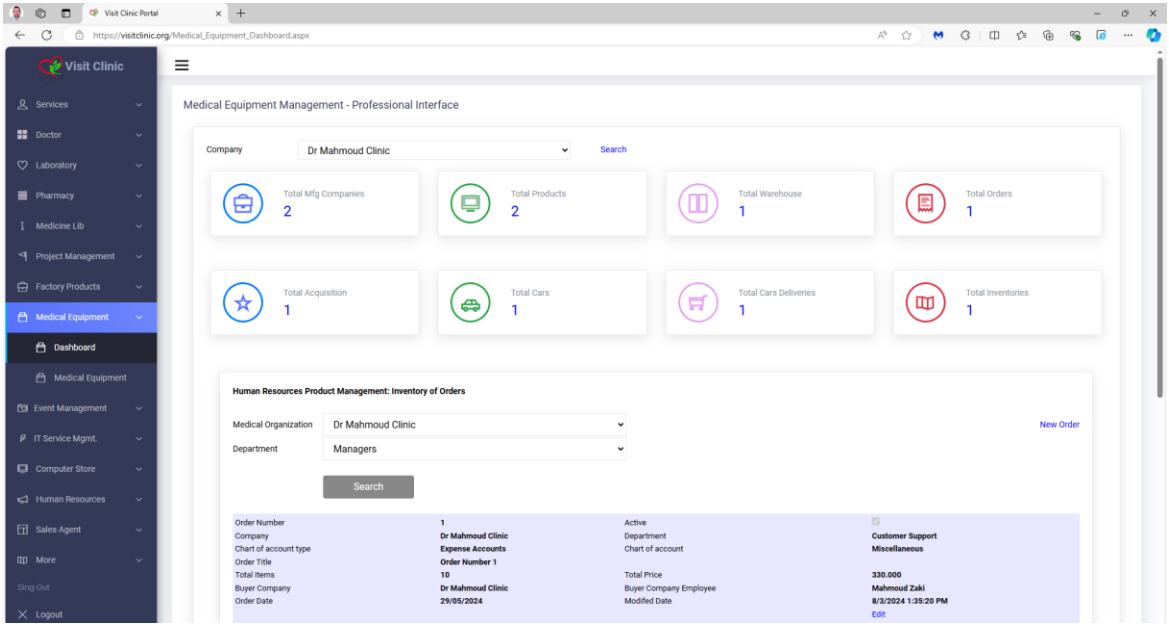
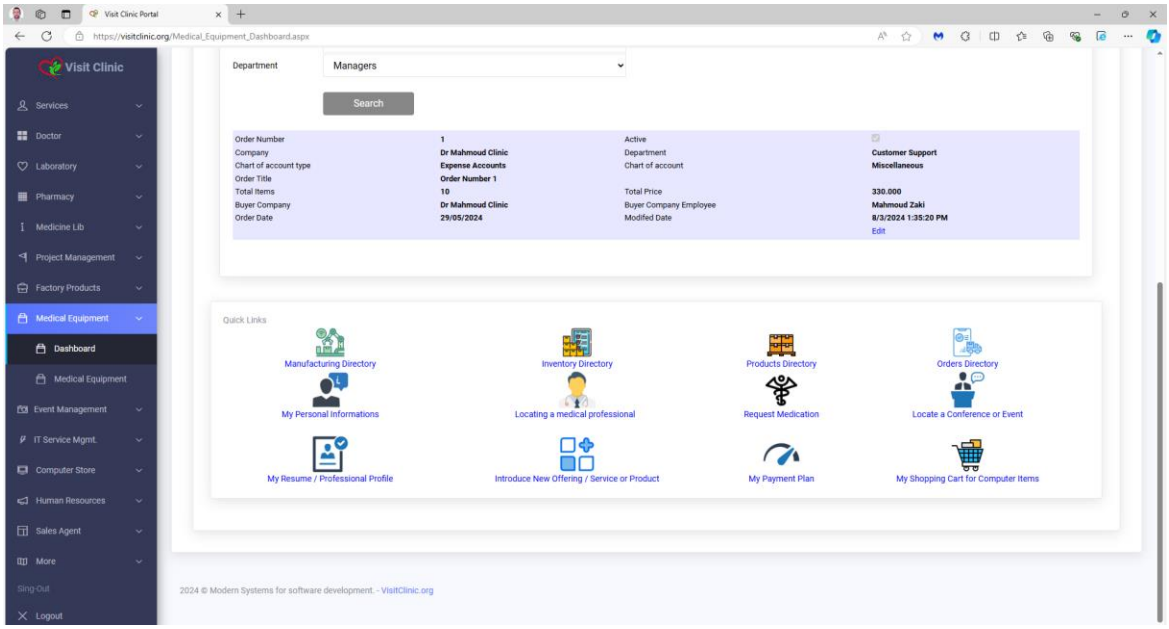
2.9 Medical Equipment

The Visit Clinic Portal is designed to offer a comprehensive catalogue of medical equipment, facilitating the addition of new medical products. This user-friendly platform provides detailed information on each item, including the manufacturing company, product specifications, and available inventory. It also streamlines the process of placing orders, managing transportation logistics, and overseeing acquisitions, ensuring a seamless integration into the healthcare provider's supply chain.




Visit Clinic Portal
https://visitclinic.org/Medical_Equipment_Dashboard.aspx
Visit Clinic
Services
Doctor
Laboratory
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Dashboard
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
Department
Managers
Search
Order Number 1
Company Dr Mahmoud Clinic
Chart of account type Expense Accounts
Order Title Order Number 1
Total Items 10
Buyer Company Dr Mahmoud Clinic
Order Date 29/05/2024
Active
Department Customer Support
Chart of account Miscellaneous
Total Price 330.000
Buyer Company Employee Mahmoud Zaki
Modifed Date 8/3/2024 1:35:20 PM
Edit
Quick Links
Manufacturing Directory
Inventory Directory
Products Directory
Orders Directory
My Personal Informations
Locating a medical professional
Request Medication
Locate a Conference or Event
My Resume / Professional Profile
Introduce New Offering / Service or Product
My Payment Plan
My Shopping Cart for Computer Items
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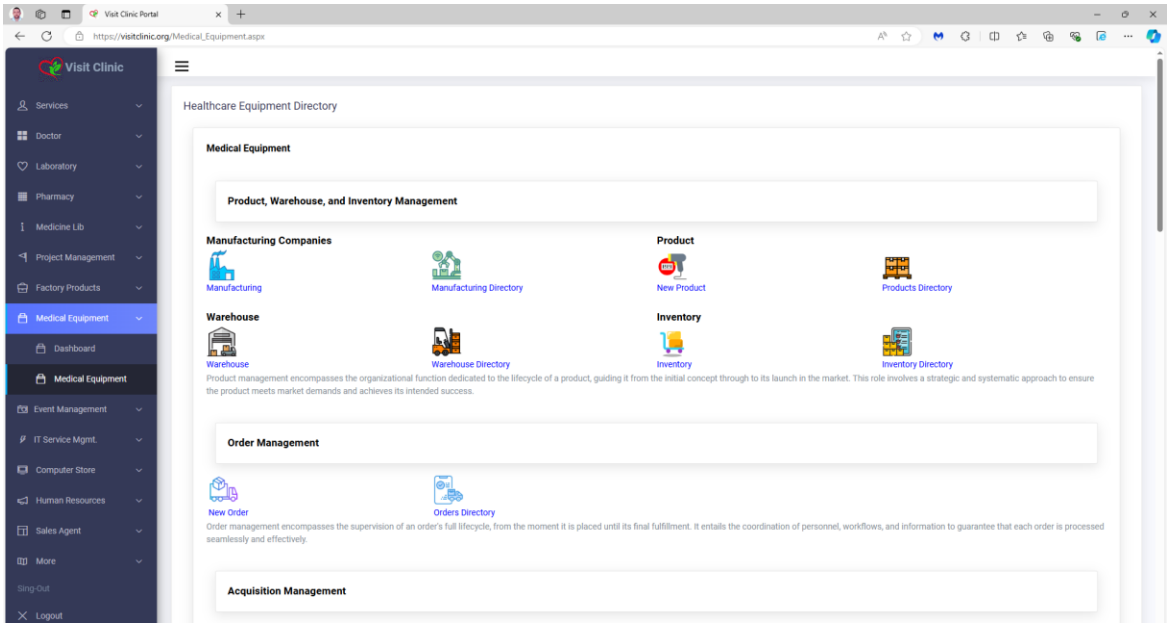
Visit Clinic Portal
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Visit Clinic
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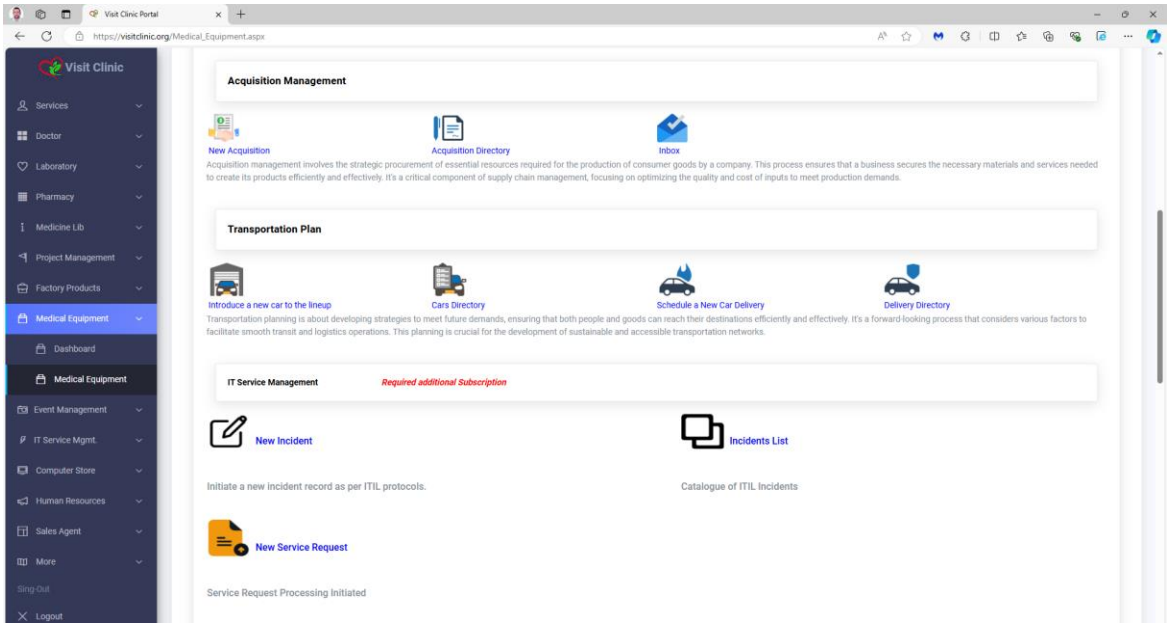
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Dashboard
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
Healthcare Equipment Directory
Medical Equipment
Product, Warehouse, and Inventory Management
Manufacturing Companies
Manufacturing
Manufacturing Directory
Product
New Product
Products Directory
Warehouse
Warehouse
Warehouse Directory
Inventory
Inventory
Inventory Directory
Product management encompasses the organizational function dedicated to the lifecycle of a product, guiding it from the initial concept through to its launch in the market. This role involves a strategic and systematic approach to ensure the product meets market demands and achieves its intended success.
Order Management
New Order
Orders Directory
Order management encompasses the supervision of an order's full lifecycle, from the moment it is placed until its final fulfillment. It entails the coordination of personnel, workflows, and information to guarantee that each order is processed seamlessly and effectively.
Acquisition Management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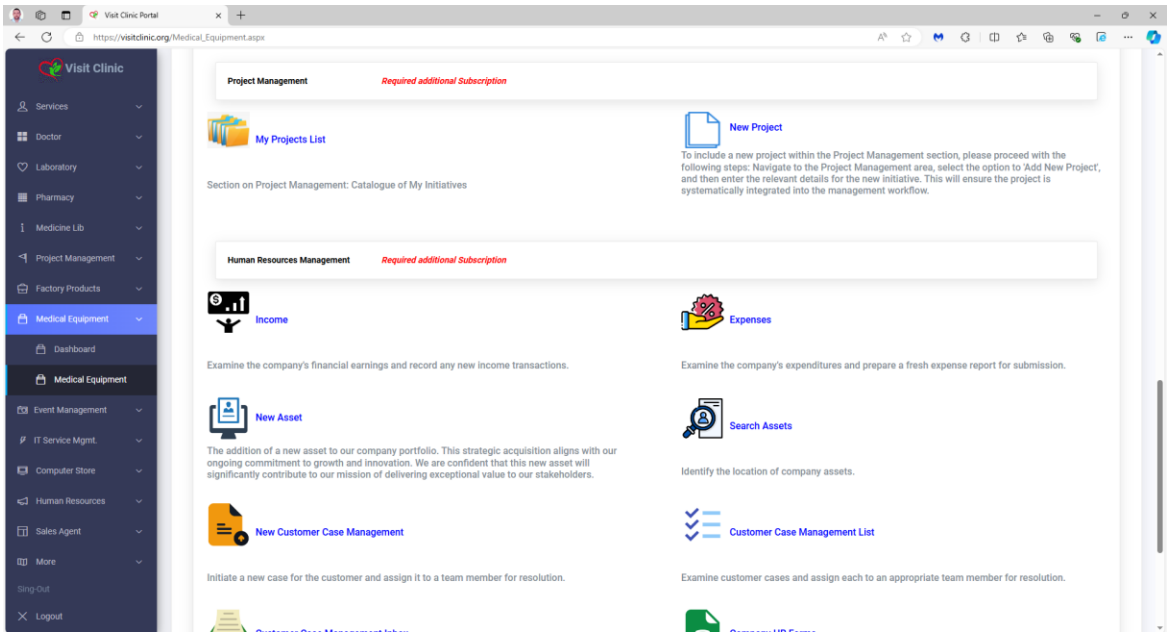
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Dashboard
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
Acquisition Management
New Acquisition
Acquisition Directory
Inbox
Acquisition management involves the strategic procurement of essential resources required for the production of consumer goods by a company. This process ensures that a business secures the necessary materials and services needed to create its products efficiently and effectively. It's a critical component of supply chain management, focusing on optimizing the quality and cost of inputs to meet production demands.
Transportation Plan
Introduce a new car to the lineup
Cars Directory
Schedule a New Car Delivery
Delivery Directory
Transportation planning is about developing strategies to meet future demands, ensuring that both people and goods can reach their destinations efficiently and effectively. It's a forward-looking process that considers various factors to facilitate smooth transit and logistics operations. This planning is crucial for the development of sustainable and accessible transportation networks.
IT Service Management
Required additional Subscription
New Incident
Initiate a new incident record as per ITIL protocols.
Incidents List
Catalogue of ITIL Incidents
New Service Request
Service Request Processing Initiated


Visit Clinic Portal
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Visit Clinic
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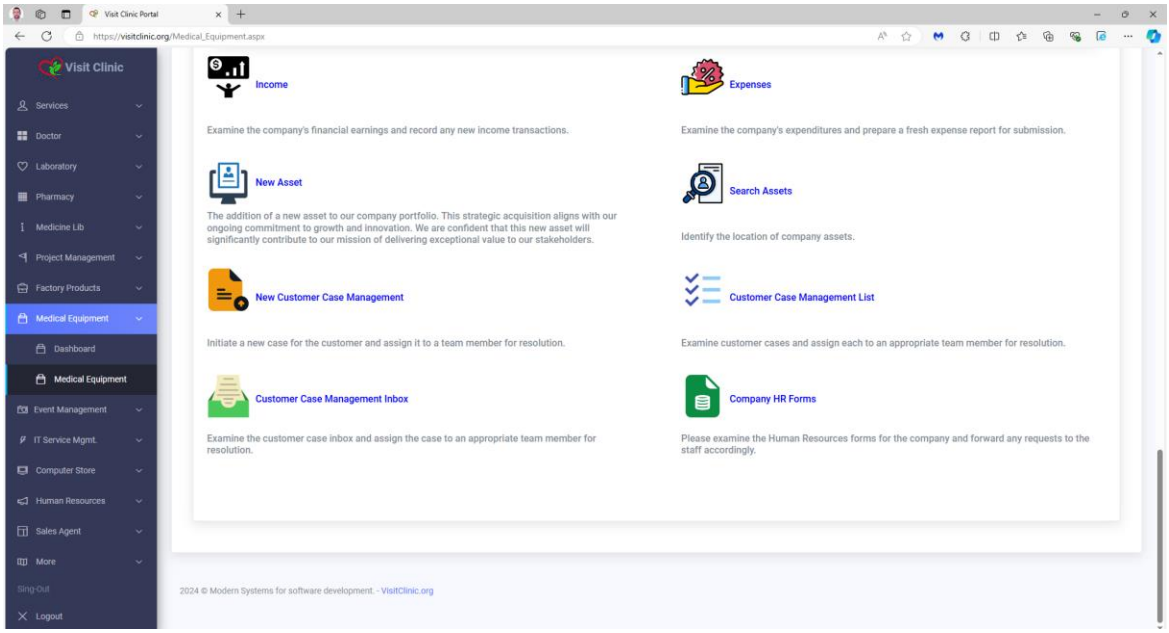
Laboratory
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Dashboard
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
Project Management
Required additional Subscription
My Projects List
Section on Project Management: Catalogue of My Initiatives
New Project
To include a new project within the Project Management section, please proceed with the following steps: Navigate to the Project Management area, select the option to 'Add New Project', and then enter the relevant details for the new initiative. This will ensure the project is systematically integrated into the management workflow.
Human Resources Management
Required additional Subscription
Income
Examine the company's financial earnings and record any new income transactions.
Expenses
Examine the company's expenditures and prepare a fresh expense report for submission.
New Asset
The addition of a new asset to our company portfolio. This strategic acquisition aligns with our ongoing commitment to growth and innovation. We are confident that this new asset will significantly contribute to our mission of delivering exceptional value to our stakeholders.
Search Assets
Identify the location of company assets.
New Customer Case Management
Initiate a new case for the customer and assign it to a team member for resolution.
Customer Case Management List
Examine customer cases and assign each to an appropriate team member for resolution.


Visit Clinic Portal
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Project Management
Factory Products
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Dashboard
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
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Sing-Out
Logout
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Company HR Forms
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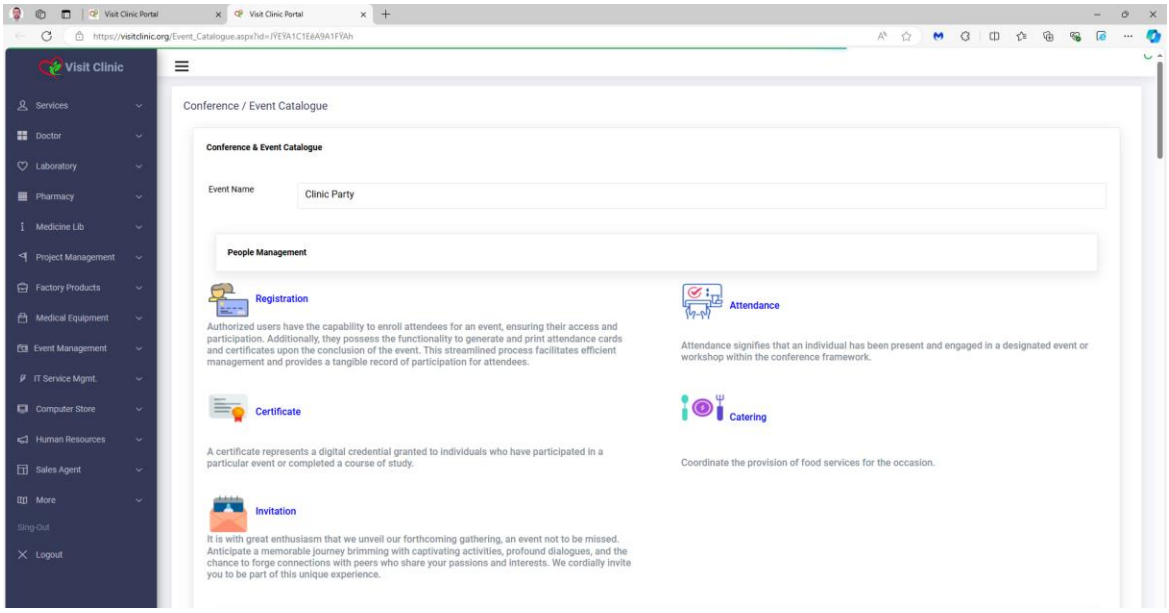
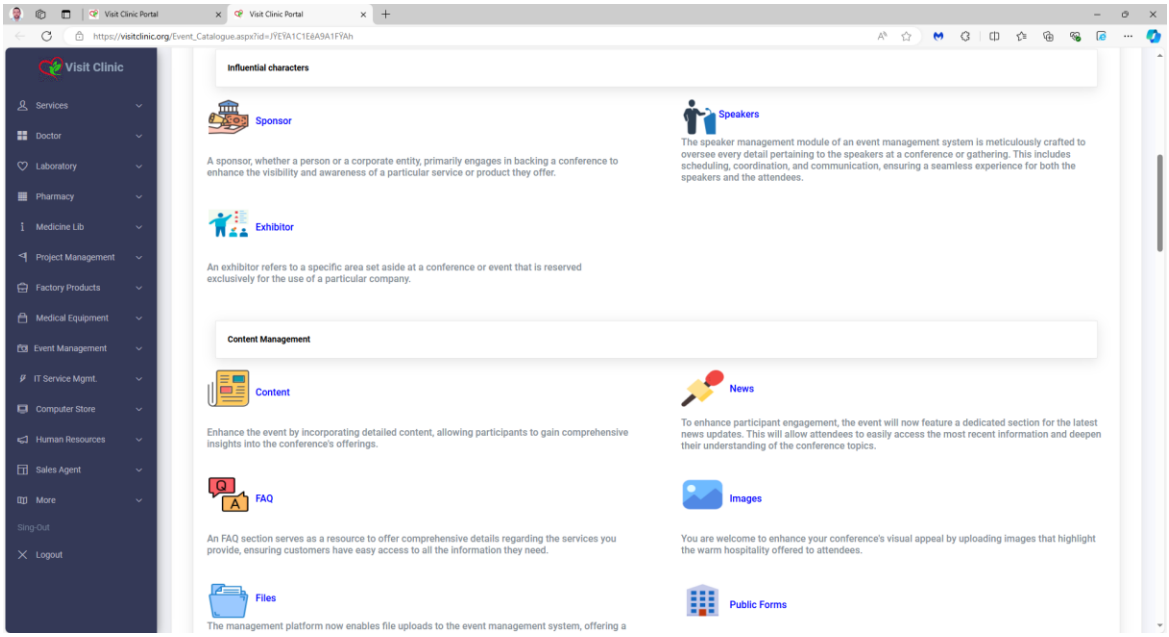
2.10 Conference / Event Catalogue

The Visit Clinic Portal's Conference or Event module is a comprehensive tool tailored to assist medical organizations, manufacturing entities, clinics, and pharmacists by offering detailed information about various events. This module serves as a centralized platform where professionals can access updates, schedules, and key details, facilitating better communication and coordination within the healthcare community. It is engineered to streamline the dissemination of event-related data, ensuring that all parties involved are well-informed and can engage effectively in these professional gatherings.

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Factory Products
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Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
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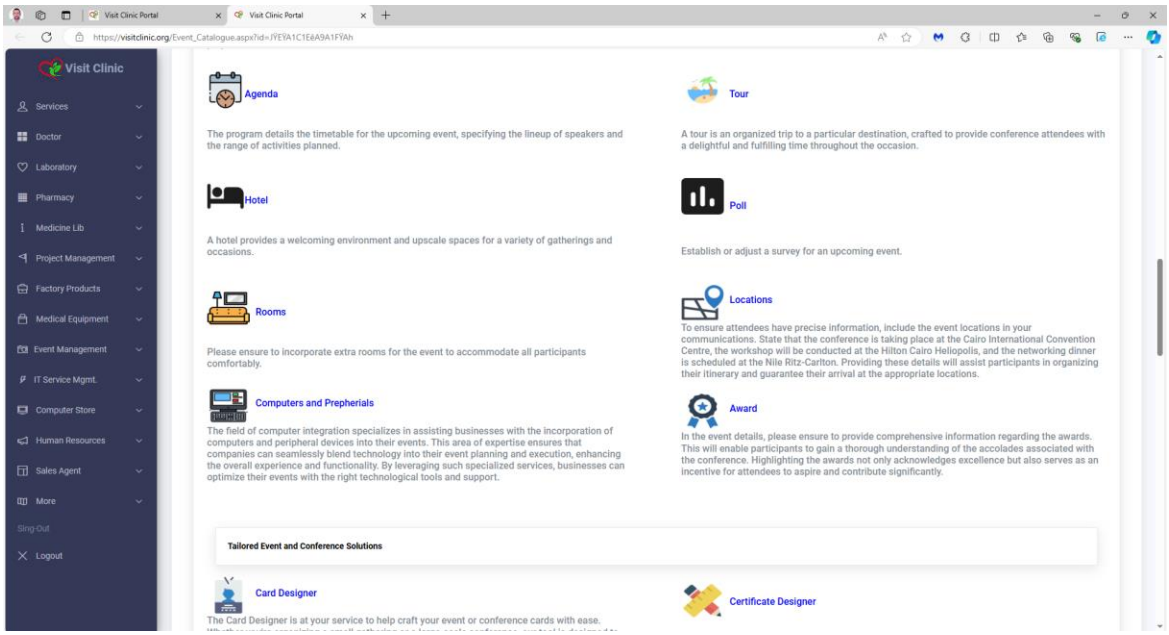
Logout
Influential characters
Sponsor
A sponsor, whether a person or a corporate entity, primarily engages in backing a conference to enhance the visibility and awareness of a particular service or product they offer.
Speakers
The speaker management module of an event management system is meticulously crafted to oversee every detail pertaining to the speakers at a conference or gathering. This includes scheduling, coordination, and communication, ensuring a seamless experience for both the speakers and the attendees.
Exhibitor
An exhibitor refers to a specific area set aside at a conference or event that is reserved exclusively for the use of a particular company.
Content Management
Content
Enhance the event by incorporating detailed content, allowing participants to gain comprehensive insights into the conference's offerings.
News
To enhance participant engagement, the event will now feature a dedicated section for the latest news updates. This will allow attendees to easily access the most recent information and deepen their understanding of the conference topics.
FAQ
An FAQ section serves as a resource to offer comprehensive details regarding the services you provide, ensuring customers have easy access to all the information they need.
Images
You are welcome to enhance your conference's visual appeal by uploading images that highlight the warm hospitality offered to attendees.
Files
The management platform now enables file uploads to the event management system, offering a
Public Forms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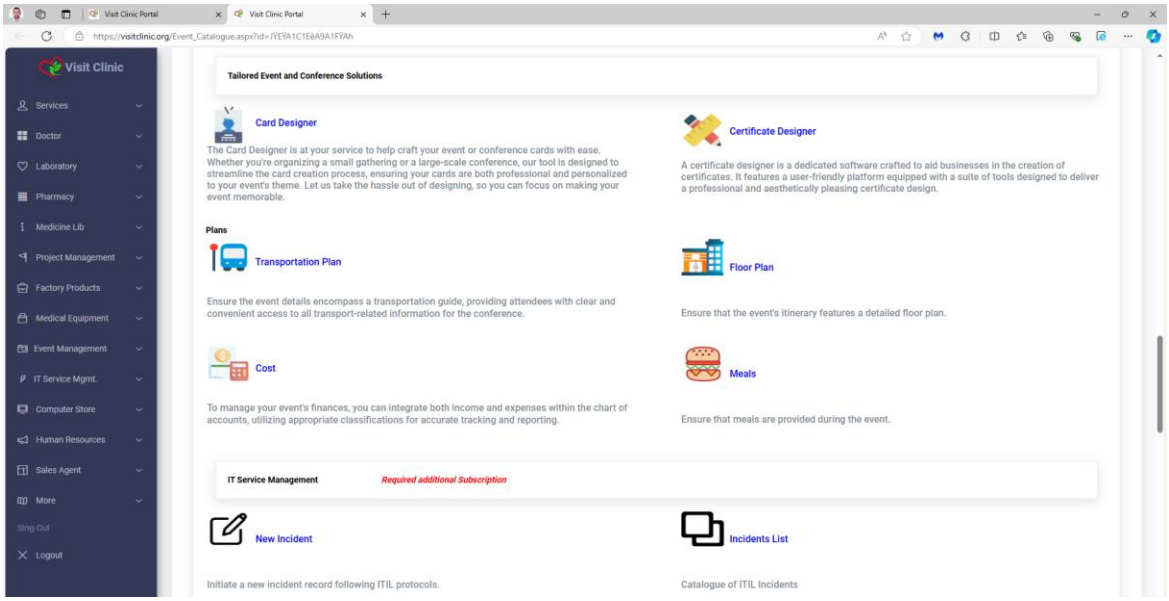
Agenda
The program details the timetable for the upcoming event, specifying the lineup of speakers and the range of activities planned.
Tour
A tour is an organized trip to a particular destination, crafted to provide conference attendees with a delightful and fulfilling time throughout the occasion.
Hotel
A hotel provides a welcoming environment and upscale spaces for a variety of gatherings and occasions.
Poll
Establish or adjust a survey for an upcoming event.
Rooms
Please ensure to incorporate extra rooms for the event to accommodate all participants comfortably.
Locations
To ensure attendees have precise information, include the event locations in your communications. State that the conference is taking place at the Cairo International Convention Centre, the workshop will be conducted at the Hilton Cairo Heliopolis, and the networking dinner is scheduled at the Nile Ritz-Carlton. Providing these details will assist participants in organizing their itinerary and guarantee their arrival at the appropriate locations.
Computers and Prepherials
The field of computer integration specializes in assisting businesses with the incorporation of computers and peripheral devices into their events. This area of expertise ensures that companies can seamlessly blend technology into their event planning and execution, enhancing the overall experience and functionality. By leveraging such specialized services, businesses can optimize their events with the right technological tools and support.
Award
In the event details, please ensure to provide comprehensive information regarding the awards. This will enable participants to gain a thorough understanding of the accolades associated with the conference. Highlighting the awards not only acknowledges excellence but also serves as an incentive for attendees to aspire and contribute significantly.
Tailored Event and Conference Solutions
Card Designer
The Card Designer is at your service to help craft your event or conference cards with ease.
Certificate Designer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Computer Store
Human Resources
Sales Agent
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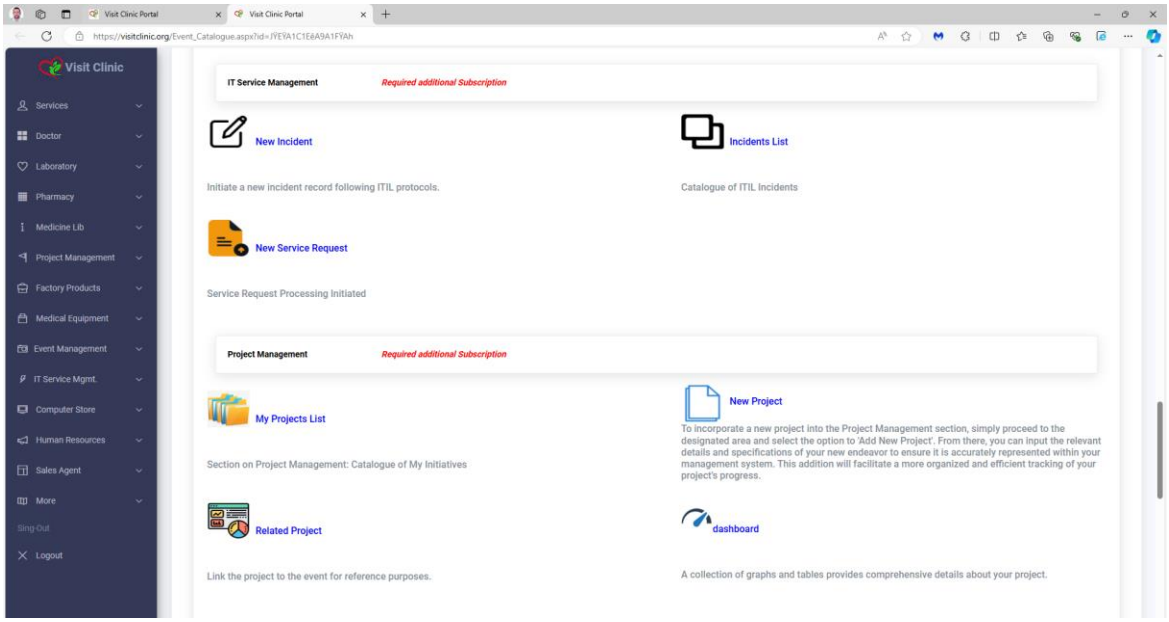
Sing-Out
Logout
Tailored Event and Conference Solutions
Card Designer
The Card Designer is at your service to help craft your event or conference cards with ease. Whether you're organizing a small gathering or a large-scale conference, our tool is designed to streamline the card creation process, ensuring your cards are both professional and personalized to your event's theme. Let us take the hassle out of designing, so you can focus on making your event memorable.
Certificate Designer
A certificate designer is a dedicated software crafted to aid businesses in the creation of certificates. It features a user-friendly platform equipped with a suite of tools designed to deliver a professional and aesthetically pleasing certificate design.
Plans
Transportation Plan
Ensure the event details encompass a transportation guide, providing attendees with clear and convenient access to all transport-related information for the conference.
Floor Plan
Ensure that the event's itinerary features a detailed floor plan.
Cost
To manage your event's finances, you can integrate both income and expenses within the chart of accounts, utilizing appropriate classifications for accurate tracking and reporting.
Meals
Ensure that meals are provided during the event.
IT Service Management
Required additional Subscription
New Incident
Initiate a new incident record following ITIL protocols.
Incidents List
Catalogue of ITIL Incidents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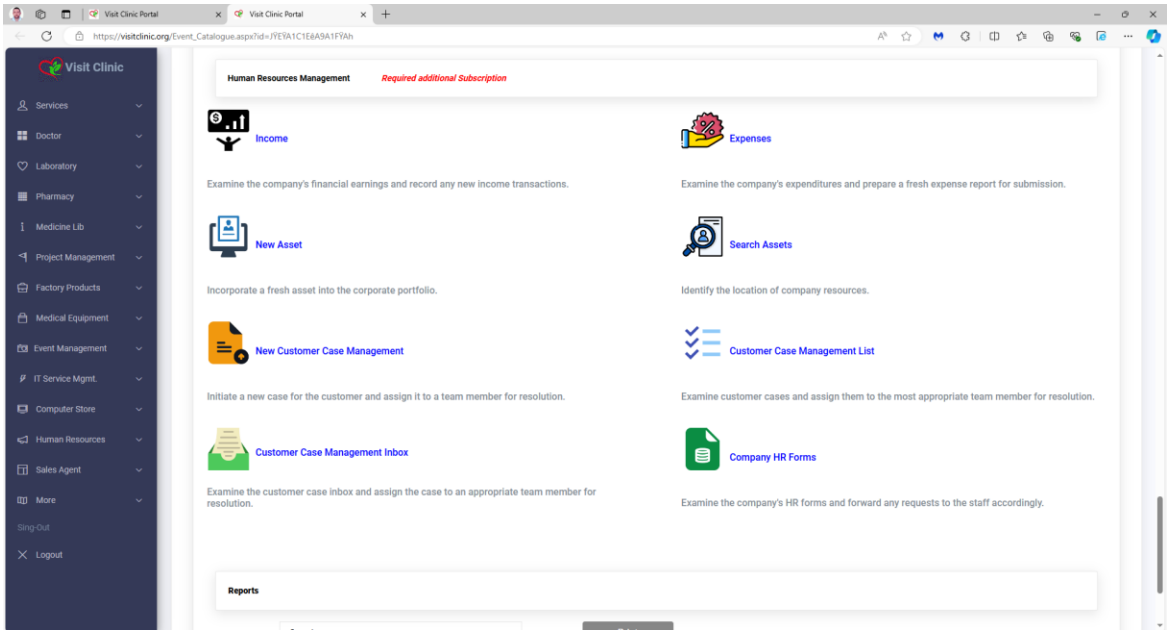
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
IT Service Management
Required additional Subscription
New Incident
Initiate a new incident record following ITIL protocols.
Incidents List
Catalogue of ITIL Incidents
New Service Request
Service Request Processing Initiated
Project Management
Required additional Subscription
My Projects List
Section on Project Management: Catalogue of My Initiatives
New Project
To incorporate a new project into the Project Management section, simply proceed to the designated area and select the option to 'Add New Project'. From there, you can input the relevant details and specifications of your new endeavor to ensure it is accurately represented within your management system. This addition will facilitate a more organized and efficient tracking of your project's progress.
Related Project
Link the project to the event for reference purposes.
dashboard
A collection of graphs and tables provides comprehensive details about your project.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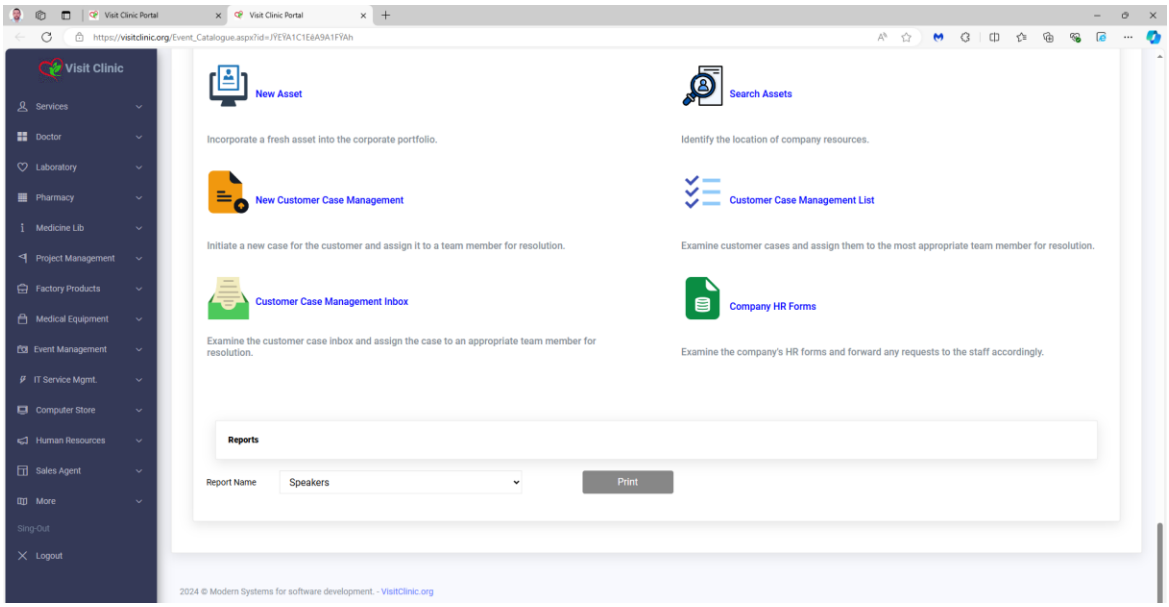
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
Human Resources Management
Required additional Subscription
Income
Examine the company's financial earnings and record any new income transactions.
Expenses
Examine the company's expenditures and prepare a fresh expense report for submission.
New Asset
Incorporate a fresh asset into the corporate portfolio.
Search Assets
Identify the location of company resources.
New Customer Case Management
Initiate a new case for the customer and assign it to a team member for resolution.
Customer Case Management List
Examine customer cases and assign them to the most appropriate team member for resolution.
Customer Case Management Inbox
Examine the customer case inbox and assign the case to an appropriate team member for resolution.
Company HR Forms
Examine the company's HR forms and forward any requests to the staff accordingly.
Reports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Logout
New Asset
Incorporate a fresh asset into the corporate portfolio.
Search Assets
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Customer Case Management List
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Customer Case Management Inbox
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Company HR Forms
Examine the company's HR forms and forward any requests to the staff accordingly.
Reports
Report Name
Speakers
Print
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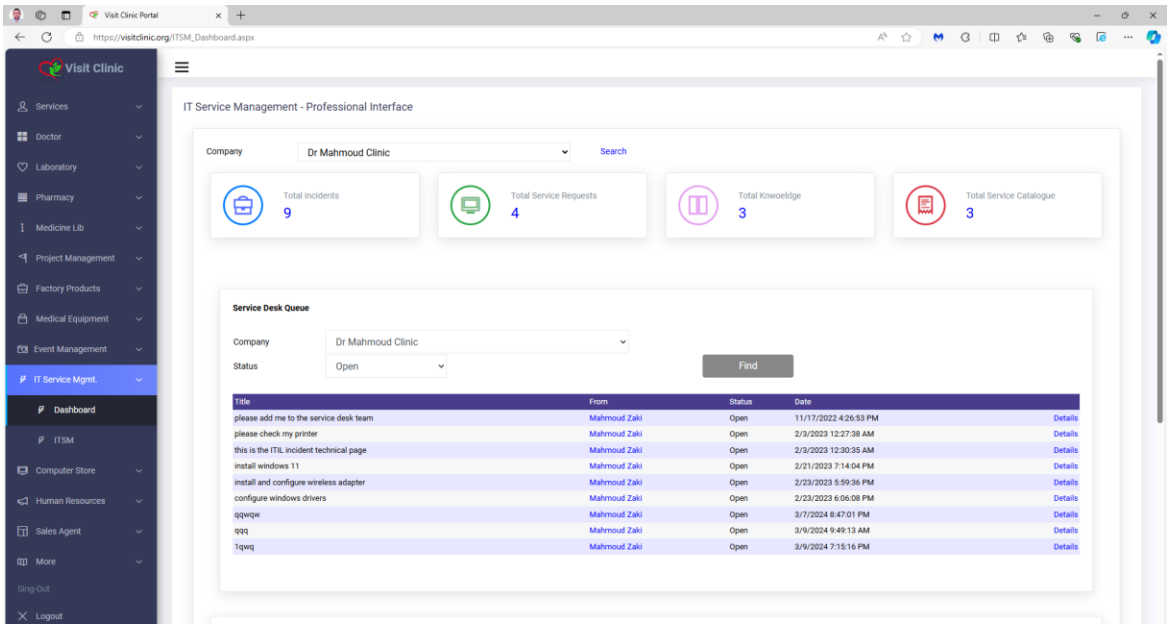
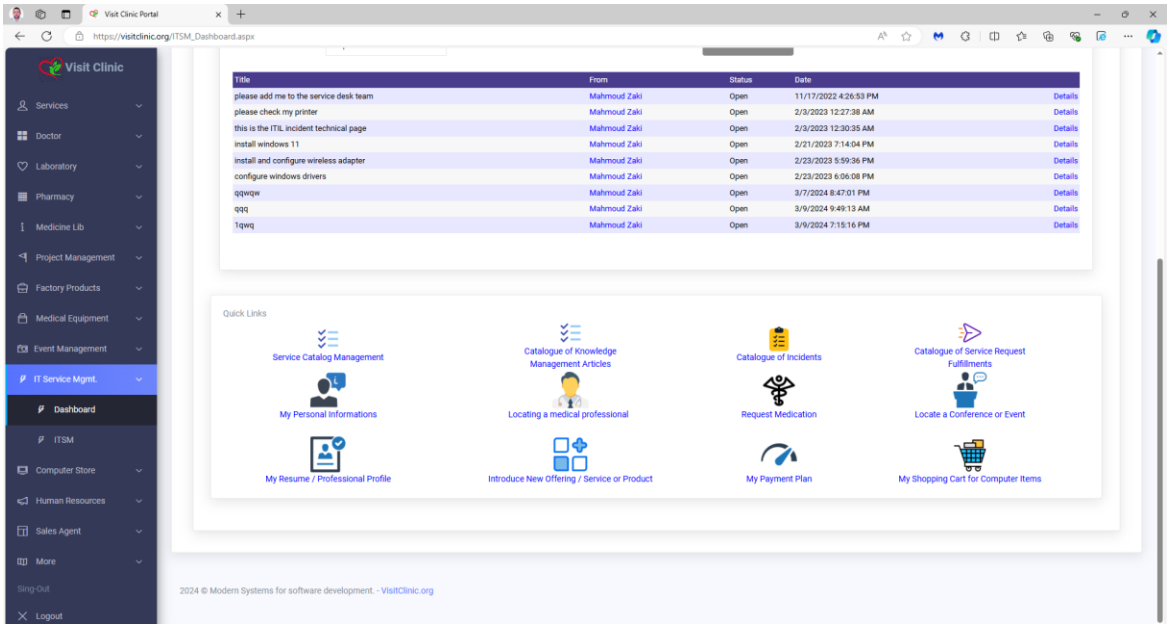
2.11 IT Service Management

IT service management will provide the required support to the medical organizations, medical factories, clinics and pharmacies to operate the daily operations based on the international good practice. The module developed based on the ITIL 'Informations Technology Infrastucture Library' methodology.




Visit Clinic Portal
https://visitclinic.org/ITSM_Dashboard.aspx
Visit Clinic
Services
Doctor
Laboratory
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Dashboard
ITSM
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
Title
From
Status
Date
please add me to the service desk team
Mahmoud Zaki
Open
11/17/2022 4:26:53 PM
Details
please check my printer
Mahmoud Zaki
Open
2/3/2023 12:27:38 AM
Details
this is the ITIL incident technical page
Mahmoud Zaki
Open
2/3/2023 12:30:35 AM
Details
install windows 11
Mahmoud Zaki
Open
2/21/2023 7:14:04 PM
Details
install and configure wireless adapter
Mahmoud Zaki
Open
2/23/2023 5:59:36 PM
Details
configure windows drivers
Mahmoud Zaki
Open
2/23/2023 6:06:08 PM
Details
qqwqw
Mahmoud Zaki
Open
3/7/2024 8:47:01 PM
Details
qqq
Mahmoud Zaki
Open
3/9/2024 9:49:13 AM
Details
1qwq
Mahmoud Zaki
Open
3/9/2024 7:15:16 PM
Details
Quick Links
Service Catalog Management
Catalogue of Knowledge Management Articles
Catalogue of Incidents
Catalogue of Service Request Fulfillments
My Personal Informations
Locating a medical professional
Request Medication
Locate a Conference or Event
My Resume / Professional Profile
Introduce New Offering / Service or Product
My Payment Plan
My Shopping Cart for Computer Items
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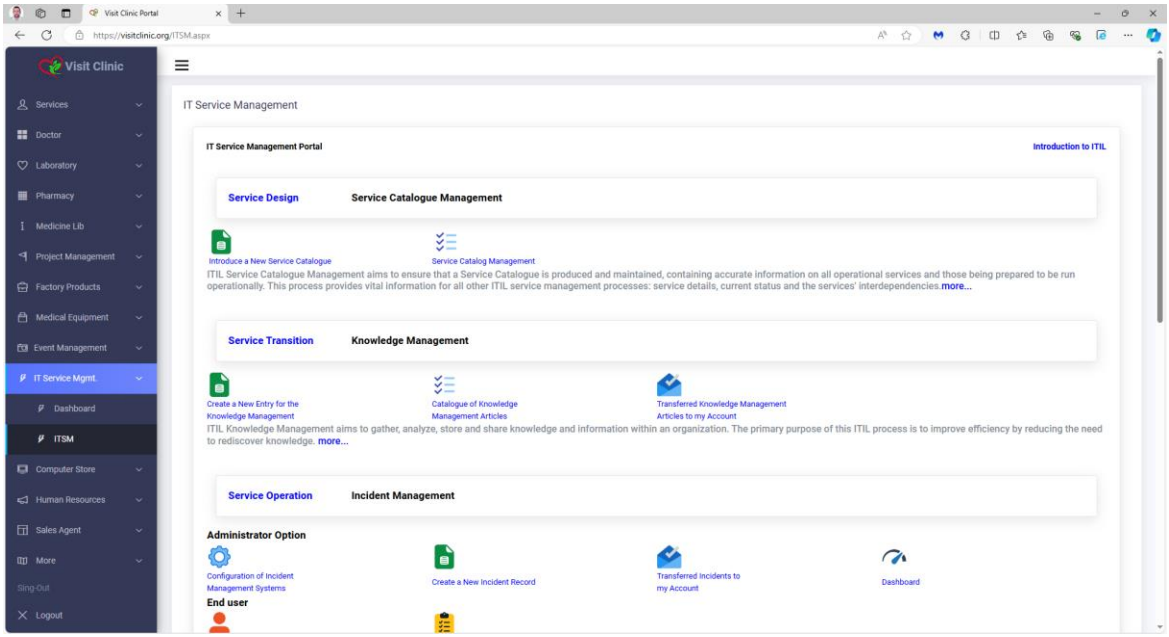
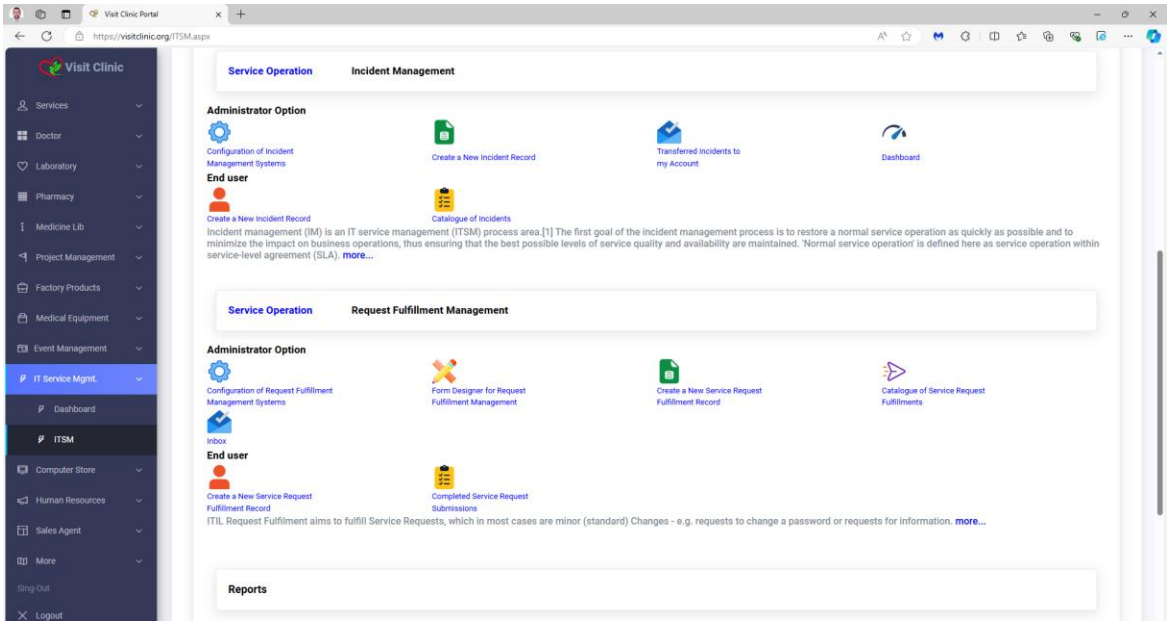
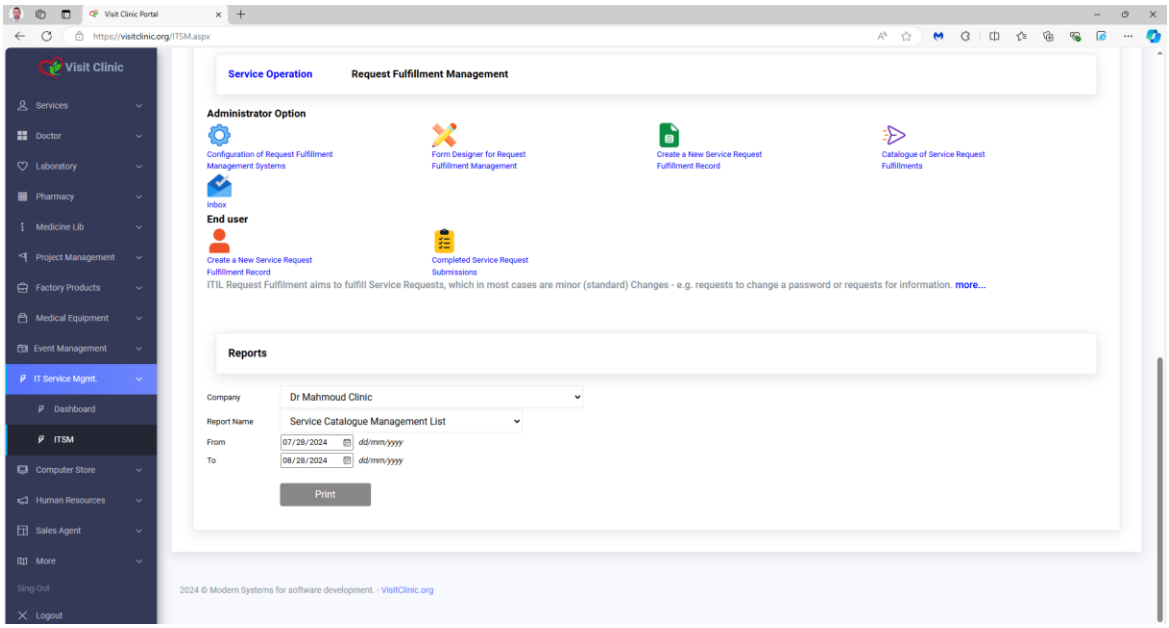

Visit Clinic Portal
https://visitclinic.org/ITSM.aspx
Visit Clinic
IT Service Management
IT Service Management Portal
Introduction to ITIL
Service Design
Service Catalogue Management
Introduce a New Service Catalogue
Service Catalog Management
ITIL Service Catalogue Management aims to ensure that a Service Catalogue is produced and maintained, containing accurate information on all operational services and those being prepared to be run operationally. This process provides vital information for all other ITIL service management processes: service details, current status and the services' interdependencies. more...
Service Transition
Knowledge Management
Create a New Entry for the Knowledge Management
Catalogue of Knowledge Management Articles
Transferred Knowledge Management Articles to my Account
ITIL Knowledge Management aims to gather, analyze, store and share knowledge and information within an organization. The primary purpose of this ITIL process is to improve efficiency by reducing the need to rediscover knowledge. more...
Service Operation
Incident Management
Administrator Option
Configuration of Incident Management Systems
Create a New Incident Record
Transferred Incidents to my Account
Dashboard
End user


Visit Clinic Portal
https://visitclinic.org/ITSM.aspx
Visit Clinic
Services
Doctor
Laboratory
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Dashboard
ITSM
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
Service Operation
Incident Management
Administrator Option
Configuration of Incident Management Systems
Create a New Incident Record
Transferred Incidents to my Account
Dashboard
End user
Create a New Incident Record
Catalogue of Incidents
Incident management (IM) is an IT service management (ITSM) process area.[1] The first goal of the incident management process is to restore a normal service operation as quickly as possible and to minimize the impact on business operations, thus ensuring that the best possible levels of service quality and availability are maintained. 'Normal service operation' is defined here as service operation within service-level agreement (SLA). more...
Service Operation
Request Fulfillment Management
Administrator Option
Configuration of Request Fulfillment Management Systems
Form Designer for Request Fulfillment Management
Create a New Service Request Fulfillment Record
Catalogue of Service Request Fulfillments
Inbox
End user
Create a New Service Request Fulfillment Record
Completed Service Request Submissions
ITIL Request Fulfillment aims to fulfill Service Requests, which in most cases are minor (standard) Changes - e.g. requests to change a password or requests for information. more...
Reports


Visit Clinic Portal
https://visitclinic.org/ITSM.aspx
Visit Clinic
Service Operation
Request Fulfillment Management
Administrator Option
Configuration of Request Fulfillment Management Systems
Form Designer for Request Fulfillment Management
Create a New Service Request Fulfillment Record
Catalogue of Service Request Fulfillments
Inbox
End user
Create a New Service Request Fulfillment Record
Completed Service Request Submissions
ITIL Request Fulfillment aims to fulfill Service Requests, which in most cases are minor (standard) Changes - e.g. requests to change a password or requests for information. more...
Reports
Company
Dr Mahmoud Clinic
Report Name
Service Catalogue Management List
From
07/28/2024
dd/mm/yyyy
To
08/28/2024
dd/mm/yyyy
Print
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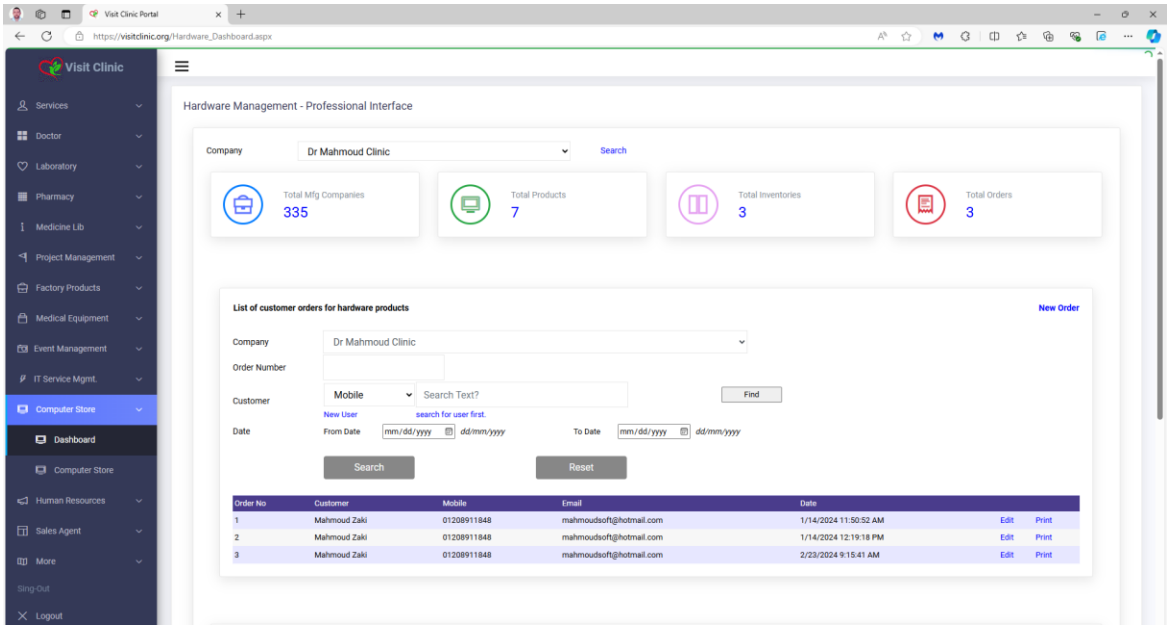
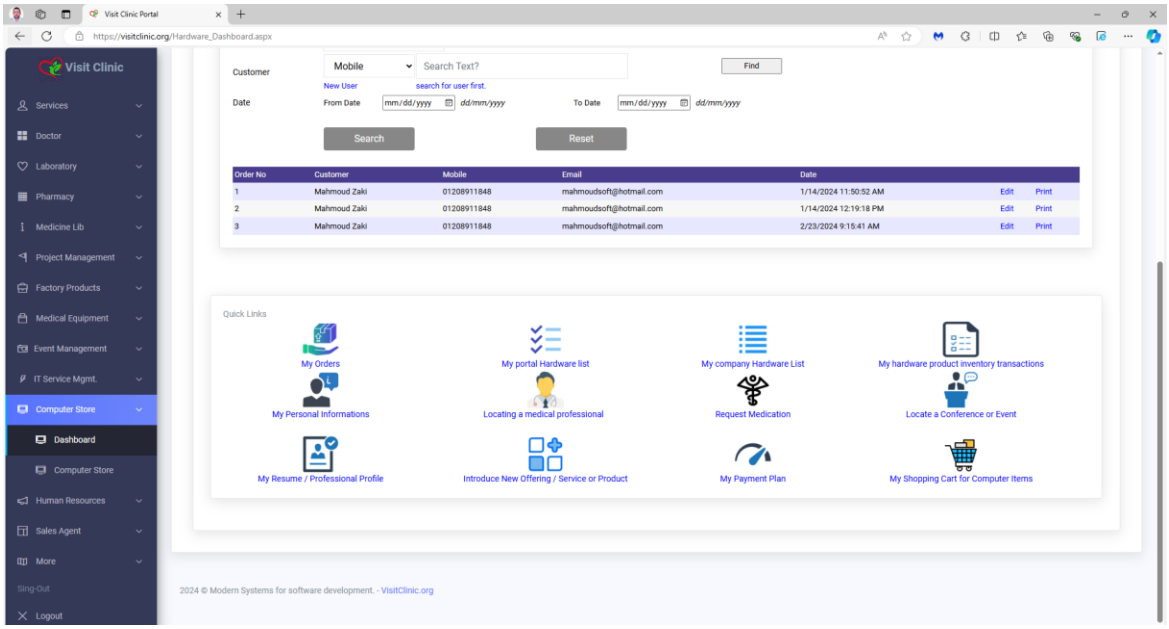
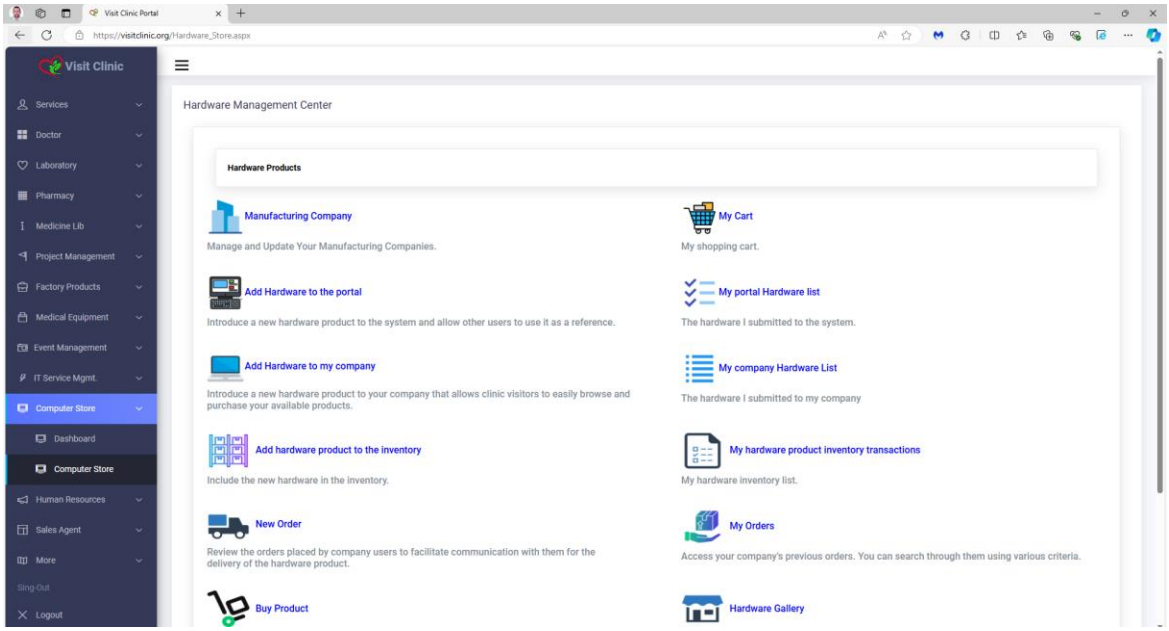
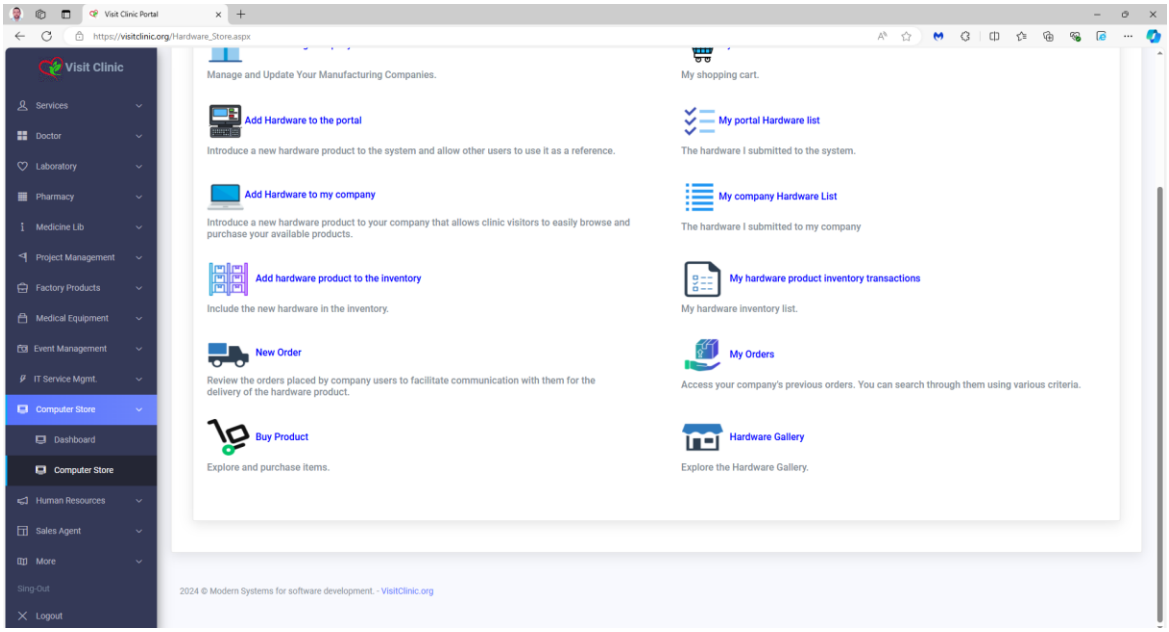
2.12 Hardware Management Center

The section dedicated to hardware and computer stores is crafted to equip establishments specializing in computer equipment with the essential resources required for product listing, configuration, and sales facilitation. This comprehensive platform empowers all users to effortlessly locate and acquire products from an array of registered vendors. Moreover, it offers a feature-rich gallery where users can peruse and discover products that capture their interest.




Visit Clinic Portal
https://visitclinic.org/Hardware_Dashboard.aspx
Visit Clinic
Services
Doctor
Laboratory
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Dashboard
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
Customer
Mobile
Search Text?
Find
New User
search for user first.
Date
From Date
mm/dd/yyyy
dd/mm/yyyy
To Date
Search
Reset
Order No
Customer
Mobile
Email
Date
1 Mahmoud Zaki 01208911848 mahmoudsoft@hotmail.com 1/14/2024 11:50:52 AM Edit Print
2 Mahmoud Zaki 01208911848 mahmoudsoft@hotmail.com 1/14/2024 12:19:18 PM Edit Print
3 Mahmoud Zaki 01208911848 mahmoudsoft@hotmail.com 2/23/2024 9:15:41 AM Edit Print
Quick Links
My Orders
My portal Hardware list
My company Hardware List
My hardware product inventory transactions
My Personal Informations
Locating a medical professional
Request Medication
Locate a Conference or Event
My Resume / Professional Profile
Introduce New Offering / Service or Product
My Payment Plan
My Shopping Cart for Computer Items
2024 © Modern Systems for software development. - VisitClinic.org


Visit Clinic Portal
https://visitclinic.org/Hardware_Store.aspx
Visit Clinic
Hardware Management Center
Hardware Products
Manufacturing Company
Manage and Update Your Manufacturing Companies.
My Cart
My shopping cart.
Add Hardware to the portal
Introduce a new hardware product to the system and allow other users to use it as a reference.
My portal Hardware list
The hardware I submitted to the system.
Add Hardware to my company
Introduce a new hardware product to your company that allows clinic visitors to easily browse and purchase your available products.
My company Hardware List
The hardware I submitted to my company
Add hardware product to the inventory
Include the new hardware in the inventory.
My hardware product inventory transactions
My hardware inventory list.
New Order
Review the orders placed by company users to facilitate communication with them for the delivery of the hardware product.
My Orders
Access your company's previous orders. You can search through them using various criteria.
Buy Product
Hardware Gallery


Visit Clinic Portal
https://visitclinic.org/Hardware_Store.aspx
Visit Clinic
Services
Doctor
Laboratory
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Dashboard
Computer Store
Human Resources
Sales Agent
More
Sing-Out
Logout
Manage and Update Your Manufacturing Companies.
My shopping cart.
Add Hardware to the portal
Introduce a new hardware product to the system and allow other users to use it as a reference.
My portal Hardware list
The hardware I submitted to the system.
Add Hardware to my company
Introduce a new hardware product to your company that allows clinic visitors to easily browse and purchase your available products.
My company Hardware List
The hardware I submitted to my company
Add hardware product to the inventory
Include the new hardware in the inventory.
My hardware product inventory transactions
My hardware inventory list.
New Order
Review the orders placed by company users to facilitate communication with them for the delivery of the hardware product.
My Orders
Access your company's previous orders. You can search through them using various criteria.
Buy Product
Explore and purchase items.
Hardware Gallery
Explore the Hardware Gallery.
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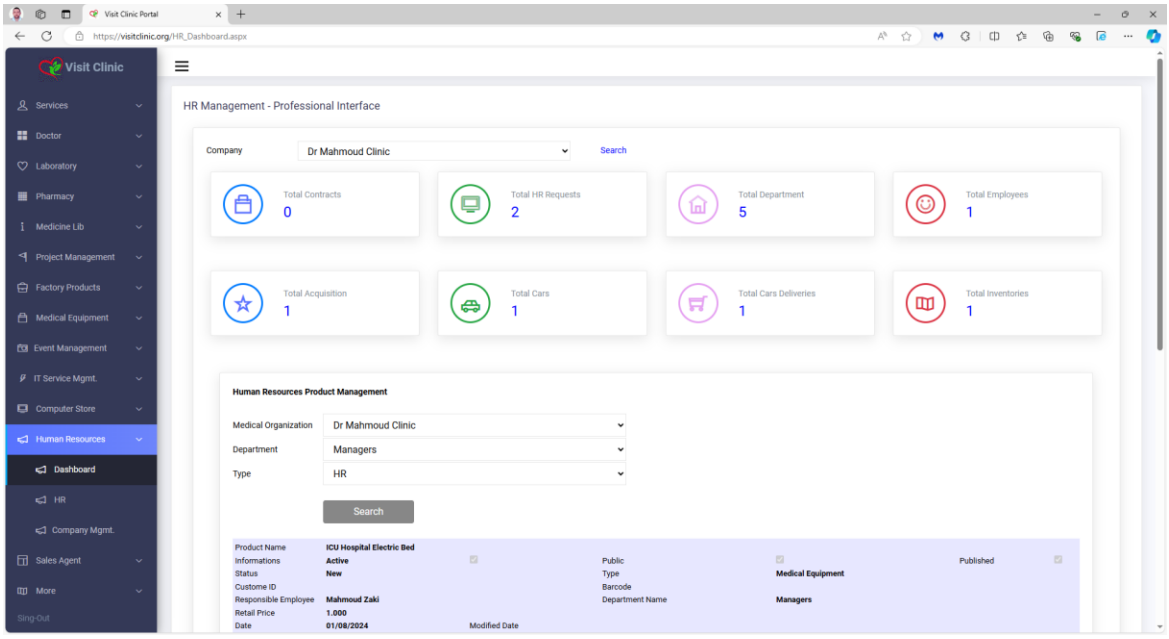
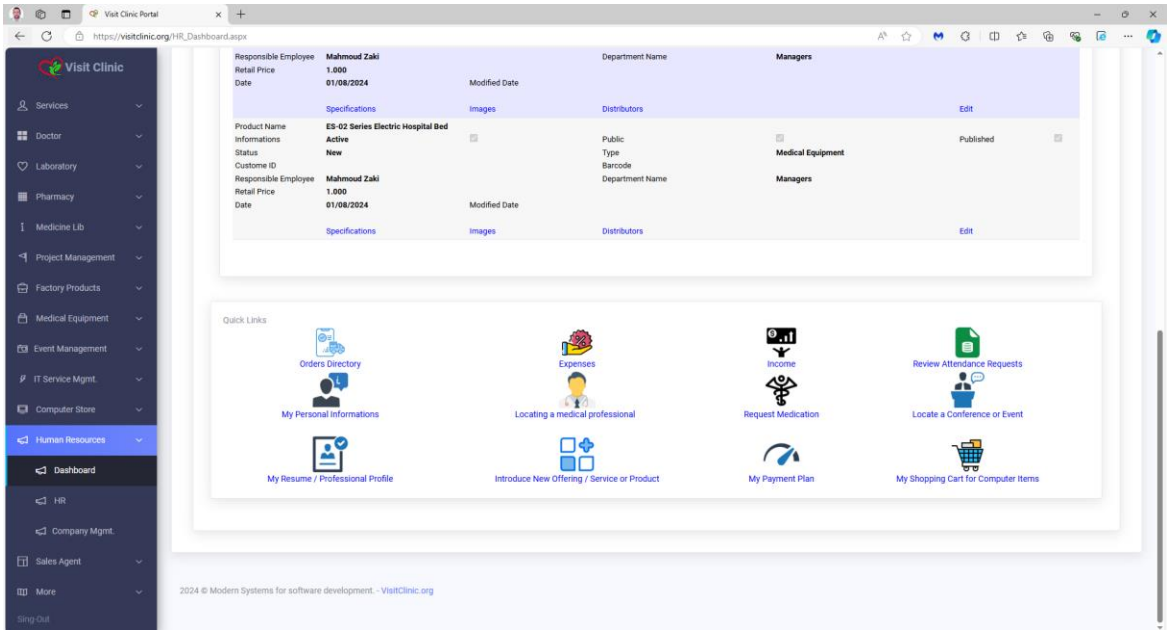
2.13 Human Resource Management

The Human Resources management section is a comprehensive hub that equips users with essential tools to effectively oversee employee details, contractual agreements, attendance records, and financial data. This centralized resource ensures that all facets of workforce administration are accessible and manageable, streamlining the process of maintaining accurate and up-to-date information critical to organizational operations. By integrating these key components, the Human Resources management system simplifies the complexities involved in managing a diverse and dynamic workforce.




Visit Clinic Portal
https://visitclinic.org/HR_Dashboard.aspx
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Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Dashboard
HR
Company Mgmt.
Sales Agent
More
Sing-Out
Responsible Employee Mahmoud Zaki
Retail Price 1.000
Date 01/08/2024
Modified Date
Specifications
Images
Distributors
Department Name Managers
Edit
Product Name ES-02 Series Electric Hospital Bed
Informations Active
Status New
Custome ID
Responsible Employee Mahmoud Zaki
Retail Price 1.000
Date 01/08/2024
Public
Type
Barcode
Department Name Managers
Published
Medical Equipment
Quick Links
Orders Directory
Expenses
Income
Review Attendance Requests
My Personal Informations
Locating a medical professional
Request Medication
Locate a Conference or Event
My Resume / Professional Profile
Introduce New Offering / Service or Product
My Payment Plan
My Shopping Cart for Computer Items
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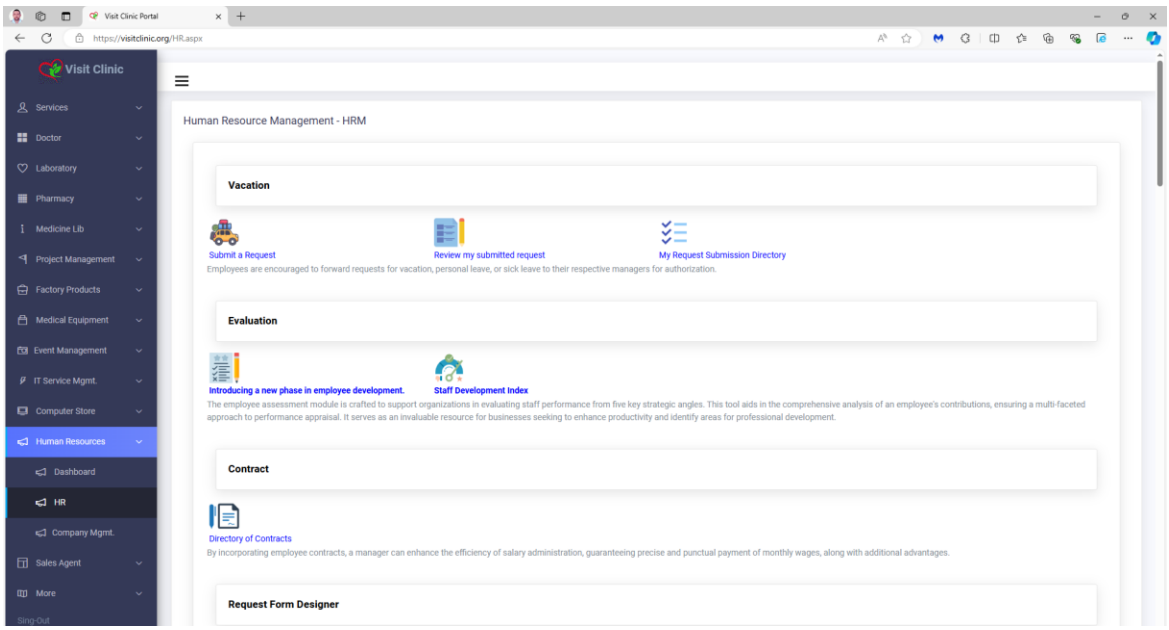
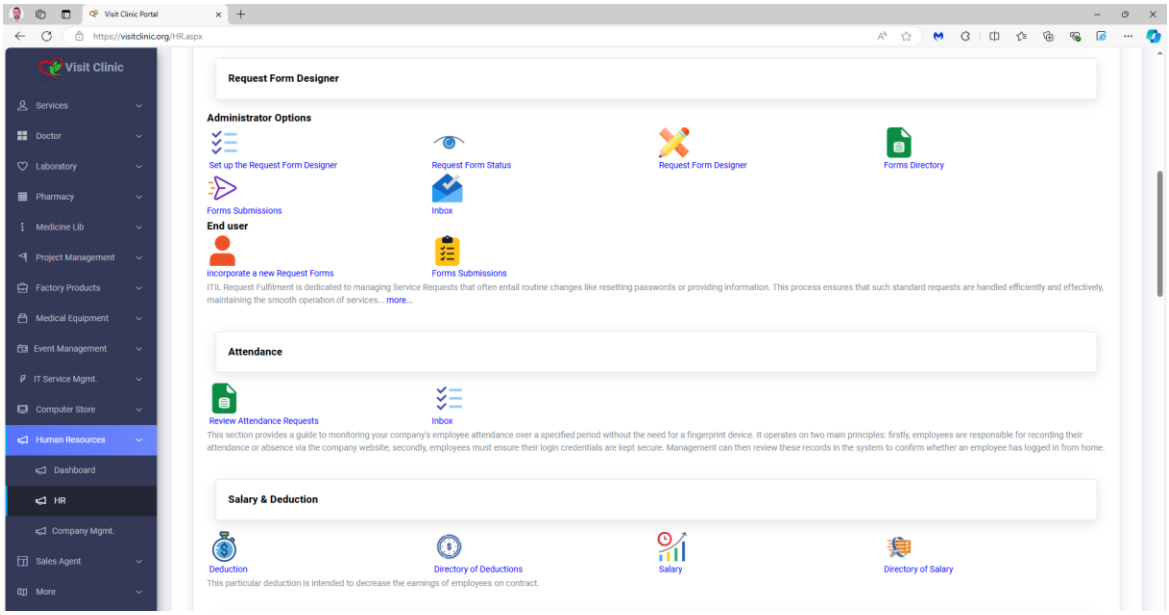
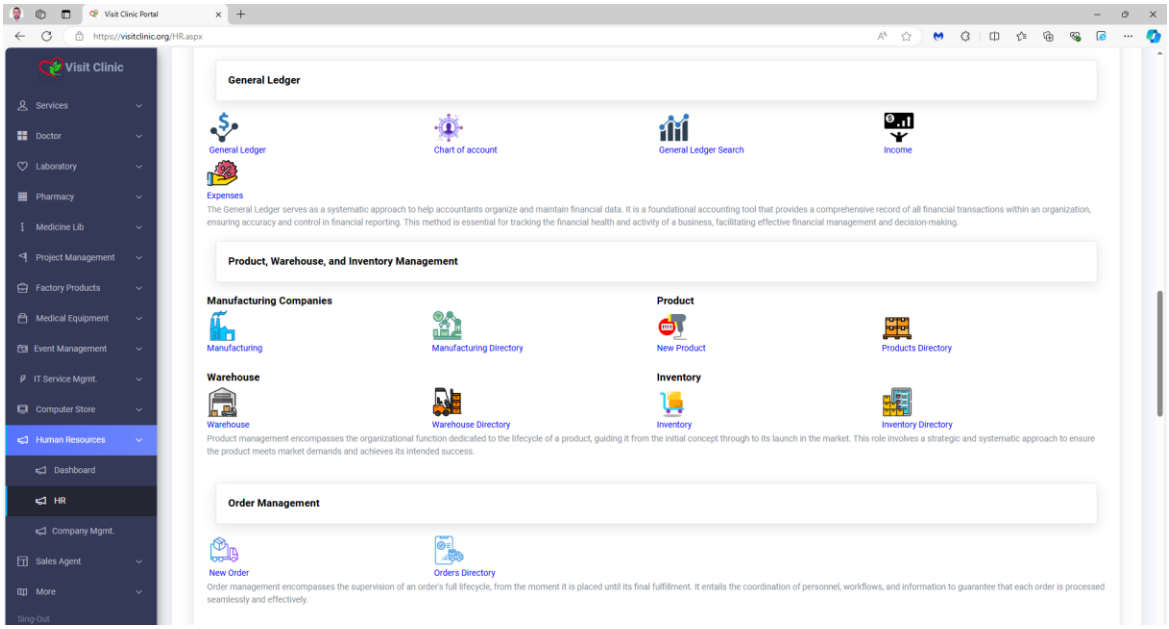

Visit Clinic Portal
https://visitclinic.org/HR.aspx
Visit Clinic
Services
Doctor
Laboratory
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Dashboard
HR
Company Mgmt.
Sales Agent
More
Sing-Out
Human Resource Management - HRM
Vacation
Submit a Request
Review my submitted request
My Request Submission Directory
Employees are encouraged to forward requests for vacation, personal leave, or sick leave to their respective managers for authorization.
Evaluation
Introducing a new phase in employee development.
Staff Development Index
The employee assessment module is crafted to support organizations in evaluating staff performance from five key strategic angles. This tool aids in the comprehensive analysis of an employee's contributions, ensuring a multi-faceted approach to performance appraisal. It serves as an invaluable resource for businesses seeking to enhance productivity and identify areas for professional development.
Contract
Directory of Contracts
By incorporating employee contracts, a manager can enhance the efficiency of salary administration, guaranteeing precise and punctual payment of monthly wages, along with additional advantages.
Request Form Designer


Visit Clinic Portal
https://visitclinic.org/HR.aspx
Visit Clinic
Services
Doctor
Laboratory
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Dashboard
HR
Company Mgmt.
Sales Agent
More
Request Form Designer
Administrator Options
Set up the Request Form Designer
Request Form Status
Request Form Designer
Forms Directory
Forms Submissions
Inbox
End user
incorporate a new Request Forms
Forms Submissions
ITIL Request Fulfilment is dedicated to managing Service Requests that often entail routine changes like resetting passwords or providing information. This process ensures that such standard requests are handled efficiently and effectively, maintaining the smooth operation of services... more...
Attendance
Review Attendance Requests
Inbox
This section provides a guide to monitoring your company's employee attendance over a specified period without the need for a fingerprint device. It operates on two main principles: firstly, employees are responsible for recording their attendance or absence via the company website; secondly, employees must ensure their login credentials are kept secure. Management can then review these records in the system to confirm whether an employee has logged in from home.
Salary & Deduction
Deduction
Directory of Deductions
Salary
Directory of Salary
This particular deduction is intended to decrease the earnings of employees on contract.


Visit Clinic Portal
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Visit Clinic
Services
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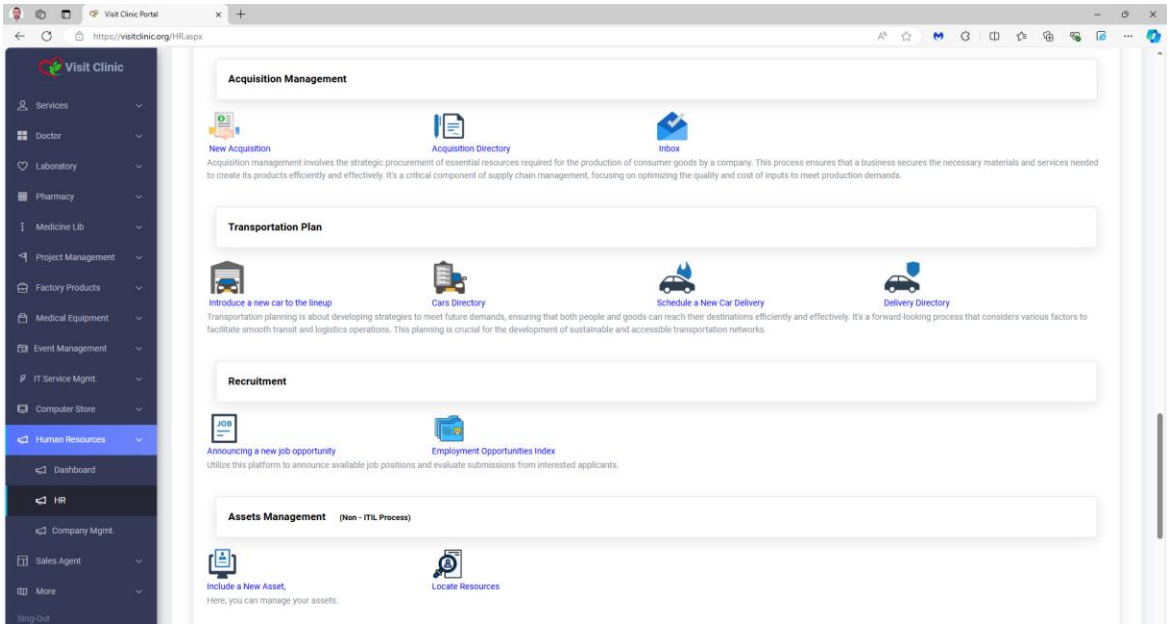
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Dashboard
HR
Company Mgmt.
Sales Agent
More
Sing-Out
General Ledger
General Ledger
Chart of account
General Ledger Search
Income
Expenses
The General Ledger serves as a systematic approach to help accountants organize and maintain financial data. It is a foundational accounting tool that provides a comprehensive record of all financial transactions within an organization, ensuring accuracy and control in financial reporting. This method is essential for tracking the financial health and activity of a business, facilitating effective financial management and decision-making.
Product, Warehouse, and Inventory Management
Manufacturing Companies
Manufacturing
Manufacturing Directory
Product
New Product
Products Directory
Warehouse
Warehouse
Warehouse Directory
Inventory
Inventory
Inventory Directory
Product management encompasses the organizational function dedicated to the lifecycle of a product, guiding it from the initial concept through to its launch in the market. This role involves a strategic and systematic approach to ensure the product meets market demands and achieves its intended success.
Order Management
New Order
Orders Directory
Order management encompasses the supervision of an order's full lifecycle, from the moment it is placed until its final fulfillment. It entails the coordination of personnel, workflows, and information to guarantee that each order is processed seamlessly and effectively.


Visit Clinic Portal
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Visit Clinic
Services
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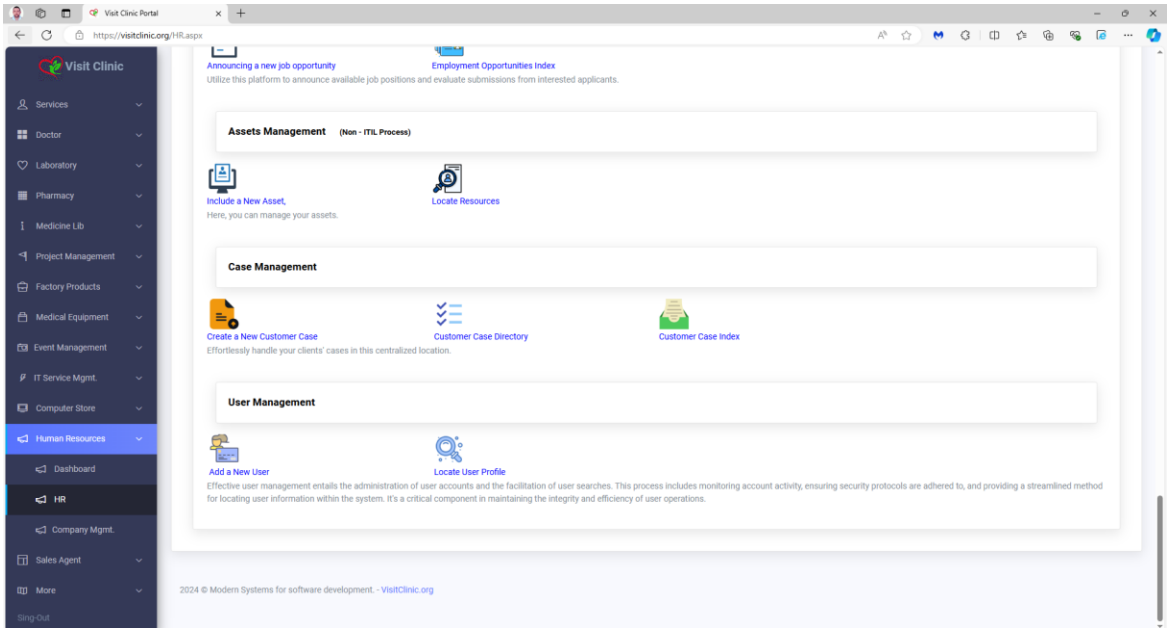
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Dashboard
HR
Company Mgmt.
Sales Agent
More
Sing-Out
Acquisition Management
New Acquisition
Acquisition Directory
Inbox
Acquisition management involves the strategic procurement of essential resources required for the production of consumer goods by a company. This process ensures that a business secures the necessary materials and services needed to create its products efficiently and effectively. It's a critical component of supply chain management, focusing on optimizing the quality and cost of inputs to meet production demands.
Transportation Plan
Introduce a new car to the lineup
Cars Directory
Schedule a New Car Delivery
Delivery Directory
Transportation planning is about developing strategies to meet future demands, ensuring that both people and goods can reach their destinations efficiently and effectively. It's a forward-looking process that considers various factors to facilitate smooth transit and logistics operations. This planning is crucial for the development of sustainable and accessible transportation networks.
Recruitment
JOB
Announcing a new job opportunity
Employment Opportunities Index
Utilize this platform to announce available job positions and evaluate submissions from interested applicants.
Assets Management (Non - ITIL Process)
Include a New Asset,
Locate Resources
Here, you can manage your assets.


Visit Clinic Portal
https://visitclinic.org/HR.aspx
Visit Clinic
Services
Doctor
Laboratory
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Dashboard
HR
Company Mgmt.
Sales Agent
More
Sing-Out
Announcing a new job opportunity
Employment Opportunities Index
Utilize this platform to announce available job positions and evaluate submissions from interested applicants.
Assets Management (Non - ITIL Process)
Include a New Asset,
Locate Resources
Here, you can manage your assets.
Case Management
Create a New Customer Case
Customer Case Directory
Customer Case Index
Effortlessly handle your clients' cases in this centralized location.
User Management
Add a New User
Locate User Profile
Effective user management entails the administration of user accounts and the facilitation of user searches. This process includes monitoring account activity, ensuring security protocols are adhered to, and providing a streamlined method for locating user information within the system. It's a critical component in maintaining the integrity and efficiency of user operations.
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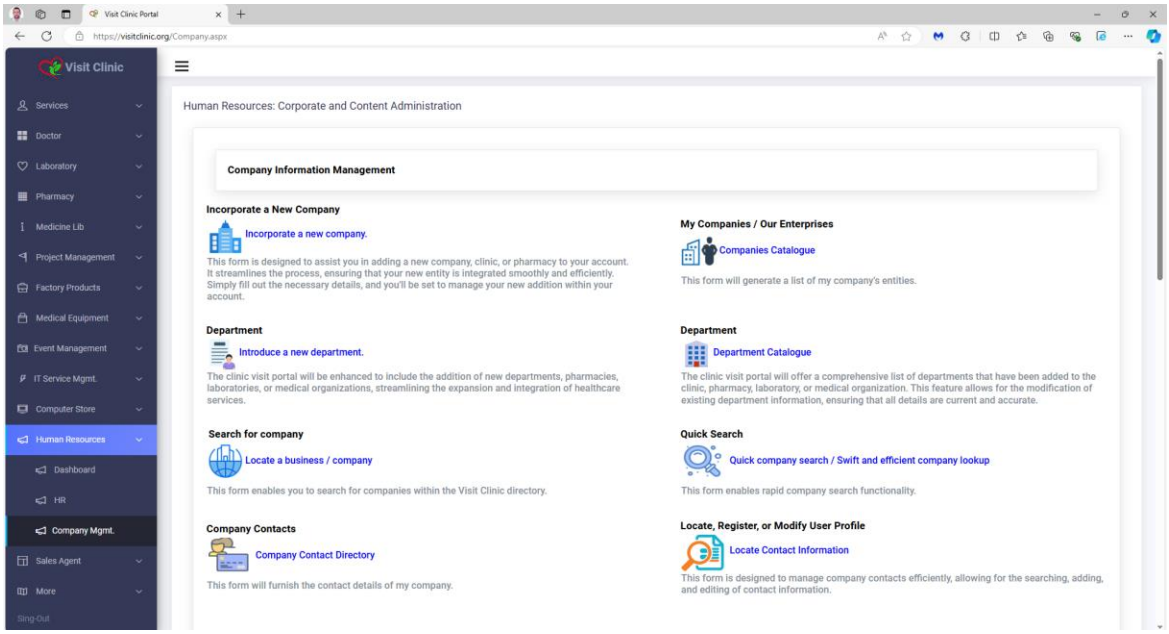
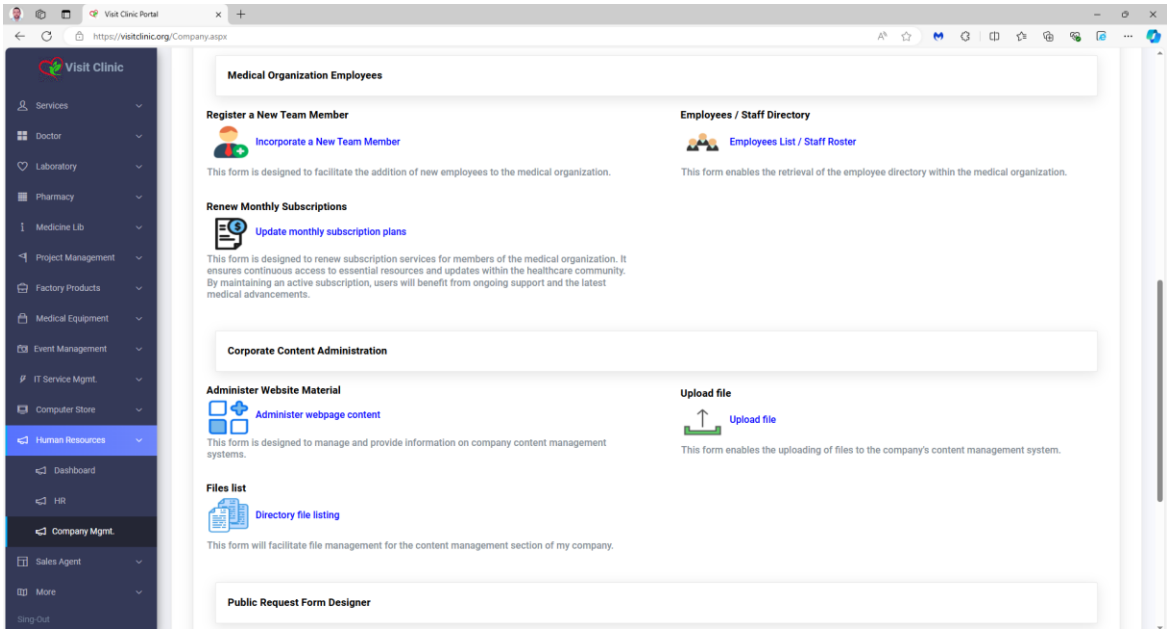
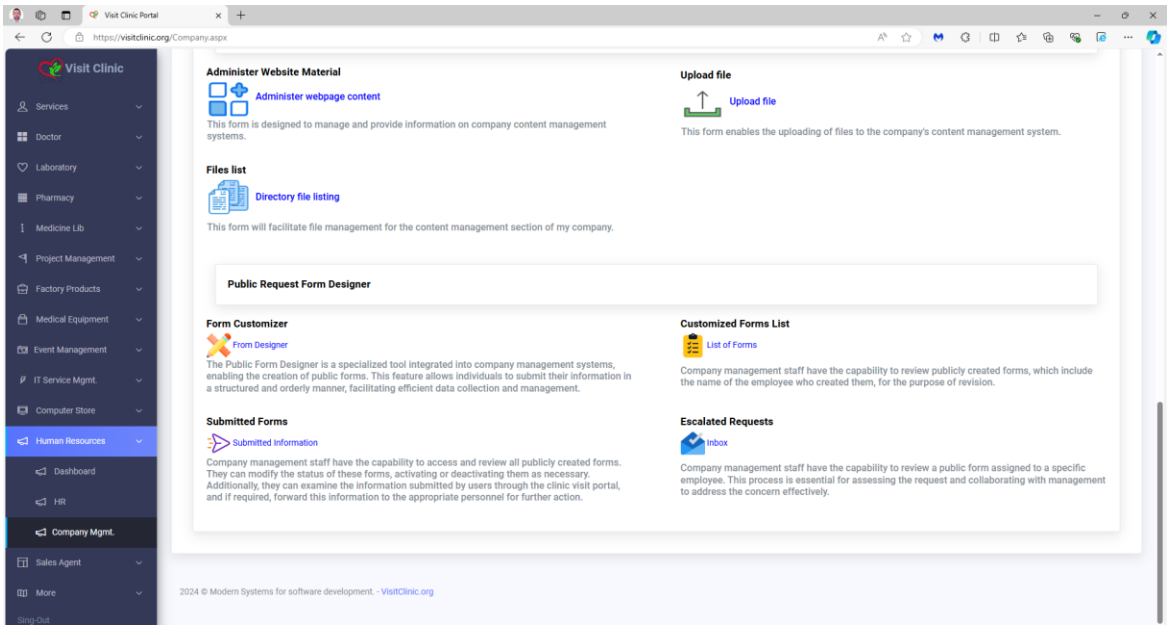
2.13.1 Company & content Management

The company content management section is designed to assist medical organizations, healthcare companies, clinics, and pharmacies in disseminating essential information about their services. This centralized resource enables the efficient organization and distribution of company details, ensuring that all necessary data is readily accessible and up-to-date. It serves as a vital tool for maintaining communication clarity and supporting the operational needs of healthcare providers.




Visit Clinic Portal
https://visitclinic.org/Company.aspx
Visit Clinic
Services
Doctor
Laboratory
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Dashboard
HR
Company Mgmt.
Sales Agent
More
Sing-Out
Medical Organization Employees
Register a New Team Member
Incorporate a New Team Member
This form is designed to facilitate the addition of new employees to the medical organization.
Employees / Staff Directory
Employees List / Staff Roster
This form enables the retrieval of the employee directory within the medical organization.
Renew Monthly Subscriptions
Update monthly subscription plans
This form is designed to renew subscription services for members of the medical organization. It ensures continuous access to essential resources and updates within the healthcare community. By maintaining an active subscription, users will benefit from ongoing support and the latest medical advancements.
Corporate Content Administration
Administer Website Material
Administer webpage content
This form is designed to manage and provide information on company content management systems.
Upload file
Upload file
This form enables the uploading of files to the company's content management system.
Files list
Directory file listing
This form will facilitate file management for the content management section of my company.
Public Request Form Designer


Visit Clinic Portal
https://visitclinic.org/Company.aspx
Visit Clinic
Services
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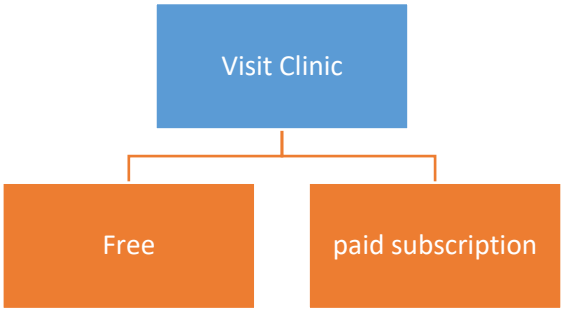
Pharmacy
Medicine Lib
Project Management
Factory Products
Medical Equipment
Event Management
IT Service Mgmt.
Computer Store
Human Resources
Dashboard
HR
Company Mgmt.
Sales Agent
More
Sing-Out
Administer Website Material
Administer webpage content
This form is designed to manage and provide information on company content management systems.
Upload file
Upload file
This form enables the uploading of files to the company's content management system.
Files list
Directory file listing
This form will facilitate file management for the content management section of my company.
Public Request Form Designer
Form Customizer
From Designer
The Public Form Designer is a specialized tool integrated into company management systems, enabling the creation of public forms. This feature allows individuals to submit their information in a structured and orderly manner, facilitating efficient data collection and management.
Customized Forms List
List of Forms
Company management staff have the capability to review publicly created forms, which include the name of the employee who created them, for the purpose of revision.
Submitted Forms
Submitted Information
Company management staff have the capability to access and review all publicly created forms. They can modify the status of these forms, activating or deactivating them as necessary. Additionally, they can examine the information submitted by users through the clinic visit portal, and if required, forward this information to the appropriate personnel for further action.
Escalated Requests
Inbox
Company management staff have the capability to review a public form assigned to a specific employee. This process is essential for assessing the request and collaborating with management to address the concern effectively.
2024 © Modern Systems for software development. - VisitClinic.org

3. Public Services – Free Services

The Visit Clinic website is designed to offer a seamless and straightforward experience, ensuring that all registrants can fully benefit from the site's offerings. It is tailored to meet the diverse needs of its users, providing a suite of fifteen distinct services. These services are accessible and user-friendly, aligning with the goal of delivering value to everyone who navigates the site. By prioritizing ease of use, the Visit Clinic website stands out as a resource that supports users in accessing healthcare services efficiently.

Public services are classified into two primary categories: those that are available to all users without a subscription, and those that require a paid subscription, which are typically utilized by individuals employed by, or the companies themselves.



Free subscription

Dashboard

Information

Clinic

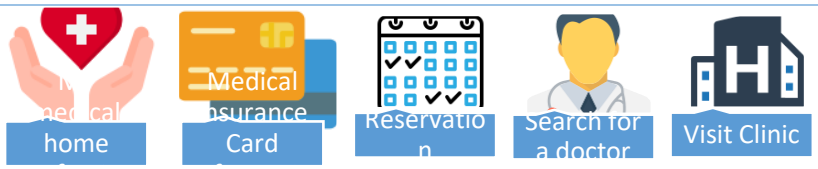
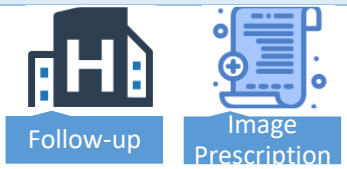


Image Prescription



Order Medicine

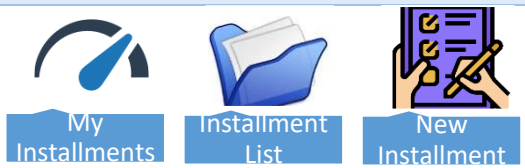
Food

Professional Resume Management

Products

Products and Services

Installment

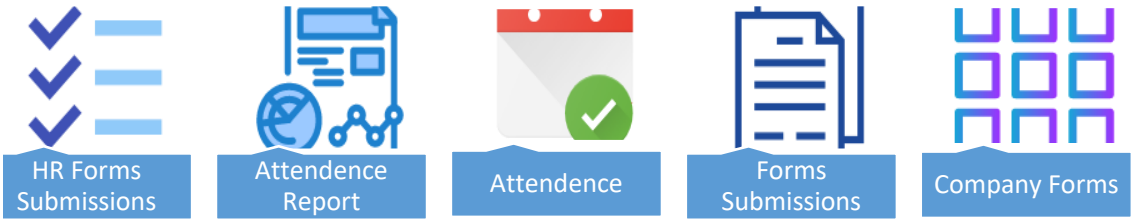


Conference

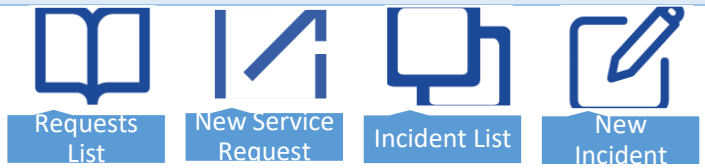
Computer Store

Paid subscription

Human Resources



Information Technology Infrastructure Library Services



3.1 Intraoduction

In the dynamic realm modern software for software development, stand as pivotal tools that

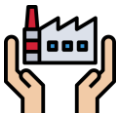
empower developers to craft innovative solutions. The Visit Clinic website exemplifies this technological advancement, serving as a comprehensive platform that caters to a broad spectrum of healthcare needs. It offers a suite of medical services tailored for individuals seeking personal health management, as well as for clinics and pharmacies aiming to enhance their operational efficiency. Furthermore, the website extends its functionalities to medical service offices, pharmaceutical companies, and factories, providing them with essential tools to streamline their processes. Medical laboratories also benefit from the Visit Clinic website, gaining access to sophisticated software that supports their diagnostic and analytical capabilities. This integration of modern software systems within the Visit Clinic website not only revolutionizes the way medical services are delivered but also underscores the transformative impact of technology in the healthcare industry.

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=zybHrv3yGSI

3.2 Join Establishment

The portal has introduced a new feature allowing medical professionals and private



organizations to join and benefit from its online services. The registration form is crucial for submitting requests to the Visit Clinic portal team, enabling the processing of user registrations.

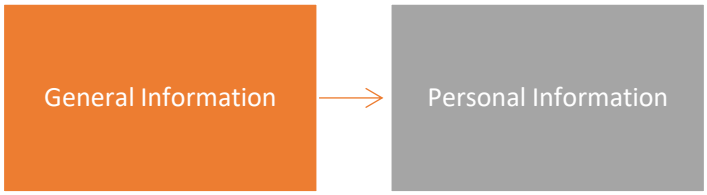
Users can choose from various options, including country, city, establishment type, and specialization, ensuring a tailored registration process that meets their specific needs.

Users can register by visiting this link: https://visitclinic.net/Establishment_Join.aspx or by clicking the clearly mentioned link on the login page.

3.3 Public Information

3.3.1 Personal Information

The Visit Clinic website offers a feature that allows users to enhance their profiles by adding key personal details, including photographs, addresses, and other pertinent information. This enhancement not only aids users in presenting a comprehensive view of themselves but also facilitates those seeking to connect with them by providing easy access to their information. By enriching their profiles, users can ensure that they are represented accurately and fully, making the process of finding and being found by others more efficient.

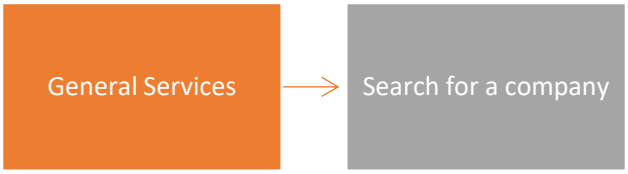


External links form youtube website

Language	Youtube Link
French	https://www.youtube.com/watch?v=F4fpicRyTBY
Arabic	https://www.youtube.com/watch?v=zr5k8l5NVGY

3.3.2 Search for a company

Visit Clinic offers a comprehensive search platform tailored for the medical industry, enabling users to effortlessly locate detailed information on a diverse range of medical entities. Whether you're seeking a local clinic, pharmacy, diagnostic laboratory, medical equipment supplier, or manufacturing facilities, our service streamlines the process of finding the exact type of medical company you need. This user-friendly service is designed to connect individuals with the medical resources they require, ensuring that whether it's for a routine check-up or specialized equipment, the right provider is just a search away.

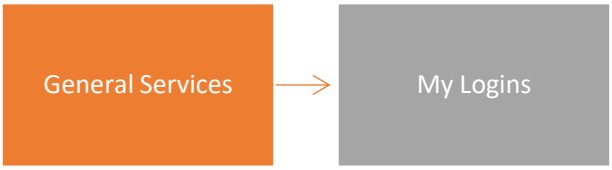


External links form youtube website

Language	Youtube Link
Arabic	https://www.youtube.com/watch?v=C7W7c8cxBfA

3.3.3 My Logins

The website access service provides a gateway for users to browse and interact with web content. It encompasses features such as signing into personal accounts and retrieving particular data from the website. The Visit Clinic's online platform offers a comprehensive search tool, enabling users to trace their site access history and utilize Google's search capabilities to locate specific site information efficiently.



3.3.4 My Quota

A product quota limit refers to the maximum quantity or total value of files that are permitted to be uploaded to the portal. This threshold ensures that the portal's resources are utilized efficiently and prevents any single user from monopolizing the upload capacity. By setting such limits, the portal can maintain optimal performance and availability for all users, ensuring a fair and balanced use of the service. It's a way to manage the portal's bandwidth and storage, ensuring that the system remains reliable and responsive.

3.3.5 Change Password

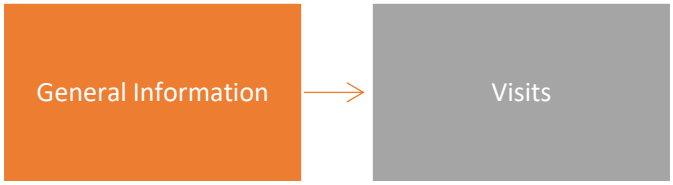
The visit clinic's online portal introduces feature allowing users to update their passwords. This enhancement is designed to offer users the autonomy to modify their credentials, thereby bolstering the security of their accounts. It's a proactive step towards ensuring that personal information remains protected, giving users peace of mind about the safety of their data.

3.4 Clinic

The Visit Clinic portal offers a suite of public services designed to enhance the user experience positively. Once logged in, users can effortlessly navigate through their visit clinics, locate a specialized doctor tailored to their health needs, and manage their appointments with ease. This streamlined approach ensures that users can access essential healthcare services and information with just a few clicks, making the process of taking care of one's health both efficient and user-friendly.

3.4.1 My Visit Clinic

Medical websites offering visit clinic services provide a vital link between patients and healthcare providers, enabling online communication with doctors and specialists. These platforms facilitate a range of services, from remote monitoring of chronic conditions to seamless appointment scheduling and comprehensive management of patient records. Additionally, the Visit Clinic portal presents detailed information regarding visit clinics and offers the convenience of printing prescriptions directly from the website. This integration of services streamlines the healthcare experience, making it more accessible and efficient for patients seeking medical attention.



External links form youtube website

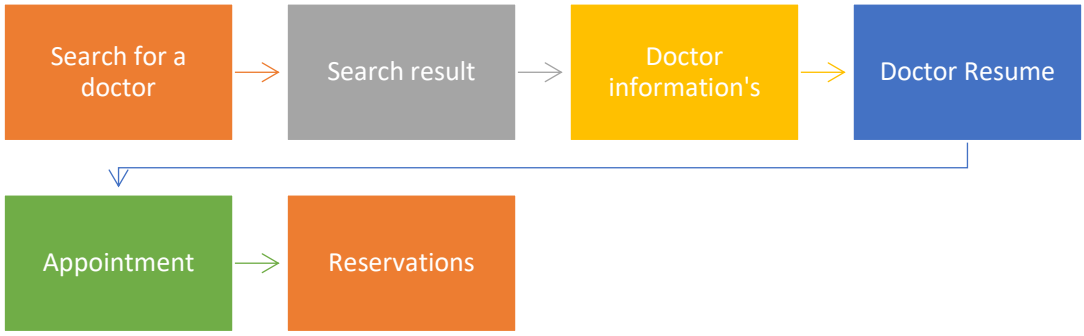
Language	Youtube Link
English	https://www.youtube.com/watch?v=8tRRHuyDBDo
Arabic	https://www.youtube.com/watch?v=vv5s-_JAbog

3.4.2 Locating a medical professional

The Visit Clinic portal offers a comprehensive platform for locating medical professionals,

accessing their profiles, and arranging consultations at various healthcare facilities. This intuitive system simplifies the process of securing a consultation at a doctor's practice. The Doctor Search Facility is designed to assist you in identifying an appropriate medical expert tailored to your specific health needs, furnishing details regarding their expertise, background, practice location, and contact methods. This service facilitates the scheduling of consultations either online or via telephone, as well as the provision of medical counsel.

Moreover, the Visit Clinic portal enables the exploration for a medical specialist by selecting parameters such as country, city, district, phone number, email address, or fragments of the physician's name. It offers the convenience of viewing available appointment slots at a doctor's clinic and the current tally of internet-registered patient bookings. Patients have the ability to reserve a time slot, monitor recorded visits linked to their account, and verify the status of their appointments. This streamlined approach ensures that patients can easily manage their healthcare engagements with efficiency and confidence.

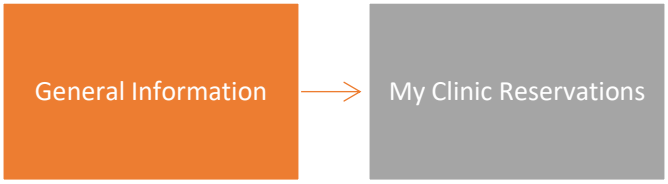


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=tm5OQVKW4JQ
Arabic	https://www.youtube.com/watch?v=qOpE8mcnXqo

3.4.3 Appointment Schedulig

The online reservation system for healthcare facilities streamlines the process of scheduling visit clinics, enabling patients to secure their appointments via the internet with ease. This innovative service simplifies the appointment management, allowing for a more efficient organization of one's medical consultations. 'Visit Clinic' offers a comprehensive reservation information service, ensuring that patients have access to all the details of their bookings at the participating clinics. This user-friendly platform is designed to enhance the healthcare experience by making it more accessible and convenient for patients to connect with their healthcare providers.

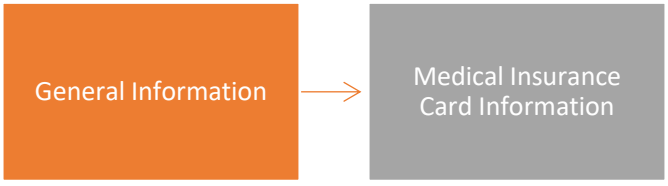


External links form youtube website

Language	Youtube Link
French	https://www.youtube.com/watch?v=wS0kBux37ig
Arabic	https://www.youtube.com/watch?v=vv5s-_JAbog

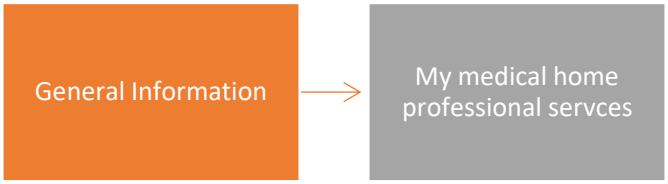
3.4.4 Medical Insurance Card Information

The visit clinic portal is designed to streamline the process of adding your medical insurance card, facilitating the scheduling of appointments by the medical organization and ensuring efficient coordination with medical insurance companies. This user-friendly platform aims to enhance your healthcare experience by simplifying administrative procedures and improving communication between all parties involved.



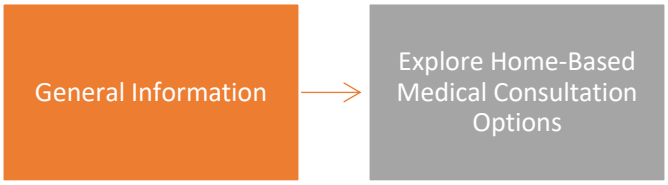
3.4.5 My medical home professional servces

My Medical Home Professional Services is a public platform offered through the Visit Clinic Portal. It assists individuals in navigating and reviewing service requests submitted to clinics, laboratories, or pharmacies. This enables users to access the most recent updates and ensures they are informed about their healthcare journey. The portal is designed to streamline the process of obtaining medical services, making it more efficient and user-friendly. By providing a centralized location for service requests, it simplifies the way patients interact with healthcare providers and manage their medical needs.



3.4.6 Explore Home-Based Medical Consultation Options

The Visit Clinic portal provides a streamlined platform for users to explore and access a range of published services. It facilitates the formal requisition of services via a centralized organizational channel, ensuring a cohesive and efficient user experience. This integration allows for a seamless transition from service discovery to official engagement, enhancing the overall process of obtaining medical and healthcare services.



3.4.7 Personal Health Assessment

The portal includes a feature that allows users to submit their personal health assessments, which are crucial for doctors to understand the overall health status of the user. This information aids doctors in gaining a comprehensive view of the patient's medical history, including family health history.

3.5 Pre-Visit Clinc Launch

The Visit Clinic portal provides a range of public services, enabling patients to add their doctor visits to their profiles. This feature allows doctors to view previous visits from other physicians, potentially in different regions or those not using the Visit Clinic platform. By consolidating this information, doctors gain a comprehensive view of the patient's medical history, aiding them in offering more informed guidance based on the collected data from clinics and laboratories.

3.5.1 Clinic

The pre-clinic visit web form streamlines the process for patients by allowing them to enter

details about their clinic visits in advance. This proactive approach ensures that all necessary information is readily available, which can significantly reduce wait times and improve the efficiency of subsequent interactions with healthcare providers. By inputting visit details beforehand, patients can help create a more organized and seamless experience, both for themselves and the medical staff. This setup is particularly beneficial for those with multiple visits or complex medical histories, as it allows for better preparation and personalized care.

In addition to enhancing efficiency, the pre-clinic visit web form also empowers patients by giving them greater control over their healthcare journey. By providing a platform to document their visits and concerns before meeting with their doctors, patients can ensure that nothing is overlooked during consultations. This feature not only improves the accuracy of medical records but also fosters more meaningful and productive doctor-patient interactions. Overall, the pre-clinic visit web form serves as a valuable tool for optimizing healthcare management and improving patient satisfaction.

3.5.2 Laboratory

The pre-portal process provides an exceptional form for users to submit their laboratory tests to the portal, regardless of the country in which the tests were conducted. This innovative system allows doctors to access and review previous test results based on user submissions and agreed-upon documentation, offering a comprehensive view of the patient's medical history.

This streamlined approach enhances doctors' understanding of patient cases, eliminating the need for traditional paper records. By utilizing this digital platform, healthcare providers can ensure more efficient and accurate diagnoses, ultimately improving patient care and fostering a more collaborative healthcare environment.

3.5.3 Surgery

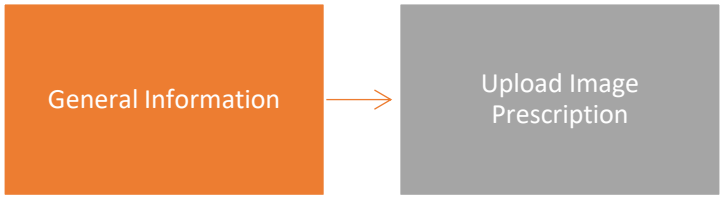
The portal offers a comprehensive list of available surgeries worldwide, allowing users to submit their previous medical surgeries. This information is crucial for doctors when making decisions about a patient's case. However, submitting these surgery details is optional for users.

3.6 Image Prescription

Visit clinic's portal has been updated to allow patients the convenience of submitting their prescriptions as images. This feature is designed to expedite the prescription submission process, accommodating those who may not have the time or ability to transcribe handwritten prescriptions. By streamlining this process, we aim to enhance the efficiency of our services and ensure prompt attention to our patients' healthcare needs.

3.6.1 Submit your image Prescription

Sending a doctors prescription image online allows patients to submit their prescriptions to their doctors digitally, making the process more efficient and easier. Visit Clinic website provides the service of sending a prescription / prescription in the form of a image to the nearest pharmacy added to your personal account. The user can send the prescription directly without searching for the name of the drug or its quantity, just send a copy of the prescription.

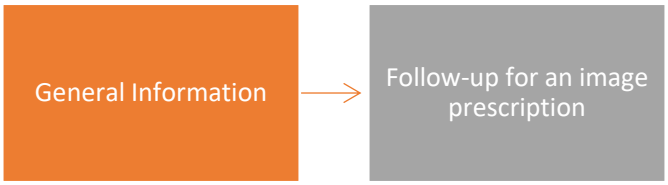


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=ilRf-Dc51Zg
French	https://www.youtube.com/watch?v=IjUrbaODQ_8
Arabic	https://www.youtube.com/watch?v=v7WR3nQL2mY

3.6.2 Prescription image tracking

Online prescription tracking streamlines the management of medication regimens for both patients and healthcare providers. This innovative service encompasses a range of features, including the monitoring of medication orders, real-time updates on prescription statuses, and the convenience of prescription renewals. The Visit Clinic website offers a robust medical prescription monitoring service, enabling the submission of prescriptions to pharmacies digitally via photographic images. This enhances the accuracy and timeliness of pharmacy services, ensuring that patients receive their medications promptly and correctly.



External links form youtube website

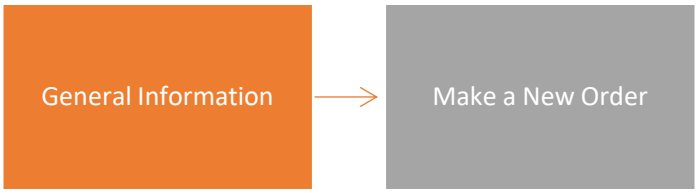
Language	Youtube Link
English	https://www.youtube.com/watch?v=ilRf-Dc51Zg
French	https://www.youtube.com/watch?v=t7sbmEkp0OI

3.7 Order Medicine

Ordering medicine from a pharmacy through an online visit clinic portal typically involves a series of steps designed to ensure that patients receive the correct medications in a convenient and secure manner. Initially, a patient would visit an online visit clinic's portal, where they would have the ability to search and add medicine to the order. During this process. The prescription is then sent electronically to a pharmacy that partners with the online clinic. The patient can choose to pick up the medication from the pharmacy or have it delivered to their home, depending on the services offered by the pharmacy. This process not only streamlines the traditional approach to obtaining medication but also provides a level of accessibility and efficiency that is particularly beneficial for individuals who may have mobility issues or reside in remote areas.

3.7.1 Request Medication

The Visit Clinic platform offers a convenient online medication ordering system, enabling customers to acquire pharmaceuticals and health products straight from local drugstores, with the added benefit of home delivery. This innovative service caters to individuals who may find it challenging to visit pharmacies in person or those who opt for the comfort of shopping from their abode. Through the website, users have the facility to transmit their prescriptions directly to a pharmacy they have linked with their personal account, streamlining the process of obtaining necessary medications. This seamless integration of technology and healthcare ensures that your wellness is just a click away.



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=eYFacxviugA
French	https://www.youtube.com/watch?v=WEtR1itN3NA

3.7.2 Mointor your order status

With online medication order tracking, users gain the ability to monitor their prescription status, view estimated delivery times, and receive pertinent updates. Visit Clinic offers a streamlined service that ensures medications are promptly dispatched to the pharmacy, where they are then managed by the pharmacist or designated pharmaceutical sales specialist. This system not only enhances transparency in the medication delivery process but also provides peace of mind to patients awaiting their prescriptions.

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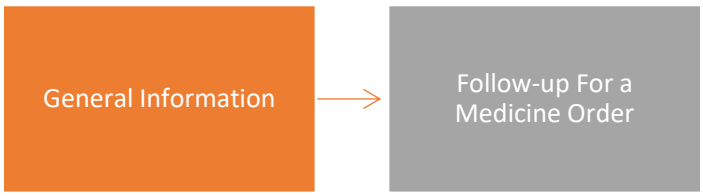

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=1c57i2Y_xSk

3.7.3 Monthly Medication Overview

Visit Clinic's monthly medication subscription service streamlines the process of obtaining regular prescriptions by delivering them directly to your doorstep. This convenient solution is particularly beneficial for individuals managing chronic conditions who require ongoing medication. By automating the refill process, patients can avoid the repetitive task of monthly pharmacy visits, ensuring they always have their necessary medications on hand without the hassle. This service simplifies the management of medicinal needs, offering peace of mind and continuity of care.

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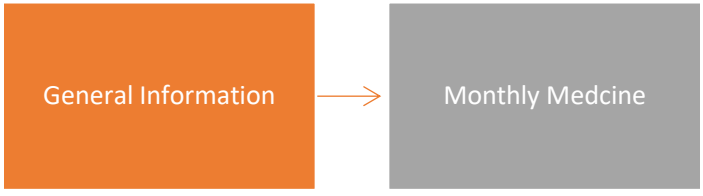


External links form youtube website

Language	Youtube Link
French	https://www.youtube.com/watch?v=oRGlfaGyB4g
Arabic	https://www.youtube.com/watch?v=me8dLDCSleE

3.8 Food

Food can be categorized into various types, each with a different caloric content. For instance, fruits and vegetables are generally low in calories and high in nutrients, making them a healthy choice for those looking to maintain or lose weight. On the other hand, dairy products, while also nutritious, tend to have a higher calorie count due to their fat content. Meats and poultry vary in caloric density, with leaner cuts being lower in calories. It's important to consider the preparation method as well, as this can significantly alter the calorie content of a meal. For example, frying adds more calories due to the fat used in the cooking process compared to grilling or steaming. Understanding the caloric content of different food types is essential for managing diet and nutrition effectively. A balanced diet with a variety of food types can help ensure that one gets all the necessary nutrients without excessive calorie intake. For detailed information on the calorie content of thousands of foods, calorie charts are available that provide comprehensive data on various food items and their nutritional values.

3.8.1 Discover Nutritional Information

Visit Clinic offers a specialized search platform that allows users to explore a diverse range of meals and foods within the global marketplace, focusing on the intricate details of their nutritional content. This includes vital data such as protein levels among other nutritional facts. Recognizing food as the fundamental sustenance for human vitality, it's important to understand that each food category carries its unique advantages to our health. These categories are broadly classified into five essential food groups, each contributing to a balanced and nourishing diet. Understanding these groups helps individuals make informed choices about their daily food intake, ensuring they receive the necessary nutrients to support their well-being.

Grains: includes foods such as bread, pasta, corn grains, and others.

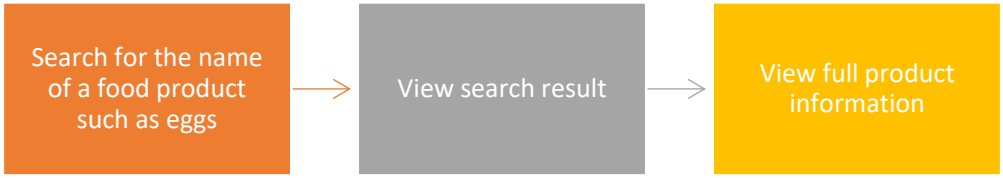
- Dairy: Contains proteins, calcium, and vitamins.
- Vegetables and fruits: rich in fiber and vitamins.
- Fats, sweets and oils: includes sweeteners, sugar, oils, and fats.
- Proteins: include poultry, meat, beans, eggs, and others.

There are some tips for eating healthy:

- Eat in moderation and within the appropriate calorie range.
- Variety in foods eaten.
- Reduce the intake of fatty foods and sugars.

- Drink appropriate amounts of water.
- Make sure you eat a balanced breakfast.

The Visit Clinic website is a comprehensive resource that provides detailed information on a wide array of global cuisines, including signature dishes from renowned eateries like KFC, popular beverages such as Coca-Cola, and staple foods including cheese, among others. For each food item, the site offers an extensive breakdown of nutritional content, covering essential vitamins like C, A, and D, minerals such as calcium, as well as the fat content. This valuable data assists individuals in managing their dietary intake, whether they aim to increase or decrease their weight, by making informed choices about their meals.



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=3EWf0FhtgPA
French	https://www.youtube.com/watch?v=OjqwHAZBnts
Arabic	https://www.youtube.com/watch?v=vdMwnJ5JI9U

3.8.2 Introducing a New Dish

Visit Clinic offers a comprehensive meal tracking service that allows users to log their meals and monitor their caloric intake as well as their expenditure on dining out. By documenting daily dietary habits, individuals can gain insights into their consumption patterns of calories and essential nutrients. Additionally, Visit Clinic facilitates the management of dietary records, enabling users to keep a close eye on the overall nutritional value of their meals, including the total amount of sugars and fats consumed.

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=PFo24VKF0DI
French	https://www.youtube.com/watch?v=YEuGsVN9_7s

3.8.3 Chronicle of Culinary Experiences

Visit Clinic offers a feature that allows you to conveniently review your past meal entries on the platform. This service is designed to help you keep track of your dietary history and make informed decisions about your nutritional habits.

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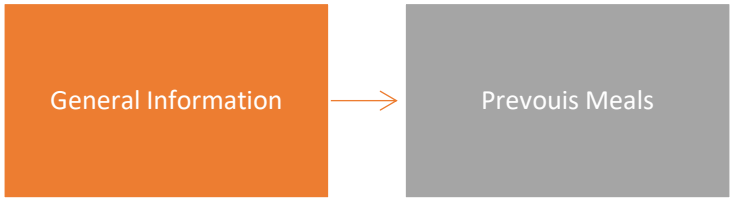


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=PFo24VKF0DI

3.9 Computer Store

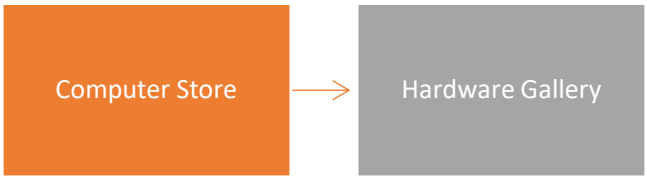
A computer store is a retail establishment that specializes in selling computer hardware, software, components, accessories, and other related products to consumers. These stores cater to a variety of customers, from small business owners to personal users, offering a range of products that include desktop computers, laptops, tablets, and peripherals such as printers and scanners. Additionally, many computer stores provide services such as computer repair, technical support, and training to help customers make the most of their purchases. Whether operating as physical brick-and-mortar locations or online platforms, computer stores play a crucial role in making technology accessible and understandable to the general public.

3.9.1 Purchase Computing Equipment

Purchasing computer products online involves selecting hardware, software, or peripherals from a retailer's website. This convenient method allows you to explore a wide array of options, compare features and prices, and make informed decisions from the comfort of your home. Whether you're upgrading your system or buying new accessories, an online store provides detailed descriptions and customer reviews to help guide your purchase. Moreover, with secure payment options and direct-to-door delivery, it's a hassle-free way to fulfill all your computing needs.

3.9.2 Digital Exibit

The term "Hardware Gallery" denotes an online platform designed as a virtual showroom, presenting a diverse array of computer hardware products. This digital exhibition space allows visitors to explore and examine various hardware items, ranging from essential components like processors and motherboards to peripheral devices such as keyboards and monitors. It serves as a comprehensive resource for both enthusiasts and professionals seeking detailed information and specifications on the latest and most reliable hardware available in the market. The website aims to facilitate informed decision-making for purchases and upgrades, providing a user-friendly interface for an interactive and educational browsing experience.



3.9.3 My Shopping Cart for Computer Items

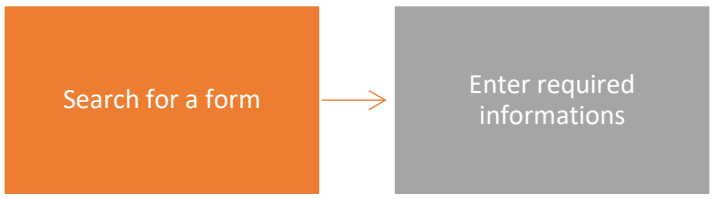
An e-commerce shopping cart for computer products streamlines the digital purchasing process by enabling consumers to add their desired items to a virtual cart. This tool retains the selected items, displays the cumulative cost and quantity, and securely gathers the buyer's payment and delivery details. By facilitating a more efficient online shopping experience, this feature simplifies the transaction process for both the buyer and the merchant, ensuring a smooth exchange from selection to checkout.

3.10 Human Resources

Human Resources (HR) is a vital department within organizations that focuses on managing the company's most valuable asset—its employees. HR professionals are responsible for a wide range of functions, including recruitment, training, employee relations, and benefits management. They work to ensure that the organization attracts, hires, retains, and develops the best talent while complying with employment laws and regulations. HR also plays a strategic role in managing people and the workplace culture and environment. Their work enables employees to contribute effectively and productively to the overall company direction and the accomplishment of the organization's goals and objectives.

3.10.1 Human Resources Inquiry Documents

In the realm of human resource management, 'HR praise' is a term that encompasses a variety of templates and benchmarks. These resources are instrumental for HR professionals and include items such as exemplary resumes, performance appraisals, surveys, legal agreements, and a plethora of other documents integral to the governance of employee relations. Occasionally, these benchmarks also encapsulate progressive strategies or methodologies within the field of HR. For instance, they might illustrate a shift towards more agile HR business practices, like the implementation of adaptable policies for workforce administration, or the tailoring of services to cater to the unique requirements of staff members. Additionally, Visit Clinic offers a search facility that enables users to access a repository of complimentary forms, applications, and interfaces provided by businesses. This service facilitates users in placing orders with the respective companies.



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=Ggh2yxycJp4

3.10.2 HR Request Form Submissions

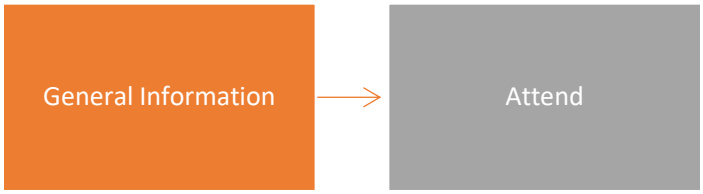
"HR Feed Entries" denote the various data inputs captured within human resource management systems or documents. This encompasses a range of employee-specific details, including but not limited to personal identification, residential address, employment identification number, compensation figures, professional competencies, and additional employment-centric information. Occasionally, these records might also encapsulate performance evaluations, skill assessments, developmental training, and other pertinent data. The "Visit Clinic" feature facilitates the visualization of this data by rendering the entered information accessible on the platform, tailored specifically for the human resources division of your employing organization, thereby enabling the review and management of said information.

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=Ggh2yxycJp4

3.10.3 Attendence

Visit Clinic offers a comprehensive attendance management service that enables businesses to monitor their employees' check-in and check-out times. This service meticulously records the arrival and departure times, ensuring accurate tracking of work hours. It also facilitates the computation of additional hours worked, allocation of vacation time, and approval of leave, among other factors that influence the attendance records within an organization. Importantly, Visit Clinic's system operates entirely online, eliminating the need for physical fingerprint scanners and streamlining the process for modern convenience.



External links form youtube website

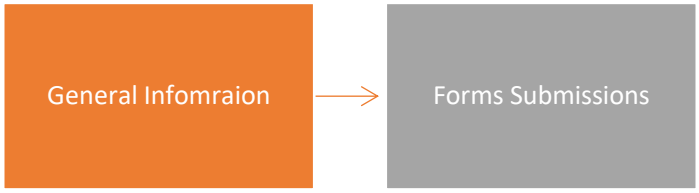
Language	Youtube Link
English	https://www.youtube.com/watch?v=UMLnkot7Ddo

3.10.4 Attendance Summary

The attendance service report is a comprehensive record that tracks the arrival and departure times of employees within an organization. It serves as an official log detailing the punctuality and presence of staff members, capturing essential data such as entry and exit timings. The Visit Clinic's website offers access to this report, ensuring transparency and facilitating the monitoring of attendance patterns for administrative purposes. This document is instrumental in managing workforce efficiency and maintaining accurate payroll records.

3.10.5 Form Submissions Overview

Form entries denote the various pieces of data inputted into forms. This data often encompasses employee-specific details, including but not limited to, their names, residential addresses, employment identification numbers, remuneration figures, skill sets, and additional employment-centric information. Occasionally, these entries extend to encompass assessments of job performance, records of training undertaken, and other pertinent data. The service provided by Visit Clinic enables the display of this entered information, facilitating the review of form data pertinent to the company you are employed by.

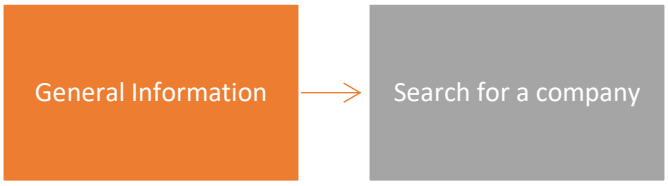


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=Nhbny6R87is

3.10.6 Locate the Human Resources form for your company

Visit Clinic offers a search feature that enables users to locate companies registered within its platform. This service streamlines the process of finding healthcare providers by allowing easy access to a comprehensive directory of businesses. It's designed to enhance user experience by simplifying the search for a suitable company, ensuring that all listed entities are officially recognized and registered, thus maintaining a high standard of reliability and trustworthiness. Whether you're seeking medical services or exploring healthcare options, Visit Clinic's search functionality is a valuable tool for connecting with legitimate companies in the healthcare industry.



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=C7W7c8cxBfA

3.10.7 Embarking on a job search

Visit Clinic provides a comprehensive job search platform, catering to a diverse range of professional fields, designed to streamline the employment process for job seekers. By registering on our website, individuals gain access to a multitude of job listings, enabling them to explore opportunities that align with their skills and career aspirations. Our service is dedicated to facilitating a connection between potential employers and job seekers, ensuring a smooth application process. Whether you're beginning your career journey or seeking new challenges, Visit Clinic is your gateway to finding the perfect job match.

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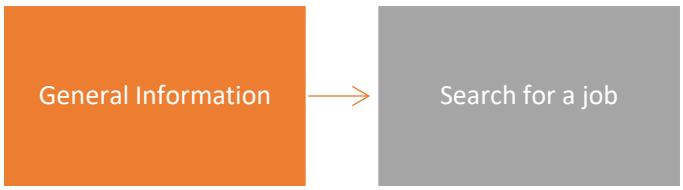


External links form youtube website

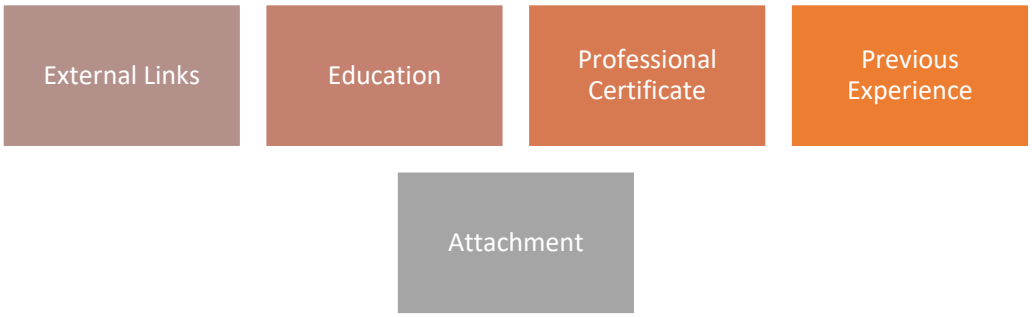
Language	Youtube Link
English	https://www.youtube.com/watch?v=q9WZ-CSlitw

3.10.8 Professional Profile

The Visit Clinic platform offers a comprehensive CV service designed to acquaint users with essential information pertinent to both professional and academic pursuits. A Curriculum Vitae (CV) serves as a detailed record of one's personal, educational, and professional background, frequently utilized when seeking employment or academic funding opportunities. The primary objective of a CV is to present an individual's credentials, experiences, and competencies in a clear, organized fashion, thereby capturing the interest of potential employers or sponsors.

Visit Clinic simplifies the process of CV creation, allowing users to effortlessly compile and submit their CVs. This streamlined approach facilitates the application process for job vacancies listed on the platform, while also providing a system for employers to access and review the CVs

of registered candidates. The service is tailored to enhance visibility and connectivity between job seekers and employers, ensuring that each CV submitted through Visit Clinic maximizes the user's professional opportunities.



External links form youtube website

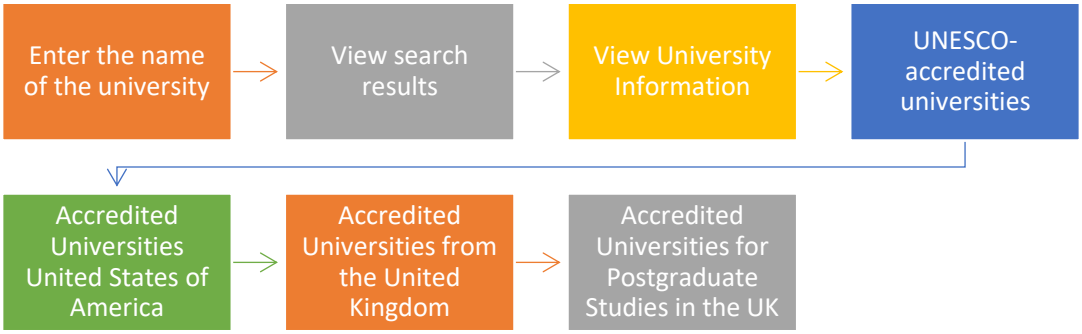
Language	Youtube Link
English	https://www.youtube.com/watch?v=fAm7cZtlY1s
French	https://www.youtube.com/watch?v=jy2mOnA1j4E
Arabic	https://www.youtube.com/watch?v=znQ7pfqD_NM

3.10.9 Locate a university with official accreditation

Visit Clinic offers a comprehensive search tool for locating accredited universities globally, providing essential details such as contact emails and official websites. An accredited university is one that has received recognition from an official educational authority or government body. For those seeking accredited institutions, the Ministry of Education's website is a valuable resource. Additionally, Visit Clinic's platform facilitates inquiries into universities endorsed by educational ministries, which compile lists of recommended institutions based on criteria aligning with the universities' academic standing and status.

Visit Clinic also simplifies the process of finding internationally recognized universities by allowing searches by the institution's name. It provides direct links to university websites and contact emails for easy communication. Furthermore, Visit Clinic connects users with

international organizations that support the accreditation process of universities worldwide, ensuring that students have access to legitimate and esteemed educational options.



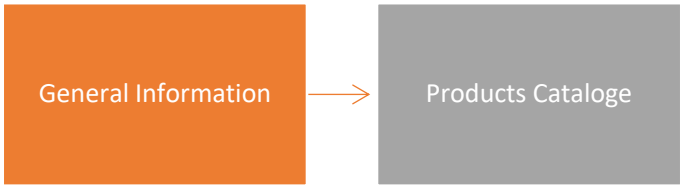
External links form youtube website

Language	Youtube Link
English	accredited universities by visit clinic https://www.youtube.com/watch?v=c1mDmELYnho unesco accredited universities by visit clinic https://www.youtube.com/watch?v=OdOJ-cv9Mx8
French	https://www.youtube.com/watch?v=m_jvXeRFShU
Arabic	https://www.youtube.com/watch?v=7JTosK91MZc

3.11 Products

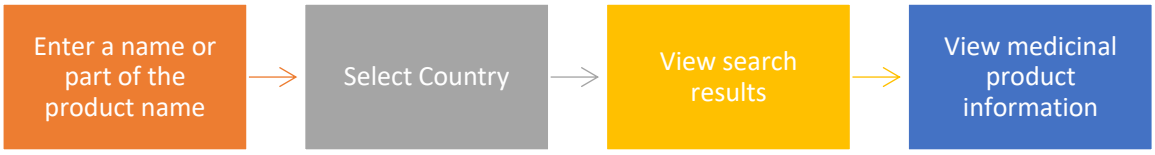
3.11.1 Explore a Comprehinsive Medical Equipment Catalogue

A medical device catalog serves as a comprehensive resource, detailing the range of medical devices offered by a specific supplier or manufacturer. It encompasses extensive data on each piece of equipment, covering its capabilities, design parameters, cost details, and application instructions. Visit Clinic offers a streamlined search utility for perusing the devices listed, facilitating direct access to product details and enabling seamless interaction with vendors, all while ensuring that the Visit Clinic platform remains a neutral intermediary.



3.11.2 Explore products from medical manufacturing facililities

Visit Clinic offers a comprehensive platform for locating information on medical products sourced directly from manufacturers and companies. A manufacturing facility is where various raw materials are transformed into a wide array of usable items, ranging from automobiles to clothing, books, furniture, and stationery. The Visit Clinic portal facilitates the discovery of devices provided to medical product manufacturers, enabling users to access detailed product information, including locations and technical details.

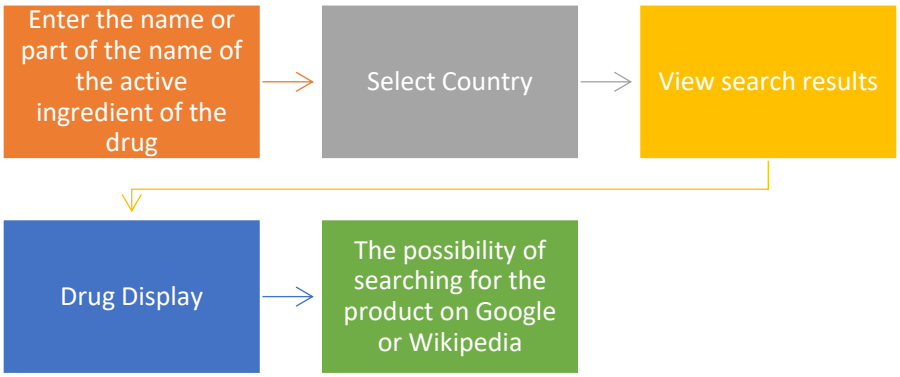


3.11.3 Search for intermediate medical product

The core component of a medication, known as the active substance, is responsible for the drug's therapeutic effects. This substance can exert either beneficial or detrimental impacts on the body and is an integral part of the pharmaceutical formulation. In medications composed of various chemical entities, it is the active ingredient that delivers the medicinal or therapeutic action.

Numerous drugs are formulated with multiple active substances. Conversely, there are also inactive elements within these medications, referred to as excipients in pharmaceutical literature. These excipients primarily serve to transport the active substance and are frequently termed the delivery medium or vehicle.

Furthermore, there exists a drug search facility that enables individuals to look up medications via a website. The Visit Clinic portal, for instance, assists users in finding drugs that are cataloged on the platform, functioning as an additional resource for drug information.



External links form youtube website

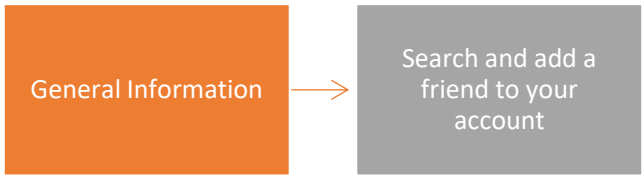
Language	Youtube Link
English	https://www.youtube.com/watch?v=MbQb7DYu4jg

3.12 Products and Services

Products and services are fundamental concepts in the business world, representing the different offerings that businesses provide to consumers. A product is typically a tangible item that is manufactured or produced for sale, such as electronics, clothing, or food items. It is something that can be seen, touched, and owned by the consumer. On the other hand, a service is intangible and is defined by the act of helping or doing work for someone, such as healthcare, education, or repair work. Services are experienced rather than owned and often involve a level of interaction between the service provider and the consumer. Both products and services can be marketed and sold, and they often complement each other; for example, a product may come with an accompanying service, such as installation or a warranty. Understanding the distinction between these two is crucial for businesses as it influences marketing strategies, sales approaches, and customer satisfaction efforts. For further detailed insights, one might explore resources like the Corporate Finance Institute or Indeed's career guide.

3.12.1 Connect with friends

Visit Clinic offers a streamlined service that enables you to locate users and seamlessly integrate them into your account. This integration allows for the utilization of our products or services on an installment basis, ensuring a flexible and convenient payment structure tailored to individual needs.

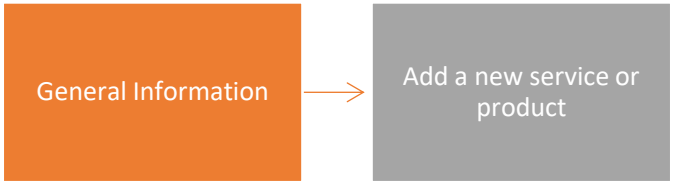


External links form youtube website

Language	Youtube Link
Arabic	https://www.youtube.com/watch?v=ryKibmH_qYw

3.12.2 Introduce new offering

At Visit Clinic, we offer a streamlined service that allows you to seamlessly integrate your products or services into your personal account for the purpose of sales and promotion. This feature is designed to facilitate the marketing and distribution of your offerings, enhancing visibility and accessibility to potential customers. By leveraging our platform, you can effectively showcase your products or services, reaching a wider audience and driving business growth. Our user-friendly interface ensures that the process of listing your items is straightforward and efficient, allowing you to focus on what you do best—providing top-notch products and services.

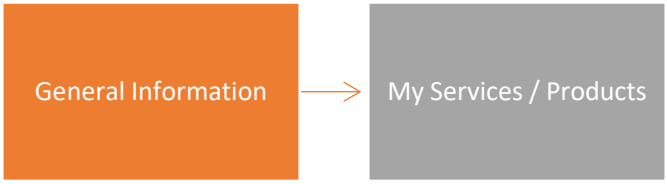


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=Tf6o20OAmqE
French	https://www.youtube.com/watch?v=4SDb4omP7tI
Arabic	https://www.youtube.com/watch?v=yaeH7WdGivo

3.12.3 Explore my diverse range of services and products

The Visit Clinic website offers a user-friendly platform where visitors can easily browse and modify a selection of products or services. This interactive interface allows for seamless viewing and customization, ensuring that users have access to the most up-to-date information and options available. Whether you're looking to update service details or simply explore the offerings, the website's intuitive design facilitates a convenient and efficient user experience.

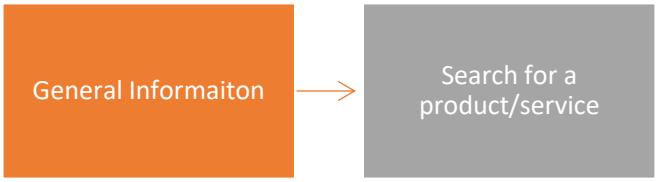


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=Tf6o20OAmqE
French	https://www.youtube.com/watch?v=4SDb4omP7tI
Arabic	https://www.youtube.com/watch?v=yaeH7WdGivo

3.12.4 Locate a s service or product

Visit Clinic offers a streamlined platform for locating and engaging with advertised products and services. Users can effortlessly search for their desired offerings and establish direct communication with the advertisers, ensuring a seamless interaction and transaction process. This service simplifies the connection between consumers and providers, enhancing the overall experience of online commerce.



External links form youtube website

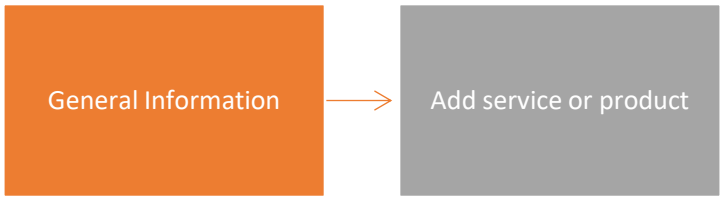
Language	Youtube Link
Arabic	https://www.youtube.com/watch?v=yaeH7WdGivo

3.13 Installment

An installment online service refers to a financial arrangement where a consumer can purchase goods or services online and pay for them over time in fixed, regular payments. This method is particularly beneficial for larger purchases, as it allows the cost to be spread out, making it more manageable for the buyer. Typically, each payment includes a portion of the principal amount borrowed and interest. This service is often provided by third-party companies like Klarna and Afterpay, which partner with retailers to offer this payment option. The terms and conditions of such services vary, but they generally provide a convenient and flexible way for consumers to make purchases without paying the full amount upfront. Installment payments can be a responsible way to manage finances, as long as the consumer is aware of the interest rates and fees involved and ensures they can meet the payment schedule. It's a modern take on the traditional layaway plan, but with the advantage of receiving the purchased item immediately rather than after full payment. This service has become increasingly popular in e-commerce, providing a bridge between consumer desire for immediate possession and the practicality of budgeting.

3.13.1 Intoduce a new installment

The installment feature enhances the services offered by enabling both companies and individuals to present flexible payment plans to their customers. This addition is particularly beneficial in making services more attainable for customers who might struggle with paying the entire cost upfront. The Visit Clinic website introduces this feature, allowing a user to add installment options to the services they provide to others. Moreover, it facilitates both the service provider and the service recipient to monitor the installment progress seamlessly.

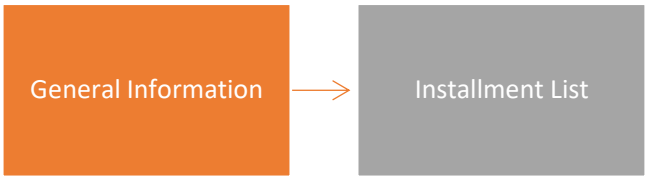


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=Dd7fZfgW-KI
Arabic	https://www.youtube.com/watch?v=Gs8JAfz_T6U

3.13.2 Payment Schedule

Visit Clinic offers a convenient feature that allows users to easily access and review the list of services they have opted to pay for through installments. This streamlined service ensures that users can keep track of their payment plans and services availed, enhancing the transparency and manageability of their healthcare expenses.

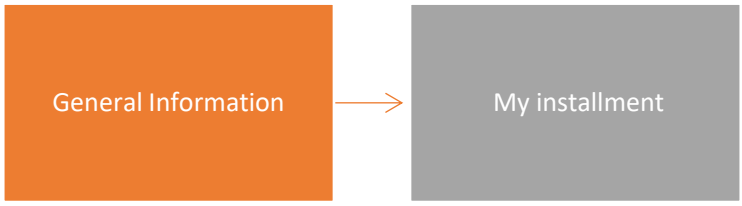


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=Dd7fZfgW-KI

3.13.3 My Payment Plan

Visit Clinic offers a convenient feature that allows users to easily access and review their pending installment payments for a range of services. This streamlined service ensures that users can keep track of their financial obligations and manage their payments efficiently.



External links form youtube website

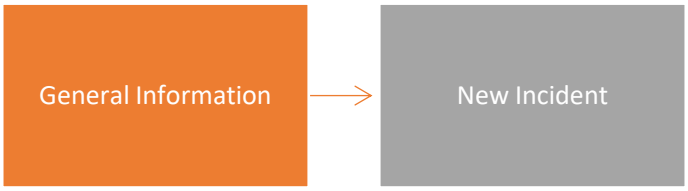
Language	Youtube Link
English	https://www.youtube.com/watch?v=Dd7fZfgW-KI

3.14 IT Service Management ITIL

ITIL, or the Information Technology Infrastructure Library, is a comprehensive set of practices for IT service management (ITSM) that aims to align IT services with the needs of business. It provides a detailed description of a number of important IT practices with comprehensive checklists, tasks, and procedures that can be tailored to any IT organization. ITIL helps organizations to manage risk, strengthen customer relations, establish cost-effective practices, and build a stable IT environment that allows for growth, scale, and change. Developed in the 1980s by the UK's Central Computer and Telecommunications Agency (CCTA), ITIL has been updated several times to reflect the changing landscapes of IT and business requirements. The most recent version, ITIL 4, was released in 2019 and includes a shift towards more agile, flexible, and collaborative practices, integrating concepts from other methodologies like DevOps and Lean.

3.14.1 Record a new incident

The ITIL Incident Management Service is a systematic process designed to quickly reinstate normal service operations following an unforeseen interruption. Take, for instance, the scenario where a network node malfunctions, leading to diminished access; such an event would be categorized as an incident. The primary objective of incident management is to expedite the restoration of services. This multifaceted process encompasses a series of actions, including logging the incident, categorization, prioritization, and conducting a thorough investigation, diagnosis, and resolution. Furthermore, the Visit Clinic website offers a feature that allows for the submission of a technical incident to the organization, coupled with the provision of ongoing incident tracking support.

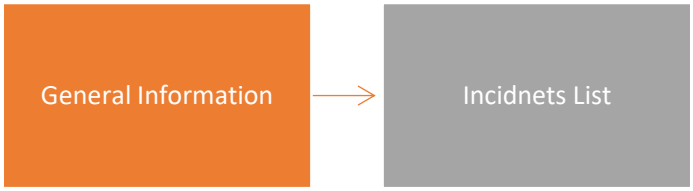


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=LQ08T03txMU
French	https://www.youtube.com/watch?v=HxcsqSrQ97s

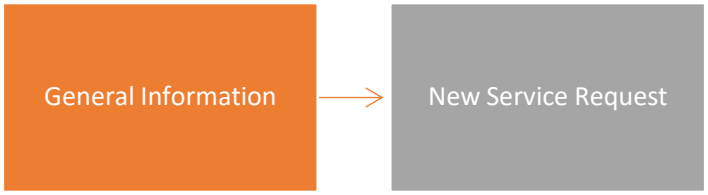
3.14.2 Records of incidents

The Visit Clinic website offers a feature that allows you to track the ITIL incidents you've reported, along with their current status and user interactions. This service ensures that you stay informed about the progress and resolution of any issues you've encountered and submitted for review. It's a user-friendly way to keep tabs on the incidents that matter to you, providing transparency and facilitating communication between you and the IT support team.



3.14.3 Service Requests Initiation

In the framework of ITIL, the Service Request Fulfillment process is delineated by a service request form. This document outlines the predefined procedures to be adhered to when soliciting a specific service or category of service. The primary objective of this process is to efficiently address and resolve requests submitted by users. Frequently, these service requests correspond to routine modifications, such as alterations to passwords or inquiries for information. Visit Clinic provides an added functionality for its subscribers, enabling them to initiate new service requests through the platform. This streamlines the process, ensuring that user needs are met promptly and effectively within the ITIL guidelines.

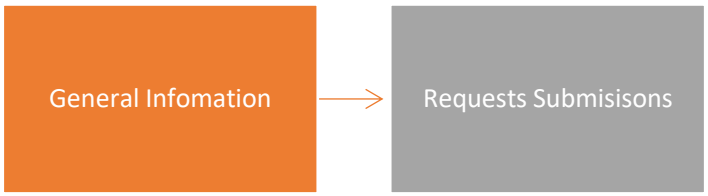


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=yqDjhBOKG48

3.14.4 My Service Request Submissions

The Visit Clinic website offers a feature that allows you to review your submitted ITIL service requests. This function is accessible through the ITIL service management portal, where you can view detailed information, current status, and the complete history of each request. This streamlined process ensures that you stay informed about the progress and resolution of your service inquiries.



3.15 Conference

Medical event management is a specialized field that focuses on the planning, organizing, and executing of events within the healthcare sector. These events can range from small-scale workshops and educational seminars to large international conferences and symposiums. The primary goal of medical event management is to facilitate knowledge sharing, professional development, and networking opportunities among healthcare professionals, researchers, and industry stakeholders.

A key aspect of medical event management is the meticulous planning and execution that goes into each event. This includes site selection, contract negotiation, managing accommodations, and ensuring a smooth registration process for attendees. Additionally, the coordination of faculty travel and lodging, the development of course materials, and the creation of a dynamic meeting experience are all crucial components.

Medical event management also often involves the use of technology, such as live simulcasts that broadcast sessions to a global audience, and the creation of enduring materials like on-demand webcasts and print journals to disseminate information post-event. This ensures that the valuable insights and knowledge shared during the event have a lasting impact and can reach a wider audience.

Furthermore, effective medical event management can significantly contribute to the advancement of healthcare by promoting collaboration, enhancing communication, and fostering innovation. By bringing together diverse groups of experts, these events can help break down informational silos and encourage an open exchange of ideas, which is essential for progress in the medical field.

In summary, medical event management plays a pivotal role in the healthcare industry by providing platforms for education, collaboration, and the dissemination of information, all of which are vital for the continuous improvement of healthcare services and patient outcomes.

3.15.1 Discover the perfect hotel accommodation

Visit Clinic streamlines your accommodation search with its comprehensive hotel-finding service, boasting a selection of approximately 200,000 hotels globally. A hotel serves as a temporary abode, offering an array of services including meals, housekeeping, and recreation. The classification of hotels is based on several criteria such as the establishment's standard, amenities, and degree of opulence. Among the various categories are:

- Resorts: Situated in scenic tourist destinations, these hotels provide a plethora of leisure activities and comforts to their guests.
- Business hotels: Catering specifically to the needs of those traveling for work, these establishments are equipped with conference rooms, communication facilities, and internet access.
- Apartment hotels: Ideal for longer stays, these hotels offer the conveniences of home with services like furnished living spaces and essential amenities.

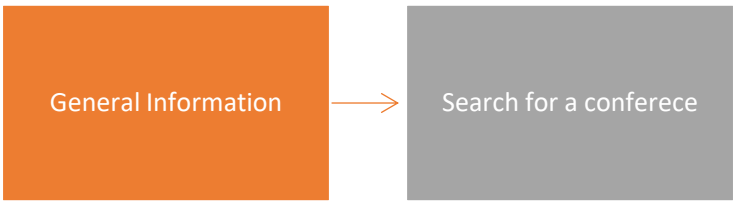
With Visit Clinic, you have the convenience of searching for hotels across different nations. Simply enter a portion of the hotel's name along with the city, and the platform will present you with a curated list of options. This hotel search feature is an integral part of the on-site services, extending to conference service offerings as well.

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=yM-an6cNHb8
French	https://www.youtube.com/watch?v=qmmvTNKT7K4
Arabic	https://www.youtube.com/watch?v=Eo6bmEUY69Y

3.15.2 Locate a conference or event

Discover a comprehensive conference search platform designed for individuals and organizations seeking to locate industry-specific conferences worldwide. This intuitive service boasts advanced search engines capable of filtering conferences by location, sector, and date, ensuring a tailored search experience. The Visit Clinic website enhances this service by featuring a dedicated search function for conferences promoted on their platform, providing visitors with essential information and facilitating the decision-making process for conference attendance. Whether you're looking to network, expand your knowledge, or explore new trends, this service streamlines your search for the perfect conference.



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=MmbkSyJh4S0

3.16 Equipment Catalogue

The Visit clinic Portal is designed to offer exceptional services to users seeking to explore our comprehensive catalogue of medical equipment. Whether you're gathering information or interested in purchasing a new product, our user-friendly interface ensures a seamless experience. Among the wide array of medical products we provide, the hospital-grade electric bed stands out as a prime example of our commitment to quality and innovation. This state-of-the-art equipment exemplifies the advanced solutions we offer to enhance patient care and hospital efficiency.

3.17 Contactless card

The visit clinic portal is designed to assist the medical organization in managing user interactions

through a contactless card system. This innovative approach allows users to utilize their cards seamlessly across various services, including clinics, laboratories, pharmacies, and events, among other activities connected to the visit clinic portal's modules. The system is engineered to enhance the organization's service delivery by providing users with a swift search capability, streamlining their experience and ensuring efficient access to medical services.

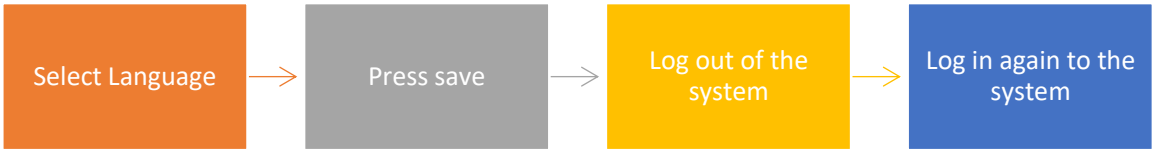
Contactless card policy

- General
  - Contactless cards use radio-frequency identification (RFID) technology to enable secure, tap-to-search user information.
  - Purchase a pre-stamped, contactless card to expedite the process and avoid card duplication.
  - Devices with read-only RFID capabilities are more cost-effective compared to those with writing features.
- User
  - Please present your contactless card each time you visit an organization that utilizes the clinic portal services. This will ensure a seamless and efficient check-in process for your appointments.
  - The passport or national identification card must be shown to the designated official in addition to the contactless card.
- Medical Organization
  - The healthcare institution tasked with procuring the RFID hardware.
  - Ensure that the contactless card submitted belongs to the account holder.
  - The organization tasked with the procurement and configuration of contactless cards for individual users.

The portal supports RFID devices with a frequency of 125 kHz. Please adhere to the company's standards when making your purchase to ensure your card can be used at any private organization.

3.18 Supported Languages

The Visit Clinic website offers a multilingual user interface, accommodating Arabic, English, and French for general navigation screens, ensuring accessibility for a diverse user base. In contrast, the specialized screens are exclusively in English, catering to professional use where a common language is essential for precision and consistency in specialized medical contexts.

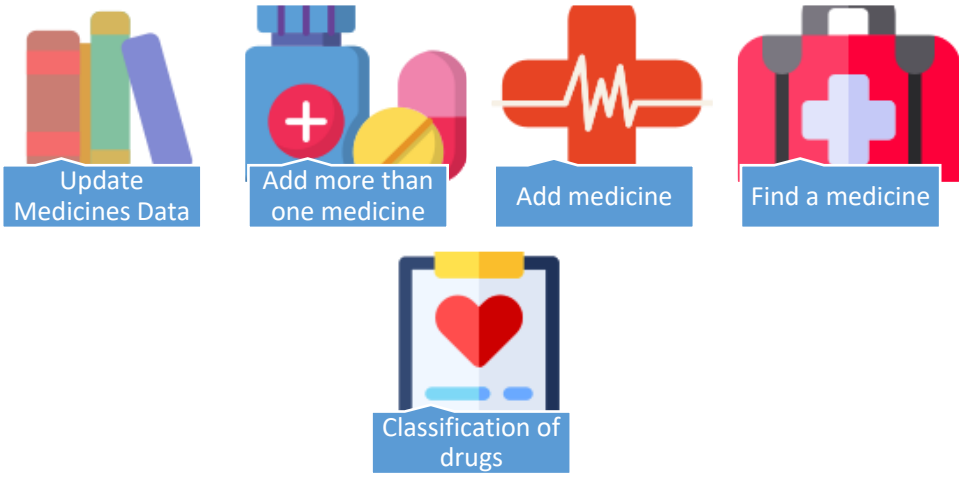


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=9oAPonvKtfs

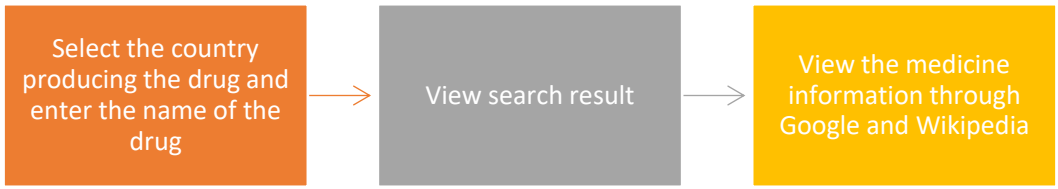
4. Human Medical Drugs Library

Medicinal substances are compounds utilized in identifying or managing health conditions, or to aid in mitigating or averting them. Typically, these substances modulate a bodily function rather than engendering a new one. A drug is officially recognized as any legally sanctioned medication, verified to be (comparatively) safe from causing the user any physical or psychological detriment. The primary application of most drugs is to heal specific illnesses, for instance, employing antibiotics to combat an infection, to address particular health issues, such as using antidepressants for depression, or to alleviate symptoms, like the utilization of analgesics for pain relief. Additionally, drugs play a role in disease prevention, exemplified by vaccines like the flu shot.



4.1 Searching for medical library resources

The drug search service offers a comprehensive platform for users to locate and compare medication prices effectively. Meanwhile, Visit Clinic serves as a valuable resource for healthcare professionals, including doctors and pharmacists, by providing access to a medical drug encyclopedia. This extensive database encompasses information from ten different countries and integrates seamlessly with Google and Wikipedia, allowing for the retrieval of free information regarding various medications.

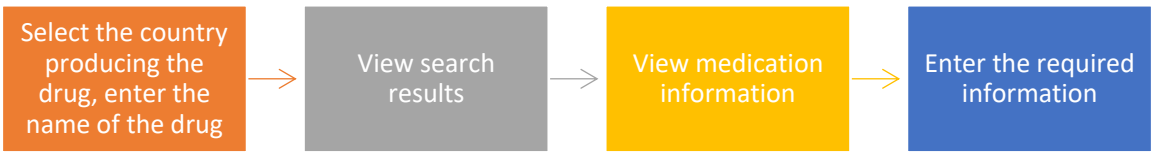


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=KHjEzg8eg18

4.2 Locate and incorporate new pharmaceuticals into my account directory

The "Add Medicines Service" on the Visit Clinic website is designed to facilitate doctors and pharmacists in incorporating new medicines into their clinic or pharmacy's inventory. This feature allows for a streamlined process of updating the available medication list, ensuring that the latest pharmaceuticals can be utilized within their respective practices for patient care.

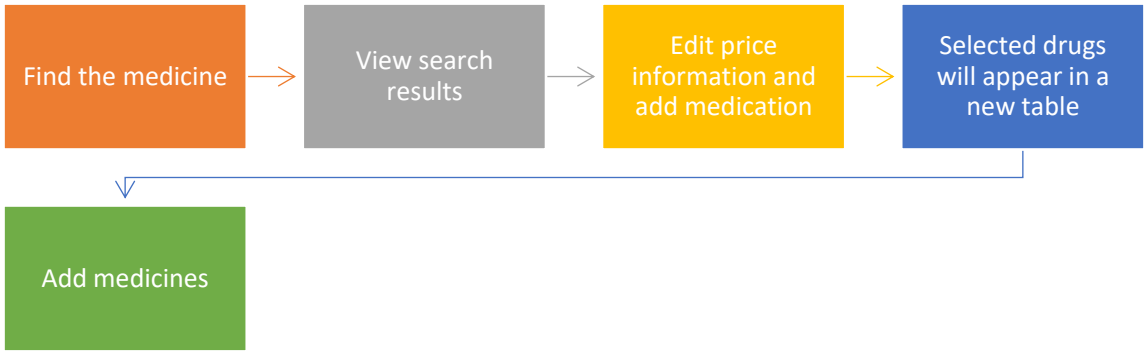


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=2j2in4OS458

4.3 Promotly incorporate into the clinic or pharmacy inventory

The Quick Add Medicines Service on the Visit Clinic website streamlines the process of adding medications for users. It offers healthcare professionals, such as doctors and pharmacists, a swift method to incorporate medicines into the pharmacy or clinic's inventory. This feature supports efficient searching and cataloging of pharmaceuticals across multiple countries, enhancing the site's utility for global healthcare practices.

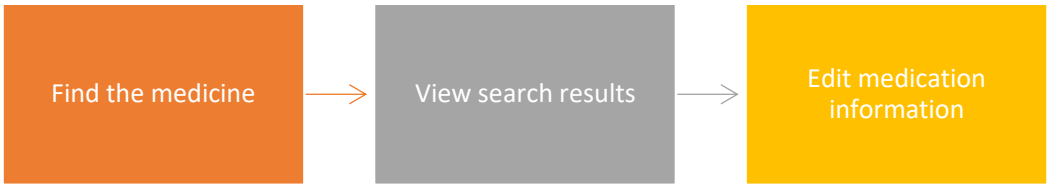


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=YGiscqKRgec

4.4 Corporate pharmaceuticals Inventory

The Drug Data Update Service is an innovative platform designed to assist healthcare professionals in managing pharmaceutical information. Through this service, doctors and pharmacists can effortlessly search for medications and verify their prices. Additionally, the Visit Clinic website provides a user-friendly interface for these professionals to update essential drug details, including its availability within the clinic or pharmacy, current pricing, and barcode identification. This ensures that the most accurate and up-to-date information is always accessible.



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=BwQejN4nbbU

4.5 Medicine Drugs Classifications

The drug classification service is a valuable tool that offers comprehensive details regarding the availability and location of medications and medical treatments in pharmacies and clinics. The Visit Clinic platform empowers doctors and pharmacists by allowing them to categorize medicines within their respective facilities, thereby streamlining the process of locating and accessing these treatments for both professionals and patients.

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=1wOjl0T6sew

4.6 Request for Inclusion of a new Medication

The Visit Clinic portal is designed to offer a comprehensive request management system, enabling the seamless addition of new medicinal products to the Visit Clinic medical directory. This feature streamlines the process for healthcare providers to update and expand their medicinal inventory, ensuring that the directory remains current and inclusive of the latest pharmaceutical advancements. By utilizing this system, medical professionals can efficiently manage their product offerings, ultimately enhancing the quality of care provided to patients.

4.7 Medication Request Form

The Visit Clinic portal offers a feature that allows patients to view a list of their submitted medication requests. By accessing the portal, patients can add their medications to the directory, enabling them to track the status of each request. Additionally, this function provides the ability to review feedback from the Visit Clinic team, ensuring that patients are kept informed about their medication management process. This streamlined approach facilitates a more efficient and interactive healthcare experience.

5. IT Infrastructure Library

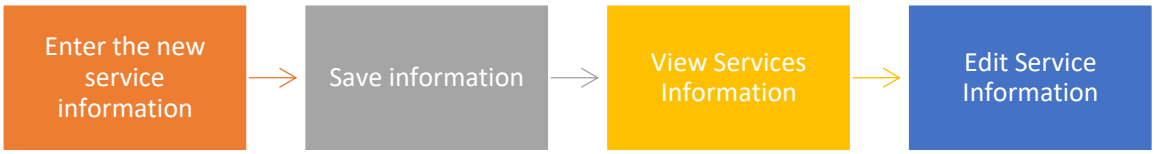
The Information Technology Infrastructure Library, commonly known as ITIL, encompasses a suite of best practices and methodologies for administering IT services. It delineates a variety of critical IT processes, supplemented by extensive checklists, tasks, and procedures that can be tailored by any organization to meet its unique requirements. ITIL's primary objective is to enhance the business value of IT by aligning IT services with the strategic needs of the business, with a core emphasis on the continual enhancement of these services.

Originating in English as ITIL, this framework has been instrumental since its first publication in 1989 in guiding organizations on leveraging IT to drive business innovation, transformation, and growth. The framework offers a systematic approach to service management, equipping organizations with a set of comprehensive guidelines, literature, consultative directives, and software solutions. These resources collectively aid in the development of a robust service management system, advocating a methodical approach to employing IT as a strategic asset for business advancement.

5.1 Service Catalouge Management

The IT Services Catalog stands as the definitive repository of precise details on all IT services rendered by the company's IT department. This catalog functions as the core of a database that houses up-to-date data on active IT services and constitutes an integral component of the IT Service Provider's service portfolio. The administration of the catalog is a critical aspect of IT service management, offering solutions to a multitude of organizational challenges.

Visit Clinic employs four ITIL methodology mechanisms that empower both employees and IT managers to deliver superior services. These services are collectively known as Catalog Management or the IT Service Catalogue, which facilitates the integration of new catalogs into the internally provided services. This systematic approach ensures a streamlined process for updating and maintaining the service catalog, thereby enhancing the overall service delivery framework. By adopting this method, Visit Clinic not only optimizes its service management but also aligns its IT offerings with the strategic objectives of the organization, ensuring a robust and efficient IT infrastructure.



Incorporate anew service catalogue	The visit clinic portal is set to enhance its offerings by integrating a new service catalog, which will introduce an array of fresh services to your company's directory. This expansion is designed to streamline the process of accessing healthcare services, ensuring that your organization can find and utilize the necessary services with greater ease and efficiency. By incorporating this updated catalog, the portal will not only broaden the scope of available services but also improve the overall user experience, making it more intuitive and user-friendly. The goal is to provide a seamless interface that simplifies the process of service selection and integration for your company, thereby optimizing your operational workflow and contributing to better health outcomes.

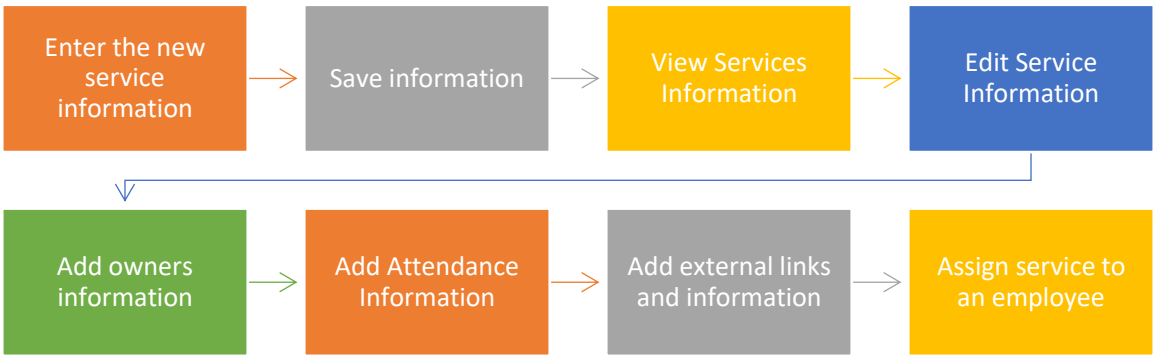
Service catalogue magagement directory	The visit clinic portal is designed to offer a comprehensive Service Catalog Management Directory, which will facilitate the creation and management of a new service catalog for your organization. This directory serves as a centralized platform where you can access, manage, and update your service offerings, ensuring that your company's services are organized and easily accessible for both staff and clients. By streamlining the process of service management, the clinic portal enhances operational efficiency and improves the overall service delivery experience.

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=vRz2oyQbbTY

5.2 Knowledge Management

In ITIL, the Knowledge Management process serves as a centralized hub that assimilates inputs from various ITSM processes, ensuring the availability of vital knowledge to support all ITSM operations as required. The core objective of ITIL's Knowledge Management is to enhance efficiency and preserve data within the enterprise. Integral to this endeavor is the Service Knowledge Management System (SKMS), which encompasses an array of systems, tools, and databases essential for the efficacy of knowledge management. The stewardship of the SKMS falls under ITIL's Knowledge Management, which is tasked with the upkeep of the service's knowledge system, encapsulating the organization's collective expertise. Visit Clinic employs four ITIL methodologies that empower both employees and IT managers to deliver superior services. Termed the ITIL service knowledge management process, it facilitates the documentation of challenges encountered by the organization's personnel, thereby contributing to the resolution process.



Create a new entry for the knowledge management	Accessing the visit clinic portal allows you to create a new record within the knowledge management system, which is essential for maintaining and organizing critical information for your company. This streamlined process ensures that all pertinent data is captured accurately and efficiently, contributing to the overall management and dissemination of knowledge within your organization.
Catalogue of knoeldge magagement articles	Accessing the visit clinic portal will grant you a comprehensive catalog of knowledge management articles, offering a streamlined browsing experience through an extensive directory of resources tailored for your company. This repository is designed to enhance

	your understanding and management of corporate knowledge, ensuring that valuable insights and information are readily available at your fingertips.
Transform knwoeldge management articles to my account	By accessing the visit clinic portal, you can seamlessly integrate transformative knowledge management articles into your account. This streamlined process ensures that the articles are efficiently transferred directly to your inbox, facilitating an effortless exchange of information. This feature is designed to enhance your understanding and management of knowledge within your professional domain.

External links form youtube website

Language	**Youtube Link**
English	https://www.youtube.com/watch?v=lRsr4yyWp8Q

5.3 Incident Manaement

ITIL's incident management framework is a critical component of IT service management, aimed at addressing and mitigating incidents that hinder the standard operations of IT services. Within ITIL's scope, incidents are unexpected events that negatively affect IT services, leading to a degradation in service quality. The objective of incident management is to enable organizations to manage and resolve these incidents promptly. ITIL's incident management process encompasses a set of practices and procedures designed to tackle significant incidents effectively. It involves strategies for incident identification, logging, and reporting, as well as delineating responsibilities for incident handling and outlining the steps for resolution.

Adhering to best practices in ITIL incident management is vital for businesses and organizations to manage incidents efficiently. Key practices include the documentation of incidents, their resolution and categorization, continuous monitoring, and comprehensive reporting. Visit Clinic leverages ITIL's methodologies, offering four distinct mechanisms that empower employees and IT administrators to deliver superior services through the ITIL Incident Management Process.

Company User

- Add New Order
- Follow-up request

Service Officer

- Service configuration
- Review requests
- Resolving and escalating requests
- Print reports
- View the dashboard

Configuration of incident management systems	The Visit Clinic portal is designed to streamline incident management by offering configurations that designate the initial contact person accountable for receiving newly created incidents. This individual will review the incident details and, if necessary, escalate it to the appropriate party for further action. This ensures a structured and efficient approach to incident resolution, maintaining clear lines of responsibility and communication throughout the process.
Create a new incident record	The Visit Clinic portal is designed to facilitate the creation of new incident records within the incident management system. This feature is specifically tailored for technical employees who possess the necessary expertise to provide detailed information about incidents. Their in-depth knowledge enables them to not only document the incident comprehensively but also to initiate immediate actions towards resolution or escalation directly through the portal. This streamlined process ensures that incidents are managed efficiently and effectively, leveraging the technical staff's capabilities to enhance the overall response to any issues that may arise.
Transform incidents to my account	The visit clinic's portal will facilitate the transfer of incidents to my account, which includes escalated incidents. This streamlined process ensures that any critical issues requiring my attention are promptly and efficiently directed to me, allowing for a more effective management of patient care and operational workflow.
Dashboard	The Visit Clinic portal is set to feature an incident dashboard that will offer comprehensive insights from multiple perspectives. This dashboard will include: an overview of incident statuses, detailing the progression and resolution of each case; a breakdown of incident origins, providing clarity on how and where incidents are occurring; and a leaderboard of the top 10 employees reporting incidents, highlighting active engagement in workplace safety. This structured approach to incident reporting will not only streamline the management process but also enhance the overall safety protocol within the organization.
Create a new incident record	The visit clinic portal is designed to facilitate the creation of new incident records for all employees. This streamlined process ensures that any employee can report an incident swiftly and efficiently, allowing for immediate attention and action. The portal's user-friendly interface simplifies the submission of detailed incident

	reports, contributing to a safer and more responsive workplace environment. By providing this essential service, the portal supports the well-being of the workforce and reinforces the organization's commitment to employee health and safety.
Catalogue of incidents	The visit clinic's portal will offer a comprehensive catalog of incidents, detailing each event you have reported in a structured list format. This feature ensures that you can easily track and review the incidents you've submitted, facilitating better management and follow-up. It's designed to provide a clear and organized overview of all reported occurrences, streamlining the process of incident tracking for enhanced efficiency and communication.

External links form youtube website

Language	**Youtube Link**
English	https://www.youtube.com/watch?v=LQ08T03txMU

5.4 Request Fulfilment

The ITIL Request Fulfillment process is designed to manage service requests, which are typically minor (standard) changes, such as requests for password resets or information. This process has been incorporated into ITIL as a distinct procedure specifically for handling such requests. It is structured into five detailed subprocesses, each with defined activities and decision points, and it interfaces with incident management.

The subprocesses of ITIL Request Fulfillment are as follows:

- Support for Order Execution: This subprocess is responsible for providing and maintaining the necessary tools, processes, skills, and rules to handle service requests effectively and efficiently.
- Application Registration and Classification: The aim here is to record and categorize the service request according to the appropriate dynamics and confirm the requester's authorization to make the request, ensuring swift and effective processing.
- Application Form Implementation: This involves processing the service request within an agreed-upon timeframe.
- Demand Monitoring and Escalation: This subprocess is tasked with overseeing the progress of ongoing service requests and implementing corrective measures promptly if service levels are at risk of being breached.
- Order Closure and Evaluation: The final step involves a quality check before closing the order record. The objective is to verify that the service request has been fully processed and that all necessary information to document the request's lifecycle is detailed. Additionally, the outcomes of the service request processing are documented for future reference.

This revised structure ensures a comprehensive approach to managing service requests within the ITIL framework, aligning with best practices for IT service management.

Visit Clinic employs a quartet of ITIL methodology mechanisms designed to enhance service delivery for both employees and IT administrators. This service, known as the ITIL service request fulfillment management process, or simply technical request management, is instrumental in addressing and overcoming the challenges employees encounter within an

organization. It streamlines the process of managing and responding to technical requests, ensuring that IT support is efficient, effective, and aligned with the company's broader operational goals. By adopting this approach, Visit Clinic not only improves its internal workflows but also elevates the overall quality of IT services provided.

Company User

- Add New Order
- Follow-up request

Service Officer

- Service configuration
- Request Screen Design
- Review requests
- Resolving and escalating requests
- Print reports
- View the dashboard

Configuration of Request Fullfillment Management	The Visit Clinic portal is designed to streamline request fullfillment management by offering configurations that designate the initial contact person accountable for receiving newly created requests. This individual will review the request details and, if necessary, escalate it to the appropriate party for further action. This ensures a structured and efficient approach to request resolution, maintaining clear lines of responsibility and communication throughout the process.
Form Designer for Request Fullfillment Management	The Visit Clinic portal has been meticulously crafted to enhance the management and fulfillment of requests. The portal's design process is tasked with the creation of form fields, including dropdown lists, text boxes, date selectors, labels, images, and hyperlinks. This ensures a comprehensive representation of the standard form design, offering a straightforward and complete experience for users of all types. The form design prioritizes user-friendliness, boasting an interface that is both simple and intuitive to navigate.
Create a New Service Request Fullfillment Record	The Visit Clinic portal is designed to facilitate the creation of new management and fulfillment of requests records within the request fullfillment management system. This feature is specifically tailored for technical employees who possess the necessary expertise to provide detailed information about request. Their in-depth

	knowledge enables them to not only document the incident comprehensively but also to initiate immediate actions towards resolution or escalation directly through the portal. This streamlined process ensures that requests are managed efficiently and effectively, leveraging the technical staff's capabilities to enhance the overall response to any issues that may arise.
Catalogue of Service Request Fullfillment	The Visit Clinic portal is meticulously crafted to enhance the efficiency of service request fulfillment. It offers a comprehensive catalog that manages and streamlines the process of request fulfillment. Users can access detailed statistical tables that display the number of submissions for each request, alongside their current publication status. Additionally, the portal provides in-depth information about each request and includes an editable hyperlink feature, enabling users to update the publication status as needed. This integrated approach ensures a seamless and user-friendly experience for managing service requests.
Inbox	The Visit Clinic portal is meticulously crafted to enhance the management of request fulfillment by streamlining the process directly into your inbox. It efficiently categorizes escalated requests, allowing for prompt review and necessary action. Additionally, it facilitates the seamless escalation of requests to other users when further intervention is required. This system not only optimizes workflow but also ensures that critical requests are addressed with the urgency and attention they deserve.
Create a New Service Request Fullfillment Record	The visit clinic portal is designed to facilitate the creation of new management of request fulfillment records for all employees. This streamlined process ensures that any employee can report an request swiftly and efficiently, allowing for immediate attention and action. The portal's user-friendly interface simplifies the submission of detailed request reports, contributing to a safer and more responsive workplace environment. By providing this essential service, the portal supports the well-being of the workforce and reinforces the organization's commitment to employee health and safety.

Completed Service Request Submissions	The Visit Clinic portal is meticulously crafted to enhance the management and fulfillment of submitted requests, ensuring a seamless and efficient experience. By centralizing all requests in one accessible location, the portal simplifies the tracking and completion process for both users and administrators. This streamlined approach not only saves time but also increases the accuracy and reliability of the service provided. With the Visit Clinic portal, managing healthcare requests becomes a more organized and user-friendly process.

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=yqDjhBOKG48

5.5 Reports

Reports serve as a vital channel for communication, playing a crucial role in the oversight and validation of implementation fidelity, ongoing monitoring, assessment, and ensuring alignment between the strategic plan and overarching policy objectives to fulfill the targeted aims. Visit Clinic leverages the ITIL framework's four distinct mechanisms to bolster the capabilities of employees and IT managers in delivering superior services. The offering, known as ITIL Reports, facilitates the generation of expedited reports pertaining to specific operational methodologies. This tool is instrumental in enhancing the transparency and efficiency of service management processes, thereby contributing to the optimization of IT service delivery.

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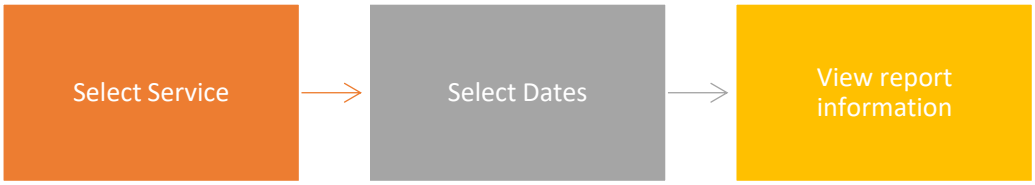


External links form youtube website

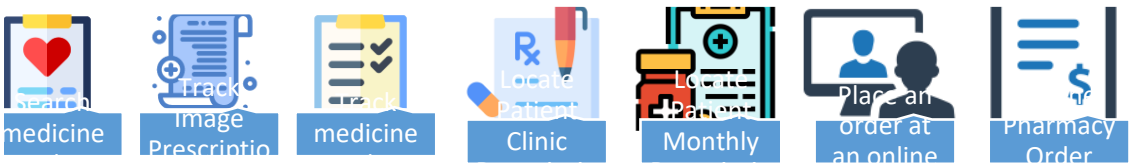
Language	Youtube Link
English	https://www.youtube.com/watch?v=OjNhCESPpBE

6. Pharmacy

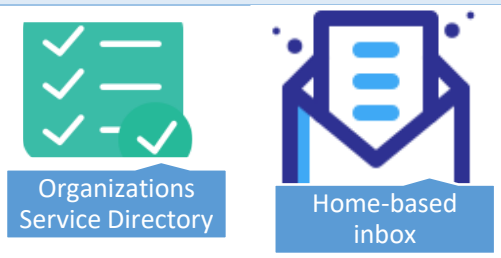
6.1 Offered Services

A pharmacy serves as a commercial establishment where one can obtain prescription drugs, over-the-counter medications, health-related products, and more. The pharmacist, a trained healthcare professional, is responsible for the accurate dispensing of medications as per physicians' orders. They are also accessible for consultation regarding medication usage. In addition to fulfilling prescriptions, pharmacists provide a variety of non-prescription medications and health aids. They are equipped to offer guidance on a wide array of health supplements, including vitamins, and the proper application of supportive devices, such as bandages, inhalers, and herbal remedies. Pharmacists play a crucial role in healthcare by ensuring patients receive the correct medications and understand their use.

Customer Purchase Requests



Home-based medical care services



Pharmaceutical Requests

New order to medical sales

Order inbox and list

Pharmaceutical Remittance

Orders to GL

Online orders to GL

Point of Sale 'POS'

POS Report

Most Sold Products

Low Stock

Pharmacy Configurations

Payment configurations

6.1.1 Download pharmacy monthly subscription software

The Visit Clinic website offers a streamlined process for pharmacists to download a specialized pharmacy management program. To access the full suite of features, pharmacists are required to activate their accounts through the company. This activation process transitions their status from a standard user to a verified pharmacist user. Once activated, the program enables seamless connectivity to the website for downloading the most recent updates, including newly added medications. Additionally, pharmacists have the flexibility to alter drug information within the program, like barcodes. Any changes made are synchronized with their online account, ensuring that all data remains current and accurate. This system is designed to facilitate efficient pharmacy operations and maintain up-to-date pharmaceutical services.

External links

Language	
Youtube	https://www.youtube.com/watch?v=ByVJl4KbuVA
Download	https://visitclinic.org/download.aspx

6.1.2 Locate public records of user's medication order

The online medicine ordering and tracking service revolutionizes the way users interact with pharmacies by providing a digital platform for the submission and monitoring of pharmaceutical orders. This innovative service streamlines the process of obtaining medications, offering a multitude of benefits that cater to the modern consumer's needs. The primary advantage is the unparalleled convenience it affords; individuals can effortlessly request medications from any location, eliminating the need to physically visit a pharmacy. Furthermore, the service guarantees expeditious delivery, with some orders fulfilled in as little as an hour, underscoring the system's efficiency. Additionally, it ensures the availability of products, allowing users to verify stock levels at the pharmacy in real-time prior to placing an order. Privacy is also a cornerstone of this service, as it enables discreet and secure transactions for sensitive health-related purchases. The Visit Clinic website enhances this experience by providing seamless follow-up on medicine requests, ensuring users remain informed about the status of their orders from initiation to completion.

User

- Add Medication Application
- Follow-up request

Pharmacist

- Review requests
- Preparing applications and sending them to the service applicant through the pharmacy delivery service

External links form youtube website

Language	Youtube Link
Arabic	https://www.youtube.com/watch?v=fONNYEuVX6U

6.1.3 Monitor the status of a medicine order for public users

Visit Clinic offer an online medicine ordering service, streamlining the process of obtaining medications and health-related products. The Visit Clinic website enhances this convenience by allowing users to submit pharmacy requests directly. This is accomplished by selecting the necessary medications, choosing a preferred pharmacy, and dispatching the request. Pharmacists are then able to monitor these requests, assemble the requested items, generate an invoice, and dispatch the order to the user's address via the pharmacy's delivery system.

User

- Add Medication Application
- Follow-up request

Pharmacist

- Review requests
- Preparing applications and sending them to the service applicant through the pharmacy delivery service

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=1c57i2Y_xSk

6.1.4 Locate Patient Clinic Prescription

Accessing the visit clinic portal will provide the "Locate Patient Clinic Prescription" form. This form is designed to facilitate the provision of a specific patient's prescription, enabling the pharmacy to view and prepare the necessary medication. It streamlines the process of prescription management, ensuring that patients receive their prescribed medicines accurately and efficiently. By utilizing this form, healthcare providers can enhance the coordination between the clinic and the pharmacy, improving the overall patient care experience.

6.1.5 Locate Patient Monthly Prescription

Accessing the clinic portal will provide the 'Locate Patient Monthly Prescription' form, which is designed to facilitate the provision of a specific patient's monthly medicine. This enables the viewing of the necessary medications from the pharmacy's inventory. It's a streamlined process that ensures patients receive their required prescriptions efficiently and accurately.

6.1.6 Place an order at an online pharmacy

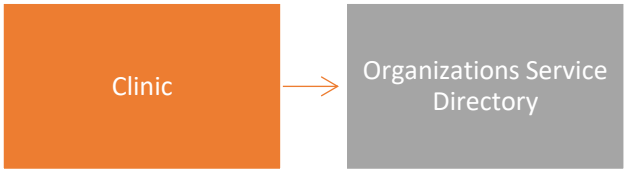
The Visit Clinic Portal is designed to offer a fundamental feature that enables pharmacies to sell medical products directly to customers through an online platform. This service simplifies the purchasing process, as it provides a seamless connection between the available medical products and the customers seeking them. With user-friendly navigation and secure transaction capabilities, the portal ensures that customers can easily find and purchase the medical supplies they need with convenience and confidence. The integration of this feature into the pharmacy's operations aims to enhance customer satisfaction by providing a straightforward and efficient online shopping experience.

6.1.7 Online Pharmacy Order Directory

The Visit Clinic Portal is set to offer a fundamental feature that allows pharmacies to peruse through the records of sold Online Pharmacy Orders. This feature will be equipped with a search function, enabling users to effortlessly access and review detailed information pertaining to each order. It's designed to streamline the process of managing pharmacy sales and enhance the efficiency of order retrieval and customer service.

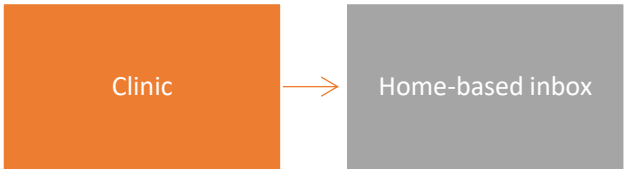
6.1.8 Organizations Service Directory

The Organization Service Directory is a cutting-edge platform designed to assist medical institutions in offering their services to the public. Its primary function is to streamline the process by which healthcare providers can list their services, enabling patients to easily access and request the medical assistance they need. This directory serves as a bridge between medical organizations and the community, ensuring that essential healthcare services are readily available and conveniently accessible to those who require them. By simplifying the interaction between providers and users, the Organization Service Directory enhances the efficiency of healthcare delivery and supports the overall well-being of the public.



6.1.9 Home-based inbox

The home-based inbox serves as a dedicated platform for users to manage and monitor services that have been transferred to them. This personalized inbox allows for efficient tracking and follow-up of the services rendered, ensuring that each user can stay updated on the status and progression of their specific services. It's designed to streamline the process of service delivery, providing a user-centric approach to service management and follow-up.



6.1.10 Organize the inbox and compile the list

The online medicine ordering and tracking service transforms the way users interact with pharmacies by enabling them to send prescriptions through a dedicated website. This innovative platform ensures that individuals can conveniently order their required pharmaceuticals and stay informed about the progress of their delivery. The benefits of this service are manifold. It offers unparalleled convenience, allowing users to place orders from their homes or any location, eliminating the need to visit the pharmacy in person. The service is designed for speed, with a commitment to delivering orders within a predetermined timeframe, and in some instances, delivery may occur within just one hour. Additionally, it provides real-time availability checks, giving users the ability to verify the stock of medications before placing an order. Privacy is also a cornerstone of this service, as it affords users the discretion to purchase medications confidentially and securely. The Visit Clinic website enhances this service by providing a seamless follow-up system for users to monitor the medicines dispatched to the pharmacy, ensuring a transparent and efficient process from prescription to delivery.

User

- Add Medication Application
- Follow-up request

Pharmacist

- Review requests
- Preparing applications and sending them to the service applicant through the pharmacy delivery service

6.1.11 Sales Transaction Summary

The Pharmacy Order Reporting Service offers a comprehensive solution for pharmacies to efficiently track and manage their online orders. This innovative service streamlines the order management process by enabling pharmacies to oversee and confirm the current status of each order with ease. Additionally, it facilitates the creation of in-depth reports that cover various aspects of the ordering process, including the volume of orders, the specific medications requested, and the analysis of high-demand periods. These insights empower pharmacies to enhance their customer service by tailoring their operations to meet consumer needs more effectively. Furthermore, Visit Clinic complements this service by providing pharmacies with the

functionality to print out ordered medications and synchronize these details with the website, ensuring a seamless integration of online and in-store services.

Pharmacy Program
•Selling medicines from the pharmacy program

Website
•Print the report

6.1.12 Medications Running Low

The Pharmacy Medication Tracking Service is a valuable tool that enables pharmacies to monitor their inventory for any medications that may be out of stock or unavailable. This service boasts several benefits, such as:

- Inventory Checks: Pharmacists have the capability to verify the stock levels of medications before placing orders, ensuring efficient management of supplies.
- Online Ordering: In the event that certain medications are not in stock, this service facilitates the online ordering process for users, streamlining the procurement of necessary drugs.
- Stock Notifications: This service is instrumental for pharmacies to notify users about the availability of medications, enhancing customer service and communication.

Furthermore, Visit Clinic offers an integration feature that allows the pharmacy's system to be synchronized with the VisitClinic website. This integration is designed to report any shortages of medications at the pharmacy and subsequently communicate these shortages to the drug store officer for replenishment. This ensures a seamless flow of information and maintains a consistent supply of medications, thereby improving the overall healthcare experience for patients.

Pharmacy Program

- Synchronization of pharmacy software with Visit Clinic website

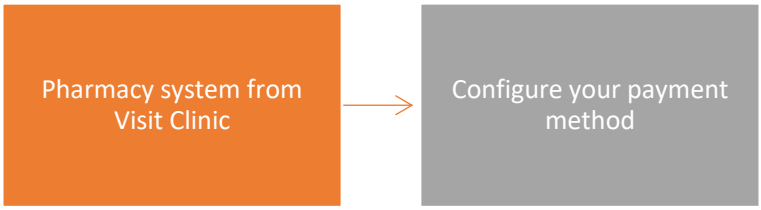
Website

- Verification of deficiencies through the report
- Make a request for medicines to the drug store official

6.1.13 Adjusting payment setting

The Payment Method Configuration Service is a versatile tool designed to assist pharmacists in

managing the financial transaction mechanisms of their pharmacy. This service provides a user-friendly interface for pharmacists to seamlessly integrate and update essential financial details, including the pharmacy's accounting structure, preferred payment methods, and bank account information. By streamlining these processes, the service ensures that pharmacists can focus on patient care while maintaining accurate and efficient financial operations.



6.1.14 Prescription Tracking Image

Visit Clinic online platform offer a convenient service that allows customers to order

medications and health products online. The Visit Clinic website enhances this convenience by enabling registered users to submit medication requests directly to the pharmacy via the website. Users can upload a photograph of their prescription, which allows them to attach and send a copy of their prescription to the pharmacy electronically. Upon receiving the request, the pharmacist reviews and processes the order from within the pharmacy and dispatches the necessary medications to the customer using the pharmacy's delivery service.

User

- Add a request for medicines in the form of a picture
- Follow-up request

Pharmacist

- Review requests
- Preparing applications and sending them to the service applicant through the pharmacy delivery service

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=ilRf-Dc51Zg

6.1.15 Initiation of New Medical Supply Order

The online drug store ordering service streamlines the process for pharmacists to procure

medications and pharmaceutical supplies. Through Visit Clinic's platform, pharmacists can place orders directly to drug stores or pharmaceutical sales representatives. This system allows for the selection of needed medications, the choice of supplier, and the dispatch of orders. Upon receipt, orders can be reviewed and adjusted by the recipient in terms of quantity and pricing before confirmation and delivery. Additionally, the platform facilitates the printing of orders, showcasing both original and updated prices and quantities. Finally, the pharmaceutical company's representative completes the process by delivering the ordered medicines to the pharmacy, accompanied by the invoice for payment.

Pharmacist

- Add a request for medicines, choose medicines and view their information through Google and Wikipedia
- Follow-up request

Drug Store, Pharmaceutical Company Sales Representative, Medical Supplies Store

- Order review, quantity adjustment, price adjustment
- Print the order, prepare the application and send it to the service applicant through the delivery service at the pharmacy

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=UO_SE3sVfoQ

6.1.16 Transfer prescription transactions to the main financial records

The process of transforming daily invoices into ledger entries encompasses a series of methodical steps. Initially, financial transactions are meticulously documented as accounting entries within the journal via the website interface. Subsequently, an automated analysis discerns the debtor and creditor for each transaction. Following this, the recorded transactions are systematically transferred to their respective ledger accounts. Specifically, debit amounts noted in the journal are allocated to the ledger account's debit side, while credit amounts are correspondingly placed on the credit side. The Visit Clinic platform empowers pharmacists to streamline this conversion by enabling a date-based search, showcasing the invoices, and facilitating their reformatting into the accounting system's ledger format. This integration allows for the subsequent retrieval and review of invoices that have transitioned from the pharmacy's records to the accounting ledger system.

Pharmacist

- Service configuration
- View one-day sales reports only
- View sales information
- Transfer invoices to the professor's account

Human Resources

- View company incoming reports

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=XIL1opRtJnE

6.1.17 Transfer the online pharmacy transactions into the main financial records

The process of integrating daily invoices into the ledger account is a multi-step procedure that ensures meticulous financial tracking. Initially, financial activities are meticulously documented in the journal as accounting entries, establishing a chronological record of transactions. Subsequently, each transaction undergoes a thorough analysis to ascertain the parties involved, identifying the debtor and creditor in the financial exchange. Following this, the recorded transactions are systematically transferred from the journal to their respective accounts within the ledger, a process known as posting.

The Visit Clinic website enhances this procedure by offering pharmacists a streamlined digital solution. It enables the conversion of daily invoices generated from online requests into formal ledger entries. This is facilitated through a user-friendly interface that allows pharmacists to search for invoices by date, review them, and seamlessly integrate them into the accounting

system in the form of ledger invoices. Furthermore, the system provides the functionality to review invoices that have been processed and incorporated into the ledger, ensuring a transparent and efficient financial management system.

Pharmacist

- View one-day sales reports only
- View sales information
- Transfer invoices to the professor's account

Human Resources

- View company incoming reports

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=_ujct5kruBc

6.1.18 Add medicines to your pharmacy or clinic and synchronize the site with the pharmacy program

Visit Clinic enhances the pharmacist's workflow by offering a feature to incorporate medications

from the Visitclinic website directly into the pharmacy's inventory system. This integration allows for seamless updating of drug information within the pharmacy's sales software. Upon finalizing transactions, the system facilitates an automatic synchronization with the website, enabling the generation of comprehensive sales reports that detail each transaction. This streamlined process not only improves efficiency but also ensures accuracy in the management of pharmacy sales data.

Pharmacist

- Add a new drug to the pharmacy through the encyclopedia of medical drugs available on the site

Pharmacy Program "Monthly Subscription"

- Download the latest updates on the site for the pharmacy account
- Selling a medicine bill to a customer
- Updating the website through the pharmacy sales application

Pharmacist

- View the daily sales report through Visit Clinic

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=FTyVd2WAaF4

6.1.19 Selling Medical Supplies

Visit Clinic enhances the pharmacist's workflow by offering a feature that allows the printing of a list of the most frequently requested medications. This function is accessible through the VisitClinic website and is designed to integrate seamlessly with the pharmacy's existing sales software. By synchronizing data between the two platforms, pharmacists can ensure they are up-to-date with patient needs and preferences, streamlining the process of inventory management and enabling better service to their community.

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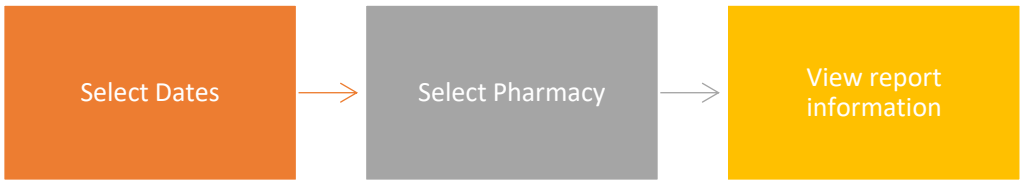


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=bpu63YaN8hE

6.1.20 Incorporate new pharmaceuticals into the pharmacy's inventory through the website and ensure the pharmacy's sales software is updated online

The Visit Clinic portal offers pharmacists a streamlined process to augment their inventory by adding medications directly through the website. Once the pharmacist integrates their pharmacy's database with the online platform and selects the 'Update' option, the system synchronizes the latest data via an internet connection. This update ensures that the pharmacy management software reflects the current stock levels, enabling pharmacists to dispense medications efficiently.

In instances where the pharmacy's inventory is depleted of certain medications, the pharmacy management software facilitates the replenishment process. By connecting to the internet and initiating a 'Request for Missing Medicines,' the software conducts a comprehensive audit of the stock, identifies the shortages, and generates a detailed report on the Visit Clinic portal. Pharmacists can then review and adjust the quantities of the required medications. Subsequently, the system allows for the transformation of this inventory shortfall into a formal purchase order, which can be directed to a partnered drug supplier, thereby optimizing the restocking workflow.

Pharmacist

- Adding medicine to the drug store

Pharmacy Program "Monthly Subscription"

- Download the latest updates on the site for the pharmacy account
- The amount of medicine increases after adding the new amount
- Selling a medicine bill to a customer
- Updating the website through the pharmacy sales application
- Update of missing medicines in the pharmacy

Pharmacist

- View the missing medicines in the pharmacy
- Choosing medicines and adding the required quantities
- Transferring the missing medicines to the request to the drug store
- Complete an application with the drug store

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=IyMYZciTQ5E

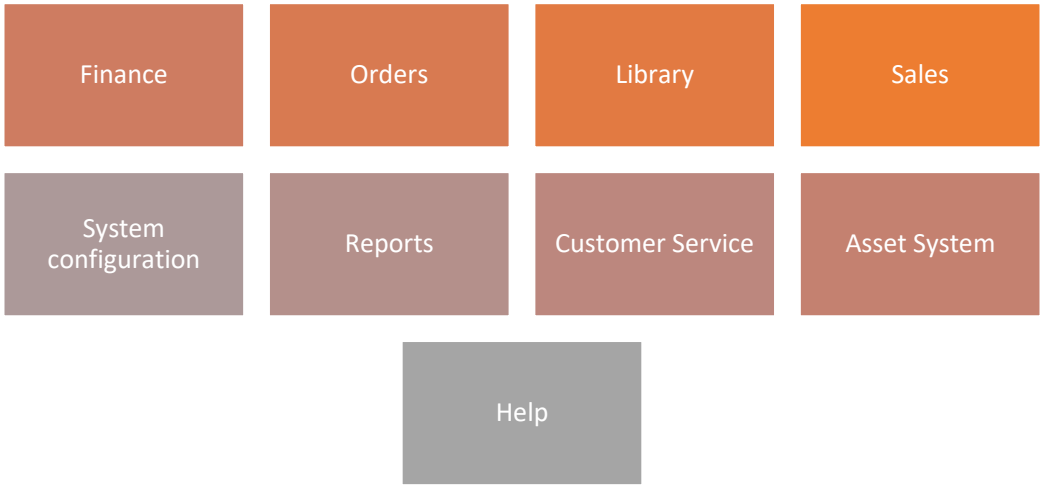
6.1.21 Pharmaceutical In-Store Sales System

Pharmacy programs are equipped with a multitude of fundamental benefits. They are

engineered to enhance the management and operational aspects of a pharmacy, making the entire process more efficient. Such programs are pivotal in optimizing the workflow, thereby assisting pharmacists, owners, and staff in enhancing their daily tasks. Compliance with legal and regulatory requirements is another critical advantage, as these programs are updated to adhere to the latest standards. Patient care is significantly improved through the use of pharmacy software, which not only helps in fostering loyalty among existing customers but also in attracting new ones, ultimately boosting the pharmacy's revenue and profitability. The automation and streamlining capabilities of these programs lead to heightened efficiency and productivity, which translate into considerable cost savings. Moreover, the reduction of errors in prescription processing and billing is a key feature, minimizing the occurrence of claim rejections and enhancing reimbursement rates. Lastly, effective inventory management is facilitated by pharmacy software, which aids in preventing stock shortages and enhances the management of cash flow.

Visit Clinic enhances the capabilities of brick-and-mortar pharmacies through a comprehensive program designed to empower pharmacists to deliver superior service. This program includes an extensive database of over 13,000 medications available in Egypt, providing a valuable resource

for pharmaceutical professionals. Additionally, it features a directory of pharmaceutical companies across the Arab world, complete with contact methods, facilitating industry connections and communication. Catering to the foundational requirements of pharmacies, Visit Clinic offers a robust system that supports the daily operational needs of customers, pharmacists, and pharmacy staff. Notably, this system operates independently of an internet connection, ensuring uninterrupted service and accessibility. The services provided are tailored to meet the day-to-day demands of a thriving pharmacy, ensuring that all stakeholders have the tools they need for success.



Unit	Information	
Sales	**Pharmacy Sales** **Pharmacy Returns**	The pharmacy's daily sales are efficiently tracked through the program, which includes the addition of new customers and the generation of invoices for both sales and product returns, all in strict adherence to the pharmacy's established policies. This systematic approach ensures accurate sales records and customer management, contributing to the pharmacy's operational excellence.
Library	**Medical products**	The healthcare industry utilizes an extensive array of medical products, encompassing various tools, devices, and equipment essential for patient care. This program provides access to an expansive selection of over 13,000 product types currently available within the local marketplace. Additionally, pharmacists have the flexibility to introduce new medications into the program's database or update the details of the existing offerings as needed.
	Store	In a pharmacy, the storage area serves as a critical hub for the preservation and organization of medications and healthcare supplies. Effective management of this space is crucial to the operational workflow within the pharmaceutical sector. Pharmacists are tasked with the responsibility of updating inventory levels for various medicines, a practice that is integral to the

	sales cycle and instrumental in generating reports on medication shortages. This meticulous approach to inventory management ensures that the pharmacy operates efficiently and meets the healthcare needs of the community it serves.
Customer	Patrons of a pharmacy are individuals who engage with the pharmacy's offerings and procure items from its inventory. It is within the pharmacist's purview to enroll new patrons into the customer management system or to refresh the existing details of a patron as needed. This ensures that the pharmacy maintains an up-to-date and efficient service for all who rely on its provisions.
Medical Companies	Medical enterprises specialize in delivering healthcare products and services, encompassing a broad range of well-established firms within the industry. This program furnishes a directory of fifty local medical enterprises, complete with their email addresses, physical locations, and contact information. Additionally, pharmacists have the capability to enrich this database by incorporating new company profiles or refining existing company details. This dynamic feature ensures that the program remains an up-to-date resource for healthcare professionals seeking connections with medical suppliers.
Sales Representatives	Pharmaceutical sales representatives serve as vital links between pharmaceutical companies and the healthcare community. Tasked with the promotion of medical products, these professionals engage with doctors, pharmacists, and other healthcare providers. Their key responsibilities encompass the dissemination of information regarding the latest pharmaceutical offerings, including innovative treatments and medications. Additionally, they play a crucial role in the promotion of these products, ensuring that healthcare practitioners are well-informed about the benefits and uses of various pharmaceuticals. Furthermore, they are instrumental in educating both healthcare

		institutions and the general public on critical medicinal knowledge. Complementing these functions, there exists a specialized software program designed to streamline the process of onboarding new sales representatives and maintaining up-to-date records of their professional information. This program is an essential tool for pharmacists, facilitating the efficient management of sales representative data.
Orders	**New pharmacy order**	A new pharmacy order for medications refers to the request initiated by a pharmacy to procure pharmaceuticals and medical supplies from medical companies or wholesalers to replenish their inventory. This requisition is influenced by various determinants such as the rate of medicine sales, inventory levels, and the proximity of product expiration dates. Specifically, a surge in the sale of certain drugs necessitates an increased order of those items. Similarly, a dip below the threshold level of stock for particular medications triggers a need for restocking. Additionally, products nearing their expiration require replacement to maintain the pharmacy's supply of effective medications. The system in place facilitates the creation of new medication orders, enabling the printing and forwarding of these requests to pharmaceutical representatives or suppliers, thereby streamlining the restocking process.
	Search for an order	In a pharmacy, locating an order typically involves identifying and retrieving medications or medical supplies that have been previously requested by the establishment. This process ensures that the necessary items are readily available within the store. It encompasses the verification of pre-ordered pharmaceuticals and the assessment of their current stock levels to guarantee their provision to customers.

	Transfer an order to the warehouse	In the context of a pharmacy program, the act of transferring an order to the store refers to the movement of medications or medical supplies from the pharmacy's ordered list into the physical inventory of the store. This critical step ensures that the stock levels reflect the most recent additions of pharmaceuticals or health-related items. It is a systematic process that updates the inventory records to account for the new stock, thereby maintaining an accurate and up-to-date catalog of available products. This procedure is essential for the efficient management of pharmacy resources and helps in providing timely and effective service to customers.
	Converting the missing products in the pharmacy to a new order	When a pharmacy identifies a shortage of certain items in its inventory, it initiates a restocking process by compiling a list of depleted medicines and medical supplies. This inventory list is then forwarded to pharmaceutical suppliers or manufacturers to place an order for these essential products. The process ensures that the pharmacy maintains a continuous supply of medications and healthcare items to meet the needs of its customers without interruption.
Finance	**Accounting tree**	In pharmacy management systems, the 'accounting tree' serves as a hierarchical framework that presents all the financial accounts integrated within the software. This structured layout aids in the systematic arrangement of accounts and offers a comprehensive snapshot of the financial health as depicted by various statements. It's a crucial feature that streamlines financial tracking and enhances the clarity of fiscal assessments in the pharmaceutical context.
	Transfer sales to LUC system	Incorporating sales data into the pharmacy software's ledger account system involves meticulously documenting every financial transaction associated with sales within the software's accounting framework. This meticulous process is crucial for monitoring income and expenditures, thereby ensuring the generation of precise financial statements. It serves as a foundational practice

		for maintaining financial integrity and transparency in the pharmacy's operations.
	New Invoice	An invoice serves as a formal record of the sale transaction for pharmaceuticals and medical supplies. Typically, it includes essential details like the purchasing pharmacist's name, the transaction date, the types and quantities of medicines sold, and the total cost. This document is crucial for both the seller and buyer as it provides a clear and itemized list of the transaction, ensuring transparency and accuracy in the business exchange. It also plays a vital role in inventory management, financial accounting, and tax reporting for the entities involved.
	Find an invoice	To locate an invoice within the pharmacy management system, one must pinpoint precise details pertaining to a particular invoice. This method is crucial for monitoring financial activities and ensuring the precision of financial statements. It streamlines the management of fiscal data, thereby facilitating a more efficient and reliable accounting process within the pharmaceutical setting.
Asset System	**Add a new asset type**	Create a new label designation for asset categorization.
	Modify an asset type	Revise the initial text data to reflect the most current information.
	Adding an asset to the pharmacy	Introducing a new category of fixed asset into the pharmacy's accounting system involves incorporating an additional class of long-term operational assets. These fixed assets, typically encompassing real estate, machinery, and office fixtures, are integral to the sustained functionality of the business. They are not quickly converted into cash but are utilized over multiple years, providing value through their enduring presence in the company's daily operations. This expansion of asset types within the program reflects a strategic investment in the pharmacy's infrastructure, ensuring that the assets are accurately tracked and managed over their useful life.

	Search and modify asset data	The pharmacy program's asset type modification feature provides the flexibility to update the particulars of a designated fixed asset category within the system. Fixed assets, which are long-term resources employed in the operational activities of a business, encompass items like buildings, machinery, and furnishings. This service is essential for maintaining the accuracy of asset records, ensuring that the details reflect current status and values, which is crucial for financial reporting, tax calculations, and business valuation. It also aids in asset management, allowing for efficient tracking and utilization of these substantial investments.
Customer Service	**Add a customer service request to the pharmacy**	When a customer initiates a service request at a pharmacy, they are essentially placing an order to acquire products or services offered by the pharmacy. This process may involve the procurement of medications and healthcare supplies, among other items. It's a systematic way for customers to express their needs and for the pharmacy to efficiently manage and fulfill those requests.
	Search for customer orders	In the context of a pharmacy program, locating customer orders involves a detailed examination of the specific attributes associated with orders previously entered into the system. This meticulous process is instrumental in monitoring the status and progression of orders, thereby enhancing the overall service provided to customers. By ensuring that each order can be efficiently retrieved and reviewed, pharmacies are better equipped to meet the needs of their clientele, respond to inquiries with accuracy, and manage inventory more effectively. This proactive approach to order management is a cornerstone of exemplary customer care in the pharmaceutical industry.
Human Resources	**Contracts**	An employee contract is a formal document that establishes the working relationship between an employer and an employee. This binding agreement outlines the conditions under which the employee will work, encompassing aspects like compensation, work schedule, specific duties to be performed, entitlement to

	vacation time, the duration of the probationary phase, and various other stipulations. Such contracts serve to clarify expectations from both parties, ensuring a mutual understanding of job expectations and benefits. They are essential tools for defining the professional obligations and rights of the involved individuals.
Salary	Employees are compensated for their work with monetary remuneration, commonly referred to as salaries. The system facilitates the process of allocating a monthly salary for each employee, ensuring consistent and organized financial distribution.
Attendance, permission and departure	In the realm of human resource management, three key terms—attendance, permission, and departure—play a crucial role in monitoring the work schedules of employees. 'Attendance' is the term designated for the moment an employee commences their workday, marking the beginning of their professional duties. 'Permission,' on the other hand, is the term used when an employee needs to temporarily exit the workplace for personal matters or unforeseen emergencies during the span of the workday. Lastly, 'Departure' signifies the conclusion of an employee's workday. It is the point at which their official work responsibilities for the day cease. These terms collectively contribute to a structured framework within which the working hours of employees are meticulously tracked and recorded. Specifically, in the context of a pharmacy, the pharmacist is entrusted with the responsibility of documenting the attendance, permissions, and departure times for each staff member, ensuring a comprehensive record of their work hours is maintained. This systematic recording not only facilitates the efficient management of work schedules but also supports the accurate calculation of wages and the assessment of work performance. Moreover, it aids in maintaining compliance with labor laws and regulations, which mandate precise tracking of employees' working hours. Thus, these terms serve as the pillars of effective human resource management, underpinning the orderly operation of the workplace.

Reports

Reports

Pharmacy software reports compile various data sets and insights, offering a comprehensive snapshot of a pharmacy's efficiency and business activities. These analytical documents encompass a range of metrics, from sales figures and procurement details to stock levels, fiscal gains, and losses, as well as broader financial and operational statistics.

Such reports are instrumental in assessing the health of the pharmacy's business, guiding decision-making, and strategizing for future growth. By meticulously tracking and examining these parameters, pharmacies can optimize their workflows, enhance customer satisfaction, and ultimately, bolster their bottom line.

The program provides the following reports:

Store	Products	Sales
Medical Companies Representatives	Medical Companies	Customer
Asstes	Bills	Orders
Attendance and departure	Contracts	Customer Service
		Salary

Configure reports

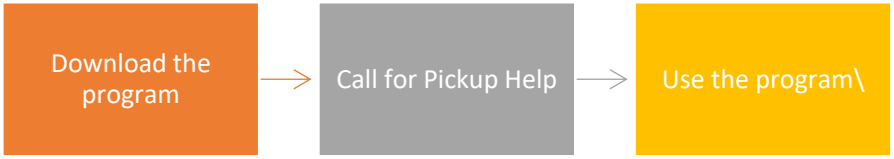
In the context of pharmacy software, report preparation involves tailoring and refining the reports to meet the specific requirements of the pharmacy. This process includes the ability to alter the language interface between Arabic and English, ensuring accessibility and ease of use for a diverse user base.

The customization feature is designed to provide pharmacists with the flexibility to generate reports that are most relevant to their operations and patient care objectives. By accommodating language preferences, the software enhances its usability, making it a versatile tool for pharmacies operating in multilingual environments.

Dashboard

The pharmacy program's dashboard serves as a centralized interface, offering a comprehensive snapshot of the pharmacy's performance metrics and operational status. This intuitive platform is designed to streamline

		the monitoring process, allowing for quick access to key performance indicators and operational data, which are crucial for informed decision-making and strategic planning in the pharmacy's daily activities. It's an essential tool for maintaining an efficient, effective, and patient-centered pharmacy service.
System configuration	**Pharmacy Data**	Pharmacy details typically encompass basic information such as the establishment's name.
	Backups	Creating backups within a pharmacy program involves duplicating all the data and information contained within the system. This critical procedure serves as a safeguard, ensuring that in the event of any unforeseen data loss or damage, the integrity and continuity of the pharmacy's operations are maintained. It's a proactive measure to mitigate risks associated with data corruption, system failures, or other disruptive incidents that could compromise patient care and service delivery.
	Language	This software offers interfaces in both Arabic and English to accommodate a diverse user base.
	User settings in the program such as adding an employee, adding or modifying permissions	In pharmacy management systems, the access rights and capabilities of users are defined by their specific permissions within the software. These permissions are typically aligned with the individual's responsibilities and position within the pharmacy's operational hierarchy. This structured approach ensures that each user has the appropriate level of access to perform their duties effectively while maintaining the integrity and security of the system. By tailoring access in this manner, pharmacies can optimize workflow, safeguard sensitive information, and uphold compliance with regulatory standards.



External links

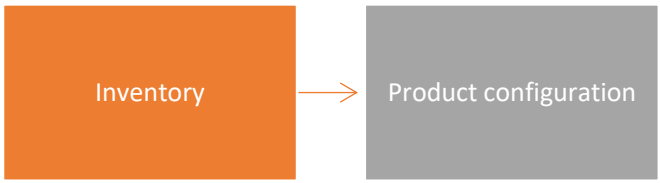
Language	
Youtube Link	https://www.youtube.com/watch?v=G3vMggewXxc
User Guide	https://visitclinic.org/User_Manual/help.pdf

6.1.22 Inventory

Inventory management systems are essential tools that assist in monitoring and orchestrating the movement of goods across the entire supply chain. These sophisticated platforms enable companies to streamline their inventory operations, fostering operational efficiency and bolstering profitability. Among the suite of functionalities, they provide are the regulation of stock quantities, classification of inventory items, and the meticulous tracking of sales and purchase orders. Additionally, they facilitate the integration of barcode technology for expedited processing and implement automated purchasing at predetermined reorder thresholds. Such comprehensive features ensure that businesses can maintain optimal stock levels, minimize overstock, and avoid stockouts, thereby ensuring a smooth and responsive supply chain.

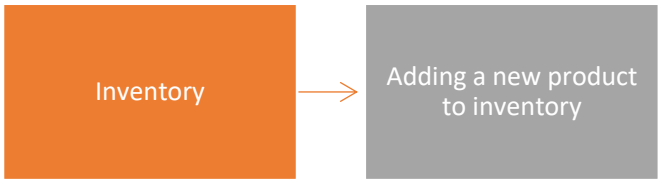
6.1.23 Item configuration's

Product configuration refers to the tailored customization of a product to align with the unique preferences or requirements of a customer. This customization process can be directly undertaken by customers via visit clinic platforms, which offer a selection of customizable product features, or it can be executed by a sales or product engineer who configures the product in accordance with the customer's specified needs. The Visit Clinic portal offers an outstanding resource for pharmacists, facilitating the addition and management of medical product configurations, thereby enhancing the service provided to the end-users.



6.1.24 Add new product

In inventory management, the addition of a new product involves integrating a fresh item into your current stock or inventory framework. The Visit Clinic portal provides a feature that allows for the inclusion of products into the inventory system, streamlining the process for efficient stock management.



6.1.25 Medications Running Low

The Pharmacy Medication Tracking Service is a valuable tool that enables pharmacies to monitor their inventory for any medications that may be out of stock or unavailable. This service boasts several benefits.

6.2 Additional Subscription

6.2.1 IT Service Management

ITIL, or the Information Technology Infrastructure Library, is a comprehensive set of practices for IT service management (ITSM) that aims to align IT services with the needs of businesses. It provides a detailed framework for managing and delivering IT services, including processes, procedures, tasks, and checklists that are not specific to any one organization or technology. Originating from a UK government initiative in the 1980s, ITIL has evolved through several versions, with ITIL 4 being the most recent, reflecting a shift towards a more holistic approach to service management that integrates methodologies like Agile, DevOps, and Lean.

The Visit Clinic portal is equipped with four core ITIL processes, designed to cater to organizations of any scale. These processes encompass Incident Management, Knowledge Management, Service Catalog Management, and Service Request Fulfillment. By integrating these processes, the portal ensures a comprehensive management system that can streamline and enhance organizational operations. Additionally, to access these four processes, an extra monthly subscription is required, which is a small investment for the significant value and efficiency they bring to an organization's service management capabilities.

Service Catalog Management	Service Catalog Management is a critical component of IT Service Management (ITSM) that involves creating and maintaining a comprehensive list of services that an organization provides to its customers. It serves as a single source of consistent information on all operational services and those being prepared to run operationally. The catalog aids in managing service requests efficiently by guiding customers to the appropriate service, thereby streamlining the process and improving the overall service delivery.
Knowledge Management	Knowledge Management (KM) is a systematic process that involves identifying, organizing, storing, and sharing information within an organization. It encompasses a multidisciplinary approach to achieve organizational objectives by making the best use of knowledge. This includes managing different types of knowledge, such as tacit, implicit, and explicit, and utilizing various tools and processes to facilitate knowledge creation, dissemination, and application. Effective KM strategies can lead to improved performance,

	innovation, and competitive advantage by fostering an environment of continuous learning and knowledge sharing.
Incident Management	ITIL Incident Management is a critical component of the ITIL framework, which stands for Information Technology Infrastructure Library. It is a structured process used by organizations to manage and resolve incidents that significantly disrupt or degrade the normal functioning of IT services. The primary goal of this process is to restore normal service operation as swiftly as possible, minimizing the impact on business operations and maintaining high levels of service quality and availability.
Service Request Fulfillment Management	ITIL Service Request Fulfillment Management is a critical component of the ITIL framework, focusing on the efficient and effective handling of service requests. This process ensures that requests from users for information or access to services are managed from initiation through to successful completion. It distinguishes between service requests and incidents, providing a structured approach to managing routine IT service actions such as password resets or access permissions. The goal is to deliver a high level of service support quality, enhancing user satisfaction and optimizing resource allocation within an organization.

The provided scope is

New Incident	The visit clinic's portal offers a feature that allows users to register a new incident within the factory product catalog. This functionality is designed to streamline the process of reporting new incidents to the IT service management team. Typically, such incidents may stem from disruptions in the company's local network services. By utilizing this tool, the company can efficiently manage and resolve issues, ensuring minimal impact on operations and service delivery.
Incident List	The visit clinic's portal offers a feature that allows users to access the Incident List, which is regularly updated with the latest information regarding any incidents. This ensures that users are kept informed about the most recent developments in real-time.
New Service Request	The Visit Clinic portal offers a streamlined interface for users to search for and submit new requests through the IT Service Management portal to the Service Request Fulfillment Management system. This service, which was previously designed and prepared by the management team, is now set up and ready for user submissions.

6.2.2 Project Management

Project management is the discipline of applying knowledge, skills, tools, and techniques to guide a project from inception to completion. It involves planning, organizing, and overseeing tasks to achieve specific goals within a set timeframe and budget. Key components include defining the project scope, identifying deliverables, managing risks, and ensuring effective communication across teams. This field is essential for turning ideas into reality, whether it's launching a new product, constructing a building, or developing software.

The Visit Clinic Portal is equipped with a comprehensive project management module designed to assist medical organizations in the efficient handling of projects and operational tasks. This module encompasses a range of features including stakeholder management, activity tracking, risk assessment, time and code monitoring, as well as integrated dashboards and Gantt charts for streamlined project visualization and planning. By leveraging these tools, healthcare administrators can ensure that projects are completed on time, within budget, and with all necessary considerations accounted for.

My Projects List	The 'My Projects List' feature within the clinic portal's project management module is designed to assist medical organizations by offering a comprehensive view of previously established projects. This enables efficient project oversight and management by allowing healthcare administrators to review and interact with the existing projects in their portfolio. By streamlining the process of project tracking, the module aids in ensuring that each project aligns with the organization's objectives and progresses smoothly towards completion.
New Project	The visit clinic portal's project management module is designed to streamline the creation of new projects for medical organizations. By utilizing this feature, healthcare administrators can initiate new projects with ease, allowing for the prompt addition of stakeholders and the coordination of related activities. This efficient tool simplifies the process of project initiation, ensuring that all necessary parties are involved from the outset and that the project's framework is established effectively.

6.2.3 Human Resources Management

Human Resources Management (HRM) is a strategic approach to the effective and efficient

management of people within an organization. It aims to maximize employee performance in alignment with the employer's strategic objectives. HRM encompasses a range of functions, including recruiting, hiring, training, compensating, retaining, and motivating employees. It also involves developing and enforcing policies to ensure employee safety and managing compliance with employment laws. Essentially, HRM

The Visit Clinic Portal offers a comprehensive Human Resources Management solution designed to assist organizations in streamlining their operations. From managing minor tasks to overseeing contracts and attendance activities, this system serves as an integral tool for enhancing organizational efficiency. It simplifies the complexities of human resources tasks, allowing for a more organized approach to managing the workforce and its various administrative duties. By integrating this solution, organizations can ensure a smoother workflow and improved management across all levels.

Income	The income form is a specialized document crafted to generate revenue for the company, utilizing a range of proposed criteria. It features various classifications to facilitate meticulous tracking of the data captured by the form. Additionally, this form is engineered to seamlessly integrate with case management and asset management systems, enhancing operational efficiency and data coherence.
Expenses	The Expense Form is a specialized tool crafted to manage and allocate company expenditures according to a range of proposed criteria. It features a comprehensive classification system that ensures meticulous tracking of financial data. Additionally, this form is integrated with case management and asset management systems, streamlining processes and enhancing operational efficiency.

New Assets	The Visit Clinic portal offers a feature that allows the addition of new assets to the organization's directory, including items like televisions, computers, or various other types of equipment. This functionality enables the seamless transfer of assets from one employee to another, ensuring efficient resource management within the organization.
Search Assets	The Visit Clinic Portal offers a valuable feature that allows users to access the Asset Directory. This enables them to browse through the assets added by the company. Users can modify the submitted information or reassign assets to new employees, ensuring that asset management is streamlined and efficient.
New Customer Case	The Visit Clinic portal offers a streamlined feature for incorporating new cases into the organization's directory, a process that is driven by customer recommendations or complaints. This user-friendly interface ensures that feedback is not only heard but acted upon, enhancing the organization's responsiveness and service quality. By integrating customer insights directly into the case management system, the portal facilitates a dynamic and client-oriented approach to healthcare administration.
Case List	The Visit Clinic portal offers a robust feature that allows users to navigate the case Directory. This enables them to review and manage company-submitted cases efficiently. Users can easily update the information provided or delegate the case to a new employee, ensuring a seamless and adaptable workflow.
Cases Inbox	The clinic's visit portal offers a robust feature for managing case inboxes, allowing users to navigate through the directory of escalated company cases. This functionality facilitates prompt responses to submitted recommendations or complaints, ensuring efficient communication and resolution of issues.
Company HR Request Forms	The Visit Clinic portal offers a streamlined interface for users to search for and submit new HR requests through the Human Resources Management portal to the HR Request Management system. This service, which was previously designed and prepared by the management team, is now set up and ready for user submissions.

6.2.4 Transportation Plan Management

The Visit Clinic Portal offers a comprehensive transportation plan tailored for businesses, streamlining the process of vehicle and logistics management. This plan is designed to simplify the integration of new vehicles and facilitate the seamless delivery of goods from one location to another. The portal boasts an extensive database, featuring over 3,300 car models and partnerships with more than 390 automobile manufacturers, providing a wide array of options to meet diverse transportation needs. This robust platform ensures that companies have access to a vast selection of vehicles, enabling them to find the perfect match for their specific requirements.

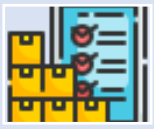
New Car	The Visit Clinic portal offers a robust feature that allows companies to seamlessly integrate new vehicles into their fleet. This system is designed with a comprehensive selection criteria, accommodating various vehicle types including sedans and vans. It also incorporates a range of specifications such as the manufacturer's name, car model, color, license number, and the expiration date of the license. Additionally, it facilitates the recording of details pertaining to the rental company and the assigned driver's name, ensuring a holistic approach to fleet management.
Car Directory	The Visit Clinic portal offers a valuable feature for the Car Directory, allowing users to peruse the company's listed vehicles with the aim of updating the submitted information. This functionality enhances the user experience by streamlining the process of managing car listings and ensuring that all details are current and accurate. It's an essential tool for maintaining the integrity of the Car Directory's database.
New Delivery	The Visit Clinic Portal introduces an innovative feature called 'New Delivery' to the company's suite of services. This feature is designed to streamline the process of transporting people and goods from one location to another along predetermined routes. It offers a systematic and efficient approach to logistics, ensuring that deliveries are conducted smoothly and with precision. By optimizing route planning, 'New Delivery' enhances the company's operational capabilities, providing a reliable solution for the movement of items and individuals as required. This addition is a testament to the company's commitment to continuous improvement and customer satisfaction.
Delivery Directory	The Visit Clinic portal offers a valuable feature for car delivery services, allowing users to access the Delivery Directory. This directory enables users

	to review and manage the car delivery orders they have placed, providing an efficient means to update or alter the submitted information as needed.

6.2.5 Product, Warehouse, and Inventory Management

Product, Warehouse, and Inventory Management is an integrated platform designed for businesses to streamline the addition of products and warehouses, as well as manage inventory through a user-friendly portal. This system enables management teams to enrich product listings with detailed specifications, associate products with company distributors, and provide comprehensive information about each product. The warehouse module allows for the creation of warehouse entries, tailored to specific company locations, which serve as a key reference point for product inventory levels. Inventory management is further refined by classifying products according to the warehouse they are stored in, with each warehouse possessing its own unique classification system to ensure precise tracking and control of stock. This holistic approach to product and warehouse management ensures that businesses can maintain an efficient, organized, and responsive supply chain.

Product	The Visit Clinic Portal is designed to streamline the process for companies to integrate their products into the system, ensuring they are readily available for subsequent use in warehouse management and inventory tracking. This innovative platform simplifies the task of cataloging products, making it an efficient tool for maintaining up-to-date records that are essential for inventory control and logistical planning. By utilizing the portal, companies can effortlessly manage their product listings, which in turn facilitates a more organized and accessible warehouse environment.
Product List	The Visit Clinic Portal is designed to assist companies in navigating and editing product information within the Product List. This feature streamlines the process of updating and managing product details, ensuring that companies can easily access and modify their product data as needed. By utilizing this portal, companies are empowered to maintain accurate and current product information, which is essential for efficient business operations and customer satisfaction. The intuitive interface of the Visit Clinic Portal simplifies the task of product information management, making it a valuable tool for businesses of all sizes.

Warehouse	The Visit Clinic Portal is designed to assist companies in integrating a Warehouse module into their system. This feature enables the addition of products to the warehouse, streamlining inventory management. Each warehouse contains a wealth of information pertinent to the organization, including details specific to various company branches. This centralized approach ensures that all relevant data regarding warehouse operations are easily accessible and manageable within the portal, facilitating better resource planning and operational efficiency for businesses.
Warehouse List	The Visit Clinic Portal is designed to assist companies in navigating through the Warehouse List. This feature enables them to access the system and update the information pertaining to various warehouses. By providing a user-friendly interface, the portal simplifies the process of editing warehouse details, ensuring that companies can efficiently manage their storage facilities and maintain accurate records. This streamlined approach to warehouse information management is an invaluable tool for businesses looking to optimize their operations.
Inventory	The Visit Clinic portal is equipped with a feature that allows the addition of inventory to the company's system. This inventory module is tasked with the inclusion of products, processing orders, and assigning roles such as responsible manager, sales personnel, and warehouse manager to oversee the tracking of orders and product details. Furthermore, the inventory is seamlessly integrated with the product database, ensuring that each time a new inventory item is added, the associated product information, including pricing, is readily available and updated accordingly. This integration facilitates a streamlined process for managing inventory and product data efficiently.
Inventory List 	The visit clinic's portal is designed with the capability to peruse the inventory list, enabling users to update and manage inventory information effectively. This feature ensures that inventory data is current and accurate, reflecting real-time changes as they occur. It's an essential tool for maintaining the clinic's operations smoothly and ensuring that the necessary supplies are always available for patient care.

6.2.6 Order Management

Order management is a crucial process that involves tracking orders from the moment they are placed until they are fulfilled. It encompasses the management of people, processes, and data throughout the order's lifecycle. An Order Management System (OMS) is often employed to automate and streamline these processes, providing visibility to businesses and customers alike, ensuring that orders are completed efficiently and accurately. To submit a new order to a designated company, please visit the clinic portal. This platform allows for the selection and listing of products you wish to purchase. Previously listed products have the capability to be made publicly available to all users subscribed to the HR system. Each order should include the buyer's information, along with a detailed list of the products required and their respective prices. This streamlined process ensures that all necessary details are captured efficiently and accurately for the transaction.

New Order	The authorized individual has the capability to initiate a new order. This order will include the buyer's details and the specified product that is required.
Orders Directory	The portal is designed to offer a comprehensive directory of orders, enabling users to browse through previously submitted orders, complete with all pertinent information. Additionally, authorized users have the capability to edit existing orders or submit new ones as required. This streamlined process ensures efficient order management and a user-friendly experience.

6.2.7 Acquisition Management

Acquisition management refers to the overarching process of managing and overseeing the acquisition of one company by another. It involves a series of strategic activities including identifying potential acquisition targets, conducting due diligence, and negotiating terms to ensure a successful transaction. This process is crucial for companies looking to grow, diversify, or gain a competitive edge in the market. Acquisition management can also involve the integration of the acquired company's operations, assets, and resources post-purchase to maximize value and efficiency. The Visit Clinic portal is designed to facilitate the submission of new orders to another company, provided that the product statuses are listed as public. It is essential that the acquisition includes comprehensive information about the distributor company, such as details of the manager, the employee responsible for the order, and the sales contact information. Additionally, the acquisition must encompass a list of the required products to ensure a smooth transaction. This streamlined process is aimed at enhancing efficiency and accuracy in the ordering system between companies.

New Acquisition	The Visit Clinic Portal now features an enhanced acquisition module designed to streamline the management's process of placing new orders. This innovative tool simplifies the submission of acquisition requests, ensuring a more efficient and organized approach to order management within the clinic's operational framework. By integrating this module, the portal significantly improves the procurement workflow, allowing for seamless acquisition transactions.
Acquisition Directory	The clinic's visitation portal features an Acquisition Directory, designed to assist management in navigating through the list of acquisition orders. This directory serves as a centralized resource, streamlining the process of reviewing and managing orders, thereby enhancing the efficiency of the clinic's operational workflow. It is an invaluable tool for ensuring that the acquisition process is handled with precision and care, contributing to the overall effectiveness of clinic administration.

Acquisition Inbox	The Visit Clinic Portal features an Acquisition Inbox, a streamlined tool designed to assist distributor companies in efficiently managing new orders. This user-friendly interface allows distributors to easily access, review, and process incoming orders, ensuring that they can prepare and dispatch the products to customers promptly and accurately. By optimizing the order fulfillment process, the Acquisition Inbox enhances the overall efficiency of the distribution chain, from order browsing to final delivery.

7. Doctor

A physician is a medical professional who is adept at diagnosing and treating people afflicted with various health conditions. This role encompasses individuals who have attained the requisite qualifications and possess a valid medical license, which may include dentists and surgeons. Physicians are tasked with prescribing medications as part of their treatment plans, following a thorough medical assessment of the patient.

The vocation of a physician involves a commitment to the health care of individuals who are injured or ill, which entails the prescription of standard treatments like pharmaceuticals, the provision of fundamental health care, or the pursuit of expertise in a particular medical specialty, such as pediatrics, neurology, psychiatry, ophthalmology, or anesthesiology.

To practice medicine, a physician must adhere to a set of ethical standards that guide their professional conduct. These include wisdom, characterized by the physician's judicious use of language and decision-making; patience, which involves enduring all patient interactions with fortitude; and kindness, which is the compassionate and gentle manner in which a physician engages with all patients. These principles are integral to the medical profession, ensuring that the care provided is not only effective but also empathetic and respectful.

Doctor Management

Visit Clinic

Patient List

New Quick Visit

New Advanced Visit

Today's appointment and follow-up

Latest patient medical visits records

Complete patient medical records

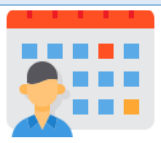
Patients

My Patients

Patient Bookings

Configurations

Prescription Configurations



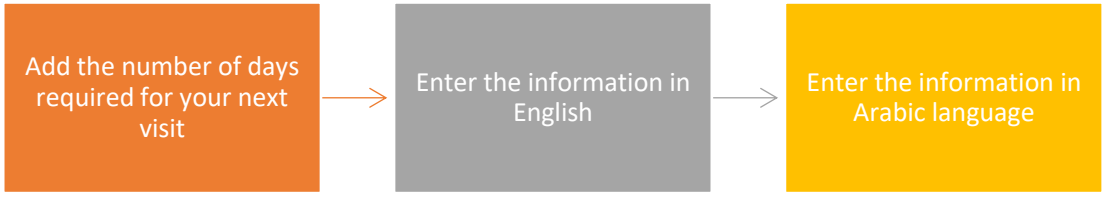
Appointment Configurations

Vacation

7.1 Medication Management Settings

The Visit Clinic website offers a streamlined process for doctors to prepare prescriptions. With

user-friendly features, a physician can effortlessly input the prescription's starting and ending addresses, as well as specify the number of days a patient is eligible for a follow-up visit post-examination. This intuitive system simplifies the prescription preparation, ensuring that healthcare providers can focus on patient care with enhanced efficiency.



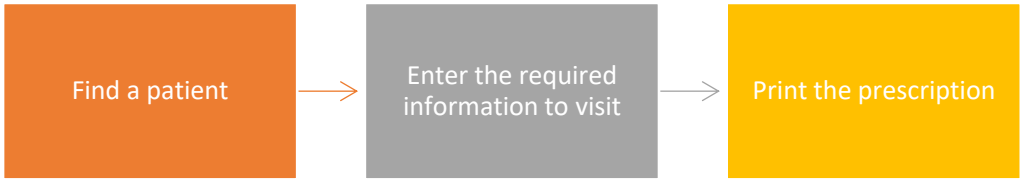
External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=IIsxqg3q6I8

7.2 Quick Visit clinic

Visit Clinic's platform offers a comprehensive feature that enables doctors to document patient

visits efficiently. This feature encompasses the recording of essential general information, including the patient's height and weight. Additionally, it allows for the inclusion of specific requirements for each patient, such as the need for x-rays or laboratory tests. Furthermore, physicians have the capability to prescribe medications directly through the system. The generated prescriptions are printable and include vital details such as the doctor's name and address, along with the patient's personal information and the prescribed medications. This streamlined process ensures that all pertinent data is accurately captured and readily accessible for both the doctor and patient.

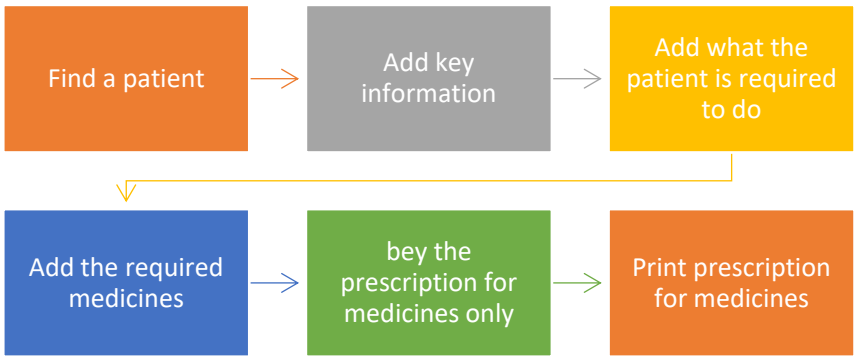


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=ewk2st0sqD8

7.3 Advanced visit to the clinic

Visit Clinic streamlines the process of scheduling medical appointments by enabling doctors to add visits for registered users found via phone number lookup. There are two categories of visits available: a standard visit and an advanced visit. The advanced visit offers enhanced benefits, furnishing the physician with comprehensive patient data, including medical history, current health challenges, allergies, and results from clinical examinations, lab tests, and imaging studies like X-rays. Furthermore, it allows the doctor to generate and print detailed prescriptions and instructions for the patient, which may be required by other medical service providers, such as radiology or diagnostic laboratories.



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=YIbP6GmFM50

7.4 Customize Clinical Examination Form

The Visit Clinic portal offers an exceptional feature that allows doctors from any specialization to customize their clinical examination forms to meet their specific expectations and needs. The portal provides an easy-to-follow process for customizing these forms, ensuring user-friendly navigation. Once customized, the form can be linked to the clinical examination process. Doctors can link and reconfigure the form as needed to accommodate new requirements or enhancements. These customized forms are visible only to the doctor, ensuring privacy.

The Visit Clinic portal offers the following forms for clinical examinations:

7.4.1 Create a novel template

The Visit Clinic portal enables doctors to customize innovative clinical examination forms. It provides essential tools to easily tailor these forms, helping doctors deliver exceptional patient care. The customization options include:

1- Text boxes for entering values
2- Labels for displaying information
3- Dropdown menus for selecting values like city or country
4- Hyperlinks for external website links
5- Images to visually represent situations (ensure small sizes for optimal display)

The portal offers a preview feature to review customizations before finalizing. Once published, forms cannot be edited to maintain data integrity. If changes are needed, a new form must be created by the doctor or an experienced support engineer.

7.4.2 Configuration of request forms

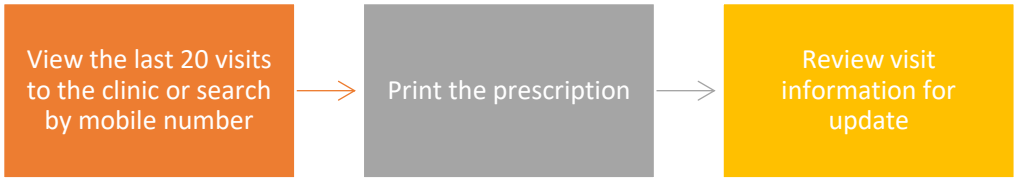
The Visit Clinic portal offers a linking form that enables doctors to customize the necessary forms for clinical examination assessments. Both doctors and professional support engineers can link these customized forms to the clinic examination form, ensuring that the newly added forms are directly integrated into the doctor's account for seamless use.

7.5 New Visit for Customized Doctor Request Form

The Visit Clinic portal offers a third form for clinical examinations, enabling doctors to utilize customized forms. Whether newly created or previously existing, these forms can be selected and integrated into the portal. The customized forms are considered advanced, providing additional features to help doctors deliver exceptional consulting services to patients.

7.6 Scheduling Setup Options

The Visit Clinic website offers a streamlined feature enabling doctors to directly access and print patient prescriptions. This functionality allows for the retrieval of prescriptions without the need to open each patient's detailed visit record. Additionally, it affords the convenience of printing prescriptions that include all necessary patient data, ensuring that the doctor can efficiently manage patient visits and their associated medical documentation.



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=FJs1wdX5qXc

7.7 Appointment Scheduling for Patients

The visit clinic's online appointment scheduling system offers a convenient platform for patients

to secure their visit times at healthcare facilities via the internet. This innovative service streamlines the patient intake process, effectively minimizing wait times and overcrowding. Through the 'Visit Clinic' portal, physicians receive real-time updates on daily bookings, enabling them to verify and prepare for upcoming consultations. Patients, in turn, are empowered to monitor the progress of their appointment requests, with clear indications of confirmation, denial, or pending status, ensuring transparency and communication in the healthcare experience.

Doctor

- Review patient bookings
- The possibility of a quick visit or a specialized visit
- Accept the visit

Patient - Website User

- See acceptable visits from doctors

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=8tRRHuyDBDo

7.8 Roster of Individuals Under Medical Care

The visit clinic's portal features a comprehensive patient list, serving as an essential tool for

healthcare professionals to efficiently manage and monitor patient information. This dynamic list is equipped with a suite of functionalities designed to streamline clinic operations. Furthermore, the Visit Clinic function enhances this utility by enabling the display of the patient roster directly on the website, facilitating better accessibility and coordination in patient care.

External links form youtube website

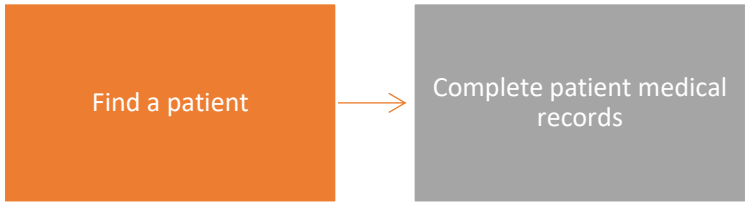
Language	Youtube Link
English	https://www.youtube.com/watch?v=FJs1wdX5qXc

7.9 Tracking Patient Clinic and Laboratory Appointments

The Visit Clinic Portal is designed to offer exceptional service, enabling doctors to access records of the most recent visits to the clinic and laboratory. This ensures that the patient's previous attendance at both the clinic and laboratory is verified, allowing for the provision of necessary consultations.

7.10 Complete patient medical records

The comprehensive patient medical records service is expertly crafted to assist physicians in accessing up-to-date medical records. This service enables doctors to review a patient's most recent consultations and the prescribed medications for each visit. Additionally, it furnishes a detailed record of the patient's latest laboratory visits, offering physicians a holistic view that is essential for informed decision-making during consultations. This integration of information streamlines the diagnostic process, ensuring that healthcare providers have all the necessary data at their fingertips for optimal patient care.



7.11 Pre-Visit Clinc Launch

The visit clinic portal offers enhanced forms that enable doctors to access pre-portal launch

information based on data submitted by users. This system allows patients to provide accurate information with approvals from their doctors and laboratories, ensuring that all necessary details are available for medical assessment.

By utilizing these forms, healthcare providers can obtain a comprehensive view of patient information, even when traditional paper records are unavailable or located in different countries. This process ensures a secure, fast, and convenient method for accessing essential data. Consequently, doctors can proactively provide required medications and assessments without repeatedly requesting potentially missing information, improving overall patient care and efficiency.

7.12 Patient Personal Healh Assessment

The Visit Clinic portal provides enhanced forms that allow doctors to access patient-approved

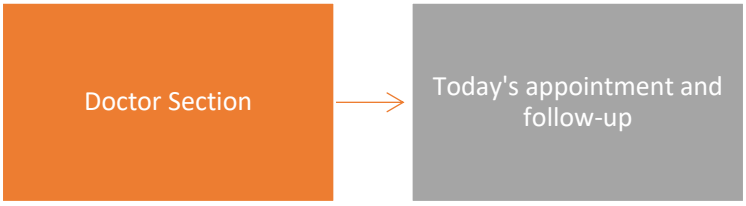
medical records from the nursing office. These records are reviewed by medical professionals to ensure accuracy and completeness, offering a comprehensive view of the patient's medical case to support proper medication and recommendations.

7.13 Today's appointment and follow-up

Accessing the clinic portal allows the doctor to view only today's appointments, facilitating the

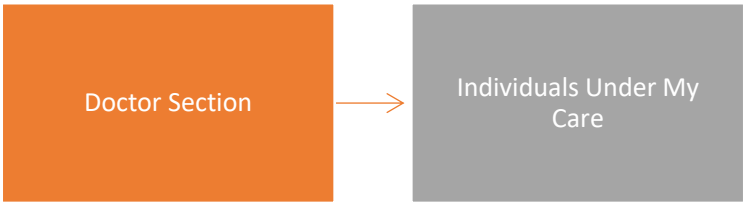
initiation of the examination process. This streamlined approach ensures that the physician can focus on the immediate schedule, optimizing the workflow and enhancing patient care efficiency. By limiting the display to current appointments, the system supports doctors in maintaining a clear

and organized overview of their day, enabling them to prepare for each consultation with the necessary information and focus.



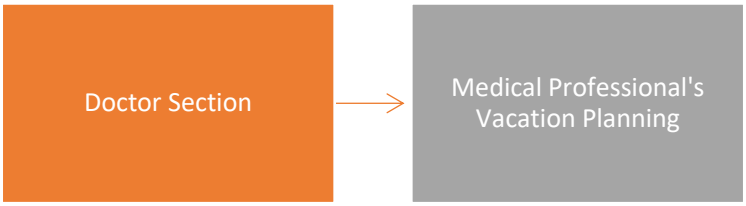
7.14 The Individuals Under My Care

The portal is designed to assist healthcare professionals in efficiently navigating through 'The Individuals Under My Care' section. This feature enables doctors to effortlessly access a list of their patients and review the history of previous visits to their clinic. It serves as a streamlined tool for medical practitioners to manage patient information and enhance the continuity of care.



7.15 Medical Professional's Vacation Planning

The portal is designed to assist medical professionals in organizing their vacation schedules, whether to take advantage of the summer break or for other personal reasons. It streamlines the process for doctors to plan their time off without impacting patient care. However, it is important to note that this system does not extend the functionality for patients to book appointments during this period. The focus remains on ensuring that healthcare providers can manage their well-deserved breaks efficiently.


Doctor Section
Medical Professional's Vacation Planning

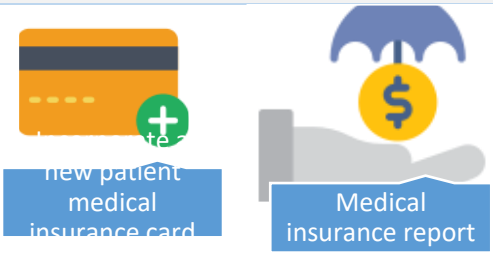
8. Clinic

A clinic is a vital healthcare facility where medical professionals, including doctors and their teams, provide care to patients. Operating either as standalone entities or as part of a larger hospital, these centers are staffed with dedicated nurses who assist doctors in their medical responsibilities. Clinics play a crucial role in offering preventive care to promote overall health, as well as treating those who are unwell. They are often the first point of contact for individuals seeking advice on a range of non-emergency or immediate health concerns encountered in daily life.

Clinic Management

Walk-in Patient

Medical Insurance



Home-based medical care services

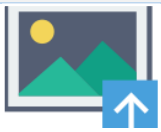
Organizations Service Directory

Home-based inbox

Room Management

New Room

Search clinic room



Upload Room Image

Clinic Room Images List

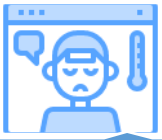
Clinic Room Vi Schedule

Room Round Schedule

Room Round List

Admission

Find Patient



Patient Admission

Invoice

Patient Discharge

Admission Configurations

Transportation Plan

Introducing a new car to our lineup

Inventory of Corporate Vehicles

New Delivery

Company Delivery Schedule

Meals Management

Introducing a New Dish / Meal

Corporate Dining Options

Include a new patient meal option

Patient Meal List

Equipment

Equipment Catalogue

HR

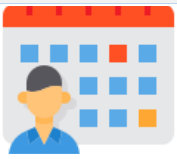
Employee vacation

Employee review vacation

Reception

Companies List

Patient List

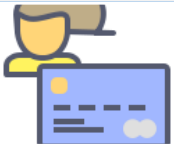


Patients bookings list

Configurations Management

Payment Configurations

Payment migration to GL

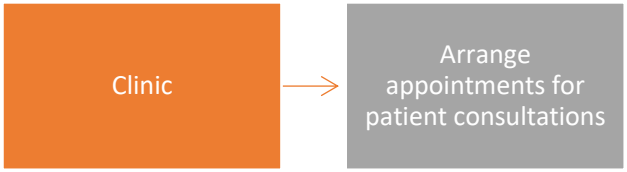


New user

Search for user

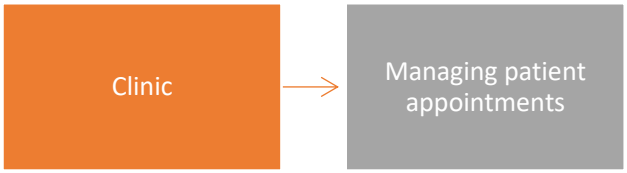
8.1 Arrange appointments for patient consultations

The Visit Clinic portal is designed to streamline the scheduling of patient consultations, enabling clinic staff to efficiently reserve appointments. This system ensures that all necessary patient information is organized and readily available for the doctor prior to the visit, facilitating a smoother and more prepared consultation experience.



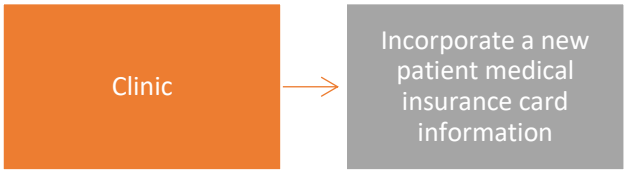
8.2 Managing patient appointments

The Visit Clinic Portal is designed to provide clinic staff with an outstanding tool for managing patient appointments efficiently. This feature streamlines the scheduling process, allowing employees to handle appointment bookings, modifications, and cancellations with ease, thereby enhancing the overall patient experience and optimizing clinic operations.



8.3 Incorporate a new patient medical insurance card information

The Visit Clinic portal is set to introduce a remarkable functionality that will allow the clinic's reception staff to seamlessly integrate new patients' medical insurance card details into the system. This enhancement is designed to streamline the administrative process, ensuring that the entry of insurance information is both efficient and error-free, thereby improving the overall patient registration experience. With this new feature, the clinic can ensure that all patient data is accurately recorded and easily accessible, which is essential for effective patient care management.

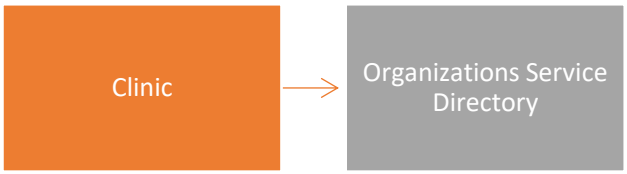


8.4 Medical insurance report

The Visit Clinic portal is crafted to facilitate the generation and retrieval of medical insurance reports by clinics. This enables healthcare providers to easily access and print reports for specific dates, streamlining the process of coordinating with medical insurance companies for efficient follow-up and management.

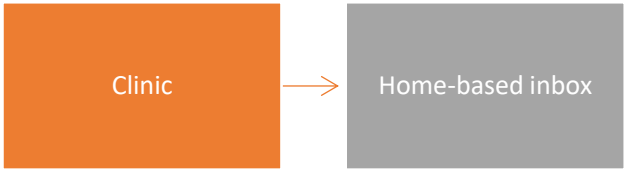
8.5 Organizations Service Directory

The Organization Service Directory is a cutting-edge platform designed to assist medical institutions in offering their services to the public. Its primary function is to streamline the process by which healthcare providers can list their services, enabling patients to easily access and request the medical assistance they need. This directory serves as a bridge between medical organizations and the community, ensuring that essential healthcare services are readily available and conveniently accessible to those who require them. By simplifying the interaction between providers and users, the Organization Service Directory enhances the efficiency of healthcare delivery and supports the overall well-being of the public.



8.6 Home-based inbox

The home-based inbox serves as a dedicated platform for users to manage and monitor services that have been transferred to them. This personalized inbox allows for efficient tracking and follow-up of the services rendered, ensuring that each user can stay updated on the status and progression of their specific services. It's designed to streamline the process of service delivery, providing a user-centric approach to service management and follow-up.

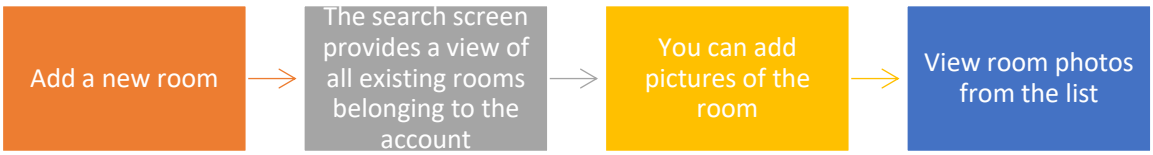


8.7 Incorporate an additional room

Incorporating an additional room into a clinic's infrastructure could be an integral feature of a medical clinic management system. This system, an amalgamation of sophisticated technological tools, is designed to streamline the clinic's routine functions. It enhances efficiency by automating various tasks including patient records management, scheduling of appointments, coordination of physician timetables, handling of prescriptions, and processing of payments, transactions, and billing.

The integration of a new room can signify the clinic's growth or its commitment to accommodating more patients. Such an expansion must adhere to the prevailing health regulations and legal requirements. Detailed information on compliance can be obtained from local health authorities or through consultation with a healthcare management specialist.

For larger medical facilities capable of conducting surgical procedures, the option to add a room is particularly beneficial. It allows for the allocation of dedicated spaces for surgeries, post-operative care, recovery, and patient examinations. The 'Visit Clinic' feature streamlines this process by providing a systematic approach to managing these new spaces. These rooms can be customized with medical equipment or comfort-enhancing amenities like artwork, ceiling fans, or televisions, ensuring a functional yet patient-friendly environment.

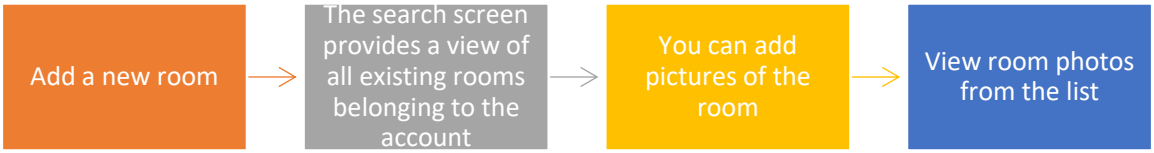


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=LMJ37Mpl904

8.8 Locating a clinic room

In the clinic's system, you have the capability to locate a room that has been previously registered and access its details for any necessary updates or changes. This feature ensures that room information remains current and accurate, reflecting any new modifications or adjustments made over time. It's a convenient way to manage clinic resources efficiently, ensuring that all data is up-to-date and easily accessible for staff and administration .

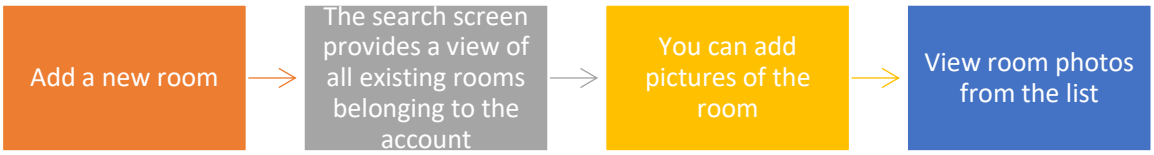


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=LMJ37Mpl904

8.9 Incorporate images of the clinic room to enhance the description

An image depicting the recently incorporated room can be included in the clinic's visual documentation .



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=LMJ37Mpl904

8.10 Inventory of Clinic Room Visuals

Images showcasing the recently incorporated room within the clinic are available for viewing.

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=LMJ37Mpl904

8.11 Admission Configurations

Visit Clinic offers a customizable scheduling system for patient rooms in medical clinics, allowing for the arrangement of visitation times by friends and relatives. This system also coordinates the access of healthcare professionals, such as the attending physician, nurses, and support staff, ensuring their visits align with the clinic's operational plans. Additionally, it facilitates the scheduling of medical appointments and treatments, like the administration of medication, by enabling doctors and nurses to set specific times for patient care activities. This integrated approach streamlines the visitation and treatment processes, enhancing the overall efficiency of clinic management.

Room visit dates

•Choose the day and time and save the data

Room visit schedule

•Choose the type of visit, days and dates of the visit and save the visit

Visiting Dates

•You can see the schedule of visits

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=77AM_jPvoBM

8.12 Appointment Timetable for Consultation Rooms

Visit Clinic offers a customizable feature that allows for the scheduling of appointments within a designated room, specifically intended for visitations. This functionality enhances the user experience by streamlining the process of organizing visits, ensuring that the allocation of space and time is managed efficiently. By utilizing this feature, administrators can easily adapt the system to accommodate the unique needs of their clinic's operations, making it a versatile tool for managing patient appointments

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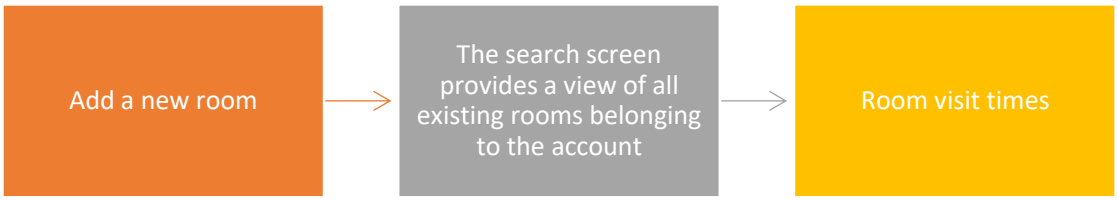
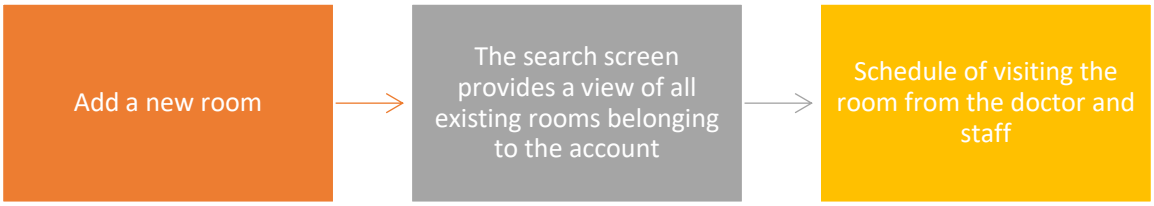


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=77AM_jPvoBM

8.13 Schedule of room visits from doctor and staff

Visit Clinic offers a streamlined system for scheduling staff appointments and managing doctor visits within the facility for ongoing patient care. This feature allows for efficient coordination of healthcare services, ensuring that both medical personnel and patients have a clear and organized schedule for follow-up consultations in designated rooms. By utilizing this tool, clinics can enhance their operational workflow, improve the quality of care, and maintain a high standard of patient satisfaction through meticulous appointment management .

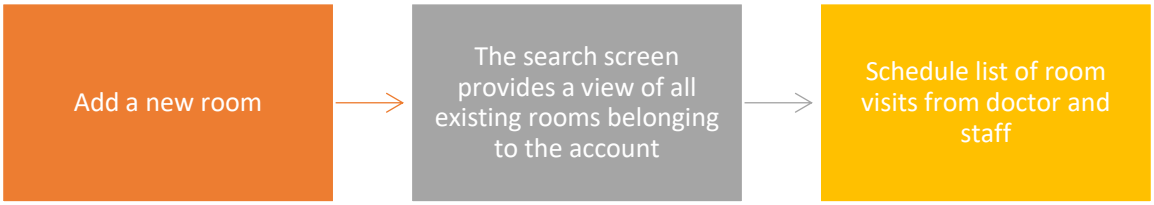


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=77AM_jPvoBM

8.14 Schedule list of room visits from doctor and staff

Visit Clinic offers a comprehensive view of the scheduled appointments for patient room visits by doctors and medical staff for ongoing care and assessment. This system ensures that all parties involved are informed of the timing and frequency of these critical interactions, facilitating a seamless and efficient healthcare experience. By streamlining the process of room visit scheduling, Visit Clinic enhances the coordination between healthcare providers and supports the delivery of high-quality patient care .



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=77AM_jPvoBM

8.15 Locating Patient Record for Admission

There are essential procedures to follow when preparing for surgery, beginning with a thorough

clinical assessment. This step involves gathering comprehensive details about the patient's medical history, including any previous medical conditions, surgeries, and current medications. Depending on the specific circumstances and the type of surgery planned, a series of laboratory and imaging tests may be necessary. For patients on long-term medication for chronic conditions, it's crucial to evaluate and possibly modify their medication regimen pre- and post-surgery. The process of scheduling the surgery is streamlined through an online booking system, accessible via the clinic's website, managed by healthcare professionals or the attending physician. The Visit Clinic system offers the convenience of arranging surgical appointments or ongoing health evaluations. The booking process initiates with the receptionist documenting the patient's fundamental details, such as contact information and emergency contacts, along with insurance details. Once this information is entered, the patient's file is prepared and forwarded to the designated physician for review and further action. This systematic approach ensures that all necessary information is accurately recorded and communicated, facilitating a smooth and efficient pathway to surgical care.

Find a patient

- Add a new patient booking

Patient Booking Data at the Clinic

- Choose the main information to book the patient
- Select Patient Information
- Select Medical Insurance Information
- Booking Reports

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=oDDPyWtfYzI

8.16 Patient Admission: Physician Selection Segment

The Visit Clinic website streamlines the process of securing a room by enabling direct bookings through the reception desk. Upon the patient's data registration completion, their file is seamlessly transferred to the attending physician. This allows the doctor to input additional critical information necessary for comprehensive patient care. Physicians have the capability to locate a registered patient's file to conduct a thorough review and append essential details pertinent to the reservation. This includes conducting an analysis of the patient's medical condition through a structured questionnaire, outlining any necessary procedures such as radiological exams or laboratory tests, selecting the appropriate surgical intervention along with its associated costs, and detailing medication protocols before and after surgery, including any drugs discontinued two weeks prior or those known to cause allergic reactions. Additionally, the website furnishes a suite of reports encompassing patient history, reservation logs, financial summaries, clinic dispatches, and operational analytics.

Find a patient

- Find a patient whose information has been entered by the receptionist

Booking information entered by the receptionist

- Choose the main information to book the patient
- Select Patient Information
- Select Medical Insurance Information
- Booking Reports

Patient Reservation Information

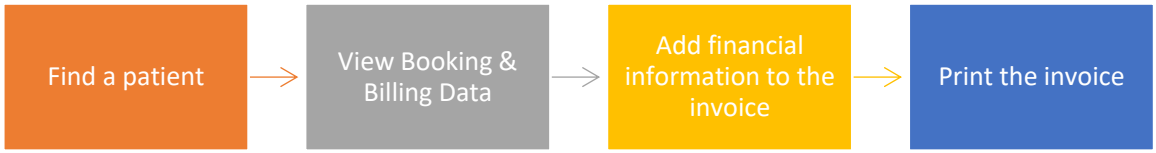
- Clinical examination
- Patient Analysis
- Booking requirements such as x-rays
- The process he will do
- Medications required for the operation

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=DP2heMqqTC4

8.17 Patient Admission Bill - Invoice

The Visit Clinic portal offers the convenient feature of generating a patient's appointment invoice directly within the clinic or pharmacy. This service complements the existing patient care by including registered services and medications on the invoice. Furthermore, any pharmaceuticals prescribed by the doctor are seamlessly integrated into the billing system. Personnel such as receptionists, medical staff, or financial administrators are empowered to input additional billing details, facilitating the printing process. This system streamlines administrative tasks, ensuring a more efficient patient experience.

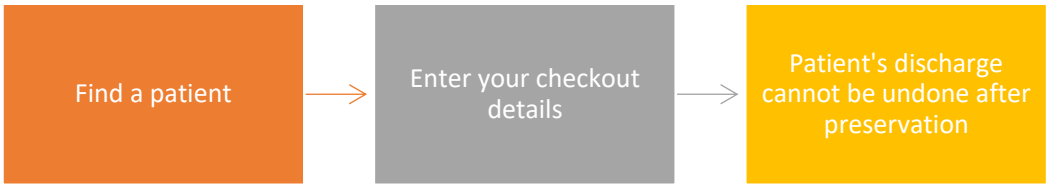


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=4qKlQzFTqLk

8.18 Patient Discharge

The process of discharging a patient from a medical facility is comprehensive and designed to maintain safety and ongoing health care post-hospitalization. This multi-step service encompasses the following elements: A discharge evaluation to formulate and communicate the patient's ongoing treatment strategy, including any necessary details for discharge or transfer. Provision of medications, ensuring that any prescriptions needed post-discharge are provided to the patient. In the case of medical devices being required at home, it is imperative that the patient is instructed on the setup and usage of the equipment. Coordination of transportation is also a critical step, where the patient is encouraged to secure a pickup by a family member or friend, or otherwise, the facility staff must be notified to arrange alternative transport solutions. Lastly, it is essential to verify that the patient departs with all necessary items to facilitate a smooth recovery. Visit Clinic offers this discharge service to ensure all administrative tasks are concluded and the patient's file is properly closed.

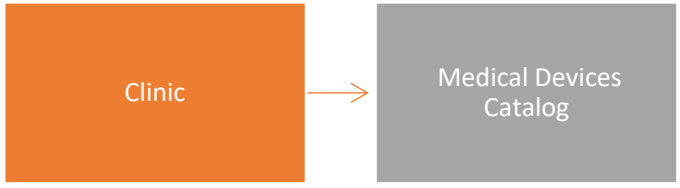


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=2vVFPuaN6FQ

8.19 Equipment Catalog

The Medical Device Catalog Service, offered by our website, presents a comprehensive directory of medical devices. This catalog encompasses a diverse array of devices, meticulously detailing each product's brand, category, user ratings, and manufacturing entity. It serves as an invaluable resource for doctors and healthcare practitioners, enabling them to make informed decisions when selecting the most suitable devices for their medical requirements. Additionally, Visit Clinic is a feature that furnishes insights into a spectrum of medical devices commonly utilized in clinical settings, accessible for review by physicians. This service ensures that healthcare professionals are equipped with the necessary knowledge to enhance patient care through the optimal use of medical technology.



8.20 Employee Vacation, Sick Time, and Leave Request Information

The leave management system is an integral tool that facilitates various types of leave applications for employees within organizations and corporations. It encompasses a range of leave categories, including but not limited to annual, sick, and administrative leave. Typically, leave applications are processed via a digital platform, enabling supervisors and human resources personnel to evaluate and sanction these requests efficiently. This mechanism plays a crucial role in monitoring the work schedules and holiday entitlements of staff members, thereby ensuring the equitable enforcement of the company's leave policies.

Furthermore, the Visit Clinic website offers a streamlined process for employees to lodge their leave applications online. This feature allows medical professionals to oversee their team's leave schedules and authorize absences accordingly. The system's design is such that it simplifies the leave application process, promotes transparency in leave allocations, and assists in maintaining a balanced workflow within the healthcare facility.

Employee

- Add a new vacation

Doctor

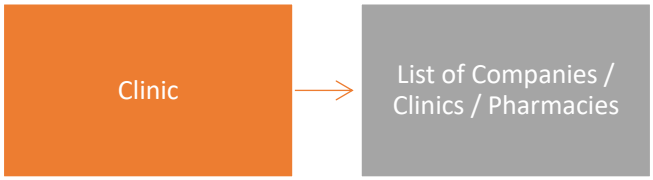
- Vacation Follow-up

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=TGDzwLfB1zU

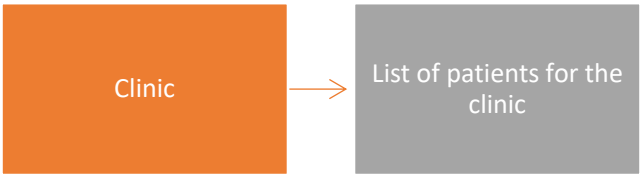
8.21 Directory of Businesses, Medical Centers, and Drugstores

The Visit Clinic website offeres a comprehensive directory of companies where employees are registered. This accessible list showcases the various organizations an employee may be affiliated with, highlighting the possibility of concurrent employment across multiple institutions. It serves as a valuable resource for understanding the breadth of opportunities available to employees within the network of registered companies.



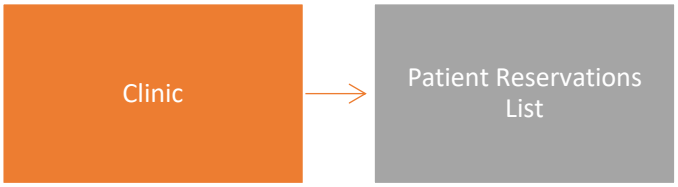
8.22 Clinic Patient Roster

The clinic's receptionist has the ability to access the patient roster, enabling them to reach out to individuals for communication as needed. This ensures that the clinic maintains an efficient flow of operations and provides timely updates or information to patients, contributing to a higher standard of healthcare service.



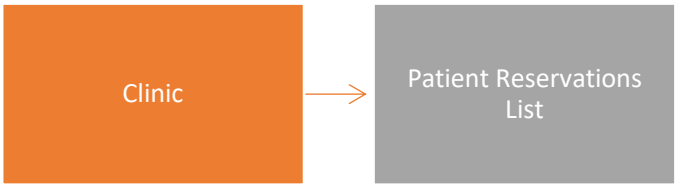
8.23 List of Patient Appointments

The clinic's receptionist has the ability to access and review the reservation roster for patients, enabling them to reach out for communication as needed. This ensures that the clinic can maintain effective contact with patients regarding their appointments, providing a seamless and efficient healthcare experience .



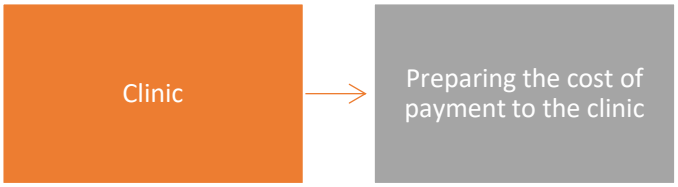
8.24 Appointment Schedule for Patients

The clinic's receptionist has the ability to access and review the reservation roster for patients, enabling them to reach out for communication as needed .



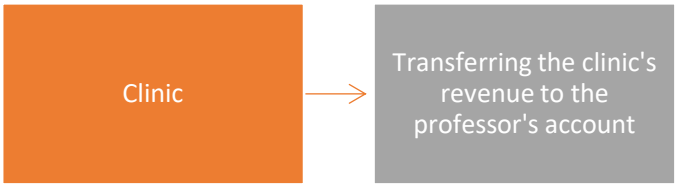
8.25 Arranging payment for clinical services

The physician is able to itemize the charges for the consultation and organize the financial breakdown accordingly.



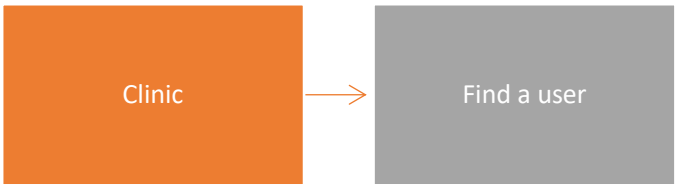
8.26 Allocating the clinic's earnings to the account of the professor

Upon examining the financial statement schedule, the doctor is authorized to reallocate the clinic's earnings into the professor's designated account.



8.27 Locate the user account

A healthcare provider or clinic staff member has the ability to retrieve contact details and other pertinent information from the records available on the platform, including those from social media networks, ensuring they have the means to reach out when necessary.



8.28 Transportation Plan Management

The Visit Clinic Portal offers a comprehensive transportation plan tailored for businesses,

streamlining the process of vehicle and logistics management. This plan is designed to simplify the integration of new vehicles and facilitate the seamless delivery of goods from one location to another. The portal boasts an extensive database, featuring over 3,300 car models and partnerships with more than 390 automobile manufacturers, providing a wide array of options to meet diverse transportation needs. This robust platform ensures that companies have access to a vast selection of vehicles, enabling them to find the perfect match for their specific requirements.

New Car	The Visit Clinic portal offers a robust feature that allows companies to seamlessly integrate new vehicles into their fleet. This system is designed with a comprehensive selection criteria, accommodating various vehicle types including sedans and vans. It also incorporates a range of specifications such as the manufacturer's name, car model, color, license number, and the expiration date of the license. Additionally, it facilitates the recording of details pertaining to the rental company and the assigned driver's name, ensuring a holistic approach to fleet management.
Car Directory	The Visit Clinic portal offers a valuable feature for the Car Directory, allowing users to peruse the company's listed vehicles with the aim of updating the submitted information. This functionality enhances the user experience by streamlining the process of managing car listings and ensuring that all details are current and accurate. It's an essential tool for maintaining the integrity of the Car Directory's database.
New Delivery	The Visit Clinic Portal introduces an innovative feature called 'New Delivery' to the company's suite of services. This feature is designed to streamline the process of transporting people and goods from one location to another along predetermined routes. It offers a systematic and efficient approach to logistics, ensuring that deliveries are conducted smoothly and with precision. By optimizing route planning, 'New Delivery' enhances the company's operational capabilities, providing a reliable solution for the movement of items and individuals as required. This addition is a testament to the company's commitment to continuous improvement and customer satisfaction.

Delivery Directory	The Visit Clinic portal offers a valuable feature for car delivery services, allowing users to access the Delivery Directory. This directory enables users to review and manage the car delivery orders they have placed, providing an efficient means to update or alter the submitted information as needed.

8.29 Meals Management

The Visit Clinic portal offers a comprehensive Meal Management system that assists clinics in creating appropriate dietary plans for patients. These plans are meticulously crafted, taking into account internationally recognized nutritional information, to ensure that medical professionals can thoroughly evaluate and determine the most beneficial food choices for their patients' recovery. By integrating such a system, the portal facilitates a more informed and effective approach to patient care, emphasizing the importance of tailored nutrition in the healing process.

Introducing a New Dish / Meal	The Visit Clinic portal now offers a new feature within the Meals Management system, allowing for the introduction of new dishes or meals. This enhancement is designed to facilitate the addition of nutritional options for both patients and clinic staff, ensuring a diverse and health-conscious menu. Whether it's for patients with specific dietary needs or for employees seeking a wholesome meal during their workday, this update aims to streamline the process of meal planning and implementation within the clinic's food service operations.
Corporate Dining Options	The Visit Clinic portal offers a comprehensive Corporate Dining Options module within its Meals Management system. This feature is designed to present a curated list of meal options to clinic employees, functioning as an interactive directory. Employees can conveniently browse through the selection and have the ability to edit and personalize the information according to their dietary preferences or restrictions. This streamlined approach ensures that all staff have access to healthy and varied dining choices, enhancing their overall wellbeing and satisfaction.
Include a new patient meal option	The Visit Clinic portal has been updated to include a new feature within the Meals Management system. This enhancement allows for the provision of specialized meals to individual patients, tailored according to the specific dietary recommendations prescribed by their doctors. This personalized approach ensures that each patient receives the nutrition they need, in alignment with their health requirements and medical advice. It's a significant step forward in patient care, offering a more integrated and considerate service within the clinic's offerings.

Patient Meal List	The Visit Clinic portal offers a comprehensive Patient Meal List to the Meals Management team, enabling them to access and manage the assortment of meals available to patients. This streamlined process ensures that the dietary needs and preferences of patients are meticulously catered to, with a focus on nutrition and variety. By facilitating this crucial aspect of patient care, the portal aids in the efficient delivery of meal services within the healthcare facility.

9. Nursing Management Office

Nursing Management Office: The Backbone of Healthcare Administration

Nursing Management Office is a critical facet of the healthcare industry, encompassing the administration and operational oversight of nursing offices within healthcare facilities. This management role is multifaceted, requiring a comprehensive approach to ensure that all aspects of the nursing office function seamlessly and contribute to the overall goal of providing high-quality patient care.

Organizing and Scheduling Staff

One of the primary responsibilities of nursing management office is organizing and scheduling staff. This involves creating efficient work schedules that balance the needs of the facility with the availability and skills of the nursing staff. Effective scheduling is essential to ensure that there is adequate coverage for all shifts, which helps maintain a high standard of patient care. Managers must also consider factors such as staff preferences, legal working hour regulations, and the need for continuous professional development.

Managing Patient Records

Another crucial aspect of nursing management office is the accurate and efficient management of patient records. This involves ensuring that patient information is correctly recorded, securely stored, and readily accessible to authorized personnel. Proper management of patient records is vital for maintaining patient safety, ensuring continuity of care, and complying with legal and regulatory requirements. This task requires attention to detail and a thorough understanding of data protection laws and policies.

Ensuring Compliance with Healthcare Regulations

Compliance with healthcare regulations is another essential responsibility of nursing management office. Managers must stay updated on the latest healthcare laws and regulations and ensure that their facility adheres to these standards. This includes implementing policies and procedures that promote patient safety, privacy, and quality of care. Compliance is not only a legal obligation but also a crucial component of maintaining the facility's reputation and trust within the community.

Coordinating with Other Departments

Effective nursing management office requires seamless coordination with other departments within the healthcare facility. This collaboration ensures that all aspects of patient care are integrated and that the needs of the nursing staff are met. For example, nursing managers must work closely with medical, administrative, and support staff to ensure that patient care plans are implemented effectively and that resources are allocated appropriately.

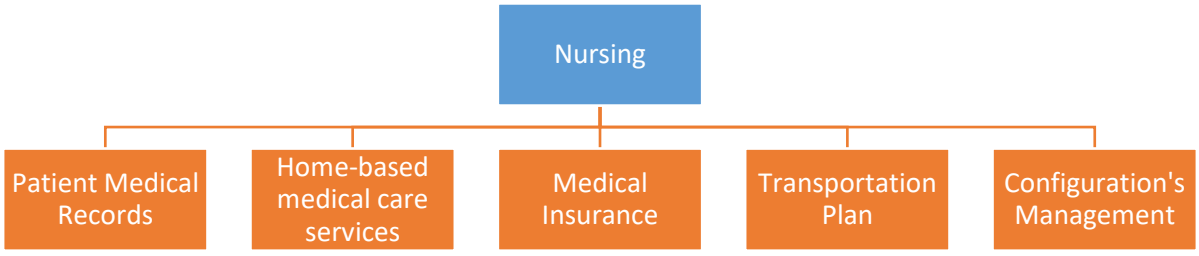
Maintaining a Safe and Efficient Work Environment

Creating and maintaining a safe and efficient work environment is another critical function of nursing management office . This involves ensuring that the workplace complies with health and safety regulations, providing necessary equipment and resources, and fostering a culture of safety and respect. A safe work environment enhances staff well-being, reduces the risk of accidents and injuries, and contributes to overall job satisfaction and retention.

Conclusion

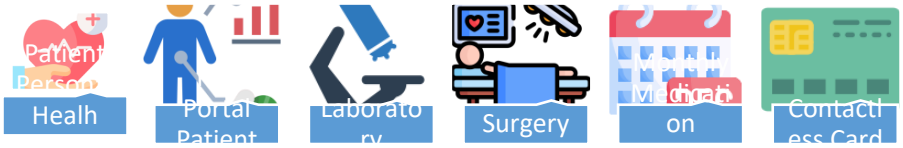
In conclusion, nursing management office plays a vital role in the effective functioning of healthcare facilities. By organizing and scheduling staff, managing patient records, ensuring regulatory compliance, coordinating with other departments, and maintaining a safe work environment, nursing managers support both the nursing staff and the patients they care for. Effective nursing management office is essential for delivering high-quality patient care and ensuring the smooth operation of healthcare facilities. It is a dynamic and challenging role that requires a blend of administrative skills, clinical knowledge, and interpersonal expertise.

The Visit Clinic portal offers the following functionalities for nursing offices:



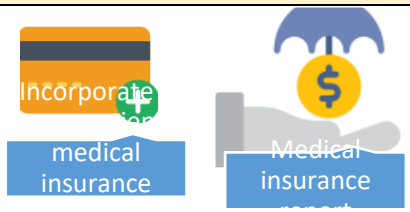
Nursing management office (NOM)

Patient Medical Records



Home-based medical care services

Medical Insurance



Transportation Plan

Configuration's Management

9.1 Patient Personal Health Assessment

Personal Health Assessment is an advanced form designed to facilitate the online review of patient-submitted personal assessment records. This form allows for a thorough review at the personal level and provides additional support information based on patient and medical recommendations. Nurses have the ability to approve these records, thereby validating the submitted information. Once approved by the nursing office, doctors can view the records.

9.2 Pre-Portal Patient Clinic

The portal offers specialized forms for the Nursing Management Office, enabling the addition of doctor visits and medications prescribed to patients. This service is also available to users, providing support to patients by allowing the Nursing Office to add prescriptions based on the given medical orders.

9.3 Laboratory

The laboratory form is specifically designed to support the Nursing Management Office and patients in adding laboratory results based on formal documentation provided by the patient. These documents guide the doctor in offering appropriate consultations to the patient.

9.4 Surgery

The surgery forms are available to patients and the Nursing Management Office to input the necessary information into the portal regarding surgeries. This includes details of previous surgeries. The provided information will assist doctors in understanding the patient's medical history based on the submitted data.

9.5 Monthly Medication Overview

The monthly medication form is crucial for patients, as it provides essential information to doctors and pharmacies. This helps to expedite the process of purchasing medications and assists doctors in understanding the necessary medications for patients based on the provided information.

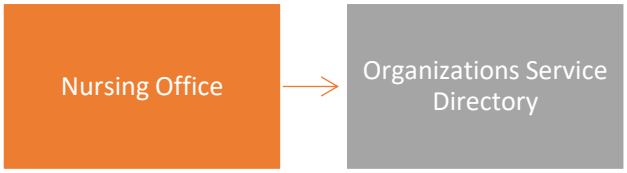
9.6 Contactless Card

The contactless card section is designed to assist medical professionals in adding RFID contactless cards to patient profiles. This feature facilitates quick and efficient portal activities.

9.7 Organizations Service Directory

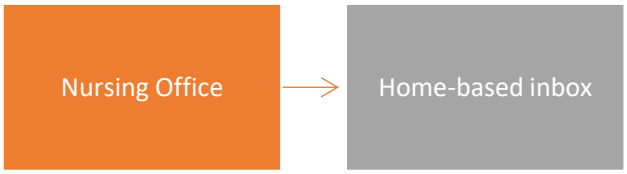
The Organization Service Directory is a cutting-edge platform designed to assist medical institutions in offering their services to the public. Its primary function is to streamline the process by which healthcare providers can list their services, enabling patients to easily access and request the medical assistance they need. This directory serves as a bridge between medical organizations and the community, ensuring that essential healthcare services are readily available and conveniently accessible to those who require them. By simplifying the interaction

between providers and users, the Organization Service Directory enhances the efficiency of healthcare delivery and supports the overall well-being of the public.



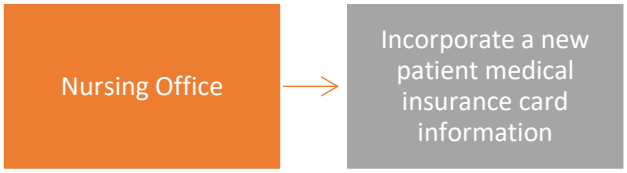
9.8 Home-based inbox

The home-based inbox serves as a dedicated platform for users to manage and monitor services that have been transferred to them. This personalized inbox allows for efficient tracking and follow-up of the services rendered, ensuring that each user can stay updated on the status and progression of their specific services. It's designed to streamline the process of service delivery, providing a user-centric approach to service management and follow-up.



9.9 Incorporate a new patient medical insurance card information

The Visit Clinic portal is set to introduce a remarkable functionality that will allow the clinic's reception staff to seamlessly integrate new patients' medical insurance card details into the system. This enhancement is designed to streamline the administrative process, ensuring that the entry of insurance information is both efficient and error-free, thereby improving the overall patient registration experience. With this new feature, the clinic can ensure that all patient data is accurately recorded and easily accessible, which is essential for effective patient care management.



9.10 Medical insurance report

The Visit Clinic portal is crafted to facilitate the generation and retrieval of medical insurance reports by clinics. This enables healthcare providers to easily access and print reports for specific dates, streamlining the process of coordinating with medical insurance companies for efficient follow-up and management.

9.11 Transportation Plan Management

The Visit Clinic Portal offers a comprehensive transportation plan tailored for businesses, streamlining the process of vehicle and logistics management. This plan is designed to simplify the integration of new vehicles and facilitate the seamless delivery of goods from one location to another. The portal boasts an extensive database, featuring over 3,300 car models and partnerships with more than 390 automobile manufacturers, providing a wide array of options to meet diverse transportation needs. This robust platform ensures that companies have access to a vast selection of vehicles, enabling them to find the perfect match for their specific requirements.

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Delivery Directory	The Visit Clinic portal offers a valuable feature for car delivery services, allowing users to access the Delivery Directory. This directory enables users to review and manage the car delivery orders they have placed, providing an efficient means to update or alter the submitted information as needed.

9.12 Add a new user

Adding a new user to a portal typically involves creating an account that allows the individual to access specific areas or services within a system. The Visit Clinic Portal facilitates the addition of new users to the organization's directory. This feature streamlines the management process by allowing for the swift inclusion of new users, thereby enabling the prompt assignment of new activities to their profiles.

9.13 Users Directory

The user directory serves as a dedicated hub, facilitating medical organizations in the precise location and retrieval of individual user profiles. This specialized section is crafted to streamline the search process, ensuring that medical personnel can quickly and efficiently access the necessary information pertaining to a specific user within the healthcare system. It is an essential tool that enhances the operational efficiency of medical institutions by simplifying user management and data retrieval tasks.

10. Human Resources Management (HRM)

Human Resources Management (HRM) is a multifaceted discipline that involves the strategic management of people within an organization to enhance its performance and competitive advantage. It encompasses a wide range of activities, including the recruitment, hiring, training, and development of employees. HRM is also responsible for designing compensation and benefits systems, ensuring compliance with employment laws, and fostering a positive work environment that aligns with the organization's goals and culture. Effective HRM practices contribute to employee satisfaction and motivation, which are crucial for achieving organizational objectives. HRM professionals play a pivotal role in managing the employee lifecycle and developing policies that support the organization's strategic direction. They are instrumental in creating a culture of continuous learning and improvement, which can lead to increased innovation and productivity. By investing in human capital, organizations can cultivate a skilled and committed workforce capable of driving success and growth. HRM is not just about managing the workforce; it's about leveraging human potential to its fullest to achieve the organization's mission and vision.

Human resources management is structured into three main divisions. The initial division encompasses general HR services, which provide the foundational support for employee-related operations. The second division is dedicated to company management, overseeing organizational structure and strategic decision-making. Lastly, the third division focuses on HR form design, creating the necessary documentation and forms that facilitate HR processes. Each section plays a crucial role in the efficient functioning of the human resources department, ensuring that all employee needs are met and organizational goals are achieved.

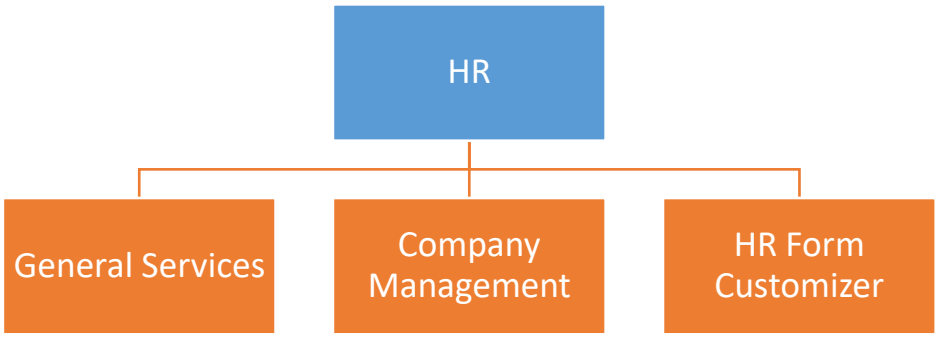
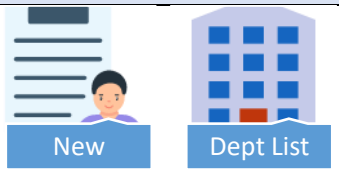


Figure 1 HR Sections

General Services

Vacation Management

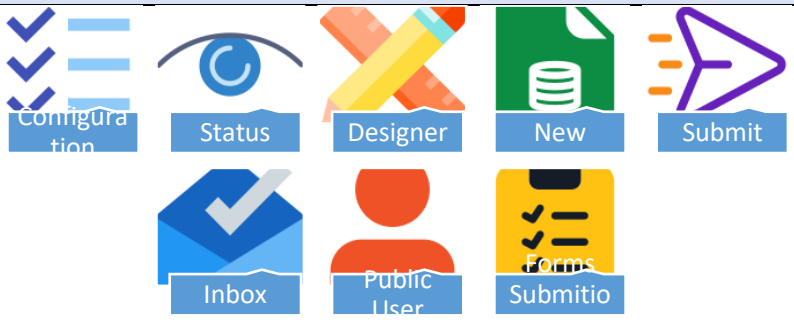
Department



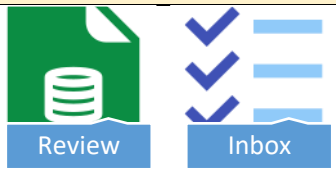
Evaluation

Contract

Request Form Designer



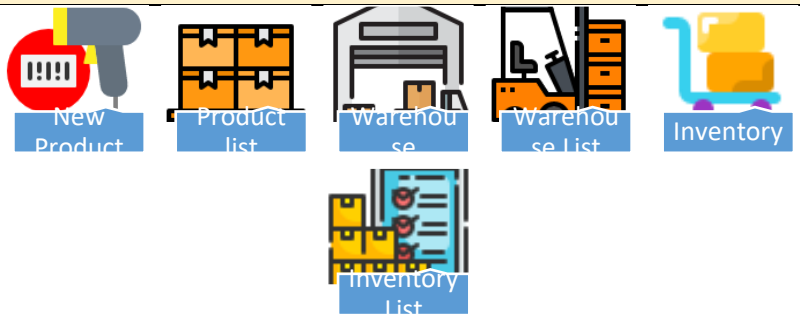
Attendance



Salary and Deduction

General Ledger

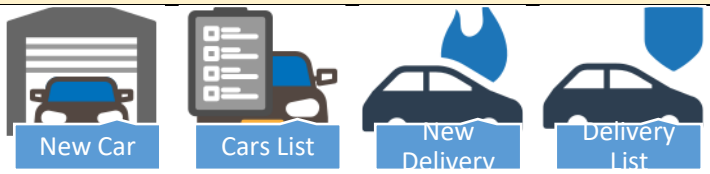
Product, Warehouse, and Inventroy Management



Order Management

Acquisition Management

Transportation Plan



Recruitment

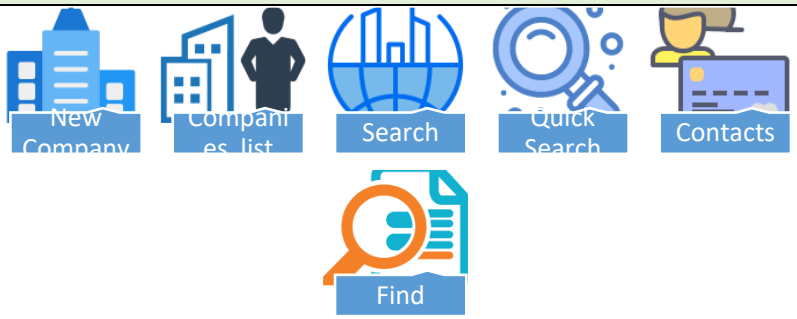
Assets Management (Non ITIL Process)

Case Management

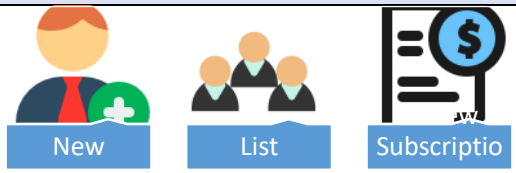
User Management

Company Management

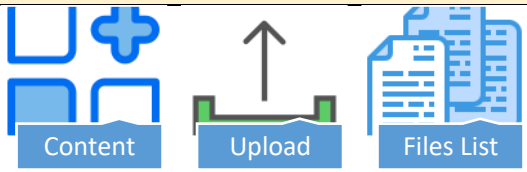
Company Information Management



Medical Organization Employee



Corporate Content Administration



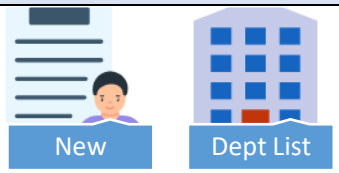
HR Form Customizer

HR Form Customizer

10.1 HR General Services Management

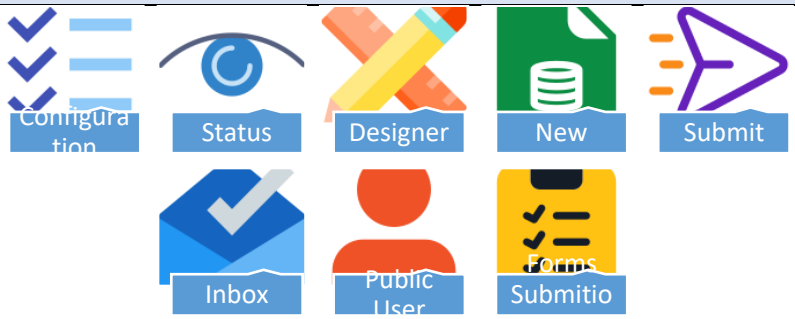
Human Resources Management is structured into three primary sections, with the first section

encompassing a comprehensive suite of 16 classifications to streamline organizational processes. These include Vacation Management, which oversees employee leave schedules; Department Management, which organizes departmental structures and functions; Evaluation Systems, which assess employee performance; Contract Administration, which manages employment agreements; and Request Form Design, which allows for the customization of application forms. Attendance Tracking ensures accurate recording of employee presence; Salary and Deduction Management oversees payroll and financial deductions; while General Ledger Integration ensures financial data coherence across departments. Product, Warehouse, and Inventory Management is crucial for maintaining stock levels and logistics; Order Management coordinates customer orders and fulfillment; Acquisition Management handles the procurement of goods and services; and Transportation Planning optimizes the distribution routes and schedules. Recruitment Management streamlines the hiring process; Assets Management (Non ITIL Process) oversees company assets outside the scope of ITIL standards; Case Management provides a framework for handling individual cases or issues; and User Management allows for the control of access and permissions within the system. Each classification is designed to enhance efficiency and support the strategic objectives of the organization.

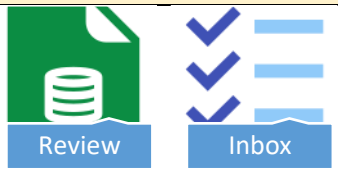
Vacation Management
Department

Evaluation

Contract

Request Form Designer



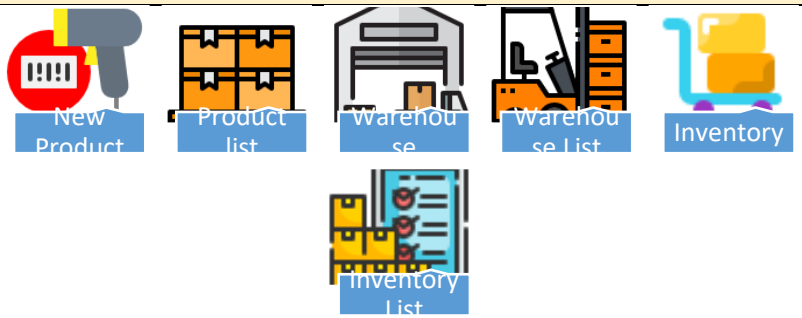
Attendance



Salary and Deduction

General Ledger

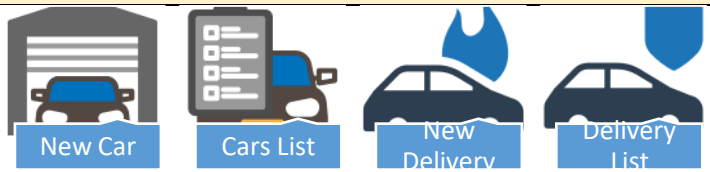
Product, Warehouse, and Inventroy Management



Order Management

Acquisition Management

Transportation Plan



Recruitment

Assets Management (Non ITIL Process)

Case Management
User Management

Table 1HR General Services Management

10.1.1 Vacation Management

The vacation management system is designed to streamline the process of submitting various

types of leave requests, such as vacation time, sick leave, or late arrivals. Employees can easily add their leave requests to the portal, which are then forwarded to their manager for review. The manager's role is to evaluate these requests and make decisions to either approve or reject them based on company policies and the specific circumstances of each case. Additionally, the system includes a comprehensive vacation list feature, which provides an overview of all employee leave requests along with their current status, whether approved or rejected, ensuring transparency and efficient tracking of leave within the organization.

Vacations

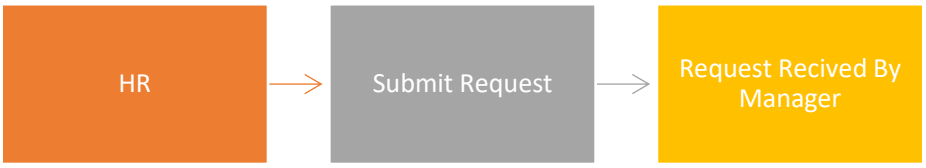
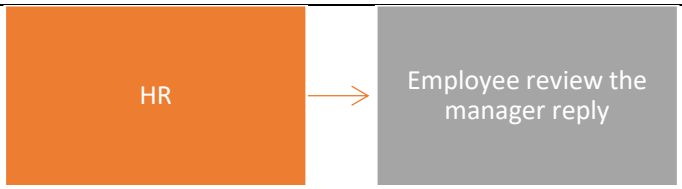
- Add a new vacation

Permissions, late attendance

- Add a new ear.

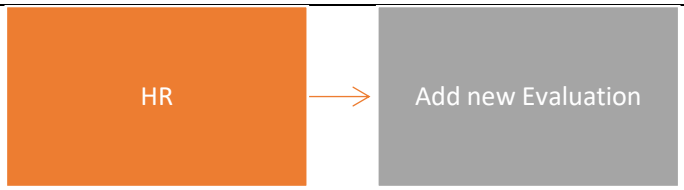
External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=TGDzwLfB1zU

Submit New Request	Employees are now empowered to submit requests for new HR vacation, sick leave, late arrival, or early departure directly to their manager. This streamlined process ensures that all such requests are efficiently managed and promptly addressed, fostering a more flexible and responsive workplace environment. By utilizing this system, employees can easily communicate their needs, and managers can quickly make informed decisions, enhancing overall productivity and employee satisfaction. 
Review Request	The manager will receive requests for HR-related matters such as vacation, sick leave, late arrivals, or early departures. Each request will be carefully evaluated, and the manager will provide appropriate feedback, either approving or denying the request based on company policies and the specific circumstances outlined in the request. It is essential that this process is handled with both efficiency and sensitivity to maintain a professional and supportive work environment.
Requests List	Employees have the ability to review their manager's responses to requests submitted for HR-related matters, such as vacation time, sick leave, tardiness, or early departure. This process ensures transparency and allows for open communication between staff and management, fostering a collaborative work environment. It is important for employees to have access to this feedback, as it can provide valuable insights into the approval process and any necessary steps that may need to be taken in the future. Additionally, it allows employees to understand the reasoning behind their manager's decisions, which can be crucial for personal and professional development. 

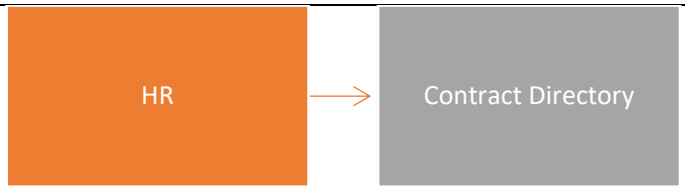
10.1.2 Employee Evaluation

The visit clinic portal assists managers in assessing employee performance using defined criteria, enabling the monitoring of employee activities and facilitating the provision of appropriate recommendations. The outcomes of these evaluations are confidential, reserved for managerial review, and employees will receive notifications regarding their performance directly from their managers.

New Evaluation	The Visit Clinic Portal assists management in the development of new employee evaluations. This innovative platform streamlines the process of assessing staff performance, enabling the creation of comprehensive evaluation forms tailored to the specific needs of the organization. By utilizing this portal, managers can efficiently orchestrate the evaluation process, ensuring a structured and consistent approach to employee assessment. The tool's intuitive design and user-friendly interface make it an indispensable resource for fostering growth and excellence within the workforce.
	
Evaluation Directory	The visit clinic's portal assists management in navigating the employee evaluation directory efficiently. This streamlined interface enables a seamless review of staff performance assessments, facilitating a comprehensive overview of individual contributions and growth within the organization. By providing a centralized platform for evaluation data, the portal enhances the administrative process, ensuring that management can access and analyze employee evaluations with ease and precision.

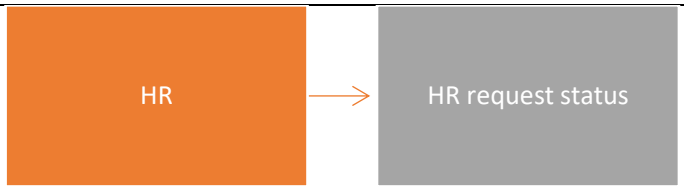
10.1.3 Contract Management

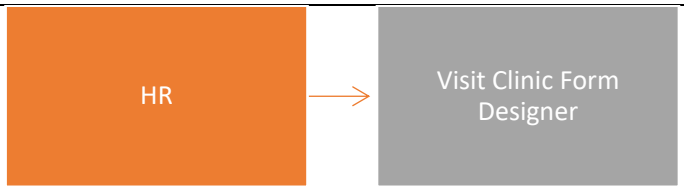
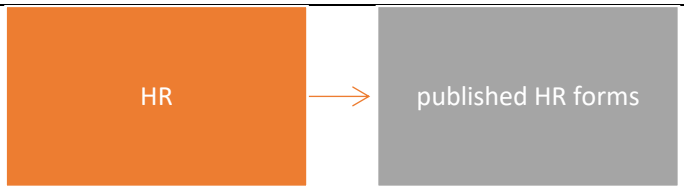
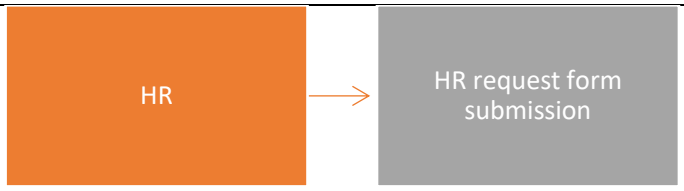
The visit clinic's portal offers comprehensive contract management services for employees, streamlining both managerial and financial processes. Managers have the capability to assign multiple contracts per employee, which are integral to the administration of salaries and deductions. This system ensures a structured approach to employment agreements, contributing to efficient payroll management.

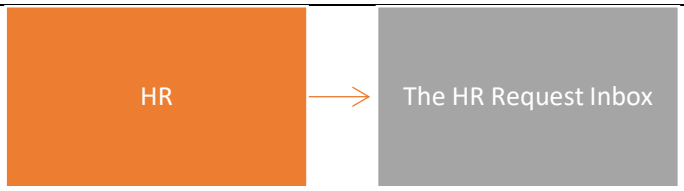
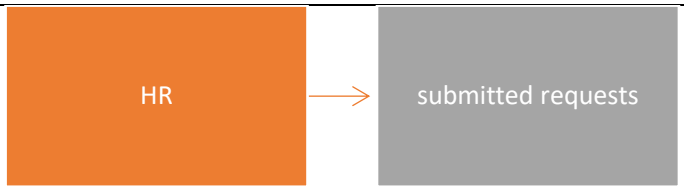
New Contract	The visit clinic's portal enables management to establish new contracts, streamlining the administration of employee financial documentation. This innovative feature simplifies the intricate process of financial oversight, ensuring that all monetary transactions related to employees are meticulously recorded and managed. By utilizing this portal, the clinic's administrative team can efficiently handle contracts, which serves as a foundational aspect of financial management within the organization.
Employee Contract Directy	The visit clinic portal equips the management team with a dedicated contract directory, tailored for individual employees. This specialized directory streamlines the process of managing contractual details and ensures that all pertinent information is easily accessible and organized for each staff member. It's an efficient tool for overseeing employee agreements and maintaining a clear record of terms and conditions associated with their employment.
	

10.1.4 Request Form Designer

The Visit Clinic portal offers a superior form designer tool that enables HR departments to streamline the employee request submission process. This service allows for the meticulous organization and presentation of requests to management. Furthermore, management has the capability to tailor these request forms for optimal employee use. Once submitted, requests are directed to a designated individual responsible for filtering and forwarding them to the appropriate specialist. This ensures that each request is efficiently processed and placed into the inbox of the target employee for prompt attention.

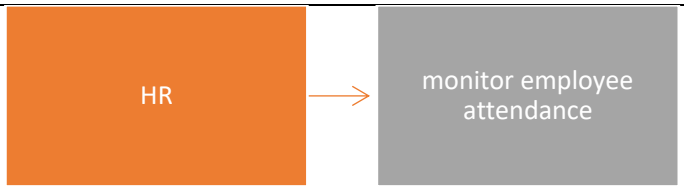
Configurations	The visit clinic's portal allows management to assign a designated employee the role of primary contact for receiving and initially reviewing requests. This individual serves as the initial checkpoint for request assessment. Should the need arise, this primary contact has the authority to advance the request to another designated evaluator for further examination.
Status	The HR request status can be adjusted to either display the request to employees for visibility and engagement or conceal it to streamline submission management. Alternatively, the request can be entirely deactivated to facilitate the development and deployment of an entirely new request. This flexibility allows for efficient handling of HR requests in alignment with organizational needs and project timelines.
	

Form Designer	The 'Visit Clinic Form Designer' is an all-encompassing tool tailored for HR departments, streamlining the creation of new HR request forms. This innovative solution replaces paper-based methods and standard emails, enabling efficient employee engagement through customized forms. It boasts a user-friendly interface equipped with features such as labels, text input fields, dropdown lists, external links, date picker, and image integration. With this intuitive platform, designing and deploying a form is a swift process, achievable in just one minute.
	
New Submission	The form list serves as a streamlined and encapsulated tool, designed to assist employees in navigating through the array of published HR forms. It enables them to effortlessly identify and select the appropriate form required for their new submissions. This intuitive system simplifies the process of form selection, ensuring that employees can find and utilize the forms they need with ease and efficiency.
	
Submit	The HR request form submission is a distinct form created to assist management in navigating through a list of published forms and reviewing submitted requests. This form features a straightforward table interface, complete with detailed hyperlinks, facilitating easy navigation through employee submissions. Additionally, management can conveniently search for submissions by individual employees. This streamlined process enhances the efficiency of handling HR requests and improves organizational workflow.
	

Inbox	The HR Request Inbox is a detailed form created to facilitate employee submissions. It allows managers to delegate the request to a new employee for case management and decision-making purposes. This systematic approach ensures that each request is handled efficiently and assigned to the appropriate personnel for resolution.
	
Public User New Submission	Employees of the company have the capability to peruse the array of published forms and can submit their requests for review by the management. This process ensures that all submissions are scrutinized and evaluated by the appropriate managerial personnel, facilitating a structured and efficient approach to handling employee inquiries and needs. It is a system designed to streamline the internal processes of request submission and review, thereby enhancing the overall operational workflow within the organization.
Submitted Data	The logged-in user has the capability to browse the submitted requests displayed in a tabular format and can also view the submitted data in a detailed form. This functionality allows for efficient management and review of requests, ensuring that users can easily access and analyze the information they need.
	

10.1.5 Attendance Management

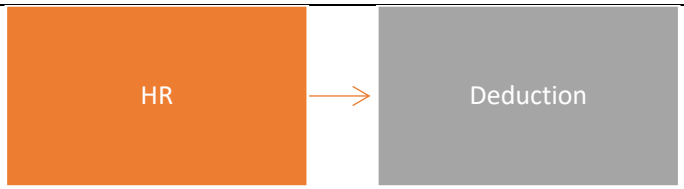
Implementing an encapsulated attendance form will enable company employees to confirm their presence without the need for a fingerprint scanner, utilizing a portal instead. The public form is designed to offer the most straightforward method of marking attendance, while the HR form delivers a comprehensive overview of all employees' attendance records. Additionally, the HR form facilitates the review of employee attendance by generating a list of employees who have logged into the system. Managers can then modify the attendance status or delegate the task of reviewing attendance to another employee. To enhance visibility, the attendance records of employees logging in from various internet IP addresses will be highlighted in light yellow, whereas those logging in from a common IP address will be displayed in the standard table color. This system streamlines the attendance process, providing a clear and efficient way to manage and review employee attendance data.

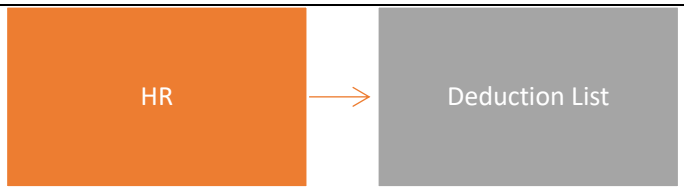
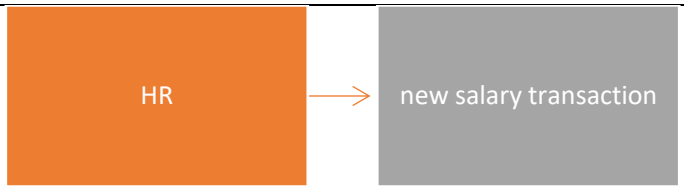
Review	The clinic's visitation portal provides management with the capability to monitor employee attendance through the company's internet IP address. Additionally, managers have the authority to modify the attendance status or assign the attendance review task to another employee for human resources-related decisions. This system streamlines the process of attendance verification and ensures that HR policies are adhered to efficiently. It also allows for flexibility in managing staff presence and absences, thereby facilitating a more dynamic and responsive HR management approach.
	
Inbox	The inbox form will generate a list of HR-assigned attendances for a particular employee. This employee will have the capability to review the requests, modify the status, provide a reasoned response, and delegate the task to a colleague for further review.

10.1.6 Salary and Deduction Management

The Visit Clinic portal is equipped with a comprehensive salary and deduction management

feature designed to assist managers in processing payments for contracted employees in adherence to the monthly payment schedule. The deduction functionality allows for the subtraction of a specified amount from an employee's salary, in accordance with company policies or other employee-related factors. Additionally, the salary module provides a detailed breakdown of deductions as calculated by the accounting department, and presents the aggregate sum of money necessary for the current month's payment for each individual employee.

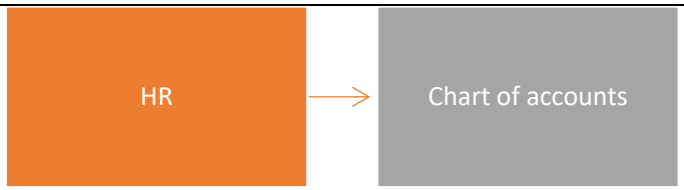
<table>
<tr><td>Deduction
 </td><td>The visit clinic's portal allows accountants to apply deductions to a specific employee's account in accordance with company directives. This feature streamlines the process of adjusting payroll and ensures that any deductions are accurately recorded and implemented as per the established guidelines. It's a valuable tool for maintaining financial accuracy and compliance within the organization.</td></tr>
<tr><td></td><td> 
</td></tr>
<tr><td>Deduction List
 </td><td>The employee deduction list is a specialized form designed to present a comprehensive overview of deductions for company employees. This facilitates informed decision-making and thorough review processes. It serves as a crucial tool for financial departments to ensure accurate payroll management and adherence to budgetary constraints. By providing a clear breakdown of deductions, it aids in maintaining transparency and accountability within the organization. This list is instrumental in enabling managers and auditors to scrutinize and validate the correctness of deductions applied, ensuring that each employee's salary reflects the proper withholdings for taxes, benefits, and other payroll-related deductions.</td></tr>
</table>

<table>
<tr><td></td><td> 
</td></tr>
<tr><td rowspan="2">Salary
 </td><td>The company's accountant has the capability to access the directory of employees and initiate a new salary transaction for any designated staff member. This process involves reviewing the directory to select an employee and then proceeding to arrange for their salary to be paid, ensuring that the financial operations are conducted accurately and efficiently. This function is integral to the management of the company's payroll system, allowing for seamless financial administration and timely compensation of employees.</td></tr>
<tr><td> 
</td></tr>
<tr><td rowspan="2">Salary List
 </td><td>The "Salary Transaction History" is a meticulously structured document that serves to chronicle the record of salary disbursements to a company's employees. It is crafted to furnish a comprehensive account of the financial remunerations distributed over a period, ensuring transparency and accuracy in the payroll process. This form is an essential tool for both financial auditing and employee reference, offering a detailed retrospective on the salary payments executed by the organization.</td></tr>
<tr><td>
</td></tr>
</table>

10.1.7 General Ledger Management

The General Ledger is an integral component commonly utilized across all financial systems, aiding management in adhering to financial standards within various software environments, such as those used in healthcare clinics. It primarily focuses on recording payment transactions related to income and expenses. The components of the General Ledger include the General Ledger report, the delineation of the financial year, a search form for ledger entries, as well as dedicated forms for recording income and expenses. This systematic approach ensures that financial activities are tracked with precision and clarity, facilitating informed decision-making and compliance with accounting principles.

<table>
<tr><td>Financial Year</td><td>The financial year marks the commencement of the accounting period for a company, enabling the establishment of an opening balance which serves as the initial amount of funds. This is crucial for the company to organize its financial records and prepare for the fiscal activities that will transpire throughout the year. It provides a clear starting point for financial planning, budgeting, and the allocation of resources, ensuring that the company maintains a structured approach to its financial management from the outset. Establishing this starting balance is also essential for tracking financial performance over the course of the year, allowing for accurate comparisons with previous years' data and aiding in strategic decision-making.
</td></tr>
<tr><td>Chart of accounts</td><td>The chart of accounts is a structured representation designed to exhibit the available accounts detailing income and expenses for a company over a designated period. This comprehensive layout serves not only as a financial organizational tool but also as a means to provide insight into the fiscal health and operational efficiency of the business. It meticulously categorizes each account to ensure clarity and ease of access for stakeholders, facilitating informed decision-making and strategic financial planning. The chart of accounts is integral to the accounting system, reflecting the company's financial transactions and their impact on its economic standing.</td></tr>
</table>

<table>
<tr><td></td><td> 
</td></tr>
<tr><td>General Ledger Search
 </td><td>The general ledger search feature is a specialized tool crafted to furnish a detailed record of transactions that have been recorded in the general ledger, encompassing both income and expenses. This portal is engineered to deliver an exhaustive report, offering a thorough overview of financial activities. It serves as a pivotal resource for financial analysis, ensuring transparency and accuracy in the reporting of a company's fiscal operations.
</td></tr>
<tr><td>Income
 </td><td>The income form is a specialized document crafted to generate revenue for the company, utilizing a range of proposed criteria. It features various classifications to facilitate meticulous tracking of the data captured by the form. Additionally, this form is engineered to seamlessly integrate with case management and asset management systems, enhancing operational efficiency and data coherence.
</td></tr>
<tr><td>Expenses
 </td><td>The Expense Form is a specialized tool crafted to manage and allocate company expenditures according to a range of proposed criteria. It features a comprehensive classification system that ensures meticulous tracking of financial data. Additionally, this form is integrated with case management and asset management systems, streamlining processes and enhancing operational efficiency.
</td></tr>
</table>

10.1.8 Product, Warehouse, and Inventroy Management Management

Product, Warehouse, and Inventory Management is an integrated platform designed for businesses to streamline the addition of products and warehouses, as well as manage inventory through a user-friendly portal. This system enables management teams to enrich product listings with detailed specifications, associate products with company distributors, and provide comprehensive information about each product. The warehouse module allows for the creation of warehouse entries, tailored to specific company locations, which serve as a key reference point for product inventory levels. Inventory management is further refined by classifying products according to the warehouse they are stored in, with each warehouse possessing its own unique classification system to ensure precise tracking and control of stock. This holistic approach to product and warehouse management ensures that businesses can maintain an efficient, organized, and responsive supply chain.

Product	The Visit Clinic Portal is designed to streamline the process for companies to integrate their products into the system, ensuring they are readily available for subsequent use in warehouse management and inventory tracking. This innovative platform simplifies the task of cataloging products, making it an efficient tool for maintaining up-to-date records that are essential for inventory control and logistical planning. By utilizing the portal, companies can effortlessly manage their product listings, which in turn facilitates a more organized and accessible warehouse environment.
Product List	The Visit Clinic Portal is designed to assist companies in navigating and editing product information within the Product List. This feature streamlines the process of updating and managing product details, ensuring that companies can easily access and modify their product data as needed. By utilizing this portal, companies are empowered to maintain accurate and current product information, which is essential for efficient business operations and customer satisfaction. The intuitive interface of the Visit Clinic Portal simplifies the task of product information management, making it a valuable tool for businesses of all sizes.
Warehouse	The Visit Clinic Portal is designed to assist companies in integrating a Warehouse module into their system. This feature enables the addition of products to the warehouse, streamlining inventory management. Each warehouse contains a wealth of information pertinent to the organization, including details specific to various company branches. This centralized approach ensures that all relevant data regarding warehouse operations are

	easily accessible and manageable within the portal, facilitating better resource planning and operational efficiency for businesses.
Warehouse List	The Visit Clinic Portal is designed to assist companies in navigating through the Warehouse List. This feature enables them to access the system and update the information pertaining to various warehouses. By providing a user-friendly interface, the portal simplifies the process of editing warehouse details, ensuring that companies can efficiently manage their storage facilities and maintain accurate records. This streamlined approach to warehouse information management is an invaluable tool for businesses looking to optimize their operations.
Inventory	The Visit Clinic portal is equipped with a feature that allows the addition of inventory to the company's system. This inventory module is tasked with the inclusion of products, processing orders, and assigning roles such as responsible manager, sales personnel, and warehouse manager to oversee the tracking of orders and product details. Furthermore, the inventory is seamlessly integrated with the product database, ensuring that each time a new inventory item is added, the associated product information, including pricing, is readily available and updated accordingly. This integration facilitates a streamlined process for managing inventory and product data efficiently.
Inventory List	The visit clinic's portal is designed with the capability to peruse the inventory list, enabling users to update and manage inventory information effectively. This feature ensures that inventory data is current and accurate, reflecting real-time changes as they occur. It's an essential tool for maintaining the clinic's operations smoothly and ensuring that the necessary supplies are always available for patient care.

10.1.9 Order Management

Order management is a crucial process that involves tracking orders from the moment they are placed until they are fulfilled. It encompasses the management of people, processes, and data throughout the order's lifecycle. An Order Management System (OMS) is often employed to automate and streamline these processes, providing visibility to businesses and customers alike, ensuring that orders are completed efficiently and accurately. To submit a new order to a designated company, please visit the clinic portal. This platform allows for the selection and listing of products you wish to purchase. Previously listed products have the capability to be made publicly available to all users subscribed to the HR system. Each order should include the buyer's information, along with a detailed list of the products required and their respective prices. This streamlined process ensures that all necessary details are captured efficiently and accurately for the transaction.

New Order	The authorized individual has the capability to initiate a new order. This order will include the buyer's details and the specified product that is required.
Orders Directory	The portal is designed to offer a comprehensive directory of orders, enabling users to browse through previously submitted orders, complete with all pertinent information. Additionally, authorized users have the capability to edit existing orders or submit new ones as required. This streamlined process ensures efficient order management and a user-friendly experience.

10.1.10 Acquisition Management

Acquisition management refers to the overarching process of managing and overseeing the

acquisition of one company by another. It involves a series of strategic activities including identifying potential acquisition targets, conducting due diligence, and negotiating terms to ensure a successful transaction. This process is crucial for companies looking to grow, diversify, or gain a competitive edge in the market. Acquisition management can also involve the integration of the acquired company's operations, assets, and resources post-purchase to maximize value and efficiency. The Visit Clinic portal is designed to facilitate the submission of new orders to another company, provided that the product statuses are listed as public. It is essential that the acquisition includes comprehensive information about the distributor company, such as details of the manager, the employee responsible for the order, and the sales contact information. Additionally, the acquisition must encompass a list of the required products to ensure a smooth transaction. This streamlined process is aimed at enhancing efficiency and accuracy in the ordering system between companies.

New Acquisition	The Visit Clinic Portal now features an enhanced acquisition module designed to streamline the management's process of placing new orders. This innovative tool simplifies the submission of acquisition requests, ensuring a more efficient and organized approach to order management within the clinic's operational framework. By integrating this module, the portal significantly improves the procurement workflow, allowing for seamless acquisition transactions.
Acquisition Directory	The Visit Clinic portal features an Acquisition Directory, designed to assist management in navigating through the list of acquisition orders. This directory serves as a centralized resource, streamlining the process of reviewing and managing orders, thereby enhancing the efficiency of the clinic's operational workflow. It is an invaluable tool for ensuring that the acquisition process is handled with precision and care, contributing to the overall effectiveness of clinic administration.

Acquisition Inbox	The Visit Clinic Portal features an Acquisition Inbox, a streamlined tool designed to assist distributor companies in efficiently managing new orders. This user-friendly interface allows distributors to easily access, review, and process incoming orders, ensuring that they can prepare and dispatch the products to customers promptly and accurately. By optimizing the order fulfillment process, the Acquisition Inbox enhances the overall efficiency of the distribution chain, from order browsing to final delivery.

10.1.11 Transportation Plan Management

The Visit Clinic Portal offers a comprehensive transportation plan tailored for businesses, streamlining the process of vehicle and logistics management. This plan is designed to simplify the integration of new vehicles and facilitate the seamless delivery of goods from one location to another. The portal boasts an extensive database, featuring over 3,300 car models and partnerships with more than 390 automobile manufacturers, providing a wide array of options to meet diverse transportation needs. This robust platform ensures that companies have access to a vast selection of vehicles, enabling them to find the perfect match for their specific requirements.

New Car	The Visit Clinic portal offers a robust feature that allows companies to seamlessly integrate new vehicles into their fleet. This system is designed with a comprehensive selection criteria, accommodating various vehicle types including sedans and vans. It also incorporates a range of specifications such as the manufacturer's name, car model, color, license number, and the expiration date of the license. Additionally, it facilitates the recording of details pertaining to the rental company and the assigned driver's name, ensuring a holistic approach to fleet management.
Car Directory	The Visit Clinic portal offers a valuable feature for the Car Directory, allowing users to peruse the company's listed vehicles with the aim of updating the submitted information. This functionality enhances the user experience by streamlining the process of managing car listings and ensuring that all details are current and accurate. It's an essential tool for maintaining the integrity of the Car Directory's database.
New Delivery	The Visit Clinic Portal introduces an innovative feature called 'New Delivery' to the company's suite of services. This feature is designed to streamline the process of transporting people and goods from one location to another along predetermined routes. It offers a systematic and efficient approach to logistics, ensuring that deliveries are conducted smoothly and with precision. By optimizing route planning, 'New Delivery' enhances the company's operational capabilities, providing a reliable solution for the movement of items and individuals as required. This addition is a testament to the company's commitment to continuous improvement and customer satisfaction.

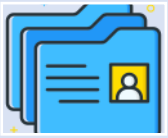
Delivery Directory	The Visit Clinic portal offers a valuable feature for car delivery services, allowing users to access the Delivery Directory. This directory enables users to review and manage the car delivery orders they have placed, providing an efficient means to update or alter the submitted information as needed.

10.1.12 Recruitment Management

Job posting and recruitment are two critical components of the hiring process. A job posting is

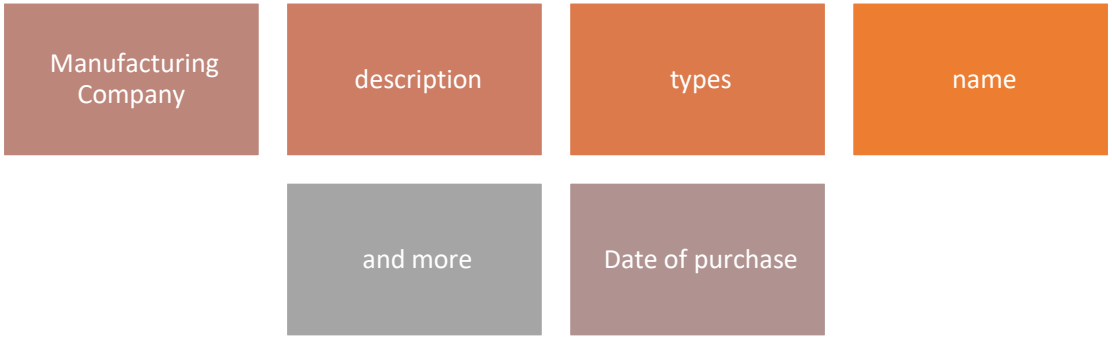
an advertisement created by an organization to attract applicants for an open position. It typically includes a summary of the job description, required qualifications, and how to apply. Recruitment, however, is a broader term that encompasses the entire process of identifying, attracting, and selecting candidates for employment. This includes not only posting jobs but also sourcing candidates, screening applications, conducting interviews, and ultimately hiring the best candidate for the job.

The Visit Clinic portal offers a valuable feature that allows for the addition of new job listings for recruitment purposes. The job postings are comprehensive, encompassing a range of criteria including the required degree, job classification, field of study, detailed job description, minimum years of experience, preferred gender, work shift, and the current status of the posting. This feature facilitates a streamlined process for employers to find suitable candidates by setting precise requirements for their open positions.

New Job	The Visit Clinic portal offers a valuable feature that allows for the addition of new job listings for recruitment purposes. The job postings are comprehensive, encompassing a range of criteria including the required degree, job classification, field of study, detailed job description, minimum years of experience, preferred gender, work shift, and the current status of the posting. This feature facilitates a streamlined process for employers to find suitable candidates by setting precise requirements for their open positions.
Jobs Directory 	The Jobs Directory is an innovative addition that allows users to browse through jobs that have already been submitted. This feature includes a form that presents an 'Edit' link, enabling modifications to the job's details. Additionally, there's an 'Applicant' link to view information about the candidates. Users have the capability to update the status of applicants directly from this interface. Furthermore, the form offers a bar chart visualizing the applicant data, providing a clear and concise graphical representation of the information.

10.1.13 Assets Management

Asset management, in a general sense, refers to a systematic approach to the governance and realization of value from the assets owned by an organization. The clinic's visitation portal is designed to facilitate asset management, although it does not adhere to ITIL process standards. The provided form enables the inclusion of new assets into the organization's directory, encompassing a variety of equipment such as televisions, computers, or other types. Additionally, it allows for the seamless transfer of assets between employees.



Add a new origin

- Add new origin

List of assets

- View asset table
- The original eye of one of the employees
- Update Asset Data

New Asset	The Visit Clinic portal offers a feature that allows the addition of new assets to the organization's directory, including items like televisions, computers, or various other types of equipment. This functionality enables the seamless transfer of assets from one employee to another, ensuring efficient resource management within the organization.
Asset Directory	The Visit Clinic Portal offers a valuable feature that allows users to access the Asset Directory. This enables them to browse through the assets added by the company. Users can modify the submitted information or reassign assets to new employees, ensuring that asset management is streamlined and efficient.

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=RyP8oC2-vlc

10.1.14 Suggestions and Complaints

Case management is a multifaceted process designed to improve client outcomes and streamline service delivery. It involves the assessment, planning, facilitation, care coordination, evaluation, and advocacy of options and services to meet an individual's comprehensive health needs. Through direct communication and resource management, case managers work collaboratively with clients and service providers to achieve wellness and autonomy, ensuring care is client-centered, timely, efficient, and equitable. The Visit clinic Portal facilitates the addition of new cases to the organization's directory, a process that is guided by customer recommendations or complaints. This innovative system allows for cases to be transferred between companies in accordance with employee suggestions. Moreover, the portal fosters transparent and straightforward communication among all users, streamlining interactions within the platform. This ensures that communication is not only easier but also more effective, enhancing the overall user experience.

Suggestions & Complaints

- Add a new suggestion or complaint

List of suggestions and complaints

- Input display
- Choose a suggestion or complaint to update

Received

- View complaints and suggestions received
- View information
- Transfer the application to another employee

New Case	The Visit Clinic portal offers a streamlined feature for incorporating new cases into the organization's directory, a process that is driven by customer recommendations or complaints. This user-friendly interface ensures that feedback is not only heard but acted upon, enhancing the organization's responsiveness and service quality. By integrating customer insights directly into the case management system, the portal facilitates a dynamic and client-oriented approach to healthcare administration.
Case Directory	The Visit Clinic portal offers a robust feature that allows users to navigate the case Directory. This enables them to review and manage company-submitted cases efficiently. Users can easily update the information provided or delegate the case to a new employee, ensuring a seamless and adaptable workflow.
Case Inbox	The visit clinic's portal offers a robust feature for managing case inboxes, allowing users to navigate through the directory of escalated company cases. This functionality facilitates prompt responses to submitted recommendations or complaints, ensuring efficient communication and resolution of issues.

External links form YouTube website

Language	YouTube Link
English	https://www.youtube.com/watch?v=ecLT-MNv57w

10.1.15 User Management

User management systems are essential for medical organizations as they provide a structured approach to overseeing both user access and patient data. These systems facilitate the secure handling of sensitive information, ensuring that healthcare professionals can efficiently manage patient records, appointments, and treatment plans. By streamlining the process of data entry and retrieval, user management tools contribute significantly to the operational efficiency of medical institutions, ultimately enhancing the quality of patient care.

New User	The Visit Clinic Portal facilitates the addition of new users to the organization's directory. This feature streamlines the management process by allowing for the swift inclusion of new users, thereby enabling the prompt assignment of new activities to their profiles.
Users Directory	The Visit Clinic portal offers a valuable feature that allows users to navigate through a directory. This directory enables users to efficiently browse other portal members with the option to add them to the company directory or to view their profiles. This streamlined process enhances user experience by simplifying the way in which connections and collaborations are formed within the company. It's an intuitive tool designed to foster a more interconnected and accessible company environment.
Contactless Card	Contactless refers to a method of payment that does not require physical contact between the payment device and the terminal. It is a secure and convenient way to make transactions by simply tapping a contactless-enabled card, smartphone, or other devices over a payment reader. This technology uses radio waves to communicate between the device and the terminal, allowing for a quick and easy checkout process. Contactless payments have become increasingly popular due to their speed and the added security they provide, as each transaction generates a unique, one-time code.

10.1.15.1 Add a new user

Adding a new user to a portal typically involves creating an account that allows the individual to access specific areas or services within a system. The Visit Clinic Portal facilitates the addition of new users to the organization's directory. This feature streamlines the management process by allowing for the swift inclusion of new users, thereby enabling the prompt assignment of new activities to their profiles.

10.1.15.2 Users Directory

The user directory serves as a dedicated hub, facilitating medical organizations in the precise location and retrieval of individual user profiles. This specialized section is crafted to streamline the search process, ensuring that medical personnel can quickly and efficiently access the necessary information pertaining to a specific user within the healthcare system. It is an essential tool that enhances the operational efficiency of medical institutions by simplifying user management and data retrieval tasks.

10.1.15.3 Contactless Card

The visit clinic portal is designed to assist the medical organization in managing user interactions through a contactless card system. This innovative approach allows users to utilize their cards seamlessly across various services, including clinics, laboratories, pharmacies, and events, among other activities connected to the visit clinic portal's modules. The system is engineered to enhance the organization's service delivery by providing users with a swift search capability, streamlining their experience and ensuring efficient access to medical services.

Contactless card policy

- General
    - Contactless cards use radio-frequency identification (RFID) technology to enable secure, tap-to-search user information.
    - Purchase a pre-stamped, contactless card to expedite the process and avoid card duplication.
    - Devices with read-only RFID capabilities are more cost-effective compared to those with writing features.
- User
    - Please present your contactless card each time you visit an organization that utilizes the clinic portal services. This will ensure a seamless and efficient check-in process for your appointments.
    - The passport or national identification card must be shown to the designated official in addition to the contactless card.
- Medical Organization
    - The healthcare institution tasked with procuring the RFID hardware.
    - Ensure that the contactless card submitted belongs to the account holder.
    - The organization tasked with the procurement and configuration of contactless cards for individual users.

The portal supports RFID devices with a frequency of 125 kHz. Please adhere to the company's standards when making your purchase to ensure your card can be used at any private organization.

10.2 Company Management

Company management, also known as corporate management, is the process of managing an organization. It involves collecting information for planning and decision-making purposes and then implementing strategies that may help the organization reach its goals.

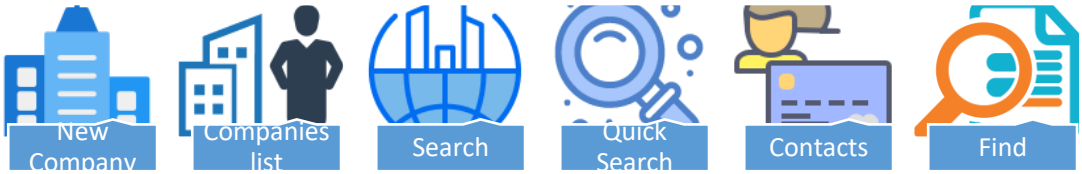
Management in business is the administration and coordination of resources and activities to achieve specific goals in an effective and efficient manner. It involves setting the strategy, overseeing the operations, and controlling the performance of the organization.

Management can also refer to the hierarchy of staff members who have the authority and responsibility to carry out these tasks. Tasks include setting the organization's strategy and coordinating the efforts of staff to accomplish these objectives through the application of available resources.

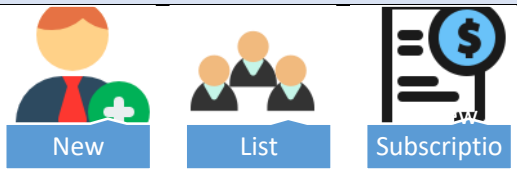
In essence, company management is how businesses organize and direct workflow, operations, and employees to meet company goals. The primary goal of management is to create an environment that lets employees work efficiently and productively.

Visit Clinic provides the advantage of searching and adding to the clinic's devices and equipment such as the dentist's chair. A device can also be added for sale and can be searched and sold through the site. Visit Clinic does not interfere in the buying and selling process between the company that offers the products and the doctor who buys the products.

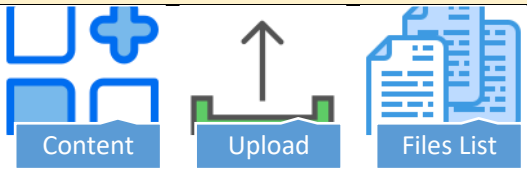
Company Information Management



Medical Organization Employee



Corporate Content Administration



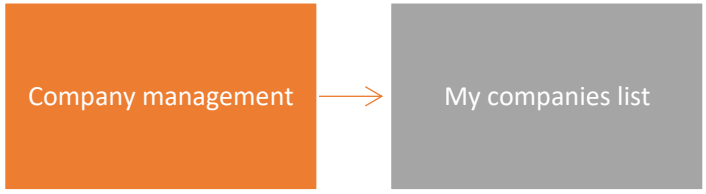
10.2.1 Company Information Management

10.2.1.1New company

In the digital era, a nascent enterprise is often characterized by its establishment of a virtual presence via a dedicated website. This online platform acts as the electronic embodiment of the business, showcasing essential details about its offerings, the core principles it stands by, and avenues for stakeholders to reach out. It's a pivotal touchpoint that connects the company with its audience, reflecting its identity and ethos in the digital marketplace. Through its website, a new company can articulate its brand narrative, engage with customers, and lay the foundation for its digital footprint.

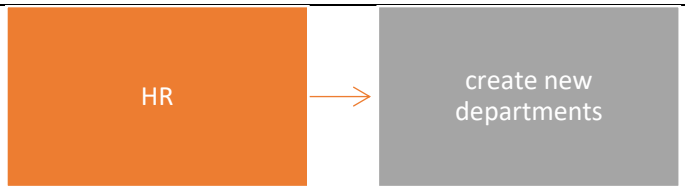
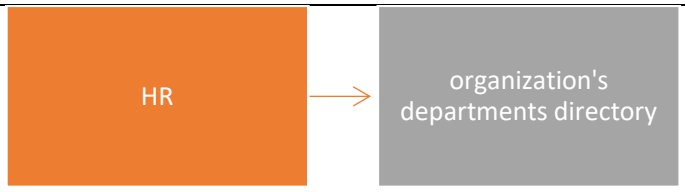
10.2.1.2My Companies list

The 'My Companies' feature is a convenient tool that enables users to oversee several companies or business profiles through one unified account. This functionality is especially beneficial on platforms such as Google My Business, where managing numerous business listings is common. Each entry in the 'My Companies' list signifies an individual business profile, which includes a comprehensive array of details such as the business's name, category, location, operating hours, among other pertinent information. By selecting a particular company from this list, users can easily access and modify that company's profile as needed.



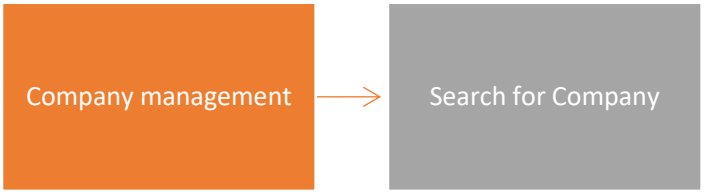
10.2.1.3Department Management

The Visit Clinic Portal offers a vital department management feature that allows you to seamlessly integrate new departments into your company, clinic, or pharmacy. This ensures that your organization is managed in a structured and efficient manner. With each new company profile you create, the portal conveniently auto-generates essential departments, thus aiding you positively by eliminating the need for manual department creation. The automatically generated departments include Management, Finance, and Customer Support, which are fundamental to the smooth operation of any business.

<table>
<tr><td>New Department
 </td><td>Managers have the capability to create new departments within the organization, which facilitates streamlined management and operational efficiency by departmental division. This structural addition allows for a more organized delegation of tasks and clearer lines of communication, enhancing the overall functionality and coordination of the organization. By segmenting the organization into distinct departments, managers can focus on specific areas of operation, ensuring that each department is tailored to meet its unique objectives and contribute effectively to the organization's goals.
  </td></tr>
<tr><td>Department Directory
 </td><td>The Visit Clinic portal provides managers with the capability to navigate the organization's directory, allowing them to view and make edits to the listed departments. While modifications to the Visit Clinic departments are permitted, the system does not allow for their removal.
  </td></tr>
</table>

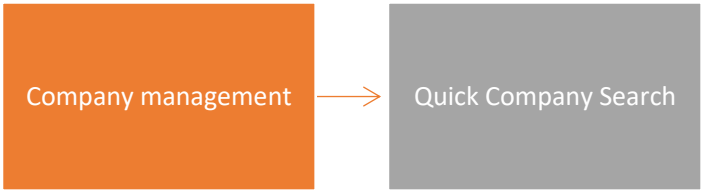
10.2.1.4Search for company

The 'Search for Company' feature is a robust tool designed to facilitate users in acquiring a wide array of data regarding a particular company or business entity. This encompasses a spectrum of information from basic overviews to intricate specifics, including but not limited to the business's legal name, its official registration location, and the identities of shareholders and directors. It serves as a valuable resource for those seeking comprehensive insights into a company's structure and affiliations.



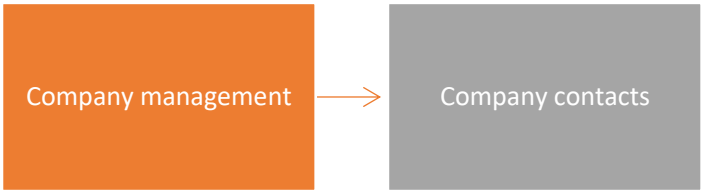
10.2.1.5Quick company search

The Quick Company Search tool is an innovative feature that enables users to swiftly locate detailed information regarding a particular company or business entity. Engineered for speed and efficiency, this function is intuitively designed to deliver immediate results directly in response to user input, streamlining the process of identifying the sought-after company with ease and precision. This expedites the search experience, ensuring that users can access the information they need without delay. Whether for research, verification, or competitive analysis, the Quick Company Search feature is an indispensable asset for anyone seeking corporate information promptly.



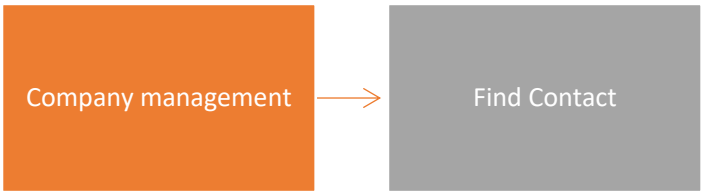
10.2.1.6Company contacts

Company contact details are essential pieces of information that enable both potential and existing customers to communicate with a business. These details typically encompass the physical address of the company, a direct telephone number, an official email address, and the various social media profiles that the company maintains to engage with its audience. Such information is crucial as it provides a bridge between the company and the public, facilitating inquiries, support, and ongoing dialogue.



10.2.1.7Find Contact

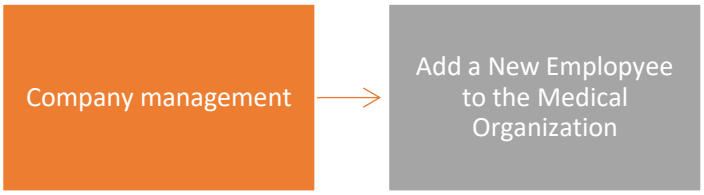
The 'Find Contact' functionality serves as a resourceful utility enabling users to retrieve essential contact details for individuals or organizations. It encompasses a broad spectrum of data, ranging from email addresses and telephone numbers to physical mailing addresses and digital footprints across social media platforms. This feature is particularly beneficial for those seeking to establish communication with a person or entity, providing a streamlined avenue to access various forms of contact information conveniently. Whether for personal, professional, or commercial purposes, the 'Find Contact' tool simplifies the process of connecting with others in today's interconnected world.



10.2.2 Medical Organization Employee

10.2.2.1New Emplopyee to the Medical Organization

The visit clinic portal provides a streamlined platform for medical organizations to incorporate employees into their organizational directory. This functionality facilitates the renewal of subscriptions and the integration of individuals as employees, setting the stage for subsequent salary disbursements and access to various portal services that align with the organization's policies. It's a comprehensive tool designed to simplify administrative processes and ensure that all employee-related operations are managed efficiently within the organization's ecosystem.



10.2.2.2Emplopyee Directory

The employee directory is a sophisticated feature whose primary responsibility is to navigate through the list of employees currently added to the medical organization. This allows for the marking of active accounts and the modification of job titles and associated departments. It serves as a dynamic tool for managing employee information efficiently and effectively within the organization.

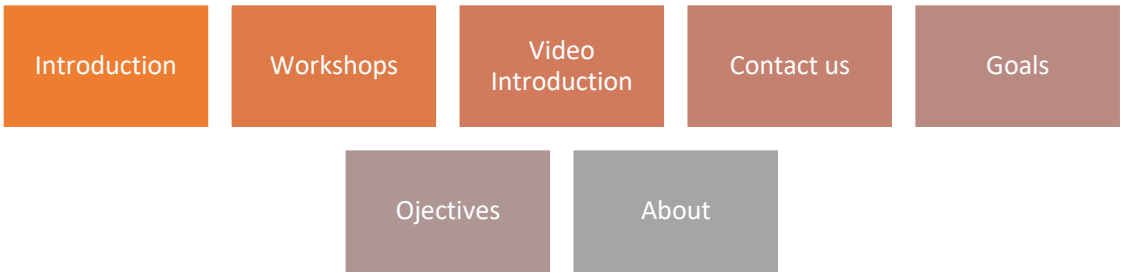
10.2.2.3Re-New Employee Subscription

The "Renew Employee Subscription" is an advanced feature whose primary responsibility is to update the employee directory, thereby activating the employee's account. This ensures that all personnel records are current and allows employees to access the system with their credentials seamlessly. It's a crucial component in maintaining the integrity and functionality of the employee management system. By automating the renewal process, it minimizes administrative workload and enhances operational efficiency.

10.2.3 Corporate Content Administration

10.2.3.1Manage page content

Managing page content involves the creation, modification, organization, and publication of information on a webpage. Typically, this process is facilitated by a Content Management System (CMS), a tool that enables users to construct, oversee, and alter website content without necessitating specialized technical skills. Meanwhile, Visit Clinic offers the vital details necessary for a company to furnish general information. This streamlined approach to content management empowers individuals and businesses alike to maintain an effective online presence.



Public User

- Search for company information
- Display the available informations

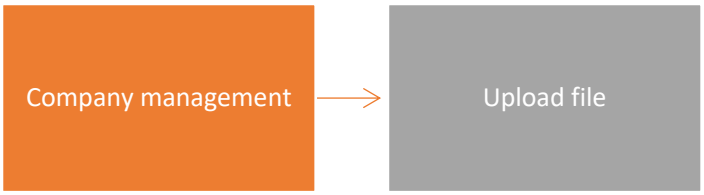
Subscriptions users

- Add and modify company informations

10.2.3.2Upload file

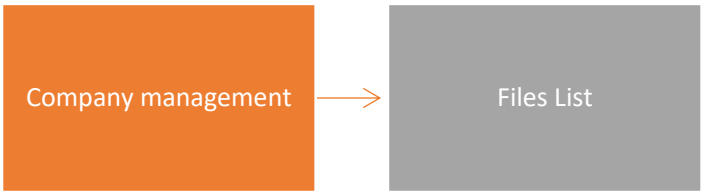
File upload refers to the action of moving data or a file from a local system to a distinct, often remote, destination like a server or cloud storage. This is typically accomplished through methods such as drag-and-drop or file selection from local directories. Upon completion, a distinct URL is often generated, allowing for the sharing of the uploaded content with others. Within the framework of a website, the term 'uploading files' denotes the act of transferring various types of media such as documents,

images, videos, and audio to the site's server. This is commonly done to display product visuals or to provide access to informational content like PDFs for user consumption.



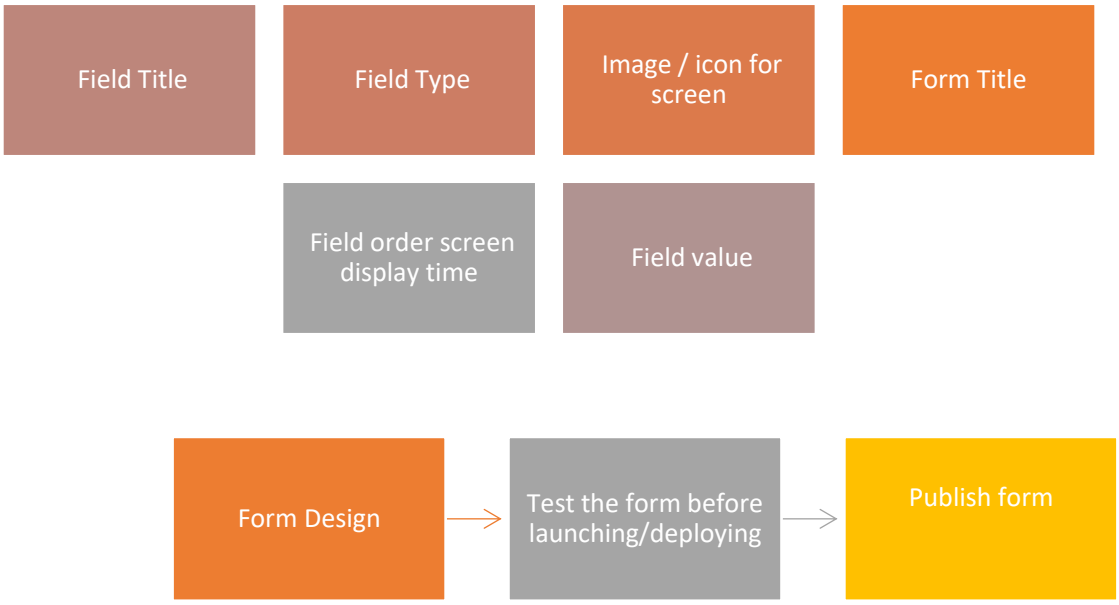
10.2.3.3Files list

The term 'Files List' denotes a functionality that presents a catalog of accessible files for user engagement or download. This encompasses a diverse array of file formats, including but not limited to text documents, graphical images, multimedia videos, and audio recordings, among others. Such a feature is integral to data management systems, enabling efficient file navigation and manipulation for enhanced user experience.



10.2.4 HR Request Form Designer

Designing screens and forms, a practice also referred to as electronic modeling, stands as a pivotal element in the development of user interfaces for digital platforms and websites. This detailed procedure involves the creation of interactive elements such as buttons, menus, and a variety of shapes, all of which are instrumental in enhancing the user's engagement with the digital service. The Visit Clinic website provides a robust tool for healthcare professionals, allowing those registered on the site to design their own entry pages, reminiscent of the functionality offered by Google Forms. This platform boasts a comprehensive array of features designed to augment this function, including options to appoint a screen title, incorporate an image or icon to symbolize the screen, and establish field types. These types encompass input text boxes, read-only text fields, drop-down menus, and hyperlinks. Moreover, it permits users to define a field's address, set a default value for a field—such as a URL for hyperlinks—and control the order and visibility duration of fields presented on the screen.



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=CC8G49KwoOo

11. Medical Equipment

The advent of online visit clinic portals for the presentation and sale of medical equipment has revolutionized the healthcare industry, offering myriad benefits to patients and medical specialists alike. These digital platforms serve as a nexus for innovation, efficiency, and accessibility in medical care. For patients, the primary advantage lies in the ease of obtaining vital information about medical devices that can significantly improve their quality of life. They can explore a range of products, from simple aids like blood pressure monitors to more complex apparatuses such as home dialysis machines, all from the comfort of their homes. This not only empowers them with choice but also with the knowledge to make informed decisions about their health management.

For medical specialists, online visit clinic portals are a boon for staying abreast of the latest technological advancements in medical equipment. They provide a convenient and time-efficient means to evaluate, compare, and procure cutting-edge tools that can enhance diagnostic accuracy and therapeutic outcomes. Furthermore, these portals often include detailed product specifications, peer reviews, and case studies, which aid in the selection of the most suitable equipment for their clinical needs.

The integration of online services into the healthcare supply chain also streamlines the procurement process, reducing the time and logistical complexities associated with traditional methods. This efficiency translates into cost savings for healthcare providers, which can then be passed on to patients, making healthcare more affordable.

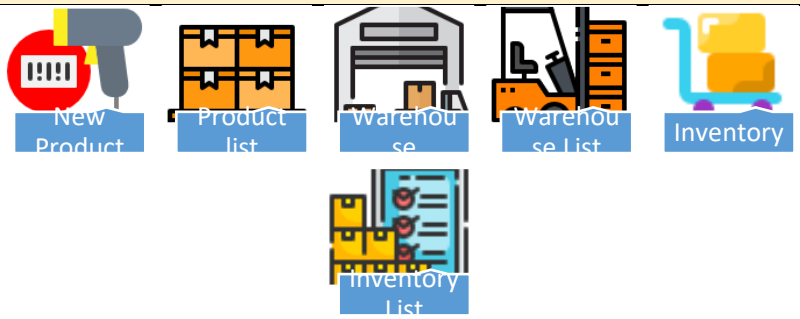
Moreover, the global reach of online visit clinic portals democratizes access to medical equipment, particularly for specialists in remote or under-resourced areas. They can now access the same level of technology as their counterparts in more developed regions, fostering a more equitable distribution of healthcare resources.

In addition to the tangible benefits, online clinic portals also facilitate a collaborative environment where specialists can share insights and experiences. This collective intelligence can drive improvements in patient care and spur innovation in medical technology.

In conclusion, the integration of online visit clinic portals in the healthcare sector is a significant step forward in patient care and medical practice. It enhances the accessibility and quality of

medical equipment, fosters a more informed patient community, and supports medical professionals in delivering superior care. As technology continues to advance, the potential for these platforms to further transform healthcare is immense, promising a future where medical solutions are more personalized, effective, and within reach for everyone.

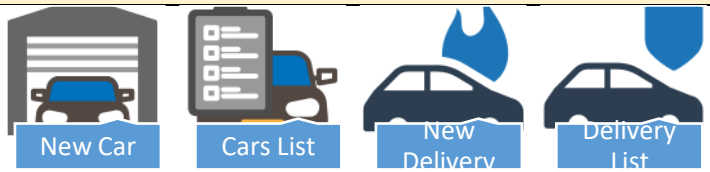
Product, Warehouse, and Inventroy Management



Order Management

Acquisition Management

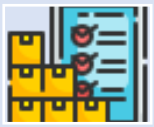
Transportation Plan



11.1 Product, Warehouse, and Inventroy Management Management

Product, Warehouse, and Inventory Management is an integrated platform designed for businesses to streamline the addition of products and warehouses, as well as manage inventory through a user-friendly portal. This system enables management teams to enrich product listings with detailed specifications, associate products with company distributors, and provide comprehensive information about each product. The warehouse module allows for the creation of warehouse entries, tailored to specific company locations, which serve as a key reference point for product inventory levels. Inventory management is further refined by classifying products according to the warehouse they are stored in, with each warehouse possessing its own unique classification system to ensure precise tracking and control of stock. This holistic approach to product and warehouse management ensures that businesses can maintain an efficient, organized, and responsive supply chain.

Product	The Visit Clinic Portal is designed to streamline the process for companies to integrate their products into the system, ensuring they are readily available for subsequent use in warehouse management and inventory tracking. This innovative platform simplifies the task of cataloging products, making it an efficient tool for maintaining up-to-date records that are essential for inventory control and logistical planning. By utilizing the portal, companies can effortlessly manage their product listings, which in turn facilitates a more organized and accessible warehouse environment.
Product List	The Visit Clinic Portal is designed to assist companies in navigating and editing product information within the Product List. This feature streamlines the process of updating and managing product details, ensuring that companies can easily access and modify their product data as needed. By utilizing this portal, companies are empowered to maintain accurate and current product information, which is essential for efficient business operations and customer satisfaction. The intuitive interface of the Visit Clinic Portal simplifies the task of product information management, making it a valuable tool for businesses of all sizes.

Warehouse	The Visit Clinic Portal is designed to assist companies in integrating a Warehouse module into their system. This feature enables the addition of products to the warehouse, streamlining inventory management. Each warehouse contains a wealth of information pertinent to the organization, including details specific to various company branches. This centralized approach ensures that all relevant data regarding warehouse operations are easily accessible and manageable within the portal, facilitating better resource planning and operational efficiency for businesses.
Warehouse List	The Visit Clinic Portal is designed to assist companies in navigating through the Warehouse List. This feature enables them to access the system and update the information pertaining to various warehouses. By providing a user-friendly interface, the portal simplifies the process of editing warehouse details, ensuring that companies can efficiently manage their storage facilities and maintain accurate records. This streamlined approach to warehouse information management is an invaluable tool for businesses looking to optimize their operations.
Inventory	The Visit Clinic portal is equipped with a feature that allows the addition of inventory to the company's system. This inventory module is tasked with the inclusion of products, processing orders, and assigning roles such as responsible manager, sales personnel, and warehouse manager to oversee the tracking of orders and product details. Furthermore, the inventory is seamlessly integrated with the product database, ensuring that each time a new inventory item is added, the associated product information, including pricing, is readily available and updated accordingly. This integration facilitates a streamlined process for managing inventory and product data efficiently.
Inventory List 	The visit clinic's portal is designed with the capability to peruse the inventory list, enabling users to update and manage inventory information effectively. This feature ensures that inventory data is current and accurate, reflecting real-time changes as they occur. It's an essential tool for maintaining the clinic's operations smoothly and ensuring that the necessary supplies are always available for patient care.

11.2 Order Management

Order management is a crucial process that involves tracking orders from the moment they are placed until they are fulfilled. It encompasses the management of people, processes, and data throughout the order's lifecycle. An Order Management System (OMS) is often employed to automate and streamline these processes, providing visibility to businesses and customers alike, ensuring that orders are completed efficiently and accurately. To submit a new order to a designated company, please visit the clinic portal. This platform allows for the selection and listing of products you wish to purchase. Previously listed products have the capability to be made publicly available to all users subscribed to the HR system. Each order should include the buyer's information, along with a detailed list of the products required and their respective prices. This streamlined process ensures that all necessary details are captured efficiently and accurately for the transaction.

New Order	The authorized individual has the capability to initiate a new order. This order will include the buyer's details and the specified product that is required.
Orders Directory	The portal is designed to offer a comprehensive directory of orders, enabling users to browse through previously submitted orders, complete with all pertinent information. Additionally, authorized users have the capability to edit existing orders or submit new ones as required. This streamlined process ensures efficient order management and a user-friendly experience.

11.3 Acquisition Management

Acquisition management refers to the overarching process of managing and overseeing the acquisition of one company by another. It involves a series of strategic activities including identifying potential acquisition targets, conducting due diligence, and negotiating terms to ensure a successful transaction. This process is crucial for companies looking to grow, diversify, or gain a competitive edge in the market. Acquisition management can also involve the integration of the acquired company's operations, assets, and resources post-purchase to maximize value and efficiency. The Visit Clinic portal is designed to facilitate the submission of new orders to another company, provided that the product statuses are listed as public. It is essential that the acquisition includes comprehensive information about the distributor company, such as details of the manager, the employee responsible for the order, and the sales contact information. Additionally, the acquisition must encompass a list of the required products to ensure a smooth transaction. This streamlined process is aimed at enhancing efficiency and accuracy in the ordering system between companies.

New Acquisition	The Visit Clinic Portal now features an enhanced acquisition module designed to streamline the management's process of placing new orders. This innovative tool simplifies the submission of acquisition requests, ensuring a more efficient and organized approach to order management within the clinic's operational framework. By integrating this module, the portal significantly improves the procurement workflow, allowing for seamless acquisition transactions.
Acquisition Directory	The clinic's visitation portal features an Acquisition Directory, designed to assist management in navigating through the list of acquisition orders. This directory serves as a centralized resource, streamlining the process of reviewing and managing orders, thereby enhancing the efficiency of the clinic's operational workflow. It is an invaluable tool for ensuring that the acquisition process is handled with precision and care, contributing to the overall effectiveness of clinic administration.

Acquisition Inbox	The Visit Clinic Portal features an Acquisition Inbox, a streamlined tool designed to assist distributor companies in efficiently managing new orders. This user-friendly interface allows distributors to easily access, review, and process incoming orders, ensuring that they can prepare and dispatch the products to customers promptly and accurately. By optimizing the order fulfillment process, the Acquisition Inbox enhances the overall efficiency of the distribution chain, from order browsing to final delivery.

11.4 Transportation Plan Management

The Visit Clinic Portal offers a comprehensive transportation plan tailored for businesses, streamlining the process of vehicle and logistics management. This plan is designed to simplify the integration of new vehicles and facilitate the seamless delivery of goods from one location to another. The portal boasts an extensive database, featuring over 3,300 car models and partnerships with more than 390 automobile manufacturers, providing a wide array of options to meet diverse transportation needs. This robust platform ensures that companies have access to a vast selection of vehicles, enabling them to find the perfect match for their specific requirements.

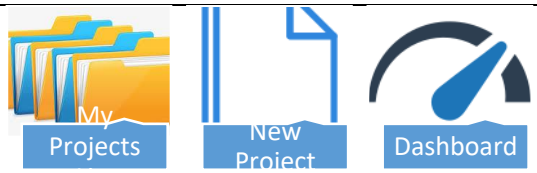
New Car	The Visit Clinic portal offers a robust feature that allows companies to seamlessly integrate new vehicles into their fleet. This system is designed with a comprehensive selection criteria, accommodating various vehicle types including sedans and vans. It also incorporates a range of specifications such as the manufacturer's name, car model, color, license number, and the expiration date of the license. Additionally, it facilitates the recording of details pertaining to the rental company and the assigned driver's name, ensuring a holistic approach to fleet management.
Car Directory	The Visit Clinic portal offers a valuable feature for the Car Directory, allowing users to peruse the company's listed vehicles with the aim of updating the submitted information. This functionality enhances the user experience by streamlining the process of managing car listings and ensuring that all details are current and accurate. It's an essential tool for maintaining the integrity of the Car Directory's database.
New Delivery	The Visit Clinic Portal introduces an innovative feature called 'New Delivery' to the company's suite of services. This feature is designed to streamline the process of transporting people and goods from one location to another along predetermined routes. It offers a systematic and efficient approach to logistics, ensuring that deliveries are conducted smoothly and with precision. By optimizing route planning, 'New Delivery' enhances the company's operational capabilities, providing a reliable solution for the movement of items and individuals as required. This addition is a testament to the company's commitment to continuous improvement and customer satisfaction.

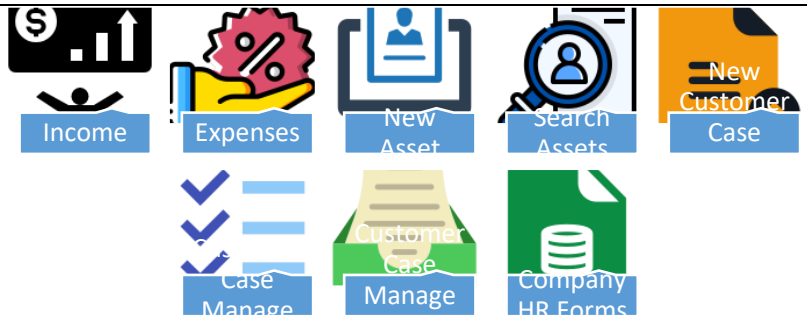
Delivery Directory	The Visit Clinic portal offers a valuable feature for car delivery services, allowing users to access the Delivery Directory. This directory enables users to review and manage the car delivery orders they have placed, providing an efficient means to update or alter the submitted information as needed.

12. Factory Products

A factory constitutes a complex or a collection of structures dedicated to the production of

goods. The scale of factories varies widely, from modest workshops to massive facilities that occupy entire urban areas. Within these industrial settings, workers and machines transform raw materials and components into finished goods ready for distribution. Specifically, a medical factory specializes in the creation of healthcare-related products, including pharmaceuticals, medical instruments, dietary supplements, among others. These establishments operate under stringent quality control protocols known as Good Manufacturing Practices (GMP), which guarantee the safe and efficient production of items. Furthermore, the term 'medical plant' may also denote scientific research facilities where various experiments, analyses, and evaluations are conducted.

Factory Product Catalogue Managment	
IT Service Management 'Required additional subscription'	
Project Management 'Required additional subscription'	

Human Resources Management 'Required additional subscription'	

12.1 Factory Product Catalogue

12.1.1 Add a new product

Medicinal products encompass a broad range of devices, materials, or software utilized in the healthcare sector for various purposes, including diagnosis, prevention, monitoring, treatment, or alleviation of diseases or injuries. The Visit Clinic website offers a unique platform that allows for the inclusion of a product into its database, thereby facilitating the introduction of the product to both users and researchers. This is achieved through the website's distinctive features designed to showcase medicinal products effectively. Whether it's a pharmaceutical manufacturing device or a product from medical regulatory bodies, such as a medicine cabinet, the website caters to a diverse array of medical products. The services provided by the site include:

Add a new product

- Add Product Information

Product List

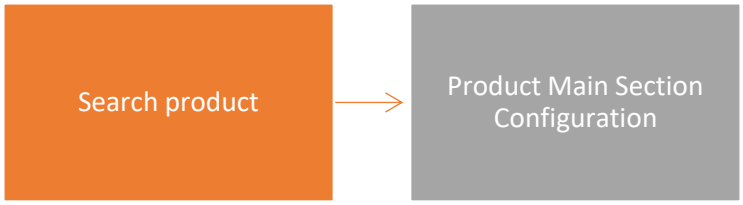
- View all user-specific products
- Choose the desired service and add the necessary information

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=J2f9uj3sE3Q

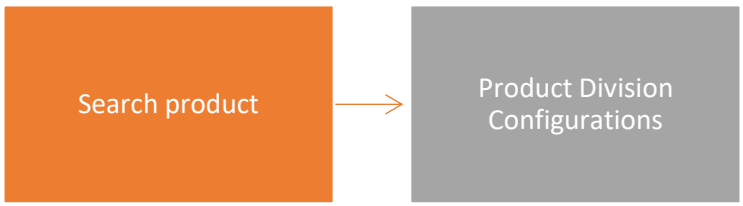
12.1.2 Product Main Section Configuration

The Visit Clinic portal offers a Product Main Section Configuration feature, which serves as a centralized hub for all products related to the company. This feature includes links that are conveniently located within the product catalogue list and the product homepage form. The classification system is designed to provide a high-level categorization that displays both the name and the active status of each product. This streamlined approach ensures that users can easily navigate and manage the company's product offerings with efficiency and clarity.



12.1.3 Product Division Configurations

The Visit Clinic portal offers Product Division Configurations for all company-related products. These configurations can be accessed through links located within the product catalogue list and on the product homepage form. This system of classification ensures seamless integration with the previously established Product Main Section Configuration, aligning it with the overarching classification scheme. By doing so, it streamlines the user experience and enhances the organizational structure of product information.

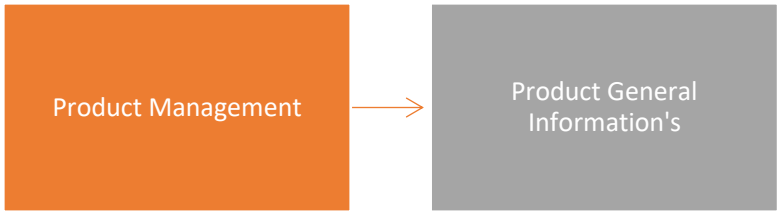


12.1.4 General Information

Information on medicinal products encompasses a variety of data related to the product, which may include:

- The marketed name of the product.
- The active ingredient responsible for the product's therapeutic effect.
- The pharmaceutical form the product assumes, such as tablets, capsules, injections, and so forth.
- The quantity of the product contained in each package.
- The retail price that consumers pay to acquire the product.
- The indications, which are the ailments or conditions the product is intended to treat.
- The potential adverse reactions that may manifest during the use of the product.

Visit Clinic offers the functionality to input general information about the products produced by pharmaceutical manufacturers.



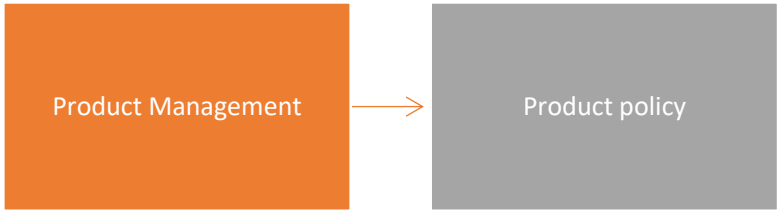
External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=gTbmnkatkyE

12.1.5 Product Policy

The Visit Clinic Portal is a dedicated platform designed to facilitate the integration of

comprehensive product policies, thereby assisting the company in seamlessly incorporating relevant product policy statements. This portal features a policy section equipped with a text editor that mirrors the functionality and layout of Microsoft Word, ensuring that the text is well-organized and formatted to professional standards. This intuitive interface aims to streamline the process of policy management, making it more efficient for companies to maintain and update their product guidelines.



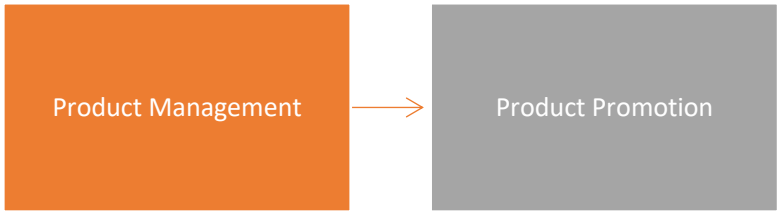
External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=gTbmnkatkyE

12.1.6 Product Promotion/discounts

Product promotion encompasses a suite of strategic marketing activities designed to pique the interest of prospective consumers and ignite awareness about a brand, product, or service. This multifaceted approach leverages a blend of advertising, public relations, social media engagement, exhibitions, promotional giveaways, and sponsorship deals to effectively communicate the unique selling points, advantages, and availability of the offering. The overarching goal of these promotional endeavors is to bolster sales figures and cultivate a robust sense of brand allegiance, positioning it as a pivotal component within the broader marketing mix framework.

Furthermore, the Visit Clinic platform offers a dynamic feature that allows for the periodic integration of promotional details provided by manufacturers concerning their products. This functionality ensures that customers are kept abreast of the latest offers, reinforcing the continuous cycle of product promotion and customer engagement.



External links form youtube website

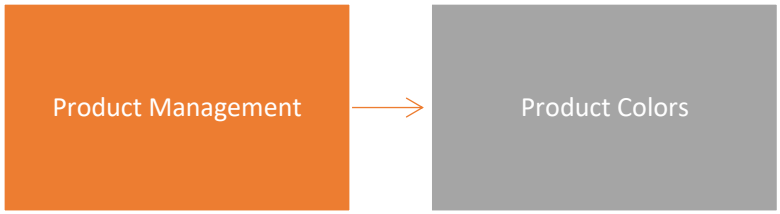
Language	Youtube Link
English	https://www.youtube.com/watch?v=vHqoaJg9XLQ

12.1.7 Product colors

The palette of product colors embodies the distinct tones and nuances a brand selects to visually communicate its identity across various platforms, encompassing everything from its logo and website to its packaging. The choice of colors for products is influenced by the medium in use. For instance, digital screens such as monitors, displays, or televisions utilize a combination of red, green, and blue (RGB) to create the spectrum of colors we see. Conversely, in the realm of print media, whether it be printed materials, paints, or dyes, the primary colors of cyan, magenta, and yellow (CMY) serve as the foundational elements for color creation.

Selecting an appropriate color for a product, its packaging, or advertising materials necessitates a thoughtful consideration of the customer's preferences and the psychological impact of colors. The hues chosen can impart significant insights into a brand's ethos. Each color can trigger distinct emotional responses and associations; for example, green often represents growth, wellness, and the natural world, whereas red is frequently associated with fervor, excitement, and a sense of urgency.

Moreover, platforms like the Visit Clinic website enhance the user experience by offering the option to customize product colors. This feature is particularly beneficial in scenarios such as a pharmaceutical manufacturing device that incorporates color. Consequently, when the product is showcased on the website, detailed information regarding the available color options for the device is readily accessible to users.



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=vHqoaJg9XLQ

12.1.8 Product shipping

Product shipping encompasses the entire process of sending goods from the point of origin, typically a retailer's or supplier's warehouse, to the final destination, usually the customer's address. This process is integral to the supply chain and involves several stages, including the packaging of products post-manufacture, the handling and dispatching of these packaged goods, and the actual transportation of these items. A dedicated shipping or logistics company often oversees this multifaceted operation.

Furthermore, the Visit Clinic website has introduced a feature that enhances the shipping process by allowing the inclusion of the factory's shipping address, streamlining the supply chain management for businesses. This addition is indicative of the ongoing evolution of shipping logistics, aiming to optimize the flow of goods in an increasingly interconnected market

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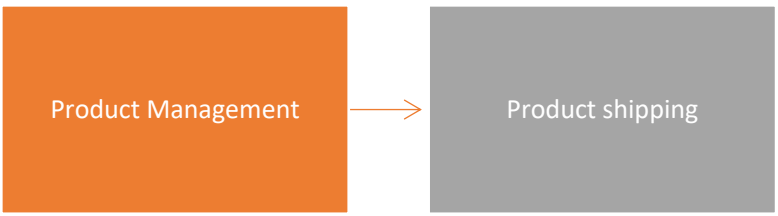


External links form youtube website

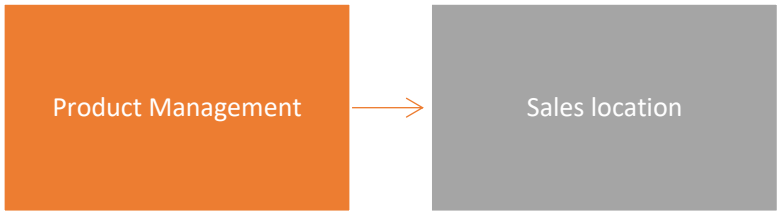
Language	Youtube Link
English	https://www.youtube.com/watch?v=orI88_UXAjQ

12.1.9 Sales Locations

The term 'sales location' denotes the specific point at which customers acquire goods or services. This is the venue where the actual exchange of goods for payment is finalized. Such locations can range from tangible brick-and-mortar establishments to virtual online platforms, or any other setting conducive to commercial transactions.

Taking over-the-counter transactions as an instance, the sales location is identified as the physical retail space where the customer physically obtains the purchased item. Conversely, in digital commerce scenarios, the sales location is often equated with the address where the customer's order is delivered.

The Visit Clinic platform enhances this concept by allowing the addition of multiple sales locations. This feature simplifies the process for potential buyers to locate and understand the company's publicly shared information. Moreover, the platform extends its functionality by enabling the inclusion of the factory's shipping address, further streamlining the distribution process.



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=orI88_UXAjQ

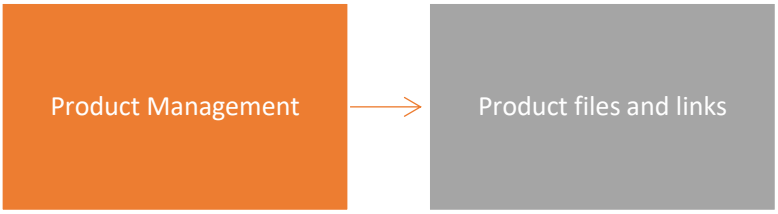
12.1.10 Files and Links

In the realm of online commerce, product files and links serve as integral digital resources tied

to a specific item. Product files encompass a range of digital materials that enhance the buyer's understanding of the product, such as user guides, detailed technical data, guarantees, and setup guides, typically accessible in formats like PDF or DOC for ease of download. Product links, on the other hand, are direct connections to supplementary content, potentially directing to the producer's site, visual product demonstrations, consumer critiques, or merchandise with a connection to the item in question.

These digital assets are commonly located on the product's individual page, aiming to equip potential buyers with the necessary knowledge to make well-informed purchasing choices. They offer insights beyond what is presented in the brief product overview or listed specifications.

The Visit Clinic platform capitalizes on this by allowing the upload of various file types, including images and text documents, to its site. Moreover, it facilitates the addition of video content by enabling the embedding of YouTube video links, thus allowing seekers of information to directly engage with visual media on the platform.



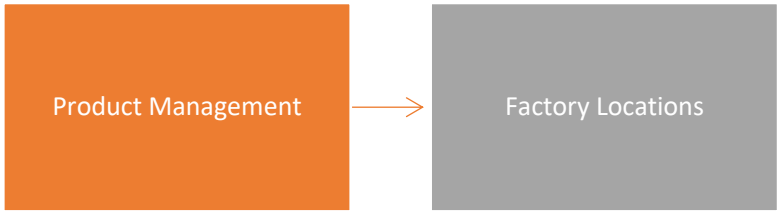
External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=IhO6yP4tQY0

12.1.11 Factory Locations

Selecting the optimal location for a manufacturing facility, often referred to as facility or plant location, involves determining the most suitable region and specific site for establishing a production unit. An ideal location ensures ample access to customers, workforce, and transportation networks. The strategic positioning of a business is a critical determinant of its success or failure. This decision is not only pivotal for current operational needs but also for accommodating future growth aspirations. Inadequately chosen locations can lead to costly and complex relocation efforts.

The Visit Clinic platform offers a feature that allows the addition of factory branches, simplifying the process for potential clients to locate and understand the company's publicly shared information. Furthermore, the platform supports file uploads, such as images or documents, and the integration of YouTube video links, providing a comprehensive view of the facility through multimedia resources.



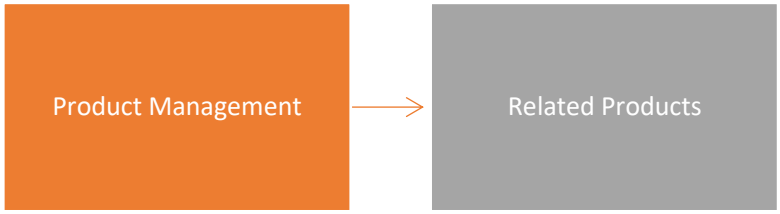
External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=IhO6yP4tQY0

12.1.12 Related Products

Related products encompass a range of items that are connected through various associations to a primary product. These connections may be due to a change in the price of one product affecting another, or they may be items suggested alongside a product currently being viewed by a customer. Their purpose is multifaceted: they can enhance the use of the main product, complement it, amplify the user's satisfaction, or provide solutions to any limitations the main product may have. They often serve as supplementary parts or variations of the main product, offering different features such as color, size, or model. Typically, related products fall within the same category or closely related subcategories as the item being considered by the customer.

Visit Clinic offer the capability to showcase a variety of products, whether they are produced by the same manufacturer or sourced from different factories. This feature allows for a broader selection of related products, thereby increasing the chances of meeting diverse customer needs and preferences.



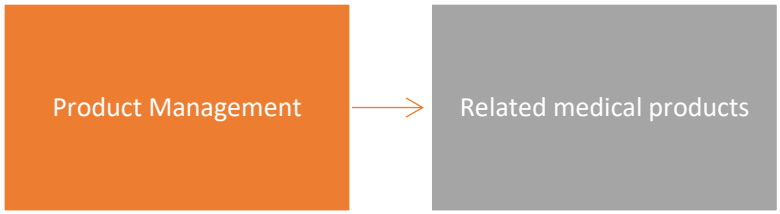
External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=GyxgL5O5sy4

12.1.13 Related Medical Product

Medical products encompass a broad range of items that can be organized into distinct

categories. Firstly, health-related products refer to any non-prescription commodities that are purported by their manufacturers or distributors to have health benefits. Secondly, the term 'medical products' is more comprehensive, including all regulated entities such as substances, chemicals, compounds, medications, blood, tissues, organs, serums, living organisms or their components (inclusive of genetic material), viruses, and associated waste. These are utilized in various medical contexts, including treatment, laboratory testing, drug production or analysis, and other forms of biomedical investigation. Additionally, Visit Clinic offers an opportunity to feature related medical products on its platform, even those produced by external manufacturers. This inclusion facilitates a broader access to essential medical supplies, thereby enhancing the scope of healthcare services provided.



External links form youtube website

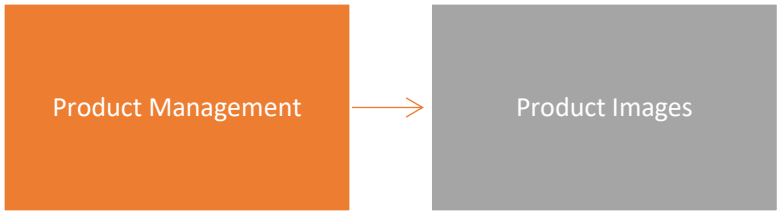
Language	Youtube Link
English	https://www.youtube.com/watch?v=GyxgL5O5sy4

12.1.14 Product Images

Product visuals serve as a crucial bridge between consumers and merchandise, highlighting the attributes, aesthetics, and practicality of items. Utilized across digital retail platforms and virtual marketplaces, these images facilitate discerning purchase choices. Moreover, they embody the conceptual and emblematic essence of a product, reflecting its established identity.

Within the realm of product imagery, any depiction of merchandise on offer falls under this category. This branch of photography, often termed commercial photography, aims to captivate and persuade consumers through visual allure. By presenting intricate details and characteristics, these visuals complement textual descriptions and narratives, offering a comprehensive portrayal to prospective buyers.

The Visit Clinic website enhances this visual interaction by enabling the incorporation of product images. This feature empowers users to visually explore and connect with the products, enriching their search and selection process.

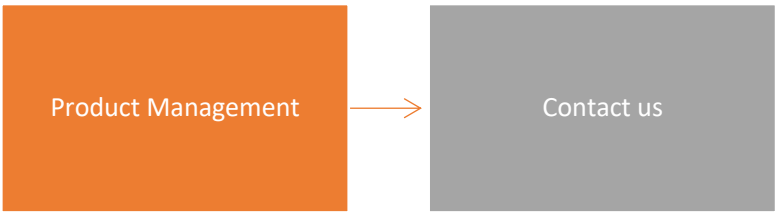


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=SlQtKE6BMHw

12.1.15 Contact us

The 'Contact Us' section is a dedicated space provided on the company's website or within product documentation that guides customers to essential communication resources. This section typically includes vital contact details such as telephone numbers, email addresses, and physical office locations, offering multiple channels for inquiries, support issues, or feedback regarding the company's offerings. Additionally, it may feature an integrated contact form, enabling customers to submit their messages directly. This serves as a bridge between the customer and the company, facilitating a dialogue that not only assists the customer but also allows the company to enhance its services and products through valuable customer insights.

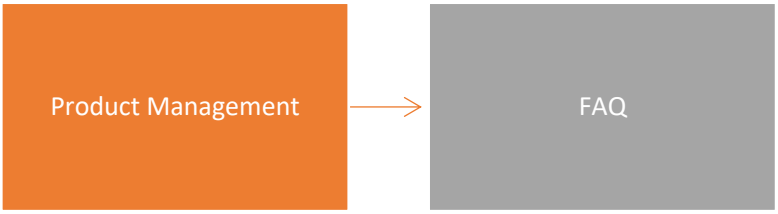


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=SlQtKE6BMHw

12.1.16 Product FAQ

Frequently Asked Questions (FAQs) serve as a curated collection of inquiries and responses tailored to address common concerns within a specific area or about a particular subject. These compilations are typically organized to offer foundational knowledge to individuals who are new to a community or service, or to impart comprehensive insights on specialized topics. Often integrated into product documentation, FAQs are a staple across diverse sectors, including digital forums and commercial enterprises, due to their utility in conveying information succinctly and facilitating research. Visit Clinic enhances user experience by incorporating a feature that allows the addition of pertinent questions and answers to its offerings, streamlining the process for researchers to access and comprehend the necessary information with ease and clarity.

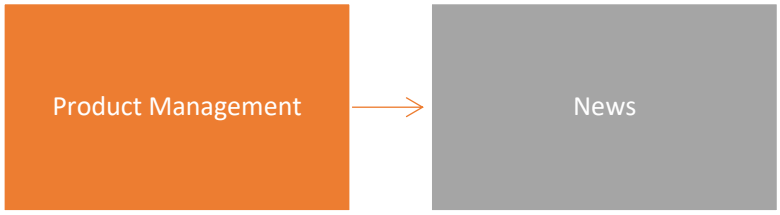


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=L5RJYutDfAY

12.1.17 Product News

Product news encompasses recent developments and updates related to a product, encompassing new feature announcements, enhancements to current offerings, adjustments in pricing, or the introduction of novel products. Typically disseminated via press releases, blog entries, social media communications, and newsletters, product news serves as a conduit for businesses to maintain customer awareness and stimulate enthusiasm for upcoming innovations. Visit Clinic offers a feature that enables the integration of product-related news, including customer transactions or other pertinent product-centric discussions.

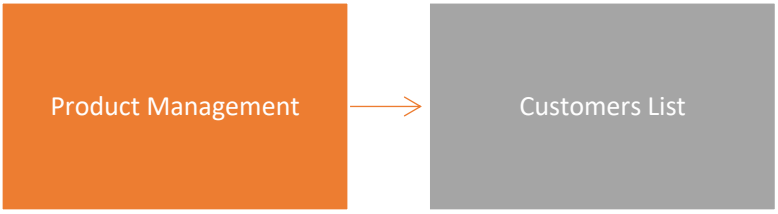


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=L5RJYutDfAY

12.1.18 Product customer list

A Customer List is a curated record of a company's active or past clientele, assembled according to specific criteria. This compilation typically encompasses details like customer names, contact particulars, demographic insights, purchase history, and additional relevant data. The parameters for constructing such a list are tailored to the firm's objectives, which may include identifying customers who engaged in transactions within a certain timeframe or segmenting them based on demographic characteristics. Visit Clinic enable the integration of customer information into healthcare product databases, streamlining the process for medical establishments.

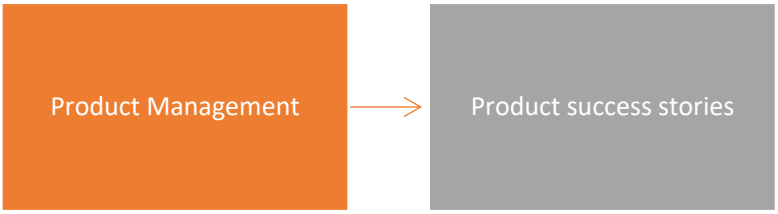


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=vWktj1TU5VQ

12.1.19 Product success stories

A product's success narrative encapsulates its entire lifecycle, from conception to market triumph. It's a tale of evolution, detailing the stages of ideation, strategizing, crafting, developing, manufacturing, promoting, and ultimately, transacting. These narratives serve as testaments to how enterprises can flourish by delivering solutions that resonate with consumer desires and surpass their anticipations. They often chronicle the hurdles encountered during the product's inception and the strategies employed to surmount them. At times, they also celebrate the transformation of a nascent concept into a ubiquitous commodity, providing motivation for aspiring innovators. Visit Clinic offers a feature that allows the documentation of such a success story, highlighting the product's journey to a client's acquisition. This interface showcases the narrative details and incorporates the contributions of the client's team members, spotlighting their pivotal roles in the venture.

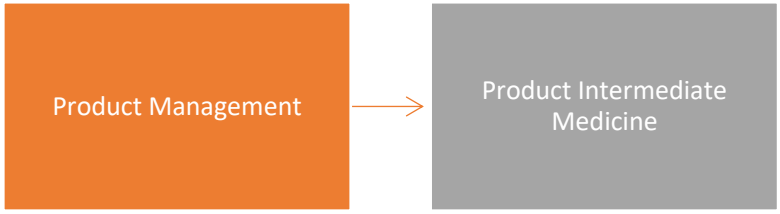


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=vWktj1TU5VQ

12.1.20 Product Intermediate Medicine

In the process of creating an active pharmaceutical ingredient (API), a drug product intermediate emerges as a crucial material. This intermediate is not the final API but is formed when a drug substance is processed alongside other substances. It represents a transitional stage in the drug's development and must be subjected to additional molecular transformations or processing steps to evolve into either the API or the final medicinal product. Serving as a foundational component, the intermediate is integral to the manufacturing of the final drug product. The Visit Clinic website facilitates the inclusion of such intermediate medicines, which play a pivotal role in the production of medical products.



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=5NTa1Ejcx0U

12.1.21 Statistical data

Statistical data encompasses gathered, scrutinized, structured, and presented information. As a pivotal branch of mathematics, statistics boasts extensive applications and is dedicated to the aggregation, condensation, illustration, and inferential analysis of data sets. Its utility spans a broad spectrum of scientific disciplines, from physics to the social sciences and humanities, influencing sectors such as politics and commerce.

The Visit Clinic website facilitates the integration of statistical data into product profiles. This statistical content bifurcates into two segments: the initial segment presents the data visually, while the subsequent segment incorporates temporal and quantitative sales data of pharmaceutical products. Upon accessing a medicinal product's profile, users are greeted with both general and statistical data, providing a comprehensive overview.

Sales Information

- Add sales information for the product

Text information

- Add text information to statistical data

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=xw5-Jm1f8zA

12.1.22 Statistical Infromation

The Visit Clinic portal offers a comprehensive suite of product statistical information, which is

pivotal for enhancing sales activities. This data not only furnishes the approved text for display but also enriches the understanding of the product's performance. Such detailed information is crucial as it contributes significantly to the depth of insight and value provided about the product. By leveraging this data, stakeholders can make informed decisions, tailor their sales strategies, and ultimately drive the product's success in the market.

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=xw5-Jm1f8zA

12.1.23 Product Categories

Product categorization serves as a systematic method for companies to sort and manage their offerings. This organizational tool simplifies the search process for consumers on a digital platform, while also streamlining product referencing for staff members. Typically, categories are structured hierarchically to accommodate the commonalities shared by various items.

Categorization can be executed through multiple lenses, such as the nature of the product, its characteristics, or the needs it fulfills for the consumer. It's common for enterprises to feature an array of these classifications on their websites, enabling customers to conduct broad or specific searches based on product type, features, or application.

Strategically, product categories enhance marketing initiatives. Grouping akin products facilitates the promotion of related items, potentially boosting the sales of several products simultaneously. Accessibility is key; when products are readily discoverable, they attract the appropriate consumer base. Conversely, if customers struggle to locate desired items, they may take their business elsewhere. However, well-defined, succinct, and orderly product categories increase the likelihood of customers finding their desired items, which in turn, elevates conversion rates.

For instance, the Visit Clinic website incorporates a feature that allows for the addition of classifications to each product. These classifications are bifurcated into two principal types: the primary division, which addresses the overarching classification, and the secondary division, which delves into more specific sub-categories. Details regarding both levels of classification can be inputted on a distinct screen, providing users with a clear view of a medicinal product's categorization.

The advantage of such a classification system is twofold: it not only delineates the product within its technical segment but also provides detailed insights into its specific niche within that segment. For example, the primary classification might illustrate the broader technical category of the product, while the secondary classification offers a more focused explanation of the product's role within that category. Additionally, a descriptive classification can further shape the consumer's understanding of the product's features and applications. This multi-tiered

approach to classification not only aids in navigation but also enhances the user's experience by presenting a coherent and informative product landscape.

Main classification

- Add product key classification information

Subcategory

- Add product sub-classification information

Descriptive classification

- Add product meta information

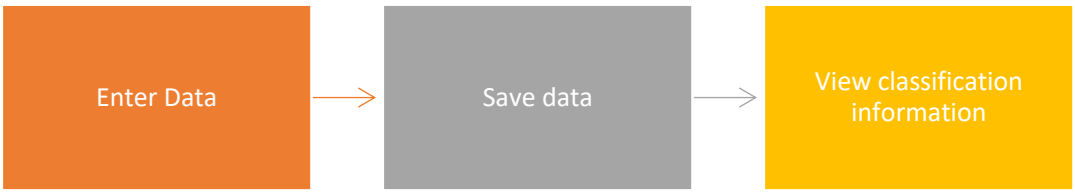
External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=0cJP7lmBkog

12.1.24 Product comparisons and ratings

Product feature comparison is an evaluative process where the attributes and designs of various products are juxtaposed. This practice spans numerous industries and is a key activity for both consumers and companies. It serves as a foundational element of competitor analysis, albeit in a more focused form. This comparison delineates the characteristics of each product, highlighting their advantages and pertinence to particular customers. It not only contrasts two products but also identifies the superior one, substantiating this claim with tangible evidence and features displayed in a visual format, such as a chart or table.

Moreover, the Visit Clinic website enhances this analytical capability by allowing the integration of product classifications. This system accommodates a hierarchical structure comprising a primary classification, secondary sub-classifications, and specific classification titles. Each classification title can encapsulate up to ten pieces of information, all of which are visible within the product classification data, thereby enriching the comparative analysis process.



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=Wi34xilJQ8U

12.1.25 Product Poll

The product catalog from the factory offers a polling feature, which is a method of gathering opinions or votes from individuals on a specific subject or matter. This process enables the collection of valuable feedback and insights, which can inform decision-making and strategy development. By engaging with a diverse audience, the poll can capture a wide range of perspectives, contributing to a more comprehensive understanding of the topic at hand. Whether for market research, public opinion, or internal company decisions, this tool is essential for gauging sentiment and making informed choices.

12.1.26 Product User Guide

A user guide serves as an informative resource that assists individuals in comprehending and utilizing a product, service, or system effectively. Typically, it encompasses a combination of textual directions and illustrative imagery that delineates the product's attributes, capabilities, and operational procedures. This document is designed to facilitate a smoother user experience by providing clear and concise information that guides the user through each aspect of the product, service, or system.

12.1.27 Product Services

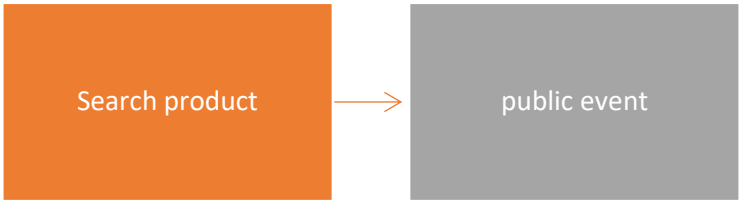
The product catalog of a factory outlines the range of services offered, which are designed to augment the inherent value and utility of its products. These services encompass a variety of activities that a company undertakes to ensure that their products not only meet the expected standards but also provide additional benefits to the consumer. By enhancing the product's value, the company aims to differentiate itself in the market and offer more to its customers than just the physical product. This holistic approach to product enhancement is a strategic move to build brand loyalty and increase customer satisfaction.

12.1.28 Public Forms

The Visit Clinic Portal has been meticulously designed by the management team to offer accessible forms to individuals seeking assistance from our company. These forms are readily available to all users, who are empowered to submit their inquiries directly to us. Upon receipt, a designated company representative will diligently provide appropriate responses to each request. Additionally, they possess the authority to escalate matters as needed. Furthermore, our product catalog management system supports the inclusion of a comprehensive list of applicable and related forms, enhancing our service offerings.

12.1.29 Public Events

The Visit Clinic Portal offers a unique feature that integrates products from various providers, which may include different organizations or the same entity, with public events. This integration allows for a seamless experience where attendees can access products directly during these events. The forms required for such interactions are conveniently supplied by the portal, ensuring that all necessary information is readily available. This exceptional functionality enhances the utility of the Visit clinic Portal, making it an indispensable tool for both organizers and participants of public events.

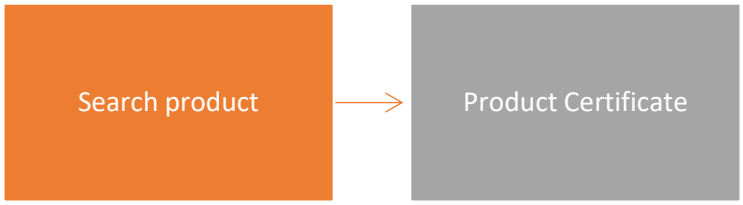


12.1.30 Product Content

The "Visit Clinic Portal" is designed to deliver essential and necessary information, ensuring a comprehensive and outstanding knowledge base for the portal users. This content is meticulously curated to enhance the user's understanding of the product, providing an in-depth and exceptional informational resource. By accessing this portal, users are equipped with valuable insights, enabling them to make informed decisions regarding the product offerings.

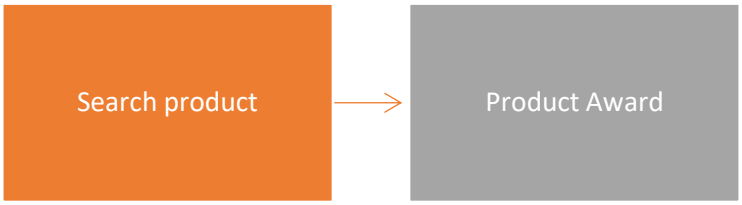
12.1.31 Product Certificate

The "Visit Clinic Portal Product Certificate" is a document that will be issued to a factory by an external organization. This certificate serves as a testament that the factory's product adheres to both national and international standards. It is a crucial step in ensuring that the product meets the required quality and safety benchmarks before it is released into the market. By obtaining this certificate, the factory can demonstrate its commitment to excellence and its compliance with regulatory guidelines. This not only helps in maintaining consumer trust but also enhances the product's credibility in the global marketplace.



12.1.32 Product Award

The Visit Clinic Portal has been recognized with a prestigious Product Award, a testament to its excellence as acknowledged by various organizations. This accolade is a reflection of the portal's commitment to quality and innovation, distinguishing it as a standout product in the industry. The award, granted by an esteemed organization, serves to highlight the portal's numerous achievements and the widespread recognition it has garnered from multiple entities. This honor not only celebrates the portal's current success but also sets a benchmark for future endeavors, solidifying its reputation as a leader in its field. The announcement of this award is a significant milestone, marking the product's journey and the collective acknowledgment it has received from the industry's top organizations.



12.1.33 Company Products Lineup

The Visit Clinic Portal offers a support form that allows users to view a list of products provided by the company. Users can browse this list and click on the desired products to access detailed information.

12.1.34 Product Preview

Visit Clinic offers subscribers the convenience of searching for medical products through its user-friendly interface. The platform ensures that users can easily navigate and access comprehensive information about each medical product, simplifying the process of staying informed about healthcare options. This service is designed to streamline the user experience by presenting data in a clear and straightforward manner, thereby enhancing the user's ability to make well-informed healthcare decisions.

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=iGtkzf5g-7U

12.2 Additional Subscription

12.2.1 IT Service Management

ITIL, or the Information Technology Infrastructure Library, is a comprehensive set of practices for IT service management (ITSM) that aims to align IT services with the needs of businesses. It provides a detailed framework for managing and delivering IT services, including processes, procedures, tasks, and checklists that are not specific to any one organization or technology. Originating from a UK government initiative in the 1980s, ITIL has evolved through several versions, with ITIL 4 being the most recent, reflecting a shift towards a more holistic approach to service management that integrates methodologies like Agile, DevOps, and Lean.

The Visit Clinic portal is equipped with four core ITIL processes, designed to cater to organizations of any scale. These processes encompass Incident Management, Knowledge Management, Service Catalog Management, and Service Request Fulfillment. By integrating these processes, the portal ensures a comprehensive management system that can streamline and enhance organizational operations. Additionally, to access these four processes, an extra monthly subscription is required, which is a small investment for the significant value and efficiency they bring to an organization's service management capabilities.

Service Catalog Management	Service Catalog Management is a critical component of IT Service Management (ITSM) that involves creating and maintaining a comprehensive list of services that an organization provides to its customers. It serves as a single source of consistent information on all operational services and those being prepared to run operationally. The catalog aids in managing service requests efficiently by guiding customers to the appropriate service, thereby streamlining the process and improving the overall service delivery.
Knowledge Management	Knowledge Management (KM) is a systematic process that involves identifying, organizing, storing, and sharing information within an organization. It encompasses a multidisciplinary approach to achieve organizational objectives by making the best use of knowledge. This includes managing different types of knowledge, such as tacit, implicit, and explicit, and utilizing various tools and processes to facilitate knowledge creation, dissemination, and application.

	Effective KM strategies can lead to improved performance, innovation, and competitive advantage by fostering an environment of continuous learning and knowledge sharing.
Incident Management	ITIL Incident Management is a critical component of the ITIL framework, which stands for Information Technology Infrastructure Library. It is a structured process used by organizations to manage and resolve incidents that significantly disrupt or degrade the normal functioning of IT services. The primary goal of this process is to restore normal service operation as swiftly as possible, minimizing the impact on business operations and maintaining high levels of service quality and availability.
Service Request Fulfillment Management	ITIL Service Request Fulfillment Management is a critical component of the ITIL framework, focusing on the efficient and effective handling of service requests. This process ensures that requests from users for information or access to services are managed from initiation through to successful completion. It distinguishes between service requests and incidents, providing a structured approach to managing routine IT service actions such as password resets or access permissions. The goal is to deliver a high level of service support quality, enhancing user satisfaction and optimizing resource allocation within an organization.

The provided scope is

New Incident	The visit clinic's portal offers a feature that allows users to register a new incident within the factory product catalog. This functionality is designed to streamline the process of reporting new incidents to the IT service management team. Typically, such incidents may stem from disruptions in the company's local network services. By utilizing this tool, the company can efficiently manage and resolve issues, ensuring minimal impact on operations and service delivery.
Incident List	The visit clinic's portal offers a feature that allows users to access the Incident List, which is regularly updated with the latest information regarding any incidents. This ensures that users are kept informed about the most recent developments in real-time.
New Service Request	The Visit Clinic portal offers a streamlined interface for users to search for and submit new requests through the IT Service Management portal to the Service Request Fulfillment Management system. This service, which was previously designed and prepared by the management team, is now set up and ready for user submissions.

12.2.2 Project Management

Project management is the discipline of applying knowledge, skills, tools, and techniques to

guide a project from inception to completion. It involves planning, organizing, and overseeing tasks to achieve specific goals within a set timeframe and budget. Key components include defining the project scope, identifying deliverables, managing risks, and ensuring effective communication across teams. This field is essential for turning ideas into reality, whether it's launching a new product, constructing a building, or developing software.

The Visit Clinic Portal is equipped with a comprehensive project management module designed to assist medical organizations in the efficient handling of projects and operational tasks. This module encompasses a range of features including stakeholder management, activity tracking, risk assessment, time and code monitoring, as well as integrated dashboards and Gantt charts for streamlined project visualization and planning. By leveraging these tools, healthcare administrators can ensure that projects are completed on time, within budget, and with all necessary considerations accounted for.

My Projects List	The 'My Projects List' feature within the clinic portal's project management module is designed to assist medical organizations by offering a comprehensive view of previously established projects. This enables efficient project oversight and management by allowing healthcare administrators to review and interact with the existing projects in their portfolio. By streamlining the process of project tracking, the module aids in ensuring that each project aligns with the organization's objectives and progresses smoothly towards completion.
New Project	The visit clinic portal's project management module is designed to streamline the creation of new projects for medical organizations. By utilizing this feature, healthcare administrators can initiate new projects with ease, allowing for the prompt addition of stakeholders and the coordination of related activities. This efficient tool simplifies the process of project initiation, ensuring that all necessary parties are involved from the outset and that the project's framework is established effectively.

Dashboard	The clinic's portal features a comprehensive dashboard within the project management module, offering a complete overview of the project's progress and status. This centralized dashboard is designed to streamline project tracking and management, providing users with immediate access to all critical project metrics and milestones. It serves as a one-stop solution for monitoring the various aspects of the project, ensuring that all team members are aligned and informed about the latest developments. The intuitive interface of the dashboard allows for easy navigation and quick understanding of the project's scope, timeline, and resource allocation, facilitating efficient project oversight and decision-making.

12.2.3 Human Resources Management

Human Resources Management (HRM) is a strategic approach to the effective and efficient

management of people within an organization. It aims to maximize employee performance in alignment with the employer's strategic objectives. HRM encompasses a range of functions, including recruiting, hiring, training, compensating, retaining, and motivating employees. It also involves developing and enforcing policies to ensure employee safety and managing compliance with employment laws. Essentially, HRM

The Visit Clinic Portal offers a comprehensive Human Resources Management solution designed to assist organizations in streamlining their operations. From managing minor tasks to overseeing contracts and attendance activities, this system serves as an integral tool for enhancing organizational efficiency. It simplifies the complexities of human resources tasks, allowing for a more organized approach to managing the workforce and its various administrative duties. By integrating this solution, organizations can ensure a smoother workflow and improved management across all levels.

Income	The income form is a specialized document crafted to generate revenue for the company, utilizing a range of proposed criteria. It features various classifications to facilitate meticulous tracking of the data captured by the form. Additionally, this form is engineered to seamlessly integrate with case management and asset management systems, enhancing operational efficiency and data coherence.
Expenses	The Expense Form is a specialized tool crafted to manage and allocate company expenditures according to a range of proposed criteria. It features a comprehensive classification system that ensures meticulous tracking of financial data. Additionally, this form is integrated with case management and asset management systems, streamlining processes and enhancing operational efficiency.

New Assets	The Visit Clinic portal offers a feature that allows the addition of new assets to the organization's directory, including items like televisions, computers, or various other types of equipment. This functionality enables the seamless transfer of assets from one employee to another, ensuring efficient resource management within the organization.
Search Assets	The Visit Clinic Portal offers a valuable feature that allows users to access the Asset Directory. This enables them to browse through the assets added by the company. Users can modify the submitted information or reassign assets to new employees, ensuring that asset management is streamlined and efficient.
New Customer Case	The Visit Clinic portal offers a streamlined feature for incorporating new cases into the organization's directory, a process that is driven by customer recommendations or complaints. This user-friendly interface ensures that feedback is not only heard but acted upon, enhancing the organization's responsiveness and service quality. By integrating customer insights directly into the case management system, the portal facilitates a dynamic and client-oriented approach to healthcare administration.
Case List	The Visit Clinic portal offers a robust feature that allows users to navigate the case Directory. This enables them to review and manage company-submitted cases efficiently. Users can easily update the information provided or delegate the case to a new employee, ensuring a seamless and adaptable workflow.
Cases Inbox	The clinic's visit portal offers a robust feature for managing case inboxes, allowing users to navigate through the directory of escalated company cases. This functionality facilitates prompt responses to submitted recommendations or complaints, ensuring efficient communication and resolution of issues.
Company HR Request Forms	The Visit Clinic portal offers a streamlined interface for users to search for and submit new HR requests through the Human Resources Management portal to the HR Request Management system. This service, which was previously designed and prepared by the management team, is now set up and ready for user submissions.

13. Laboratory

A clinical analysis facility, often referred to as a medical laboratory, is an establishment

equipped with advanced biotechnological instruments and methodologies for the examination of various biological specimens from patients, including but not limited to urine, blood, and tissue samples. These analyses are integral in augmenting the data obtained from a patient's medical history and physical evaluations.

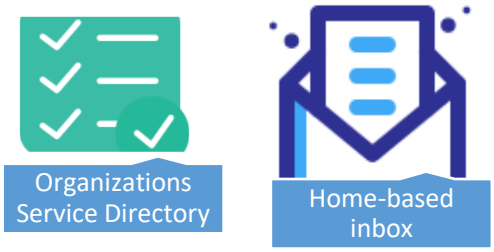
The spectrum of medical testing is broad, encompassing numerous methodologies that cater to diverse medical specialties. These tests are instrumental in evaluating an individual's health, diagnosing a multitude of illnesses and health conditions, detecting hereditary disorders, and gauging the functionality of vital organs like the kidneys and liver.

To illustrate, common medical tests conducted in such laboratories include the Complete Blood Count (CBC), which provides a comprehensive overview of blood composition; urinalysis, which can detect renal diseases and metabolic disorders; stool tests, which can reveal digestive tract issues; glycemic profiling through blood sugar tests; and lipid profiling to assess cholesterol and triglyceride levels. Each of these tests plays a crucial role in the maintenance of health and the management of disease.

The Visit Clinic portal provides a comprehensive suite of laboratory services designed to assist medical laboratories in expanding their testing capabilities. Through this portal, laboratories can seamlessly integrate new medical tests, complete with classifications, into their offerings. These tests serve as a crucial component in the patient selection process. Additionally, each test can be allocated to a laboratory technician for analysis. Upon completion, the results are meticulously recorded in the patient's report by the designated responsible party, ensuring a streamlined and efficient workflow. This integration of services not only enhances the operational efficiency of medical laboratories but also contributes to the delivery of high-quality patient care.

Laboratory Services

Home-based medical care services



13.1 Incorporate a new laboratory test

Medical assessments serve as critical instruments for gathering supplementary data about a patient, complementing the medical history and physical examination already conducted. These evaluations not only have the potential to affirm a disease diagnosis but also provide deeper insight into the patient's health status and their reaction to therapeutic interventions. There are various categories of medical evaluations, each with a distinct purpose:

1. Routine Health Screenings: These are conducted by individuals in good health to periodically monitor their well-being.
2. Preliminary Diagnostic Tests: These involve laboratory analyses, such as blood tests, to pinpoint the organ or system experiencing functional decline and to verify an initial diagnosis.
3. Differential Diagnosis: This process plays a vital role in determining the most likely diagnosis for a patient's symptoms, thereby guiding appropriate treatment.
4. Monitoring of Medical Status and Treatment Efficacy: A range of tests are utilized to track a patient's health, medication effects, disease progression, and recovery outcomes.
5. Disease Severity Assessment: Certain tests are crucial during a patient's hospital stay to evaluate the severity of their condition and to promptly identify any complications.
6. Early Detection of Chronic Illnesses: Specific tests are instrumental in the early identification of cancers and other chronic conditions.

Key medical tests include:

- Complete Blood Count (CBC): This test evaluates the quantity and proportion of various blood cell types, along with markers of inflammation.
- Urinalysis: This assesses substances in urine, including glucose, protein, bilirubin, and blood cells.
- Fecal Analysis: Employed in diagnosing certain allergic reactions within the body.
- Blood Chemistry Panels: These encompass tests for blood glucose levels, cholesterol, and various hormones. Each of these tests contributes to a comprehensive understanding of a patient's health and aids in the effective management of their medical care.

The Visit Clinic platform is designed to assist laboratories in expanding their testing capabilities, including the addition of new assessments like body fat percentage among others. It encompasses a comprehensive suite of data points, encompassing age, gender, and other

critical metrics that are essential for a detailed analysis. Once the tests are integrated into the system, laboratories have the convenience of searching for specific types of analyses and seamlessly recording new patient data. This streamlined process enhances the efficiency of medical diagnostics and contributes to better health outcomes.

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=03EkhuqZ8lM
English	https://www.youtube.com/watch?v=MlGUeYaFylY

13.2 Request for Laboratory Test Initiation

Visit Clinic streamlines the process for laboratory receptionists to efficiently manage patient intake and analysis requests. Upon a patient's arrival, the receptionist swiftly locates their profile using their mobile phone number. Should the patient be new to the system, registration is a quick and straightforward process. Once in the system, the receptionist selects the required analysis, logs it, and issues the corresponding order invoice. This initial request is then promptly assigned to a laboratory specialist, who begins the necessary analysis procedures. Patient files are designed for easy transferability between specialists, ensuring a seamless continuation of care. Upon the completion of the analysis by the specialist, the receptionist is equipped to promptly print out the results for the patient. This efficient workflow not only optimizes the receptionist's tasks but also enhances the patient's experience at the clinic.

Add a patient analysis request

- Add a patient analysis request
- Print the required analysis invoice

Laboratory Specialists

- Reception of tests
- Add the result of the analysis for each type of analysis
- Transfer analysis to another employee

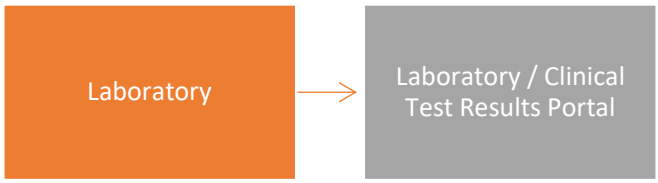
External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=xLPfH471sA8

13.3 Clinical Test Results Portal

The Visit Clinic portal streamlines the process of managing Laboratory and Clinical Test Results.

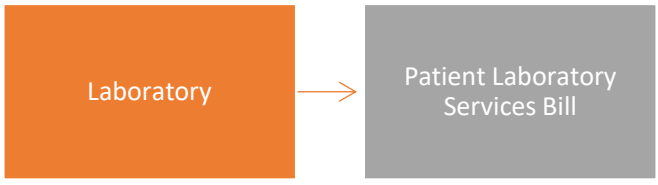
Upon receiving a request from the reception staff, the portal ensures that it is promptly forwarded to the designated individual. This responsible party is then tasked with reviewing the request and compiling insightful feedback. Once their analysis is complete, they will relay their findings back through the portal to the subsequent point of contact, ensuring a seamless flow of information and efficient communication between departments.



13.4 Patient Laboratory Services Bill

The Analysis Result Printing Service is a convenient feature that enables front desk staff to

access and print a patient's medical test outcomes. Typically offered by hospitals and medical labs, this service streamlines the process of obtaining test results. The Visit Clinic website enhances this service by allowing laboratory receptionists to directly print out a patient's analysis results, thereby facilitating a smoother healthcare experience.

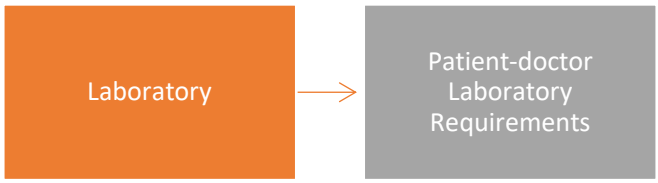


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=ZNcHA_ZExuY

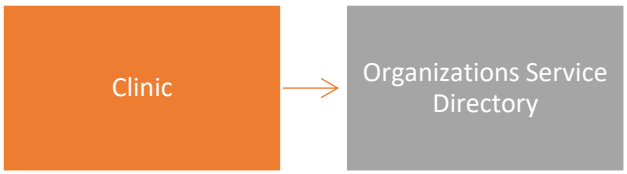
13.5 Patient-doctor Laboratory Requirements

The visit clinic's portal is designed to offer the Patient-Doctor Laboratory Requirements form, which serves as a comprehensive list of laboratory tests prescribed by both the doctor and the patient. This portal is tailored to present only the most recent consultation details with the attending physician. The streamlined access ensures that patients and healthcare providers can easily reference the necessary laboratory investigations associated with the latest medical appointment.



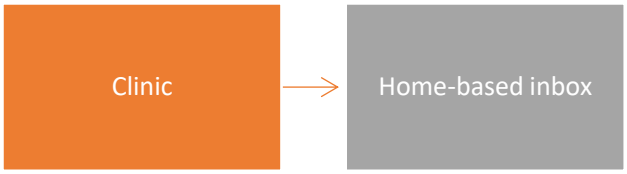
13.6 Organizations Service Directory

The Organization Service Directory is a cutting-edge platform designed to assist medical institutions in offering their services to the public. Its primary function is to streamline the process by which healthcare providers can list their services, enabling patients to easily access and request the medical assistance they need. This directory serves as a bridge between medical organizations and the community, ensuring that essential healthcare services are readily available and conveniently accessible to those who require them. By simplifying the interaction between providers and users, the Organization Service Directory enhances the efficiency of healthcare delivery and supports the overall well-being of the public.



13.7 Home-based inbox

The home-based inbox serves as a dedicated platform for users to manage and monitor services that have been transferred to them. This personalized inbox allows for efficient tracking and follow-up of the services rendered, ensuring that each user can stay updated on the status and progression of their specific services. It's designed to streamline the process of service delivery, providing a user-centric approach to service management and follow-up.



14. Conferences

Event and Confernece management are a multifaceted discipline that involves the strategic planning, organizing, coordinating, and executing of events to achieve specific objectives and create memorable experiences. This process applies to a wide range of event types, from personal celebrations like weddings and birthdays to professional gatherings such as conferences, trade shows, and corporate meetings. The role of an event manager is central to this process; they oversee all aspects of an event, from the initial concept to the final wrap-up, ensuring every detail is considered and executed smoothly.

The core aspects of event management include understanding the event's purpose and goals, developing a comprehensive plan that covers timelines, budgets, logistics, and marketing strategies, and managing finances effectively. Event managers must also navigate the complexities of vendor coordination, entertainment arrangements, and technological needs, particularly for virtual or hybrid events which have become more prevalent.

In essence, event management is about creating an environment where the desired outcomes of the event can be achieved, whether that's networking opportunities, educational experiences, or celebration. It requires a blend of creativity and analytical skills to balance the aesthetic elements with the practicalities of event execution. With the evolution of technology and changing attendee expectations, event management continues to adapt, incorporating innovative solutions to enhance the on-site experience and engage participants in meaningful ways. Event management is not just about planning; it's about bringing people together and crafting moments that resonate long after the event concludes. Event management is a dynamic and rewarding field that plays a pivotal role in the success of events across various industries and personal occasions. Whether orchestrating a small gathering or a large-scale event, the principles of event management remain the same: meticulous attention to detail, a focus on the attendee experience, and a commitment to delivering exceptional results. Event management is an art and science that transforms simple gatherings into extraordinary events.

Medical event management is a specialized field that focuses on the planning, organizing, and execution of events within the healthcare sector. These events can range from small-scale workshops and seminars to large international conferences and symposia. The goal is to facilitate education, networking, and the sharing of knowledge among healthcare professionals,

researchers, and industry stakeholders. Effective medical event management involves a variety of tasks such as site selection, budgeting, attendee registration, and the creation of enduring materials for post-event access. It's a critical component for continuing medical education and for fostering advancements in healthcare practices and technologies.

The Visit Clinic Portal stands as a beacon of modern medical event management, offering a comprehensive suite of features that cater to a diverse range of organizational needs. At its core, the portal's event management system is essential, boasting around 30 dedicated web forms designed to streamline the planning, execution, and follow-up of medical events. This system is not just a tool but a multifaceted solution that ensures each event is handled with the utmost precision and care.

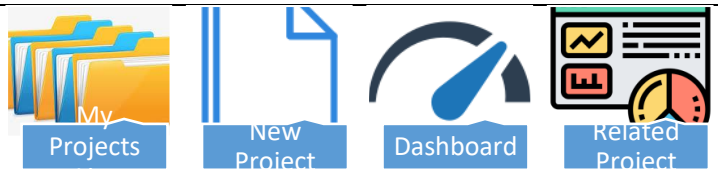
Furthermore, the portal extends its capabilities beyond event management. It encompasses Human Resources (HR) functionalities, enabling the seamless management of staff details, schedules, and payroll. The integration of project management tools within the portal allows for meticulous tracking of progress, resources, and timelines, ensuring that every project aligns with the overarching goals of the healthcare institution.

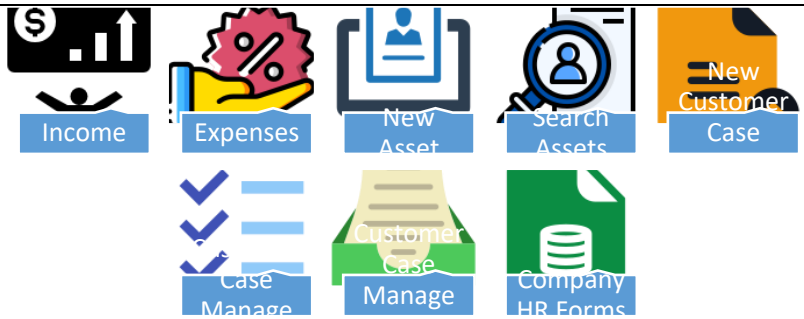
Additionally, the portal includes a computer store module, which simplifies the procurement and maintenance of hardware and software, vital for the smooth operation of any modern medical facility. This feature ensures that all technological needs are met, from the most basic to the most advanced, facilitating a well-equipped environment for both patients and healthcare professionals.

The ITIL service management component of the portal adheres to the best practices in IT service management, ensuring that all IT-related processes are optimized for efficiency and effectiveness. This is crucial in an era where healthcare relies heavily on information technology to deliver patient care and to manage operations.

The integration with event management is particularly noteworthy. It allows for a cohesive approach to organizing and managing medical events, ensuring that every aspect, from attendee registration to post-event feedback, is captured and utilized for continuous improvement.

In conclusion, the Visit Clinic Portal is a testament to the evolution of healthcare management systems. It not only provides exceptional event management but also integrates various operational facets into a single, user-friendly platform. This integration is pivotal for healthcare providers seeking to enhance their service delivery and operational efficiency. The portal's dedication to providing a multitude of dedicated web forms and its comprehensive approach to healthcare management mark it as an indispensable tool for any forward-thinking medical institution.

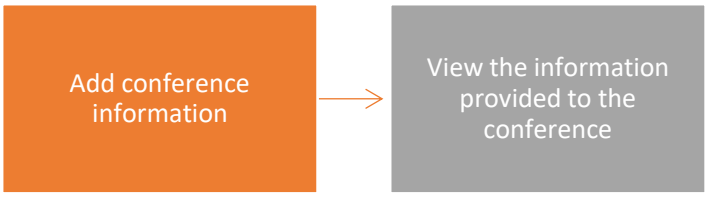
Event Management	
IT Service Management 'Required additional subscription'	
Project Management 'Required additional subscription'	

Human Resources Management 'Required additional subscription'	

14.1 Event Management

14.1.1 Add a new conference

Visit Clinic offers a unique platform for pharmacies, medical clinics, healthcare providers, and pharmaceutical entities to showcase seminars, conferences, or medical events to a global audience online. This service is designed to enhance medical knowledge and share vital information about various symposia and conferences. By utilizing Visit Clinic, these organizations gain the ability to reach a wider audience, ensuring that critical healthcare information and advancements are accessible to all. Additionally, the platform facilitates the exchange of ideas and best practices among professionals, fostering a collaborative environment for medical innovation. The advantages of using Visit Clinic for your event include increased visibility, the opportunity for professional networking, and the promotion of educational growth within the medical community.



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=-11Qi6Kbv7U

14.1.2 Visitor Registiration

The visit clinic's portal is designed to facilitate visitor registration through the assistance of front desk staff, who are responsible for preparing the visitor's card. These employees have the capability to look up already registered users within the system or proceed with the registration of new users. Additionally, the portal is equipped to print customized cards that adhere to the specifications set by the management.

14.1.3 Visitor Certificate

To obtain a certificate, visitors are advised to access the visit clinic's portal and request a printout from the front desk staff. This procedure is necessary to facilitate the certificate's preparation for delivery. The front desk personnel have the capability to locate and print certificates for individuals who have registered for the event.

14.1.4 Visitor Catering

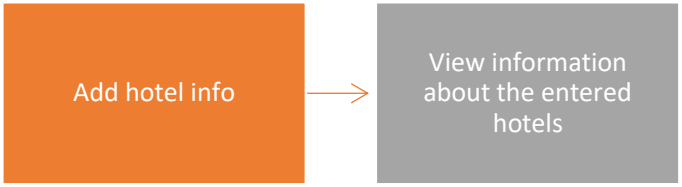
Access the clinic's portal to arrange for visitor catering from the event dining room, ensuring the preparation of approved visitor meals. Event management personnel can tailor the meal offerings for the event, drawing from the clinic's comprehensive food encyclopedia to meet specific dietary requirements and preferences.

14.1.5 Visitor Invitation

Access The clinic's portal offers specialized forms designed to facilitate the creation of event invitations. This dynamic invitation list is continuously updated with information, and participants are included following the management's specific directives and choices. Each participant is incorporated into the list according to a particular classification, ensuring a tailored and organized approach to event planning.

14.1.6 Adding a hotel to the conference

Hotels provide a home away from home, offering temporary, paid accommodations for those seeking a place to stay for a short while. These establishments come fully furnished with a suite of services, comforts, and entertainment options to meet the diverse requirements of travelers and specific guests. The hotel industry has a rich heritage, tracing its origins back to ancient times when innkeepers provided modest lodgings for wayfarers. As centuries passed, the sector has undergone significant transformation, now encompassing a variety of hotel types. Resorts, for instance, offer an all-encompassing experience with extensive amenities and leisure activities for vacationers. On the other hand, commercial hotels cater specifically to the business community, providing efficient stays for professionals on the move, while residential hotels offer long-term housing solutions, akin to apartment living. Visit Clinic seamlessly integrates hotel stays with seminars or conferences, enhancing attendees' experience by acquainting them with the venue. Boasting a vast selection of around 200,000 hotels worldwide, Visit Clinic presents an expansive choice of accommodation options to its clientele.



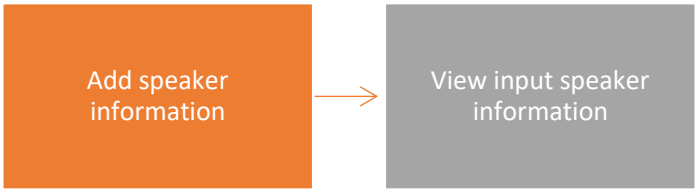
External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=F_r5bB7tm24

14.1.7 Speakers

A conference speaker is generally an individual or a panel assigned the role of presenting scholarly research or papers that align with the conference's central theme. In the context of press conferences, this term is applied to those holding information deemed of public interest, who are prepared to disseminate it. These events typically incorporate a Q&A portion, allowing journalists to inquire further into the topics presented for enhanced understanding.

Visit Clinic operates as a conduit for medical experts to promote various conferences or related events, which can range from the unveiling of novel medical products to educational workshops. This service organizes a timetable of speakers across different conferences and symposiums, specifying their speaking intervals. It also facilitates prospective attendees' engagement by providing a directory of speakers, inclusive of their biographies and scheduled speaking periods.

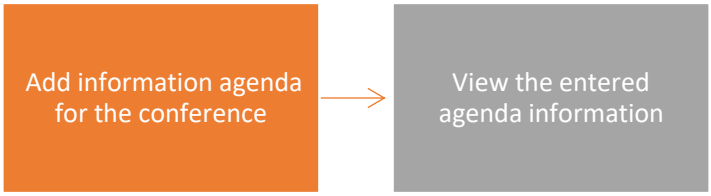


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=cW_hqOF9V54

14.1.8 Agenda

The conference agenda is the backbone of the event, meticulously outlining the sequence of sessions, scheduling of occurrences, and the arrangement for catering to participants. Visit Clinic provides a tool that enables event planners to seamlessly incorporate this agenda, guaranteeing that every attendee has access to the detailed itinerary of events. This integration ensures that participants are thoroughly briefed on the timeline and logistics of the conference, fostering an environment of informed engagement and smooth transitions between activities.

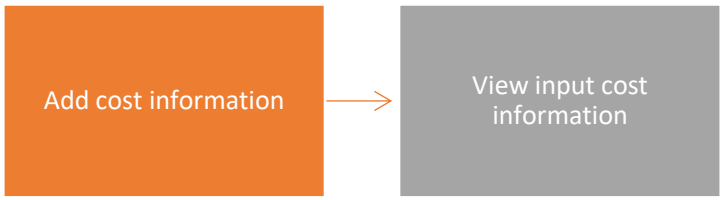


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=-WiNmZ3zqPU

14.1.9 Costs

The financial outlay for organizing a conference is influenced by a multitude of elements, encompassing the choice of venue, caliber of speakers, personnel, insurance, promotional activities, and provisions for refreshments and meals. Expenditures are categorized into two groups: variable costs, which fluctuate with the attendee count, and static costs, such as the rental of the venue. Furthermore, governmental levies may also account for a significant portion of the outlay. Revenue projections should encompass all conceivable income streams, including fees from attendees and funds generated through promotional sponsorships. While some symposiums receive subsidies that defray the expenses of travel and attendance for participants, others do not offer such support, necessitating that attendees bear the full financial burden. Incorporating a detailed breakdown of the costs associated with events, seminars, or conferences within the Visit Clinic platform aids medical organizations in delineating their financial commitments.



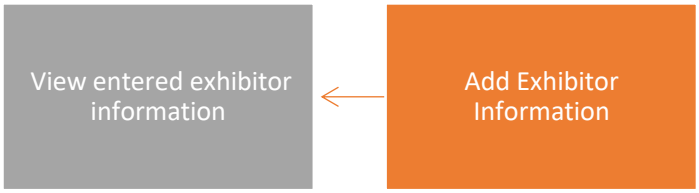
External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=t1J8aI7a3YA

14.1.10 Exhibitors

Exhibitors at conferences are entities or individuals showcasing their offerings that align with the event's theme. They curate a dedicated area within the conference to demonstrate their products or services, facilitating direct engagement with participants. The primary objective of their presence is to enhance visibility, market their offerings, and forge new professional connections.

The Visit Clinic platform streamlines the process for healthcare organizers to incorporate exhibitors into their events. It offers a comprehensive system to input details such as the exhibitor's space location and dimensions, the exhibiting company's name, contact numbers for both the exhibitor and a designated official, as well as the financial aspects including the exhibiting space's accounting and pricing. Furthermore, the platform provides immediate currency conversion rates via xe.com, ensuring accurate financial planning for the space rental costs.

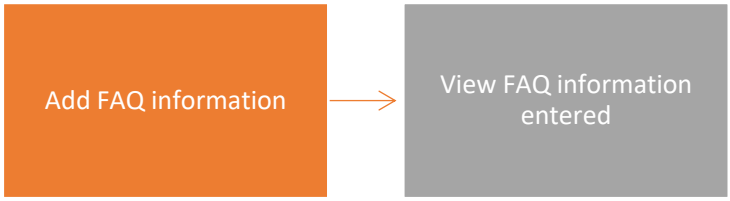


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=x4Lr7CZBHI8

14.1.11 Frequently Asked Questions

Frequently Asked Questions (FAQs) are a compilation of inquiries that are commonly posed regarding a specific subject. The nature of these questions can differ depending on the context in which they are asked. For instance, in various domains, the FAQs might address distinct aspects of that field. Visit Clinic offers a unique functionality that allows users to incorporate a list of FAQs or a repository of questions into their event. This feature is designed to minimize the need for direct interaction with healthcare professionals, enabling individuals to obtain answers directly through the platform. By doing so, it streamlines the information-seeking process and enhances the user experience by providing immediate access to essential information.

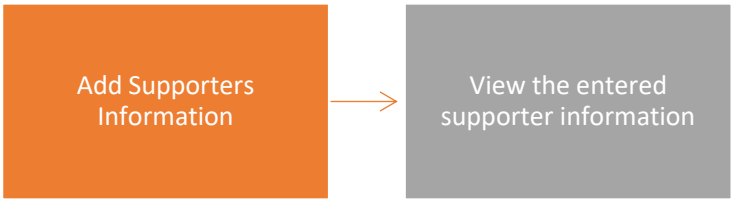


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=ds3hi25ae2s

14.1.12 Sponsors

Conference supporters encompass a diverse group of individuals and organizations committed to the facilitation and success of professional gatherings. These benefactors may extend their support through financial contributions, service provisions, or the allocation of essential resources, all aimed at ensuring the seamless execution of the event. Visit Clinic offers a comprehensive platform for medical institutions to seamlessly integrate supporters into their events. This includes the capability to categorize sponsors by their contribution type and tier—for instance, delineating a financial contributor at the 'Bronze' level—alongside maintaining critical contact information such as the sponsor's telephone number and the designated point of contact's name. This systematic approach not only streamlines the process of organizing a conference but also enhances the collaboration between the event organizers and their valued supporters.



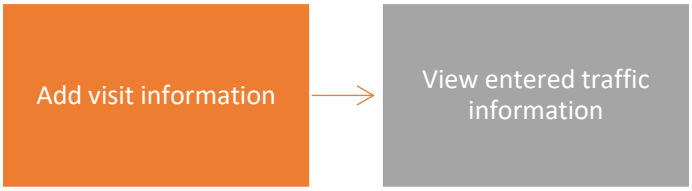
External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=wsDEdTwGl7s

14.1.13 Visits / Tour

Tourism is a vital component of the travel and exploration sector, offering a diverse range of pursuits that span from the discovery of breathtaking natural marvels and significant historical sites to the experience of dynamic urban cultures and genuine local customs. The Visit Clinic platform elevates this journey by providing a feature that seamlessly integrates a city tour or picnic into your event schedule. This enhancement affords participants the unique opportunity to engage fully in the event while also savoring the leisure activities afforded by the locale's points of interest, enriching their overall experience. Event planners have the convenience of detailing pertinent event information such as

Location on Google Maps	The place to visit is like the Grand Egyptian Museum
Cost of visit	A brief summary of the place, such as an introduction to the Egyptian Museum
Start and end time of the visit	Grand Egyptian Museum website
The person in charge of the visit and his mobile phone	Date of visit
	Address (State, City, Region, and Street)



External links form youtube website

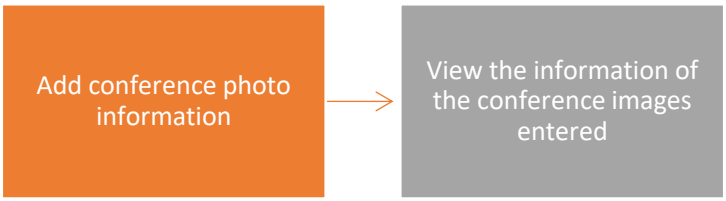
Language		Youtube Link

English	https://www.youtube.com/watch?v=fYPku8GPo0o

14.1.14 Conference Photos

The conference was a hub of memorable moments, captured through the lens of photography.

These images may encompass attendees engaging in discussions, key events unfolding during the conference, or any other aspect pertinent to the gathering. The Visit Clinic website enhances the experience by offering a functionality that allows for the incorporation of photographs to the event's profile. This feature serves as a visual narrative, showcasing the various facets and happenings of the event. By adding these photos, attendees and those unable to attend can get a glimpse into the event's atmosphere, its key moments, and the people who made it all happen. It's a digital chronicle that adds depth and context to the event's proceedings.



External links form youtube website

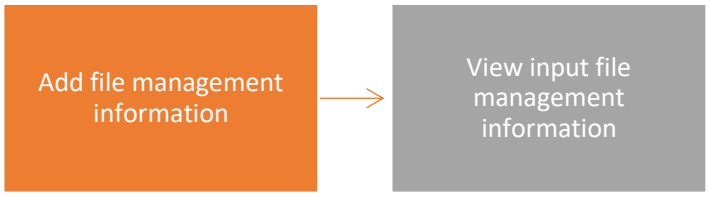
Language	Youtube Link
English	https://www.youtube.com/watch?v=sVzIwQONXYg

14.1.15 File Management

Uploading files to the internet involves transferring data from a local computer to a digital

platform. This operation necessitates the presence of a web server, which not only stores the files but also ensures they are accessible over the internet. Visit Clinic offers a feature that allows participants to upload documents to a specific event, facilitating the process for attendees to obtain these files directly onto their computers. Additionally, the platform provides a function to incorporate links to external websites or YouTube, enhancing the user experience by integrating

diverse content sources.

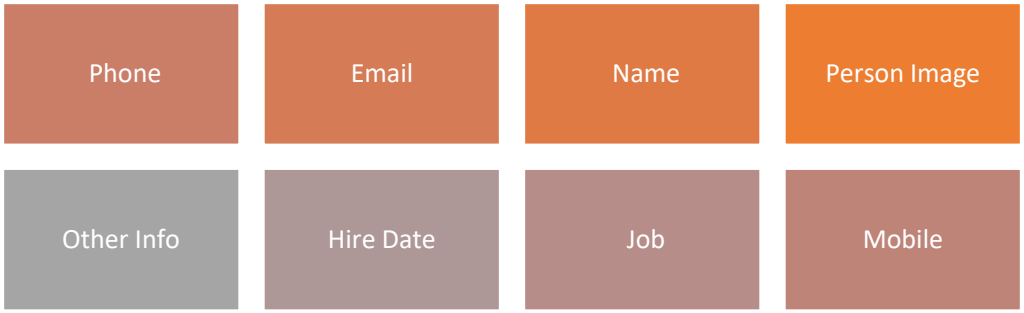


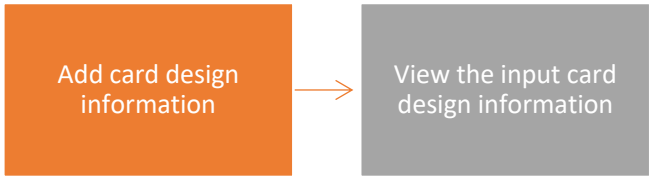
External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=9dHW2KmPrZ4

14.1.16 Card Design

Designing a conference card is a crucial aspect of event preparation, serving not only as a practical guide for attendees but also as a representation of the event's brand. An effective card should be visually appealing, encapsulating the essence of the event through thoughtful design elements that engage potential participants. It must clearly display essential details, including the event's name, date, location, and schedule, ensuring that all pertinent information is immediately accessible. Additionally, the Visit Clinic website offers a user-friendly platform for creating these cards, with options for customization and printing. The site also furnishes a wealth of resources beneficial to the organizing company, such as industry insights, networking opportunities, and more, making it an invaluable tool for event planners and businesses alike.





External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=ss6BsRGzYDY

14.1.17 Certificate Design

Designing a conference certificate involves crafting a document that serves as a testament to an individual's involvement in a conference. This document not only recognizes the attendee's presence but also their contributions, whether as a speaker, panelist, or participant. Essential elements typically featured on such certificates include the event's title, the date it was held, the participant's name, their specific role within the conference, and the details of the organizing entity. Conferences themselves are organized gatherings, often orchestrated by a particular organization, aimed at congregating individuals at a designated location to engage in dialogue and share insights on a given subject matter. Visit Clinic offers a service that streamlines the creation of these event certificates, ensuring they can be efficiently printed and distributed to all participants. This service simplifies the recognition process, allowing organizers to focus on the substantive aspects of their event.

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=zXLebzr0wqg

14.1.18 Attendance registration, card printing, and certificate printing

Visitor attendance registration is a systematic method of recording and monitoring the presence

of individuals at a specific location or event. It typically entails the collection of essential details from visitors, including their names, identification, reasons for visiting, and the duration of their stay at the venue. The Visit Clinic website offers a comprehensive service that facilitates the enrollment of attendees for an event, ensuring their participation is officially logged, generating personalized attendance cards, and issuing certificates to validate their presence at the event.

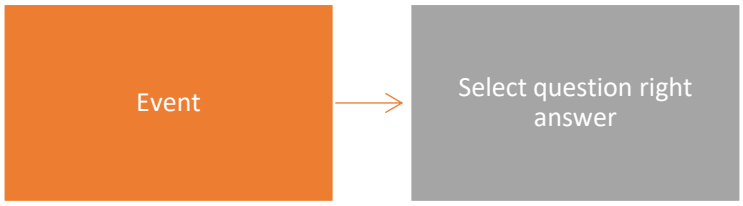
External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=b4_R8WPaRww

14.1.19 Poll

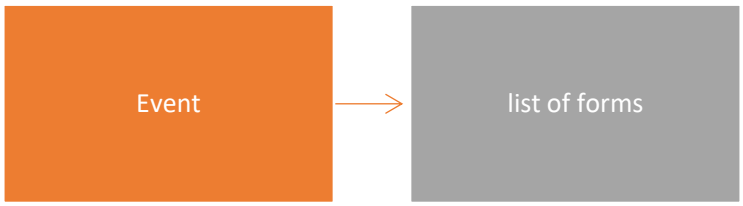
The event management offers a polling feature, which is a method of gathering opinions or

votes from individuals on a specific subject or matter. This process enables the collection of valuable feedback and insights, which can inform decision-making and strategy development. By engaging with a diverse audience, the poll can capture a wide range of perspectives, contributing to a more comprehensive understanding of the topic at hand. Whether for market research, public opinion, or internal company decisions, this tool is essential for gauging sentiment and making informed choices.



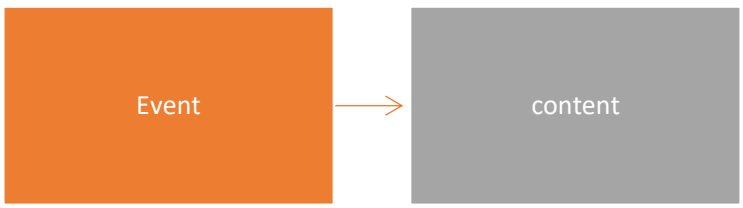
14.1.20 Public Forms

The Visit Clinic Portal has been meticulously designed by the management team to offer accessible forms to individuals seeking assistance from our company. These forms are readily available to all users, who are empowered to submit their inquiries directly to us. Upon receipt, a designated company representative will diligently provide appropriate responses to each request. Additionally, they possess the authority to escalate matters as needed. Furthermore, our event management supports the inclusion of a comprehensive list of applicable and related forms, enhancing our service offerings.



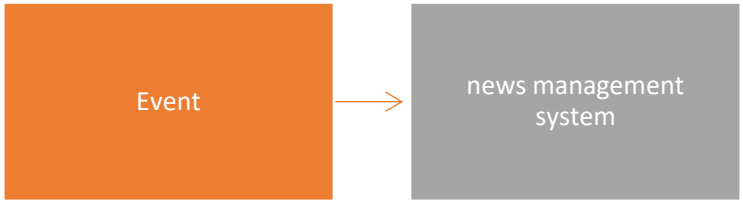
14.1.21 Content

The Visit Clinic portal is designed to serve as a comprehensive content management system for events, offering event planners and attendees access to detailed, well-organized information. This platform aims to enhance the event experience by providing clear explanations and insights, facilitating a deeper understanding of the event's purpose and activities. By categorizing information effectively, the portal ensures that users can easily find the specific details they need, thereby enriching their overall event experience.



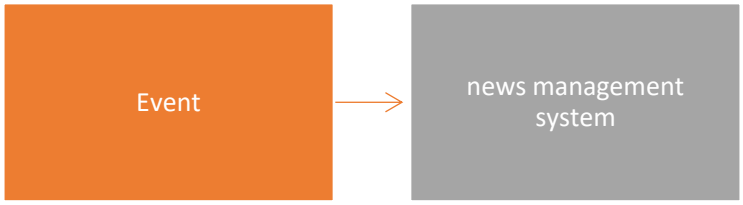
14.1.22 News

The clinic's portal is set to introduce an efficient news management system, designed to enhance the experience of event attendees by offering timely updates and comprehensive explanations about the event. This system aims to facilitate access to detailed information, tailored to the current developments of the event, ensuring that visitors are well-informed and can make the most of their visit.



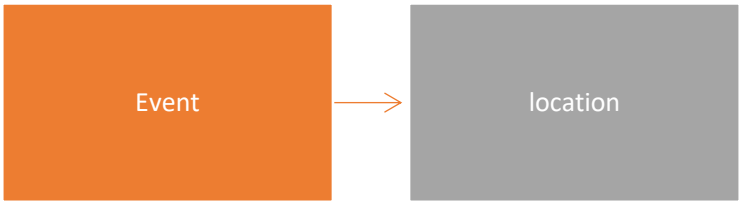
14.1.23 Room

The Visit Clinic Portal is set to offer an innovative event room management system, designed to assist event planners in seamlessly adding rooms for their events. This comprehensive room management feature will not only facilitate the provision of beverages to attendees but also enable the efficient scheduling of meetings, ensuring a well-organized and hospitable event experience.



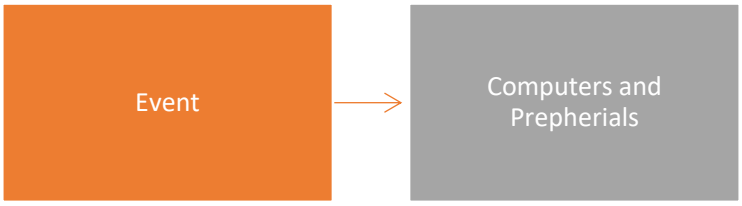
14.1.24 Locations

The visit clinic's portal is designed to assist visitors by offering detailed information about the event's various locations. For instance, if an event is scheduled to take place across multiple venues, such as Hotel One and Hotel Two, the portal will clearly display this information, ensuring that attendees can access the correct location for a specific date and time. This feature is particularly useful for events with multiple sessions or activities occurring simultaneously at different sites. By providing this service, the clinic aims to streamline the visitor experience, making it more convenient and efficient.



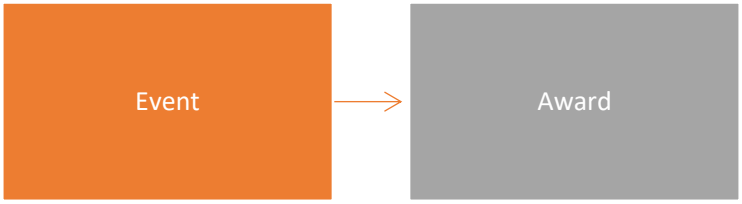
14.1.25 Computers and Prepherials

The visit clinic portal will supply computers and peripherals for the event, ensuring an enhancement of the computing facilities. This addition aims to bolster the event's digital infrastructure, providing greater management and efficiency of the technological resources utilized.



14.1.26 Award

The visit clinic's portal will host an awards presentation for the upcoming event, recognizing individuals who have achieved notable accolades. This platform will serve as a stage to announce and celebrate the number of recipients who have earned significant recognition and awards from the company. It is an opportunity to highlight the accomplishments of those honored, showcasing their contributions and the company's appreciation for their excellence. This initiative not only acknowledges individual achievements but also reinforces the company's commitment to fostering talent and rewarding outstanding performance.

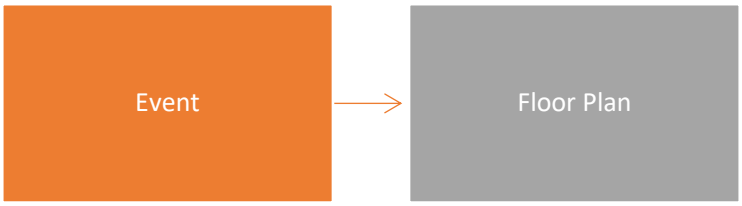


14.1.27 Transportation Plan

The visit clinic's online portal will feature a comprehensive Transportation Plan for the upcoming event. This plan will detail the logistics of transporting individuals from their location to the event venue. It will include a schedule with specific times and dates, ensuring attendees are aware of when and how they will be transported. Additionally, the portal will provide contact information for the person responsible for coordinating transportation, allowing for direct communication in case of inquiries or concerns. This organized approach aims to streamline the process and enhance the overall experience for all participants.

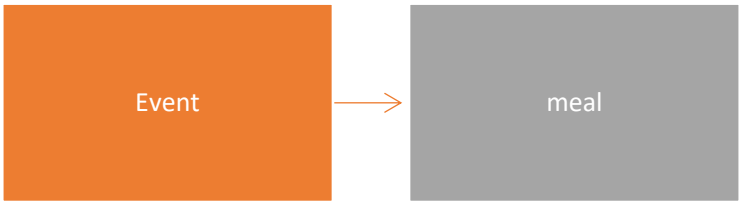
14.1.28 Floor Plan

The visit clinic's portal will furnish a detailed Floor Plan exclusively for the event planning company, offering essential information about the venue's layout and design. This is to ensure that the planners have a comprehensive understanding of the event space, enabling them to devise an effective strategy for the conference's setup and execution. The provision of such specific detail's aids in the development of a tailored plan that aligns with the event's objectives and requirements.



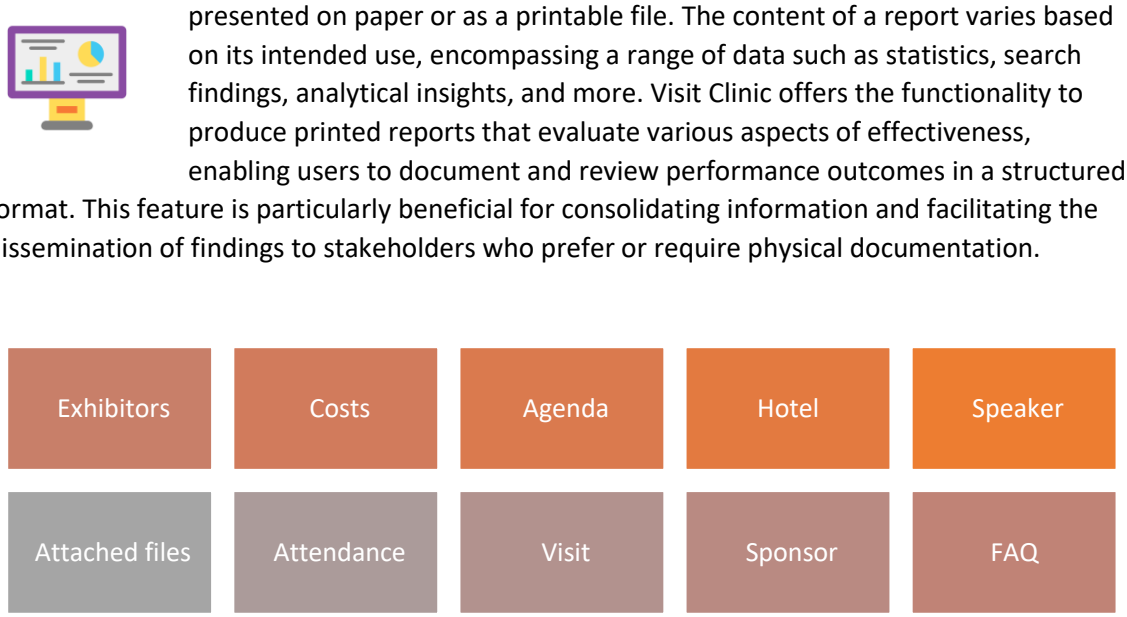
14.1.29 Meals

The visit clinic's online portal will facilitate the provision of meals for the upcoming event, ensuring that the catering services are tailored to meet the participants' needs. By offering a diverse range of meal options, each category of attendee will have access to suitable dining choices. This approach allows for a detailed understanding of the meal preferences and requirements, guaranteeing that the event's catering services are well-prepared and aligned with the expectations of those attending.



14.1.30 Reports

Report printing refers to the generation of a tangible or digital copy of a report, which may be presented on paper or as a printable file. The content of a report varies based on its intended use, encompassing a range of data such as statistics, search findings, analytical insights, and more. Visit Clinic offers the functionality to produce printed reports that evaluate various aspects of effectiveness, enabling users to document and review performance outcomes in a structured format. This feature is particularly beneficial for consolidating information and facilitating the dissemination of findings to stakeholders who prefer or require physical documentation.



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=9jJSDUm7VW8

14.2 Additional Subscription

14.2.1 IT Service Management

ITIL, or the Information Technology Infrastructure Library, is a comprehensive set of practices for IT service management (ITSM) that aims to align IT services with the needs of businesses. It provides a detailed framework for managing and delivering IT services, including processes, procedures, tasks, and checklists that are not specific to any one organization or technology. Originating from a UK government initiative in the 1980s, ITIL has evolved through several versions, with ITIL 4 being the most recent, reflecting a shift towards a more holistic approach to service management that integrates methodologies like Agile, DevOps, and Lean.

The Visit Clinic portal is equipped with four core ITIL processes, designed to cater to organizations of any scale. These processes encompass Incident Management, Knowledge Management, Service Catalog Management, and Service Request Fulfillment. By integrating these processes, the portal ensures a comprehensive management system that can streamline and enhance organizational operations. Additionally, to access these four processes, an extra monthly subscription is required, which is a small investment for the significant value and efficiency they bring to an organization's service management capabilities.

Service Catalog Management	Service Catalog Management is a critical component of IT Service Management (ITSM) that involves creating and maintaining a comprehensive list of services that an organization provides to its customers. It serves as a single source of consistent information on all operational services and those being prepared to run operationally. The catalog aids in managing service requests efficiently by guiding customers to the appropriate service, thereby streamlining the process and improving the overall service delivery.
Knowledge Management	Knowledge Management (KM) is a systematic process that involves identifying, organizing, storing, and sharing information within an organization. It encompasses a multidisciplinary approach to achieve organizational objectives by making the best use of knowledge. This includes managing different types of knowledge, such as tacit, implicit, and explicit, and utilizing various tools and processes to facilitate knowledge creation, dissemination, and application. Effective KM strategies can lead to improved performance,

	innovation, and competitive advantage by fostering an environment of continuous learning and knowledge sharing.
Incident Management	ITIL Incident Management is a critical component of the ITIL framework, which stands for Information Technology Infrastructure Library. It is a structured process used by organizations to manage and resolve incidents that significantly disrupt or degrade the normal functioning of IT services. The primary goal of this process is to restore normal service operation as swiftly as possible, minimizing the impact on business operations and maintaining high levels of service quality and availability.
Service Request Fulfillment Management	ITIL Service Request Fulfillment Management is a critical component of the ITIL framework, focusing on the efficient and effective handling of service requests. This process ensures that requests from users for information or access to services are managed from initiation through to successful completion. It distinguishes between service requests and incidents, providing a structured approach to managing routine IT service actions such as password resets or access permissions. The goal is to deliver a high level of service support quality, enhancing user satisfaction and optimizing resource allocation within an organization.

The provided scope is

New Incident	The visit clinic's portal offers a feature that allows users to register a new incident within the factory product catalog. This functionality is designed to streamline the process of reporting new incidents to the IT service management team. Typically, such incidents may stem from disruptions in the company's local network services. By utilizing this tool, the company can efficiently manage and resolve issues, ensuring minimal impact on operations and service delivery.
Incident List	The visit clinic's portal offers a feature that allows users to access the Incident List, which is regularly updated with the latest information regarding any incidents. This ensures that users are kept informed about the most recent developments in real-time.
New Service Request	The Visit Clinic portal offers a streamlined interface for users to search for and submit new requests through the IT Service Management portal to the Service Request Fulfillment Management system. This service, which was previously designed and prepared by the management team, is now set up and ready for user submissions.

14.2.2 Project Management

Project management is the discipline of applying knowledge, skills, tools, and techniques to

guide a project from inception to completion. It involves planning, organizing, and overseeing tasks to achieve specific goals within a set timeframe and budget. Key components include defining the project scope, identifying deliverables, managing risks, and ensuring effective communication across teams. This field is essential for turning ideas into reality, whether it's launching a new product, constructing a building, or developing software.

The Visit Clinic Portal is equipped with a comprehensive project management module designed to assist medical organizations in the efficient handling of projects and operational tasks. This module encompasses a range of features including stakeholder management, activity tracking, risk assessment, time and code monitoring, as well as integrated dashboards and Gantt charts for streamlined project visualization and planning. By leveraging these tools, healthcare administrators can ensure that projects are completed on time, within budget, and with all necessary considerations accounted for.

My Projects List	The 'My Projects List' feature within the clinic portal's project management module is designed to assist medical organizations by offering a comprehensive view of previously established projects. This enables efficient project oversight and management by allowing healthcare administrators to review and interact with the existing projects in their portfolio. By streamlining the process of project tracking, the module aids in ensuring that each project aligns with the organization's objectives and progresses smoothly towards completion.
New Project	The visit clinic portal's project management module is designed to streamline the creation of new projects for medical organizations. By utilizing this feature, healthcare administrators can initiate new projects with ease, allowing for the prompt addition of stakeholders and the coordination of related activities. This efficient tool simplifies the process of project initiation, ensuring that all necessary parties are involved from the outset and that the project's framework is established effectively.

Dashboard	The clinic's portal features a comprehensive dashboard within the project management module, offering a complete overview of the project's progress and status. This centralized dashboard is designed to streamline project tracking and management, providing users with immediate access to all critical project metrics and milestones. It serves as a one-stop solution for monitoring the various aspects of the project, ensuring that all team members are aligned and informed about the latest developments. The intuitive interface of the dashboard allows for easy navigation and quick understanding of the project's scope, timeline, and resource allocation, facilitating efficient project oversight and decision-making.

14.2.3 Human Resources Management

Human Resources Management (HRM) is a strategic approach to the effective and efficient

management of people within an organization. It aims to maximize employee performance in alignment with the employer's strategic objectives. HRM encompasses a range of functions, including recruiting, hiring, training, compensating, retaining, and motivating employees. It also involves developing and enforcing policies to ensure employee safety and managing compliance with employment laws. Essentially, HRM

The Visit Clinic Portal offers a comprehensive Human Resources Management solution designed to assist organizations in streamlining their operations. From managing minor tasks to overseeing contracts and attendance activities, this system serves as an integral tool for enhancing organizational efficiency. It simplifies the complexities of human resources tasks, allowing for a more organized approach to managing the workforce and its various administrative duties. By integrating this solution, organizations can ensure a smoother workflow and improved management across all levels.

Income	The income form is a specialized document crafted to generate revenue for the company, utilizing a range of proposed criteria. It features various classifications to facilitate meticulous tracking of the data captured by the form. Additionally, this form is engineered to seamlessly integrate with case management and asset management systems, enhancing operational efficiency and data coherence.
Expenses	The Expense Form is a specialized tool crafted to manage and allocate company expenditures according to a range of proposed criteria. It features a comprehensive classification system that ensures meticulous tracking of financial data. Additionally, this form is integrated with case management and asset management systems, streamlining processes and enhancing operational efficiency.

New Assets	The Visit Clinic portal offers a feature that allows the addition of new assets to the organization's directory, including items like televisions, computers, or various other types of equipment. This functionality enables the seamless transfer of assets from one employee to another, ensuring efficient resource management within the organization.
Search Assets	The Visit Clinic Portal offers a valuable feature that allows users to access the Asset Directory. This enables them to browse through the assets added by the company. Users can modify the submitted information or reassign assets to new employees, ensuring that asset management is streamlined and efficient.
New Customer Case	The Visit Clinic portal offers a streamlined feature for incorporating new cases into the organization's directory, a process that is driven by customer recommendations or complaints. This user-friendly interface ensures that feedback is not only heard but acted upon, enhancing the organization's responsiveness and service quality. By integrating customer insights directly into the case management system, the portal facilitates a dynamic and client-oriented approach to healthcare administration.
Case List	The Visit Clinic portal offers a robust feature that allows users to navigate the case Directory. This enables them to review and manage company-submitted cases efficiently. Users can easily update the information provided or delegate the case to a new employee, ensuring a seamless and adaptable workflow.
Cases Inbox	The clinic's visit portal offers a robust feature for managing case inboxes, allowing users to navigate through the directory of escalated company cases. This functionality facilitates prompt responses to submitted recommendations or complaints, ensuring efficient communication and resolution of issues.
Company HR Request Forms	The Visit Clinic portal offers a streamlined interface for users to search for and submit new HR requests through the Human Resources Management portal to the HR Request Management system. This service, which was previously designed and prepared by the management team, is now set up and ready for user submissions.

15. Project Management

Project management is an intricate field that orchestrates and directs resources, including

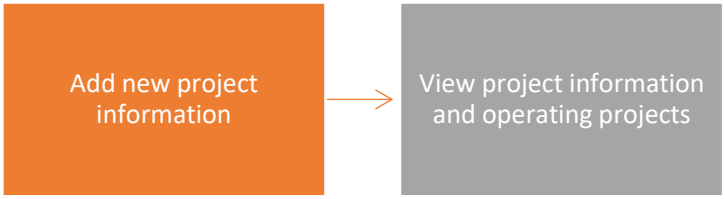
human talent, to ensure the successful completion of a project while honoring its unique scope and adhering to standards of quality, schedule, and budget. A project is defined by its temporal nature, possessing a defined commencement and conclusion, undertaken singularly to yield a product or service that fosters positive transformation or adds value. Unlike repetitive administrative tasks or operational workflows that consistently produce identical outcomes, a project is a singular, ephemeral endeavor. The overarching goals of effective project management encompass enhancing efficiency, curtailing costs and expenditures, timely execution, adherence to the allocated financial plan, and the fulfillment of all stipulated requirements, such as quality control measures.

15.1 Add a new project

A project is essentially an individual's endeavor to bring an idea to fruition, manifesting as either a tangible product or a service offering. This process necessitates the deployment of critical resources such as finances, expertise, and personnel. Moreover, a project serves to address a societal issue, offering a solution in return for material compensation.

Broadly speaking, a project is a unique, time-constrained operation undertaken to create a specific product or service, with the ultimate goal of effecting positive change or enhancing value. The scope of projects is diverse, encompassing various domains like politics, economics, commerce, sports, culture, industry, agriculture, and more. Based on the financial outcome, projects are categorized into profit-oriented and non-profit initiatives.

In the realm of healthcare, Visit Clinic has introduced a project management module designed to assist medical institutions. This module enables the addition of new projects or operational initiatives within a medical entity, facilitating comprehensive oversight of all staff members involved. The project management module is equipped to offer the following features:

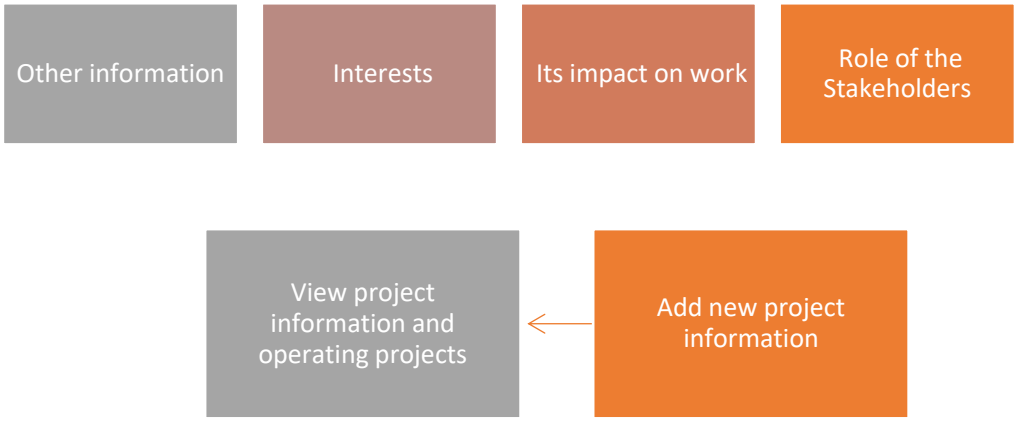


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=VL2CUxCGHfA

15.2 Stakeholder

Stakeholders encompass individuals, groups, or entities that may be impacted by, or have the capacity to impact, the proposed initiative. The analysis of interested parties entails the identification and examination of the involved parties, with the aim of integrating them into the decision-making process. Visit Clinic offers the capability to incorporate stakeholders into a project, fostering collaboration throughout its duration. The platform extends various functionalities to engage these key participants effectively.

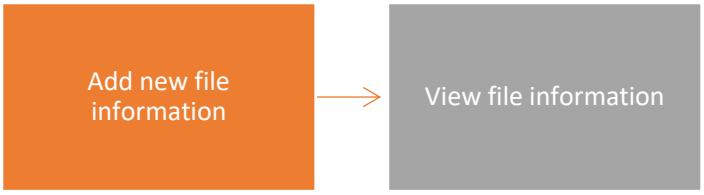


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=oLwf8Jt1WLc

15.3 File Management

To upload files to the internet is to transfer data from a local computer to a remote online location. This operation necessitates the use of a web server, which not only stores the site's files but also ensures they are accessible over the internet. Visit Clinic offers a feature that allows users to append files to their project, with the functionality being tailored to the current phase of the project. This ensures that file management is organized and progresses in tandem with the project's development.



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=8357TXirrgo

15.4 Project Activities Management

Project activities constitute the core tasks that are essential for attaining the project's goals. Key activities typically include:

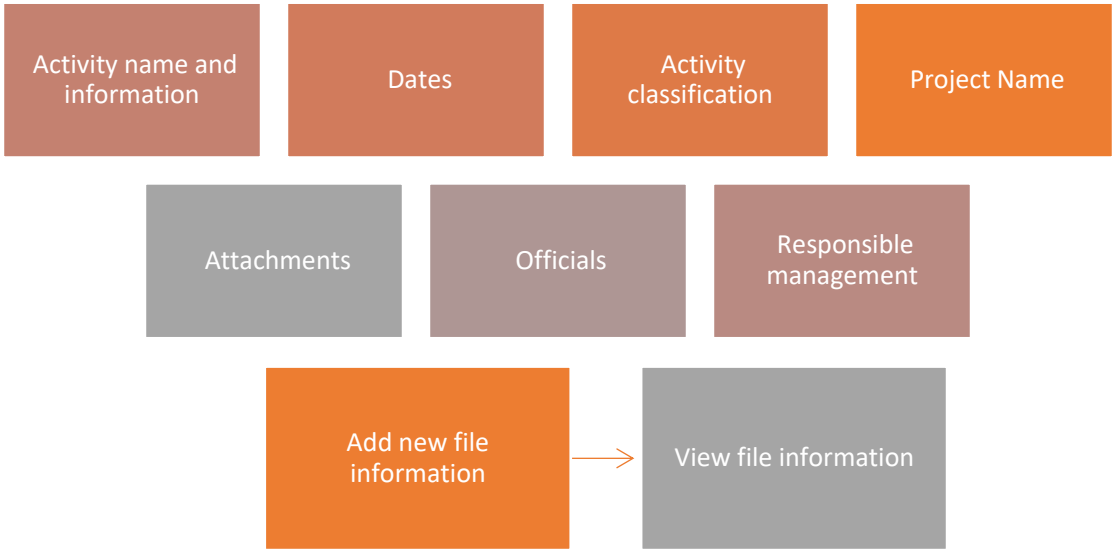
- Production: This encompasses the design, manufacturing, and provision of products, either in mass quantities or with a focus on high-caliber quality.
- Problem-solving: This involves devising innovative solutions to challenges faced by customers.
- Platform/Network/Marketplace management: This pertains to the establishment and administration of networks, platforms, or marketplaces.

Moreover, a project may encompass a variety of supplementary activities such as marketing, sales, customer support, community management (including forums and social services), financial operations, product development, network upkeep, market or platform enhancement, quality control, logistics, data governance, product design, research initiatives, brand management, procurement, project coordination, consultancy, business expansion, partnership stewardship, security measures, logistics network oversight, retail management, inventory control, production, and event organization.

To ensure the seamless progression of the project, it is crucial that each activity is meticulously delineated and strategized at every phase.

The Visit Clinic website offers a feature that allows for the addition of various activities to a medical service project, facilitating the monitoring of the project in alignment with the specific

nomenclature of each activity. The platform provides comprehensive details on these functionalities.



External links form youtube website

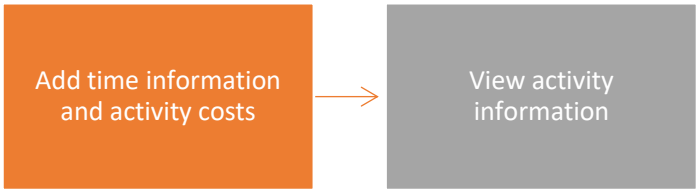
Language	Youtube Link
English	https://www.youtube.com/watch?v=wLSG2jKkNoI

15.5 Estimate the time and cost for each activity

Project cost management is a critical process that involves the estimation, allocation, and control of expenses for a specific project. This systematic approach enables organizations to forecast potential expenditures and safeguard against surpassing the allocated budget. During the initial planning stage, anticipated costs are carefully calculated and must receive approval prior to commencing any project-related activities.

As the project progresses, financial outlays are meticulously recorded and monitored to ensure adherence to the established cost management strategy. Upon project completion, a comparison of the estimated costs against the actual expenditures is conducted. This analysis serves as a valuable benchmark for refining cost management strategies and establishing budgets for future initiatives.

Various methodologies exist for projecting a project's expenses, such as analogous estimating, bottom-up estimating, parametric modeling, and the Delphi technique. Each of these approaches offers distinct benefits and limitations. Project management professionals select the most appropriate method based on the project's unique characteristics and the objectives that need to be fulfilled. This tailored approach to cost estimation is essential for the successful financial governance of projects.



External links form youtube website

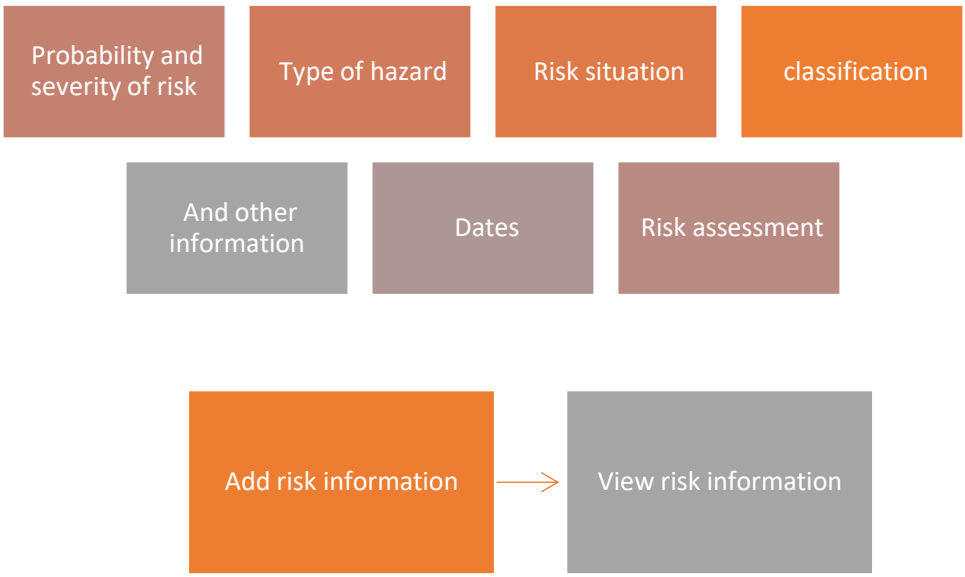
Language	Youtube Link
English	https://www.youtube.com/watch?v=eFluOM2FFU0

15.6 Risk Management

The effective management of project risks is a critical component for the triumph of any endeavor. As delineated by Bahamid et al. in 2017, risk management is a systematic and all-encompassing approach aimed at the organization, identification, and mitigation of risk elements to fulfill the goals of a project. The process encompasses several pivotal stages: initially, the project ensemble must pinpoint potential perils that could jeopardize the project's success. Subsequently, these identified risks necessitate a thorough analysis to gauge their prospective impact. Following this, it is imperative to devise a strategic plan to address each risk, should it materialize. Furthermore, continuous vigilance is essential, with risks requiring monitoring throughout the project's duration, ensuring prompt action upon their occurrence.

Project risks are multifaceted and can be categorized as follows: financial risks, which emerge when expenses surpass budgetary allocations; legal risks, which stem from the violation of legal commitments; operational risks, which occur due to complications in procurement, sales, or distribution activities; and strategic risks, which can lead to a project's downfall, particularly in long-term scenarios. The ongoing nature of risk management is indispensable for the project's success, necessitating a proactive and dynamic approach.

In the realm of digital solutions, platforms like Visit Clinic offer capabilities to preemptively recognize risks within a project. These platforms furnish users with essential risk management functionalities, enabling a proactive stance in safeguarding project outcomes. By leveraging such tools, project teams can enhance their risk preparedness and ensure a more robust defense against potential threats, thereby securing the project's objectives and success.

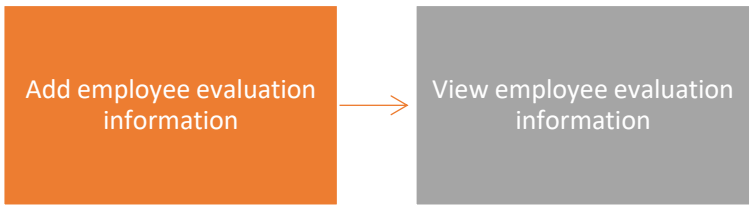


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=4j5cGhZGWaQ

15.7 Employee Evaluation

Employee appraisal constitutes a systematic review of employee performance, gauging their contribution and efficacy in the workplace. This critical assessment tool not only measures success but also fosters professional growth and development. The Visit Clinic website offers a structured platform for evaluating staff or project participants, with a comprehensive five-tiered evaluation system. This methodical approach ensures a nuanced understanding of each individual's capabilities and areas for improvement, reinforcing the overarching goal of continuous advancement within the organization.



External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=Z07ZYheWWvs

15.8 Project indicators board

A project dashboard serves as a comprehensive monitoring interface that facilitates the tracking of project metrics and performance indicators. It encompasses a suite of functionalities designed to elucidate the project's overall health and progress, offering a snapshot of the myriad tasks and processes integral to the project's execution. The Visit Clinic website features a project dashboard that presents a consolidated view of the project, furnishing essential details that aid stakeholders in forming a holistic understanding of the project's trajectory. This enables informed decision-making or the dissemination of reports to designated management personnel within the organization. The report generated by the dashboard encapsulates critical data points, including:

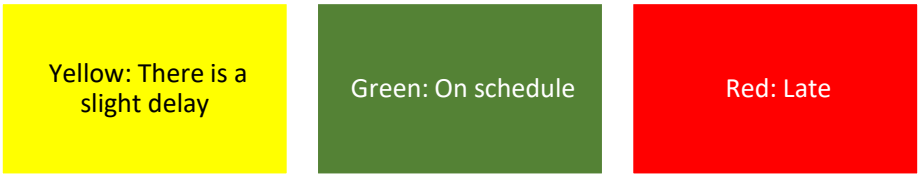
- Dashboard Overview: Categorization of risks, current risk status, profiles of project backers, and aggregate statistical data.
- Project Operations: A detailed account of ongoing project tasks and milestones.
- Risk Management: An analysis of potential project risks and mitigation strategies.

External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=8xs3bUKnBtA

15.9 Gantt Chart Dashboard

A Gantt chart serves as a pictorial display of project schedules, where tasks are laid out on a timeline. This tool's origins trace back to 1910 and it is named after Henry Gantt, the mechanical engineer who developed it. Essentially, it is utilized in project management to delineate the various tasks within a project, assigning a specific timeframe to each. The fundamental components of a Gantt chart are as follows: a task list, where each project task is given a distinct row; a timeline, represented by a horizontal axis marking time intervals such as days, weeks, or months; bars indicating the commencement and conclusion of each task along the said timeline; and task dependencies, illustrating the prerequisite completion of certain tasks before others can commence. The "Visit Clinic" website is designed to assist project managers within medical institutions by providing access to a Gantt chart dashboard, offering a comprehensive overview of project tasks and their current status.

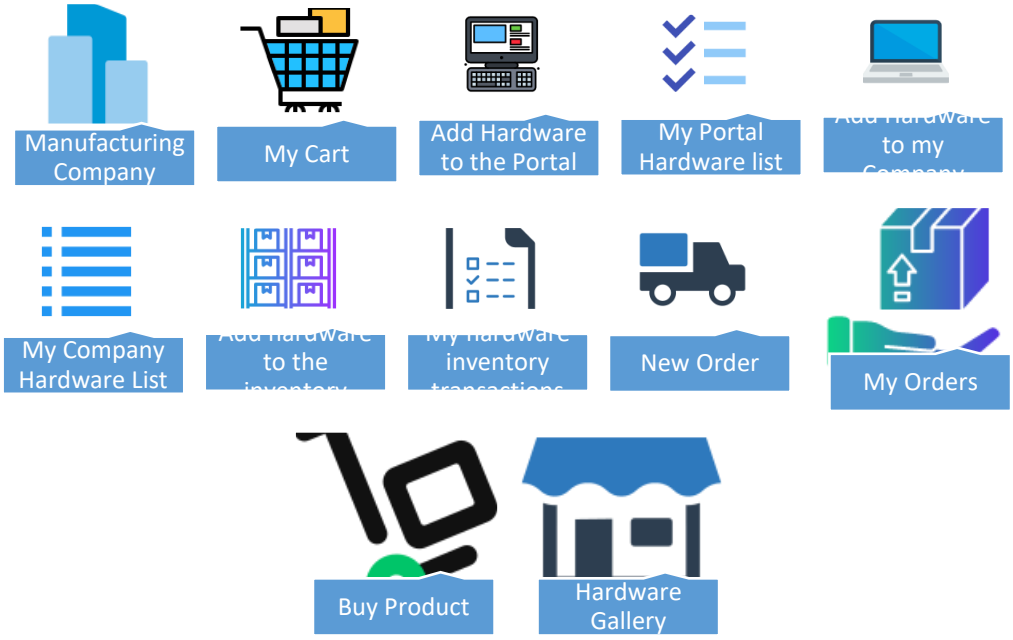


External links form youtube website

Language	Youtube Link
English	https://www.youtube.com/watch?v=c9OluH_JHMg

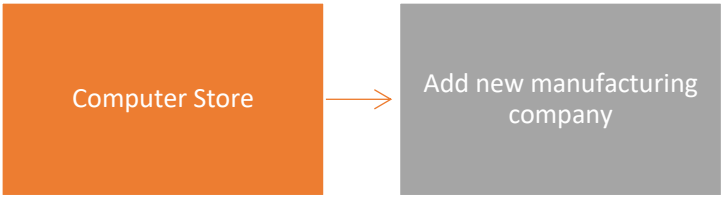
16. Computer Store

A computer store serves as a hub for purchasing computing devices and accessories. As defined by The Free Dictionary, it caters to the needs of both small business owners and individual consumers. The advent of digital commerce has expanded the reach of such stores, allowing customers to explore and acquire products remotely. Notable virtual storefronts include Amazon, Newegg, and Best Buy, each offering a diverse range of computer-related items for convenient online shopping.



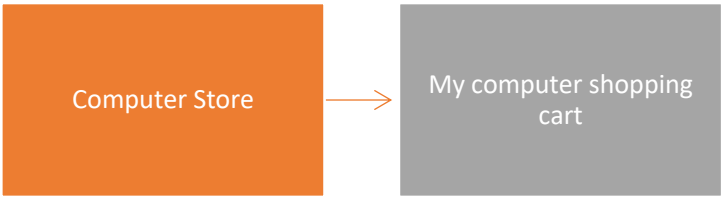
16.1 Manufacturing Company

A company specializing in computer hardware manufacturing engages in the production and assembly of essential computer components. This includes a wide array of products such as desktop computers, laptops, servers, storage solutions, and various peripherals. Utilizing a diverse range of processes and equipment, alongside skilled labor, these enterprises convert raw materials and components into complete, market-ready products. These products are then distributed to consumers and businesses alike. Renowned entities in this sector include industry giants like Lenovo, Dell, HP, and Asus, known for their technological contributions and advancements in the computing world.



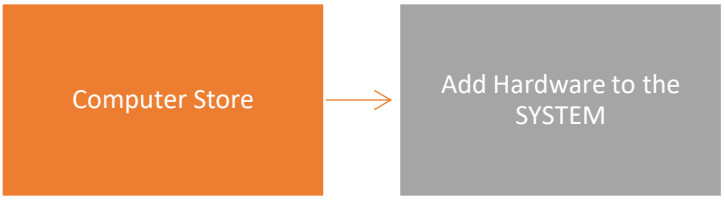
16.2 My Cart

An e-commerce shopping cart for computer products streamlines the digital purchasing process by enabling consumers to handpick their desired items from a virtual storefront. This digital cart retains the selected items, providing a summary of the total cost and item count, and facilitates the collection of essential details such as payment and delivery information. By integrating this feature, online shopping becomes a more efficient and user-friendly experience, simplifying the transactional process for both buyers and merchants. It's a crucial component that enhances the online retail experience, ensuring a seamless transition from selection to ownership.



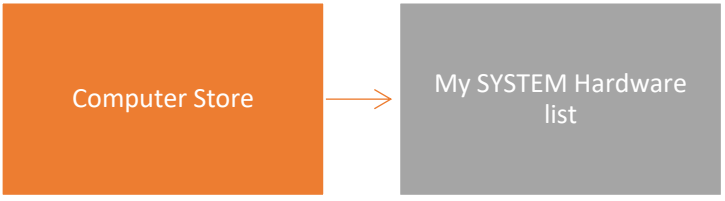
16.3 Add Hardware to the Portal

Incorporating a computer product into an e-commerce platform entails a systematic approach to inputting and presenting the product's data for online shoppers. This process typically involves utilizing a content management system or a specialized plugin to input and modify various product attributes, including its name, pricing, detailed description, imagery, and technical specifications. Additionally, it necessitates the configuration of an e-commerce shopping cart and the integration of payment processing solutions. Through this process, vendors are able to effectively present their computer products to a broad audience, facilitating online purchases. Once added, the product becomes available to the site's visitors, provided the vendor opts to publish and list the product as available for purchase. This ensures that the product is visible and can be bought by consumers browsing the website.



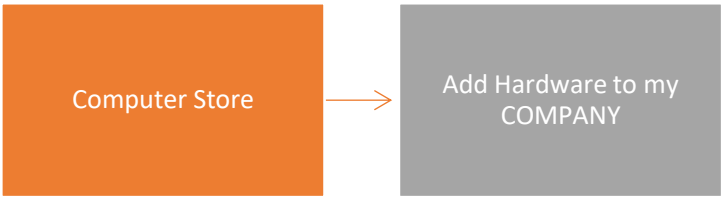
16.4 My Portal list

The hardware list on my account's website represents a comprehensive inventory of hardware devices linked to my personal account. This catalog serves as a digital record, detailing each piece of hardware that I have registered under my account, ensuring a seamless integration and management of my devices with the website's services. It's a tailored list that reflects the unique set of hardware items that I own and use in conjunction with the website's offerings.



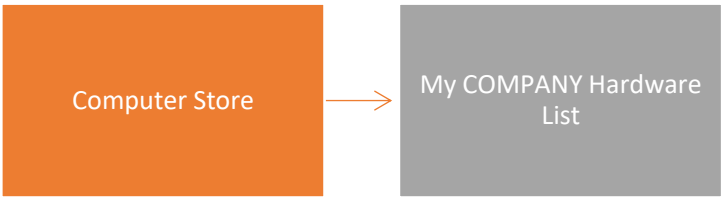
16.5 Add Hardware to my company

To add a hardware product to your company's website, you would initiate a process that involves the creation and exhibition of details pertaining to a hardware product available through your business. This procedure ensures that when clients visit the clinic's website, they are presented with comprehensive and accessible information about the hardware products you provide, facilitating an informed browsing and purchasing experience. It's a strategic approach to digital merchandising that enhances product visibility and supports customer decision-making.



16.6 My company Hardware List

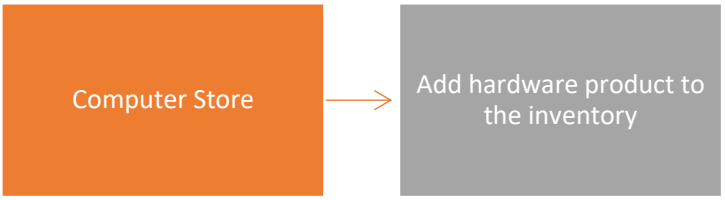
The 'Company Account Hardware List' refers to an inventory of hardware devices linked to a company's profile within a visit clinication portal. This comprehensive catalog details the hardware items that are either obtainable or have been procured via the clinic's online platform. For instance, should a company engage in the commerce of computer hardware through a digital marketplace, this list enables the visualization and management of merchandise, allowing additions to the shopping cart or the company's stockpile directly through the marketplace interface.



16.7 Add hardware product to the inventory

Updating the inventory on the visit clinic's website to include a new hardware product involves

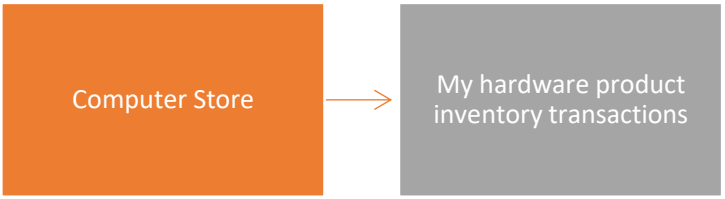
a systematic process of revising the product's quantity and status of availability. This task is executed through an add-on feature, which allows for the input and alteration of various product specifics, including but not limited to, the current stock levels. Such updates ensure that the website accurately reflects the hardware products available for purchase or order, providing a seamless shopping experience for customers.



16.8 My hardware product inventory transactions

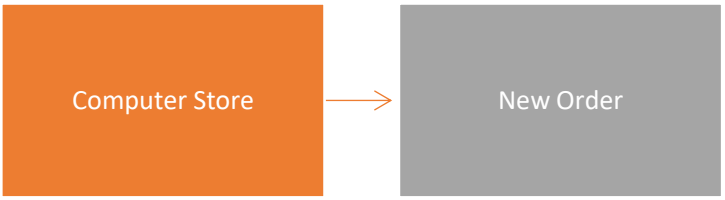
Inventory management involves monitoring and maintaining a business's stock levels. It

encompasses the tracking of all items that a company sells, ensuring that goods are stocked at appropriate levels to meet customer demand without unnecessary surplus. Inventory transactions serve as detailed logs that capture any adjustments in both the number and cost of inventory items. These records are crucial for understanding the flow of goods through a business, providing insights into sales trends, and informing restocking decisions. Accurate inventory tracking is essential for the financial health of a company, as it directly impacts cash flow and profitability.



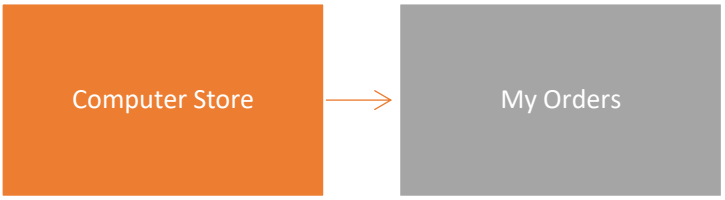
16.9 New Order

To place an order for a new product, visit a clinic that specializes in computer hardware. A new order is essentially a directive from a customer to procure a particular item. Typically, an order will detail the process of product selection and necessitate the display of pertinent information and available vendors on the website. When initiating a new order, ensure that the product search is thorough and the information displayed includes all necessary details for an informed purchase decision. The website should facilitate easy navigation to the dealers' section, showcasing a comprehensive list of suppliers with their respective offerings.



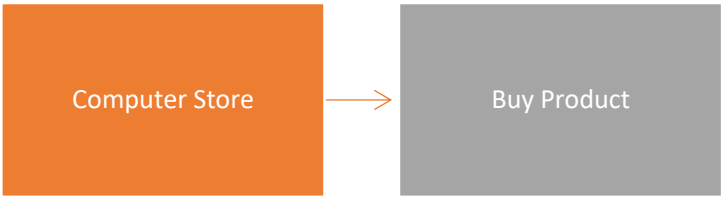
16.10 My Orders

The 'My Orders' function serves as a convenient tool for reviewing the details of your orders made through the visit clinic's website. This feature provides a streamlined way to track past appointments and services requested, ensuring that you have all the necessary information at your fingertips. Whether you need to confirm the date of your next visit or review the services you have utilized, 'My Orders' offers a user-friendly interface to manage your interactions with the clinic efficiently.



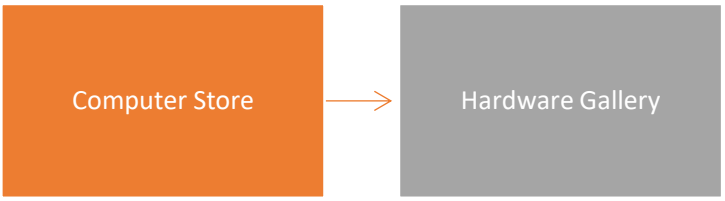
16.11 Buy Product

Purchasing computer products online involves selecting hardware, software, or peripherals through a dedicated e-commerce platform. This convenient process allows you to explore a diverse range of items tailored to enhance your computing experience. From the comfort of your home or office, you can compare features, read reviews, and make informed decisions about the products that best suit your needs. Whether you're upgrading your system or buying new accessories, online shopping provides a seamless and efficient way to keep your technology up-to-date.



16.12 Hardware Gallery

"Hardware Gallery" refers to an online platform designed to exhibit a diverse range of computer hardware products. This virtual showcase allows visitors to explore and learn about the latest advancements in computer components, peripherals, and accessories. It serves as a digital repository where technology enthusiasts and professionals can examine product specifications, compare features, and stay informed about the newest trends in hardware technology. The gallery's interactive interface enhances the user experience by providing detailed visuals and comprehensive reviews, making it an invaluable resource for anyone interested in the ever-evolving world of computer hardware.



17. Campaign Management

Campaign management is a strategic process that encompasses the planning, execution, tracking, and analysis of marketing campaigns to achieve specific business objectives. The primary goal is to effectively reach and engage the target audience with a cohesive message across multiple channels. It all begins with thorough planning, which involves identifying the campaign's objectives, selecting the target audience, defining the budget and timeline, and crafting the campaign's message. This step sets the foundation for a successful campaign by ensuring that all elements are aligned with the overarching goals.

Execution is the next critical phase in campaign management, where the planned strategies are put into action. This involves creating and distributing content, managing advertisements, and coordinating various marketing efforts across chosen channels such as social media, email, search engines, and more. Effective execution ensures that the campaign reaches the right audience at the right time, maximizing its impact and engagement. Marketers must closely monitor the campaign's performance during this phase to make any necessary adjustments in real time.

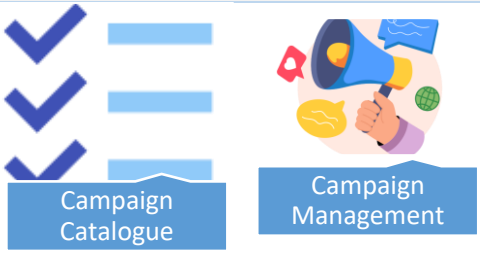
Tracking and analysis are essential components of campaign management that provide insights into the campaign's effectiveness. By utilizing various metrics such as click-through rates, conversion rates, and engagement levels, marketers can assess the performance of different elements within the campaign. This data-driven approach allows for the identification of strengths and weaknesses, enabling marketers to make informed decisions about future campaigns. Detailed analysis helps in understanding what resonated with the audience and what did not, offering valuable lessons for continuous improvement.

Finally, optimization is the process of refining and enhancing future campaigns based on the insights gained from analysis. By making data-driven adjustments and improvements, marketers can increase the effectiveness and return on investment (ROI) of subsequent campaigns. This iterative process ensures that marketing efforts are constantly evolving and becoming more efficient. Campaign management, when executed effectively, not only achieves immediate business goals but also contributes to long-term brand growth and customer loyalty.

Campaign Management

SMS, Whatsapp, and Telegram Management

Campaign Management



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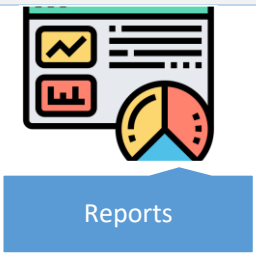

17.1 Send Single SMS

Sending SMS (Short Message Service) involves transmitting short text messages, typically up to 160 characters for English language and 70 character for Arabic language, between mobile devices. This messaging service allows users to communicate quickly and efficiently without needing internet access.

Here's a quick overview of how it works:

1. Compose the Message: The sender types a message on their mobile device.
2. Message Transmission: The message is sent through the mobile network to a nearby cell tower.
3. Routing and Delivery: The message is then routed through the service provider's network to the recipient's cell tower.
4. Recipient Receives the Message: Finally, the message is delivered to the recipient's mobile device.

SMS is widely used for personal communication, business notifications, marketing, and more.

17.2 Send Bulk SMS

Short Sending Bulk SMS refers to the process of sending a large number of text messages to multiple recipients simultaneously. This is commonly used by businesses and organizations for purposes like marketing campaigns, notifications, reminders, and alerts.

Key Features of Bulk SMS:

- Mass Communication: Ability to reach thousands or even millions of people with a single click.
- Personalization: Messages can be customized with individual recipient details to enhance engagement.
- Scheduling: Messages can be scheduled to be sent at specific times.
- Analytics: Provides insights on delivery status, open rates, and responses.

Common Use Cases:

- Marketing: Promoting products, services, and special offers.
- Notifications: Sending updates, alerts, and reminders.
- Customer Engagement: Building relationships and interacting with customers.

It's an efficient and cost-effective way to communicate with a large audience.

17.3 Send Whatsapp and Telegram

WhatsApp and Telegram messages refers to the process of using these popular messaging platforms to communicate with users, typically for purposes such as customer engagement, marketing, notifications, and alerts. Here's a brief overview:

WhatsApp and Telegram Messages

The portal allows you to send WhatsApp and Telegram messages via free online services, at no cost.

The required steps to avoid whatsapp blocking

To avoid getting your WhatsApp account blocked, here are some key steps you can follow:

1. **Avoid Spamming**: Don't send mass messages or automated messages to random users. This is a common reason for accounts getting banned1.
2. **Respect WhatsApp's Terms of Service**: Make sure you're not engaging in any activities that violate WhatsApp's policies, such as sharing false information, engaging in illegal activities, or harassing other users.
3. **Limit Forwarding Messages**: Be cautious about forwarding messages, especially those that are unverified. WhatsApp has a forwarding limit to prevent the spread of misinformation2.
4. **Use Broadcast Lists Sparingly**: Avoid overusing broadcast lists, as frequent use can lead to reports and potential bans.
5. **Get Permission for Groups**: Always ask for permission before adding someone to a group, and respect their decision if they want to leave.
6. **Communicate with Known Contacts**: Only send messages to people who have contacted you first or have requested to be contacted.
7. **Report Suspicious Activity**: If you notice any suspicious activity on your account, report it to WhatsApp immediately.
8. **Save Mobile Number**: Save the contact on your mobile phone before sending.

By following these steps, you can help ensure that your account remains active and free from blocks.

The required steps to avoid telegram blocking

To avoid getting your Telegram account blocked, here are some important steps to follow:

1. **Avoid Spamming**: Do not send unsolicited messages or mass messages to users.
2. **Respect Terms of Service**: Adhere to Telegram's policies, avoiding sharing false information or engaging in illegal activities.
3. **Limit Messaging Frequency**: Do not message new contacts too frequently. It's recommended to wait at least 3 minutes between messages1.
4. **Personalize Messages**: Ensure that your messages are relevant and personalized to avoid being marked as spam.
5. **Use Username First**: When messaging someone for the first time, use their username instead of their phone number.
6. **Report Suspicious Activity**: If you notice any suspicious activity on your account, report it to Telegram immediately.
7. **Enable Privacy Settings**: Use privacy settings to control who can contact you and see your profile information.
8. **Save Mobile Number**: Save the contact on your mobile phone before sending.

By following these steps, you can help ensure that your Telegram account remains active and free from blocks.

17.4 Send SMS to Group

The portal provides a convenient and efficient way to send SMS messages to predefined group members. By simply selecting the desired group, you can effortlessly manage your communications. The system intuitively displays the members' phone numbers, making it easy for you to reach the right audience with minimal effort. This feature streamlines your messaging process and ensures that your messages are delivered to the intended recipients without hassle.

17.5 Groups

The portal is designed to streamline your SMS communication by enabling you to add groups to your messaging system. This feature allows you to send messages to specific groups effortlessly, ensuring that your communication is targeted and efficient. By simply selecting the desired group, the system will display the members' phone numbers, making it easy to manage your contacts and reach the right audience with minimal effort. This functionality enhances your ability to organize and deliver messages to predefined groups, simplifying your messaging process and improving your overall efficiency.

17.6 Incorporate Mobile Numbers to SMS Group

The portal is designed to streamline your communication efforts by allowing you to effortlessly add mobile numbers to your previously created groups. This feature ensures that your contact lists are always up-to-date and organized. With just a few clicks, you can integrate new numbers into existing groups, making it easier to manage your contacts and send targeted messages. The system's user-friendly interface simplifies the process, allowing you to efficiently keep your groups current and ready for communication at any time.

17.7 Sender ID

The portal is designed to facilitate the addition of a Sender ID to your account. This Sender ID is a formal document that requires authentication from mobile network providers and the responsible official company. It grants you a unique, officially recognized name in the country. The process typically takes around 15 to 20 business working days. Once approved, you can send messages using your approved Sender ID directly from the portal, ensuring that your communications are identifiable and compliant with local regulations.

17.8 Develop a Fresh Marketing Campaign for Your Organization or Product

Campaign management refers to the process of planning, executing, tracking, and analyzing a marketing or advertising campaign. This involves various activities such as identifying target audiences, setting campaign goals, creating content, budgeting, and measuring the campaign's success through key performance indicators (KPIs). The main goal of campaign management is to achieve specific business objectives, such as increasing brand awareness, generating leads, or driving sales, through well-coordinated and effective marketing efforts.

The Visit Clinic portal offers a platform to develop fresh marketing campaigns tailored for your organization, products, or services. It provides a comprehensive marketing campaign management model with exceptional features designed to attract a larger audience, clients, and customers to your offerings.

The portal offers marketing and printing solutions based on client expectations and needs. Additionally, it provides strategic management services to critically understand and document your business requirements, ensuring your products and services are effectively targeted, much like those of established companies.

17.9 Campaign Catalogue

Campaign management offers a comprehensive catalogue to search for your previously created campaigns. This allows you to modify and manage them with the assistance of Visit Clinic portal employees. The portal staff will receive your request and begin communicating with you to initiate the processing of your request.

18. References

User Guides	Visit Clinic General Overview	Visit Clinic General Overview
	خدمات موقع فيزيت كلينك	خدمات موقع فيزيت كلينك
	Visit Clinic Services	Visit Clinic Services
Social media	Facebook page	Facebook
	Facebook search - #visitclinic_egypt	#visitclinic_egypt – Explore | Facebook
	LinkedIn page	LinkedIn
	LinkedIn search - #visitclinic_egypt	Feed | LinkedIn
	Twitter search - #visitclinic_egypt	#visitclinic_egypt - Search / X (twitter.com)
	YouTube Videos	▪ https://www.youtube.com/watch?v=zybHrv3yGSI ▪ https://www.youtube.com/@mahmoudsoft1/videos ▪ https://www.youtube.com/watch?v=5EmWtfZKwKI
Search Engine	Bing search - #visitclinic_Egypt	#visitclinic_egypt - Search (bing.com)
	Google search - #visitclinic_egypt	#visitclinic_egypt - Google Search

19. Contact Us

Building 1, Mostafa Al Nahhas Street, Intersection with Abbas Al Akkad, Nasr City, Cairo, Egypt

Hospital Street, Beside the Municipality Buidling, Al Wakf, Qena, Egypt

www.VisitClinic.net

contactus@VisitClinic.net

mzaki@VisitClinic.net

https://www.linkedin.com/groups/9354878/

https://web.facebook.com/visitclinic

https://twitter.com/hashtag/visitclinic_Egypt?src=hashtag_click

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